

NDIS Code of Conduct Policy

Last Updated: 7th July 2024

Introduction

The NDIS Code of Conduct sets the standards for code-covered persons. The Code of Conduct must be upheld at all times and at every stage of support provision.

Applicability

When

- Applies to supports and services provided to all participants

Who

- Applies to all representatives involved in providing services including key management personnel, full time workers, part time workers, casual workers, contractors and volunteers

Documents relevant to this policy



Worker code of conduct template

Regulations relevant to this policy



NDIS (Code of Conduct) Rules 2018 (Cth)

Code of Conduct

- act with respect for individual rights to freedom of expression, self-determination and decision making in accordance with applicable laws and conventions.
- respect the privacy of people with disability
- provide supports and services in a safe and competent manner, with care and skill
- act with integrity, honesty and transparency
- promptly take steps to raise and act on concerns about matters that may impact the quality and safety of supports and services provided to people with disability
- take all reasonable steps to prevent and respond to all forms of violence against, and exploitation, neglect and abuse of, people with disability
- take all reasonable steps to prevent and respond to sexual misconduct