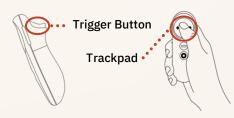


1. Navigating Minaca VR

Using the controller paired with the headset, point the laser beam at a button on the screen and press the trigger button. To pause the experience and bring up the video controls, press the trackpad



If using the tablet, use your finger to swipe the screen to look around and tap buttons to interact

2. Creating Your Account

Press "Start as a first time user" and create your account with a unique ID, keep this ID safe to continue your training later



3. Learning With Minaca VR

Once you have completed the introduction "Managing Aggressive Customers", select the workplace scenario most relevant to you

There are three different workplaces



4. Recording Your Progress

When you have finished your session, press "Save my progress and log out"

• It is important to remember which headset you've used as your progress is linked to the headset



Scan QR code for the stepby-step video guide and frequently asked questions







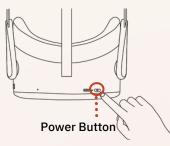
Presented by start beyond

BEFORE USING MINACA VR

1. Sit comfortably on a seat that allows you to turn your head side to side



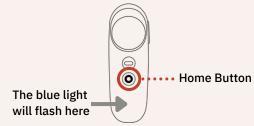
2. Turn on the headset using the power button on top of the headset



3. Plug the headphones into the headset



4. Turn on the controller by pressing and holding the home button until the blue light flashes on the controller



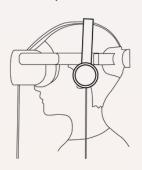
5. Place the headset on your head and adjust the straps so it is comfortable



6. If needed, adjust the distance between the lenses to focus



7. Put your headphones on



8. You can adjust the volume using the button on the headset



9. To recentre the screen, look forward and hold down the home button on the controller

