

## HOMELESSNESS SUPPORT PILOT

### PRIVACY NOTICE



Llywodraeth Cymru  
Welsh Government

### Background

Personal data is defined under the General Data Protection Regulation (GDPR) as 'any information relating to an identifiable person who can be directly or indirectly identified by reference to an identifier'. Special category data such as ethnic group or health condition has additional protection under data protection law.

The Welsh Government will have access to personal and special category data of individuals who have been referred to Greater Change for support under the Welsh Government funded Homelessness Support pilot.

### What we process and share

The data collected by Greater Change Community Interest Company as part of your referral for support under the Homelessness Support pilot will be shared with Welsh Government for the purposes of monitoring and reviewing the pilot.

The data provided through your referral will also be shared with a third-party organisation for the purposes of reviewing the Homelessness Support pilot. The review of the pilot will only be undertaken under contract. Welsh Government's standard terms and conditions for such contracts set out strict requirements for the processing and safekeeping of personal data.

In addition, it is possible your data may be linked anonymously to other data sources as part of the Secure Anonymised Information Linkage (SAIL) databank for non commercial research purposes only, unless you ask for this linkage to not take place (see the explanatory note below). The anonymised data is held securely and is only ever used for non-commercial research purposes. We will not share or use your information for commercial or marketing purposes. This will allow research to be conducted which will provide insight into the experiences of the group of participants who took part in the pilot, with the aim of improving outcomes for those who are homeless or at risk of homelessness.

The personal data shared with Welsh Government will include:

- name
- date of birth
- residential address
- contact details such as email address and telephone numbers
- protected characteristics under the Equality Act 2010
- country of birth
- national identity
- ability in spoken Welsh

## **How your data is handled**

Personal data will only be transferred to Welsh Government, and from Welsh Government to the contractor(s) undertaking the review of the pilot, using a secure data transfer system. All data will be stored within folders on secure networks which have access restricted to Welsh Government and contractor officials working on the Homelessness Support pilot review. Only data necessary for monitoring and reviewing the pilot will be shared.

Data collected will be reported in an anonymised format when used in research reports. No reports will contain your contact details nor any information that could be used to identify individuals.

Any personal data not already removed during analysis will be deleted by the contractor within three months of the completion of the pilot review. If you have previously given your permission for us to retain contact details for ongoing contact then these will be retained in accordance with our records retention policy.

Should your data be uploaded to SAIL, Digital Health and Care Wales (DHCW) will also have access to a part of your data for a period of three months, until the data linking with SAIL is complete.

## **The lawful basis for using your data**

The lawful basis for Welsh Government processing data from referrals for the Homelessness Support pilot is our public task: that is, exercising our official authority to undertake the core role and functions of the Welsh Government. For special category data, this is being processed under substantial public interest.

The data shared will help Welsh Government monitor the pilot and will enable a review of the pilot, which will aid research and better policy making. The lawful basis for delivering the Homelessness Support pilot is section 60 of the Government of Wales Act 2006.

## **Your rights**

Under the data protection legislation, you have the right:

- to be informed of the personal data held about you and to access it
- to require us to rectify inaccuracies in that data
- to (in certain circumstances) object to or restrict processing
- for (in certain circumstances) your data to be 'erased'
- to (in certain circumstances) data portability
- to lodge a complaint with the Information Commissioner's Office (ICO) who is our independent regulator for data protection.

For further details about the information the Welsh Government holds and its use, or if you want to exercise your rights under the GDPR, please see contact details below:

**For general queries**

[crimeandjustice@gov.wales](mailto:crimeandjustice@gov.wales)

**Data Protection Officer**

Data Protection Officer  
Welsh Government  
Cathays Park  
Cardiff  
CF10 3NQ

E-mail: [data.protectionofficer@gov.wales](mailto:data.protectionofficer@gov.wales)

**Information Commissioner's Office**

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Telephone: 01625 545 745 or 0303 123 1113

Email: [wales@ico.org.uk](mailto:wales@ico.org.uk)

Website: [ico.org.uk](http://ico.org.uk)

**Explanatory note**

The SAIL Databank is a databank of anonymised data about the population of Wales, which is internationally recognised for the robust secure storage and use of anonymised person-based data for research to improve health, well-being and services. Homelessness Support pilot participants are able to opt out of having their data linked. For more information on how to do that or on data linking, please email [crimeandjustice@gov.wales](mailto:crimeandjustice@gov.wales).