



# Charlotte Community Connect

Together, Building a Safer Community Through  
Prevention, Preparedness & Response



**CREATE OR UPDATE YOUR PROFILE TODAY**

**NOT VALID FOR SOUTHFIRE  
OR WESTFIELD DISTRICT  
RESIDENTS**

## 1 Create account

Sign in for free and get started doing your part. It just takes your email, phone number and address.

## 2 Enter the info that matters most

Enter valuable information that can help us assist more effectively during an emergency.

## 3 Help your Fire Department when seconds count

That's it. Just keep us updated when things change overtime so we can always be prepared.

### WHAT KINDS OF INFORMATION CAN I PROVIDE?

#### For Households

Any information you provide through Community Connect is completely voluntary and based on what you are comfortable sharing. We have made it easy for you to know what may be important by organizing your secure portal into buckets of information you can enter.

#### For Businesses

Enable your business, school, age-care facility or other public location First Responders with critical information, valuable emergency plans and more - available at a moment's notice in the event of an incident. Stay aware with notifications from First Responders through text messages in the event they are ever dispatched to your property.



Your Property



Your People



Your Plans



Your People



Your Needs



Your Pets



Your Property



Your Contact Info

### HOW SECURE IS MY DATA AND HOW IS IT USED?

Data that you provide Community Connect is secure and is used only for the purpose of better serving you during emergency situations. Your information is never used for any other purpose. All logins are password protected with bank level encryption and security. If you're comfortable logging in to your online bank you'll be comfortable logging in to Community Connect.



Community Connect is  
**Safe & Secure**