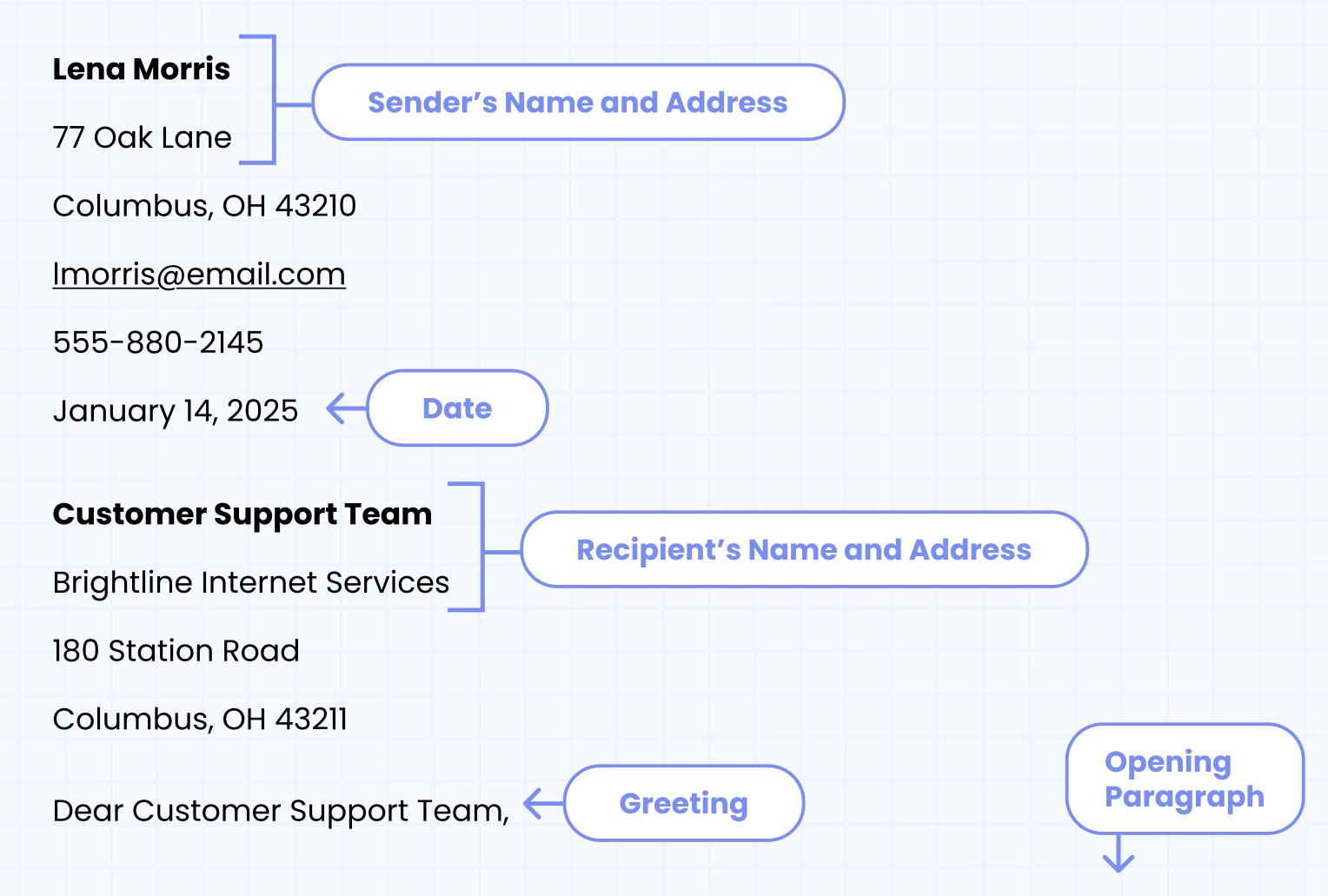
COMPLAINT LETTER



I am reporting an ongoing service interruption that began on January 5. My internet connection has remained unstable, which affects my remote work schedule.

I would like a technician visit and a clear update on the status of the repair. Please confirm the next available appointment and any adjustments to my billing for the days without service.

Request/Resolution Paragraph

Sincerely,

Lena Morris

Complimentary Close and Signature

Lena Morris

