

## **The Ethics of Urban Surveillance**

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Cities have always depended on observation. Streets need lighting, neighborhoods need emergency response, and public officials need some way to understand where danger appears. The problem begins when observation becomes constant, automated, and difficult to challenge. Modern urban surveillance no longer means one police officer watching one street corner. It now includes cameras, license plate readers, facial recognition systems, phone-location data, predictive policing tools, and private security networks that quietly merge with public authority. These tools promise safety, but they also create serious risks for privacy, civil liberty, and democratic accountability. Urban surveillance can be justified only when it is limited, transparent, legally controlled, and proportionate to a clearly defined public need.

The strongest argument for urban surveillance is public safety. A camera at a train station can help identify a violent suspect. A license plate reader can help locate a stolen car. A security system in a public square can provide evidence after an attack. In these situations, surveillance appears practical rather than sinister. It can help authorities respond faster and investigate crimes more effectively. The ethical issue, however, is not whether surveillance ever has value. It does. The real question is how much surveillance a city can tolerate before public safety becomes a permanent excuse for public monitoring.

Michel Foucault's discussion of the panopticon remains useful here because it shows how surveillance changes behavior even when no one is actively watching. In *Discipline and Punish*, Foucault describes the panopticon as a model of power where people internalize observation and regulate themselves because they may be watched at any moment.<sup>1</sup> This idea fits modern cities

with uncomfortable precision. People may act differently when they know cameras are tracking streets, stores, buses, apartment entrances, and public parks. The result is a quieter form of control. Citizens may avoid lawful protest, political organizing, or private movement simply because they do not know who is collecting data or how that data may be used later.

Urban surveillance also blurs the line between public and private power. Many surveillance systems are not owned only by the government. Doorbell cameras, shopping mall cameras, rideshare data, phone apps, and private security databases can become part of wider monitoring networks. This matters because private companies often collect information under vague consent systems. A person may agree to app tracking because they need directions, transportation, or delivery services, not because they knowingly chose to participate in a surveillance economy. Shoshana Zuboff calls this larger economic model “surveillance capitalism,” where personal experience becomes raw material for prediction and profit.<sup>2</sup> In a city, that model can merge with policing, insurance, advertising, and real estate decisions. The person walking down the street becomes a data source before becoming a citizen.

Supporters of surveillance often claim that people who have done nothing wrong have nothing to fear. That argument is shallow. Privacy is not a shield for guilt. It is a condition for freedom. People need private space to think, meet, dissent, worship, date, seek medical help, visit family, and make ordinary mistakes without being permanently recorded. A society without privacy does not become honest. It becomes cautious. The danger is especially serious for marginalized communities that already experience heavier policing and public suspicion. If surveillance tools are deployed more often in certain neighborhoods, then those communities become more visible

to enforcement while wealthier areas remain less scrutinized. The technology may look neutral, but deployment is always political.

Bias makes this problem worse. Surveillance systems are often presented as objective because they involve cameras, software, and data. Yet data reflects the world that produced it. If police patrol some neighborhoods more heavily, crime data from those neighborhoods will appear higher. If that data is then used to guide future patrols, the same neighborhoods receive even more police attention. This loop can make inequality look like evidence. Predictive tools may claim to forecast crime, but they often reproduce patterns of past enforcement. The same risk applies to facial recognition. If a system misidentifies people at higher rates across certain demographic groups, then a technical error can turn into a legal nightmare. A false match is not just a bad data point. It can mean questioning, arrest, reputational damage, or worse.

David Lyon argues that surveillance should be understood as a systematic and routine practice of attention, not merely as isolated watching.<sup>3</sup> That distinction matters. One camera outside a courthouse is not the same as a citywide system that stores footage, links it to identity records, and shares it across agencies. Scale changes ethics. Duration also changes ethics. A temporary camera at a specific high-risk event may be defensible. A permanent network that stores ordinary movement for years demands much stronger justification. The more surveillance becomes routine, the more difficult it becomes for citizens to notice, question, or resist it.

A democratic city needs rules that keep surveillance from becoming invisible government. First, every surveillance system should have a clear public purpose. “Safety” is too broad. A city should state exactly what problem the tool addresses, where it will be used, what data it will

collect, who can access it, and when the data will be deleted. Second, surveillance should require public approval before deployment. Residents should not learn about facial recognition or license plate tracking after the system is already operating. Third, cities should publish regular audits that show whether the tool works, how often it is used, whether it produces false matches, and whether it affects some communities more than others.

Data retention is another essential issue. A city that collects information must also decide when to destroy it. Keeping data indefinitely creates future risks that cannot always be predicted. Political leadership changes. Laws change. Agencies expand their missions. Data gathered for traffic control today could be used for immigration enforcement, protest monitoring, or private lawsuits tomorrow. Ethical surveillance requires deletion by default. Information should be retained only as long as necessary for a specific investigation or public purpose.

There must also be consequences for misuse. A surveillance policy without penalties is decoration. Officials who access systems for personal, political, or discriminatory reasons should face discipline. Private vendors that violate data rules should lose contracts. Agencies that hide surveillance programs from the public should face legal and budgetary consequences.

Accountability cannot depend on trust alone. The whole point of surveillance law is to prevent power from grading its own homework.

None of this means cities must reject every surveillance tool. That would be unrealistic and, in some cases, irresponsible. A city has an obligation to protect people from violence, exploitation, and preventable harm. The ethical path is not total blindness. It is restraint. Surveillance should be narrow rather than broad, temporary rather than permanent when possible, and subject to

democratic control rather than administrative convenience. Public safety and civil liberty do not have to be enemies, but safety cannot be allowed to swallow every other value.

In conclusion, urban surveillance is one of the defining ethical problems of modern city life. It promises security, efficiency, and faster response, but it also threatens privacy, equality, and democratic freedom. The danger is not only that someone may be watched. The deeper danger is that whole populations may begin living as if they are always watchable. A just city must protect people without quietly turning them into data trails. Surveillance can have a place in public life, but only under strict limits, open oversight, short retention periods, and real accountability.

Without those protections, the watched city becomes less safe in the one way that matters most: it becomes less free.

## Notes

1. Michel Foucault, *Discipline and Punish: The Birth of the Prison*, trans. Alan Sheridan (New York: Pantheon Books, 1977).
2. Shoshana Zuboff, *The Age of Surveillance Capitalism: The Fight for a Human Future at the New Frontier of Power* (New York: PublicAffairs, 2019).
3. David Lyon, *Surveillance Studies: An Overview* (Cambridge: Polity Press, 2007).

## Bibliography

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