



Multi-Point Hardware Warranty

All door handle sets for multi-point locks sold by Palma Door Systems are warranted for 10 years against defects and workmanship if the products are owned by the original purchaser and used in the residence in which they are originally installed. This limited warranty only covers residential applications and proof of original purchase is required to make a claim.

This warranty excludes: scratches and/or abrasions, products which have been altered and/or improperly installed, abused and/or misused. All handle sets used in commercial applications are excluded. This 10 years warranty does not cover products damaged by acts of nature, or products which are deemed to have undergone normal wear and tear. Door handles sets which have not been maintained in accordance with manufacturer's written specification will be excluded from this warranty. This warranty is expressly limited to persons or entities that purchased the door handles sets for resale or use in their ordinary course of business.

If a door handle set is found to be defective by Palma Door Systems in a reasonable judgment, Palma Door Systems will, at its sole option, either repair or replace the defective hardware. This warranty does not cover any labor charge to remove and/or reinstall door handle products.

Any action against this warranty will not be valid unless written notification has been received by Palma Door Systems within a 10-year period.

