



Raindrop Cookie Policy

Controlling your personal information

You may choose to restrict the collection or use of your personal information in the following ways:

- whenever you are asked to fill in a form on the website, where relevant, look for the box that you can click to indicate that you do not want the information to be used by anybody for direct marketing purposes
- if you have previously agreed to us using your personal information for direct marketing purposes, you may change your mind at any time by writing to or emailing us at privacy@myraindrop.co.uk or changing your preferences through the link at the bottom of any marketing email you receive from Raindrop.

We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so. We may use your personal information to send you promotional information about third parties which we think you may find interesting if you tell us that you wish this to happen.

You may request details of personal information which we hold about you under the Data Protection Act 2018. No fee will normally be payable. If you would like a copy of the information held on you please write to the Data Protection Officer who can be e-mailed using the following address: privacy@myraindrop.co.uk

If you believe that any information we are holding on you is incorrect or incomplete, please write to or email us as soon as possible, at the above address. We will promptly correct any information found to be incorrect.

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

How we use cookies

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyse web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences.

We use traffic log cookies to identify which pages are being used. This helps us analyse data about web page traffic and improve our website in order to tailor it to customer needs. We only use this information for statistical analysis purposes and then the data is removed from the system.



We may collect information about your computer, including where available your IP address, operating system and browser type, for system administration. This is statistical data about our users' browsing actions and patterns, and does not identify any individual.

Where you use one of our partner's services in which we provide the web application that you interact with to access their service we use a cookie to authenticate your session within the application and to keep you logged in within the application for a specific time frame to improve the user experience.

We may disclose the data we collect through cookies to any member of our group, which means our subsidiaries, our ultimate holding company and its subsidiaries, as defined in section 159 of the UK Companies Act 2006.

Overall, cookies help us provide you with a better website, by enabling us to monitor which pages you find useful and which you do not. Cookies may assist us with allowing you to participate in interactive features we may have on our website. The cookies would assist only if you choose to participate in the interactive features. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us.

You can choose to accept or decline cookies through the plugin on our website. Most web browsers automatically accept cookies, but you can usually modify your browser settings to decline cookies if you prefer. This may prevent you from taking full advantage of our website.

We take your privacy very seriously and comply with the recent UK and EU law on handling cookies and provide (you) the user with means to remove such cookies or prevent your computer from accepting them in the future.

Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our site; any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorised access.

Where We Store Your Personal Data

All information you provide to us is stored on our secure servers.

The data that we collect from you may be transferred to, and stored at, a destination outside the European Economic Area ("EEA"). It may also be processed by staff operating outside the EEA who work for us or for one of our suppliers. Such staff maybe engaged in the provision of support services. By submitting your personal data, you agree to this transfer, storing or processing. We will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with our privacy policy.



Changes to Our Cookie Policy

Any changes we may make to our cookie policy in the future will be posted on this page and, where appropriate, notified to you by e-mail.