

Helpful Contacts

Isle of Man - 2024



Platform Team

- Service and pricing information
- Application and system training

Email: platform@capital-iom.com

- Marketing materials
- Application forms

New Business Team

- Application submissions
- Application or documentation queries

Email: newbusiness@capital-iom.com

- Addition or removal of account holder(s)

Client Services Team

- General account queries
- Valuations, transaction reports and tax reports

Email: clientservices@capital-iom.com

- Online access requests and queries
- Commission queries

Dealing Team

- Submit dealing instructions

Email: dealinggroup@capital-iom.com

- Dealing queries

Payments Team

- Submission of Top-up forms
- Withdrawal queries and processing

Email: CILpayments@capital-iom.com

- Inbound payment queries and processing

Stock / Asset Transfer Team

- Queries/processing relating to in-specie asset transfers

Email: stocktransfers@capital-iom.com

Dividends Team

- Queries relating to dividend or interest payments

Email: dividends@capital-iom.com

Corporate Actions Team

- Any query relating to corporate actions events (excluding dividends)

Email: corporate_actions@capital-iom.com

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