

Storii CARE | Seniors Resource Center

CUSTOMER STORY

Every Participant's File, a Few Clicks Away

How Seniors Resource Center moved enrollment, assessments, and care notes off paper across adult day and in-home care.

IN ONE YEAR

7,651
participant check-ins

8,465
care notes completed

3,932
forms submitted

2,739
activities recorded

Helping Older Adults Age in Place



Seniors Resource Center (SRC) is a Colorado nonprofit dedicated to helping older adults age in place. Its adult day program in Wheat Ridge specializes in dementia and Alzheimer's care and welcomes all older adults.

SRC also provides in-home care, along with caregiver respite and support. Families can drop off their loved one with peace of mind and use the time to run errands, attend appointments, or simply recharge.

"

One of the best experiences of their day.

The SRC team, on a full day of activities, connection, and engagement

AT A GLANCE

ADULT DAY PROGRAM
Wheat Ridge, Colorado

SPECIALTY
Dementia and Alzheimer's care

SERVICES
Adult day, in-home care, caregiver respite and support

ON STORIICARE
Adult day and in-home care

Hundreds of Participants, Three Services, All on Paper

Care is demanding work, and SRC's staff bring energy to it every day. But the information behind that care lived on paper, spread across adult day, in-home care, and caregiver support.

Enrollment packets, quarterly reassessments, annual caregiver assessments, and care notes all went into a complex filing system, so finding what you needed about one participant meant digging. Families felt it too, with bulky stacks of forms that were easy to lose.

WHAT LIVED ON PAPER

- Enrollment packets
- Quarterly reassessments
- Annual caregiver assessments
- Care notes
- Log notes
- Medication sheets

Every minute spent searching for a form was a minute away from the people SRC serves.



"If you inundate and bury [staff] in paperwork and log notes and medication sheets… that just adds to that sort of stress over the course of the day."

Chandra Matthews
CEO, Seniors Resource Center

One Home for Every Participant's Information

Most software SRC considered was built for assisted living, nursing homes, or CCRCs, not adult day, and pricing was often so opaque it was hard to tell what they would actually get. StoriiCare was different on both counts.

Built for Adult Day

Designed for adult day, something the team called "really rare to find."

Clear, Upfront Pricing

SRC could see exactly how the platform would work for them.

One Record Across Services

Adult day and in-home care, in one place for every participant.

WHAT CHANGED

	BEFORE	WITH STORIICARE
Enrollment	✕ Bulky paper packets that families could lose	✓ A link by email, done at home, back in seconds
Finding a form	✕ Digging through a complex filing system	✓ Every form on their profile, a few clicks away
Morning stand-up	✕ Asking colleagues what happened the day before	✓ Recent notes read ahead, so staff arrive caught up
Documentation	✕ Staff buried in paperwork and log notes	✓ Quick at the start and end of the day

StoriiCare at Every Touchpoint of the Day

StoriiCare runs through every part of SRC's day, from check-in to check-out.

THE DAY	IN ONE YEAR
ARRIVAL **Check-In** Staff check participants in at the start of each day.	**7,651** participant check-ins
BEFORE STAND-UP **Catch Up on Recent Notes** Staff read each participant's recent notes before the morning stand-up.	**8,465** care notes completed
THROUGH THE DAY **Activities** The team tracks activity attendance as the day unfolds.	**2,739** activities recorded
MEALS AND SNACKS **Meal Counts and Special Diets** The team pulls them up during meal or snack service.	
ANY TIME **Forms and Assessments** Quarterly assessments, annual caregiver assessments, enrollment packets, a waitlist form, and SRC's own custom forms, all stored on each participant's profile.	**3,932** forms submitted
END OF DAY **Check-Out** Staff check participants out as the day ends.	

If we can't prove that it happened, it didn't.

"I think the biggest thing is how easily StoriiCare is able to translate everyday interactions into actual data points… When we're rallying for funding or even legislation, it's very nice to have those data points."

AJ **Aniya Johnson**
Data Coordinator

Everything in One Place

"Our team really appreciates being able to access various forms for each client directly through their profile with just a few clicks, rather than digging through a complex filing system."

BF **Buffy Fox**
Director of Services

Paperless Enrollment

"We used to hand them documents on paper. It was really bulky and they could lose them. Now I literally just email them a link… they send the link right back and I get it within seconds."

KD **Kathleen Duran**
Care Manager

Up to Speed Before Stand-Up

"If we're worried about a participant who might have had some type of situation happen the day before, we can click on their name and read all of their recent notes, and we're already caught up with that person."

EB **Eli Barnett**
Lead Activity Coordinator

Billing Made Easier

"I'm in charge of doing the billing… The attendance and all those reports that I can generate on StoriiCare just make it so much easier."

MB **Mary Besson**
Adult Day Site Supervisor



> [Staff] just get to experience the pure joy of what it is to serve the participants who come to our center, and with StoriiCare, we can leave the documentation piece to be a bit more automated, running in the background, or happening quickly at the start and end of the day.



Chandra Matthews
CEO, Seniors Resource Center

06 — WHAT'S NEXT

SRC Is Still Expanding How It Uses StoriiCare

Medication sheets
The next paperwork moving into StoriiCare.

CRM for enrollment
Piloting StoriiCare's CRM to lighten the administrative side of enrollment.

Billing from attendance
Rolling out invoicing generated straight from attendance.

Storii CARE

THE EHR BUILT FOR ADULT DAY

See StoriiCare in Action

Attendance, assessments, care notes, activities, billing, and a Family Portal, in one easy-to-use EHR for adult day and community-based care providers.

Scan to book a demo

Book a demo → storiicare.com/demo

300+ care providers

40 U.S. states

12 countries

4.7/5 rating on G2

SECURE BY DESIGN

- **SOC 2 Type II** Certified
- **ISO 27001** Certified
- **HIPAA** Compliant
- **GDPR** Compliant

Hosted on AWS, with auto-scaling, high-availability infrastructure and encrypted data storage. Full details at compliance.storii.com



Talk to our team

team@storii.com

US +1 650 924 9930
UK +44 141 816 0373
AU +61 3 7035 7936