

Founded in 1986, Bondura Technology AS designs, manufactures, and assembles bolting solutions for a wide range of industrial applications. Our headquarters is located in Bryne, Norway.

At Bondura Technology AS, quality is more than a requirement — it's a reflection of who we are and what we stand for. We're proud to operate with a strong foundation of **unity**, **enthusiasm**, **competence**, and a relentless commitment to **quality**. These values shape our culture, guide our decisions, and drive our ambition to deliver exceptional results.

We are certified according to the ISO 9001:2015 standard, and our Quality Management System supports consistent performance and continuous improvement. It includes:

- Ongoing collection and evaluation of customer feedback
- A clear and responsive complaints handling process
- Careful selection and continuous monitoring of suppliers
- Training and professional development for all team members
- Defined, measurable quality objectives aligned with our strategic goals
- Management reviews of audits, feedback and improvement areas

All internal procedures are documented in our Quality Manual, which is regularly reviewed and available to all employees.

While the CEO holds ultimate responsibility for quality, we believe that it is **everyone's responsibility**. Our commitment to **unity and enthusiasm** ensures that all employees work together to embed quality and competence across the entire organization.

Our mission is simple: to create reliable solutions, foster long-term relationships, and grow with confidence — one project, one pin, one satisfied customer at a time.

Øvvind Karlsen

Chief Executive Officer

Place and date