

BANKSIDE CHAMBERS

PRIVACY POLICY

As one of Aotearoa New Zealand's leading barristers' chambers, Bankside Chambers Limited is committed to maintaining the highest standards of confidentiality and personal information protection when you visit our website or engage with our services. We respect the privacy of everyone who engages with us.

This Privacy Policy describes how Bankside Chambers Limited and our Members collect, use, disclose, and protect your personal information in accordance with our professional obligations as well as:

- The Privacy Act 2020
- The European Union General Data Protection Regulation (GDPR) (where applicable)
- Other relevant privacy regulations and standards

Information we collect

We collect personal information to provide legal services and manage our business operations. This may include:

- Your full name and contact details
- Information required for legal representation, which may include sensitive personal information
- Information collected from third parties such as opposing counsel, courts, tribunals, regulators, and public records. We will inform you of such collection either before or as soon as practicable after collection

If you contact us through our website enquiry form, we collect:

- Your name and email address
- Any information you choose to share in the form

in order to identify which Member of Bankside Chambers is best to address your enquiry.

Purpose for Collection

We ensure all collection is lawful, fair, and transparent.

We use personal information for:

- Providing legal services
- Conducting conflict checks

- Business administration, including billing and client accounts
- Managing professional compliance
- Communicating updates, legal notices, or relevant service information
- Marketing and promotional emails (you can unsubscribe at any time)

We ensure confidentiality of your information in accordance with our professional obligations and we protect privileged communications. We may disclose your personal information if you consent; if disclosure is required by law; or the disclosure is in accordance with our professional rules or this policy.

Collection from third parties

We may collect information about you from third parties such as courts, tribunals or regulators; and public records or registries. We will discuss with you any such collection from third parties either prior to collection or as soon as practicable after collection as part of our duty of disclosure to you.

Website and Cookies

Our website may contain links to third-party sites. We are not responsible for their privacy practices and encourage you to review their policies.

Cookies

Cookies are small text files that are placed in your browser by the websites which you visit.

- **Essential cookies:** Required for site functionality and placed without consent.
- **Non-essential cookies** (analytics, advertising): Set only with your consent.

When requesting consent, we will provide details about:

- The cookies used, their purposes, and their retention period
- Providers and data collected

You can accept all cookies, reject non-essential cookies, or manage preferences. Consent can be withdrawn at any time via our cookie settings

Google Analytics

We use Google Analytics (with IP anonymisation enabled) to understand website usage. When you consent, Google Analytics collects information such as device and browser details; operating system; approximate location; anonymised IP address; top-level domain name (e.g. “.co.nz”); search terms you use; site you visited before arriving at our website; pages visited, links clicked, and visit duration.

Google LLC may process this data in the United States in accordance with Principle 12 of the NZ Privacy Act 2020. Google Analytics cookies are only activated after consent and can be disabled at any time.

LinkedIn Integration

Through our LinkedIn business page, we may collect:

- Profile information when you interact with our page
- Usage statistics and engagement metrics
- Professional network information
- Communication preferences

This information is collected in accordance with LinkedIn's privacy policies and is subject to their privacy policy: <https://www.linkedin.com/legal/privacy-policy>.

Use of AI and Cloud Services

We use secure IT tools, including cloud platforms and AI tools, to assist in providing legal services. If these involve sharing your personal information, we will inform you.

When using AI tools:

- We follow OECD AI principles (sustainability, fairness, transparency, security, accountability)
- We do not use prohibited or high-risk AI systems under the EU AI Act

Cloud services are reputable and secure. Information stored on these platforms is subject to their privacy policies.

Third Party Sharing

We may share personal information with:

- Service providers (e.g., IT support, word processing) under strict confidentiality and in accordance with this policy
- Agencies outside New Zealand in compliance with Principle 12 of the Privacy Act 2020
- For GDPR clients, we ensure adequate safeguards such as EU Standard Contractual Clauses

Security of Personal Information

We implement appropriate technical and organisational measures to protect your personal information from risks such as loss or unauthorised access, destruction, use, modification or disclosure, which may include:

- Encryption of sensitive data and financial data in transit and at rest
- Regular security assessments
- Access controls and authentication measures
- Training on data protection

- Regular monitoring and auditing of systems

Despite these measures, no data transmission over the internet or information stored on servers accessible through the internet is entirely risk-free and we cannot guarantee absolute security.

Retention of Personal Information

We retain personal information only as long as:

- Required by law, regulations, or professional obligations
- Necessary to provide legal services
- Needed to maintain firm records or resolve disputes

Updates to this Privacy Policy

We may update this policy from time to time. Changes will be posted with an updated revision date and notified to current clients. Continued use of our services constitutes acceptance of the updated policy.

Your Rights

Under the **NZ Privacy Act 2020**, you have the right to:

- Request access to your personal information
- Request correction of your personal information

Under the **GDPR** (if applicable), you may also request:

- Access and data portability
- Rectification or erasure
- Restriction or objection to processing

This Privacy Policy is subject to individual members' terms of engagement.

Effective Date: 30 January 2026

Contact Us

For any privacy-related queries, please contact our Chambers Manager at manager@bankside.co.nz