



2025 IMPACT REPORT

OUR MISSION

Community Support Services is a private, nonprofit agency that initiates, provides and promotes services for people with intellectual and developmental disabilities and their families, within their communities, in order to strengthen their independence, self-esteem, and ability to participate and contribute to community life.



DEAR FRIENDS,

Thank you for ALL you do to support CSS – we are grateful for your partnership! We are so pleased to share the 2025 Impact Report with you. As you read through these pages, we hope you can see the impact your gifts make each and every day.

In FY25, we raised over \$600,000 from private philanthropy – friends like you – who helped us ensure all our programs and services are fully funded and available to those who need and deserve them. We served more than 1,000 individuals with intellectual and developmental disabilities (IDD) and their families living across 57 communities. Our goal at CSS is to have choices for those with IDD and meaningful things to engage in that make their lives full and gratifying.

You help...

- Participants thrive who attend our Community Day Programs
- Residents of our eight CILA homes be a part of the community
- Those with IDD who live independently and need extra help to do so
- Provide respite services to make life a little easier for families with an IDD loved one
- Families navigate a complicated system by teaming up with our case management team

You do all this...and MORE! As a valued partner, we extend our heartfelt thanks for believing in our mission and ultimately helping individuals with IDD in our community live their best life.

Gratefully yours,

Diane Farina White
President & CEO

Dennis Kiley
Chairman, Board of Directors





OUR IMPACT

2024-2025

Emily and her family moved to Illinois eleven years ago from North Carolina. When they first arrived in Illinois, her mom, Ellen, reached out to CSS to find out more about services to support Emily and the family. “When I called CSS, I was thrilled that their response was, come right in and let’s talk,” noted Ellen. “Sure, there were administrative things to handle, but first they wanted to meet with us right away to see how they could help us. I’ll never forget that.”

At first, Emily enrolled in our employment services program – she was interested in working and being a part of a team. The CSS employment staff helped Emily secure her job and supported her throughout the whole process of searching, interviewing and then when hired, onboarding until she felt comfortable and ready to be on her own. “I love working at Egg Harbor. I work in the kitchen a few days a week,” said Emily. Beyond employment services, Emily also attends the Community Day Program at the Cicero location. “I have a lot of friends and we do a lot of fun things...dancing, volunteering, art classes, cooking...I like it all,” shared Emily. About two years ago, Emily also moved into one of the eight CSS residential homes. She lives with several other roommates and is supported 24/7 by direct support professionals who help manage cooking, transportation and other daily living activities.

Emily is proud of her many accomplishments but one fun thing she likes to share is that she played a role in a movie with Kathleen Turner when she was a young child. Between working, attending the Community Day Program and spending time with family and friends, Emily enjoys life to its fullest and is always up for an adventure!



MEET EMILY

RESIDENTIAL & INDEPENDENT LIVING

8

Community Integrated Living Arrangement (CILA) homes are owned and managed by CSS across the western suburbs where 39 individuals who need 24/7 support and care live and are a part of community life.

39

participants live independently in their own apartments with the help of weekly support from a CSS Direct Support Professional (DSP). DSPs assist with daily living including cooking, grocery shopping, engaging community activities, and more!



NURSING SERVICES

66

CSS participants received care from the Nursing Services Program.

64

CSS participants received counseling services.



540⁺

hours of direct care were provided by Rush University College of Nursing students to CSS participants.





CSS ACADEMY PROGRAMS

180

individuals served by CSS Academy

Self-expression and individual choice are key in the programs offered at the Academy. Favorite classes include art, yoga, Zumba and more! Siblings and parents take classes alongside their loved ones with IDD and other people in the community, creating an integrated and inclusive learning environment.





MEET ALEX

Alex also lives in the Lyons Rose home with five other roommates and attends Community Day Services in Brookfield.

Alex is very active and competes year-round in Special Olympics events. He is very proud to be part of the Special Olympics and often wears his medals.

He enjoys spending his time with his family on the weekends.

MEET DAVID

David lives in the Lyons Rose home with five other roommates. He attends Community Day Services in Brookfield.

He takes pride in completing tasks independently such as cooking and cleaning and likes to dress well. Listening to music and watching sports with his roommates are his favorite activities. David is an active member of CSS' self-advocacy group, Team Voice.



MEET SAMMY

Sammy lives in our Westchester home with her roommates. She attends Community Day Services in Cicero.

Sammy loves her stuffed animals and watching Disney movies. Sammy always has a big smile that lights up the room. She loves to greet people, and she always requests to know your name.

HOME-BASED SUPPORT SERVICES

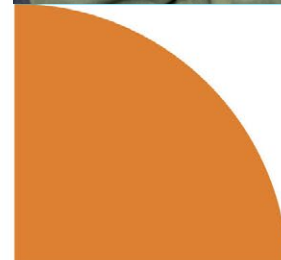
268

families were supported through case management services. This includes helping families with Respite options, linking to services such as counseling and behavioral analysis and helping develop a plan for the types of supportive services families want to receive.

SUPPORTED EMPLOYMENT

80

participants were employed and found jobs they enjoy! The focus on employment for participants is not only achieving employment, but also acquiring the skills to become productive and valuable employees. CSS provides customized vocational training, job-search and interviewing skills, employment support and advocacy.





COMMUNITY DAY

59

participants attended programs Monday-Friday every week at our Community Day Services programs in Brookfield and Cicero. Participants are engaged in activities they are interested in and enjoy.

RESPIRE SERVICES

400⁺

families and 100 participants benefited from much needed respite services that provided relief from care-giving and opportunities to reduce stress and improve family life.





FINANCIALS

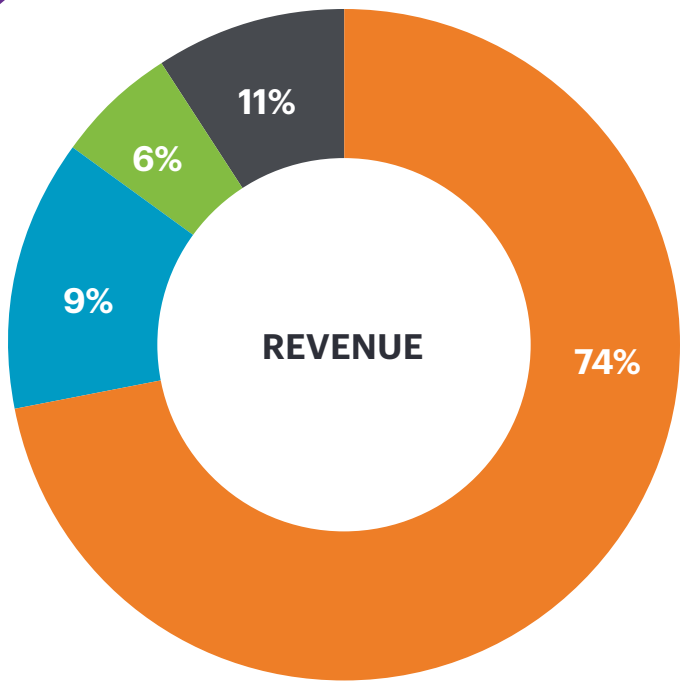
2024-2025

BY THE NUMBERS

	People Served	Service Hours
Case Management	268	4,893
Respite	101	21,642
Employment	80	1,211
Independent Living	28	10,895
24 hour Residential	39	335,239
Community Day Program	59	48,915
Counseling	64	3,511
TOTAL	452*	426,306

*This is the total number of unduplicated people served. Please note that the number of people served listed by each program reflects duplicated numbers where individuals received multiple services.



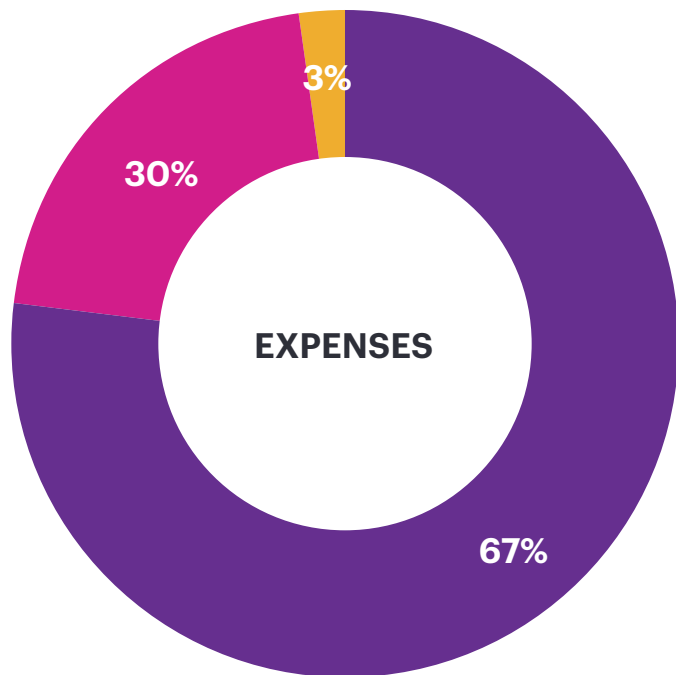


- Illinois Department of Human Services
- Community Mental Health Boards
- Fundraising and Other Public Support
- Other Revenue

TOTAL REVENUE:

\$9,784,310

- Program Services
- Management & General
- Fundraising



TOTAL EXPENSES:

\$8,684,402

CHANGES IN NET ASSETS:

\$1,099,908





CSS Administrative Office

9021 Ogden Avenue
Brookfield, IL 60513

CSS Academy

3732 Grand Boulevard
Brookfield, IL 60513

CSS Family Support Center

5416 West 25th Street
Cicero, Illinois 60804

www.CSSservices.org

708.354.4547



CSS has achieved
accreditation by CQL/
The Council on Quality
and Leadership.

CSS LEADERS

As of June 2026

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Diane Farina White

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FUNDING PARTNERS

THANK YOU!!

CSS Programs and Services
are made possible by gifts
from generous individuals,
state and private grants, and
support from the community
mental health boards listed
here. For a complete donor
listing for 2025, please visit
www.cssservices.org.



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