

Operational Risk Improvement Audit

Through our Risk services, Quality Care Group can provide care organisations with access to an independent Operational Risk Improvement Audit, designed specifically for the care sector.

ORIA helps identify vulnerabilities before they contribute to a serious incident, claim or wider concern, giving your organisation a clearer understanding of its operational risks plus practical actions to address them.

What will you receive?

A clear risk profile

Your service is reviewed across key areas, with findings categorised as:

Low | Moderate | High | Critical

You receive practical recommendations plus a prioritised improvement plan, helping your management team focus on the areas that matter most.

What does ORIA review?

Care planning and risk assessments

Safe admissions and placements

Staff training and competency

Medication management

Safeguarding and incidents

Recruitment and staffing

Governance and oversight

Health, fire and environmental risk



If a serious incident happened tomorrow, could you demonstrate that your service had taken reasonable steps to prevent it?

ORIA helps you answer that question before you have to.

ORIA is not a mock CQC inspection. It is a proactive risk improvement audit designed to identify vulnerabilities, strengthen controls and help you evidence good risk management.

How well is your service managing risk?

Find out more about the Operational Risk Improvement Audit and the specialist support available through Quality Care Group.

Get in touch