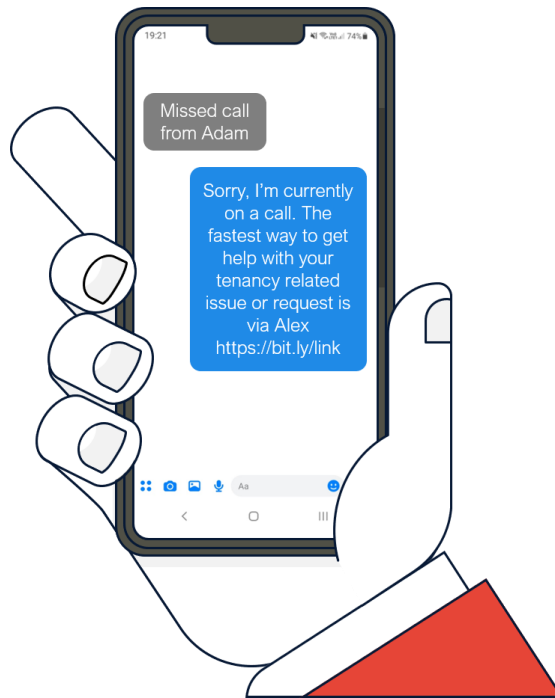


When you are on the phone, busy or in a meeting, let Alex handle your tenant phone calls or texts, so you don't have to



Apple iPhone - setup instructions

1. Go to **Settings**
2. Select **Phone**
3. Select **Calls > Respond with Text**
4. Add your message and **unique link** to Alex

Suggested message text: **Sorry, I'm currently on a call. The fastest way to get help with your tenancy related issue or request is via Alex** <https://bit.ly/link>

IMPORTANT: you must include your agency's unique link to Alex (not the one shown above). It can be found in your Alex Launch Ready email or ask us to send it to you: info@rentalheroes.com.au



Samsung - setup instructions

1. Go to **Phone**
2. Select **Quick decline messages**
3. Add your message and **unique link** to Alex

Suggested message text: **Sorry, I'm currently on a call. The fastest way to get help with your tenancy related issue or request is via Alex <https://bit.ly/link>**

IMPORTANT: you must include your agency's unique link to Alex (not the one shown above). It can be found in your Alex Launch Ready email or ask us to send it to you: info@rentalheroes.com.au