



Coordinated Entry Systems (CES) Quarterly Report Overview October 14, 2025

Client Engagement Summary

During this reporting period, there were successfully 201 clients entered into the Coordinated Entry System (CES). This engagement reflects the continued commitment to identifying, assessing, and connecting individuals and families to housing and supportive services throughout our Central Mississippi service area.

Gender Breakdown

- Males: 75 (**37%**)
- Females: 126 (**63%**)

Ethnicity / Race

- American Indian, Alaska Native, or Indigenous: 1
- Black, African American, or African: 179 (**89%**)
- Native American: 1
- White: 20 (**10%**)

Referral and Placement Outcomes

Out of the **201 total clients**, the following outcomes were achieved:

Assessed, Prioritized, and Referred Clients

- **43 clients (21%)**, were assessed, prioritized, and referred to available housing and supportive service programs.
- **Of those, 40 (93%), referrals were accepted, distributed as follows:**
 - Grace House PSH – 12 accepted
 - Lizzie's House – 1 accepted
 - Stewpot Pot – 8 accepted



- The Salvation Army HP – 21 accepted
- **3 referrals** were initially rejected due to lack of funding but were subsequently re-referred or self-resolved.

Non-Referral Clients

- **158 clients** were not referred this quarter due to circumstances such as:
 - Hospitalization
 - Self-resolution or relocation
 - Case expiration
 - Incarceration
 - Unknown or disappeared status

Geographic Distribution of Clients

The 201 clients entered resided across the following counties:

County	Clients
Copiah	2
Desoto	1
Hinds	145
Holmes	1
Jones	1
Lamar	1
Lauderdale	1
Leake	1
Lee	1



County	Clients
Lincoln	1
Madison	16
Marshall	1
Neshoba	2
Pearl River	1
Rankin	7
USA – Not MS	4
Warren	7
Wayne	1
Yazoo	7

Note: Hinds County remains the highest area of engagement, representing **72%** of total CES entries.

Community Outreach & Engagement Initiatives

Weekly Bridge Visits

CES maintains a weekly presence at The Bridge Day Shelter, offering on-site **awareness, information, and supportive services** to individuals experiencing homelessness. These visits have fostered trust, provided continuity of care, and ensured that many clients remain connected to resources within the CES network.

Monthly Community Outreach

Our team conducts **monthly outreach** across our service areas, Hinds, Madison, Rankin, Warren, and Copiah counties. These efforts include **CES assessments, street outreach, case management follow-ups, and direct resource linkages** to housing and emergency support services.



Community Awareness Events

CES has participated in and hosted multiple **community awareness and resource events** throughout the quarter to **increase visibility, strengthen partnerships, and educate the public** about our mission, services, and housing resources. These events support collaboration among local agencies, faith-based organizations, and community stakeholders.

Key Achievements

- **Expanded CES Engagement:** Successfully entered **201 clients**, demonstrating consistent outreach effectiveness.
 - **Strong Referral Success Rate:** Of the 43 referrals made, **93% were accepted**, showing strong coordination with partner agencies.
 - **Enhanced Community Presence:** Weekly Bridge visits and monthly outreach led to deeper community relationships and increased client trust.
 - **Cross-County Service Delivery:** Served clients across **5 Mississippi counties**, reinforcing CES's regional impact and accessibility.
 - **Collaboration Strengthened:** Strengthened partnerships with **Grace House PSH, The Salvation Army, and Stewpot** to streamline referral acceptance and reduce placement delays.
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Areas for Improvement

- **Funding Limitations:** A small percentage of referrals were rejected due to **limited funding capacity**—highlighting the need for sustained financial support and resource diversification.
- **Follow-Up Gaps:** Some clients were lost to follow-up due to **transient circumstances**, incarceration, or hospitalization, emphasizing the importance of enhanced tracking and engagement strategies.



- **Transportation & Accessibility:** Some clients in outlying counties face barriers accessing services, underscoring the need for **expanded mobile outreach support**.
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Future Goals and Objectives

1. **Increase Client Referrals and Placements:**
Strengthen partnerships with local housing providers to boost referral acceptance rates and placement outcomes.
 2. **Expand Outreach Coverage:**
Extend monthly outreach efforts into additional counties and rural areas to reach underrepresented populations.
 3. **Secure Additional Funding:**
Continue to pursue grants and community partnerships to increase financial capacity, allowing for additional housing placements and direct client assistance.
 4. **Promote Community Awareness and Education:**
Continue to host and participate in **community engagement events** to raise awareness of homelessness, prevention resources, and TWC's mission.
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Summary

CES remains dedicated to being a **key access point within Central MS CoC** ensuring individuals and families receive equitable access to housing, supportive services, and advocacy. Through our ongoing **outreach, collaboration, and community engagement**, we continue to build pathways from homelessness to hope, one client, one family, one community at a time.