



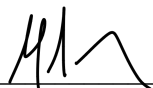
Quality Policy

Total Piping & Mechanical delivers specialised stainless steel fabrication, welding, mechanical installation, and project management services across the food, brewing, wine, pharmaceutical, and water treatment sectors. Our commitment is to provide exceptional, compliant, and sustainable services that meet client expectations and contribute to long-term business success.

We achieve this by:

- Implementing and maintaining a robust Quality Management System (QMS) aligned with ISO 9001:2015 requirements.
- Integrating risk-based thinking and climate-related considerations into all aspects of quality planning to reduce environmental impact and enhance operational resilience.
- Complying with all applicable legal, regulatory, and client requirements, ensuring ethical and professional service delivery.
- Defining and communicating clear roles, responsibilities, and accountabilities to foster a culture of quality and continuous improvement.
- Engaging with employees, subcontractors, and suppliers to uphold our quality standards and drive improvements in performance.
- Setting measurable objectives for quality and environmental performance, regularly reviewing and refining them to reflect our commitment to excellence.
- Conducting management reviews to assess QMS effectiveness, incorporating client feedback, performance data, and industry developments.
- Promoting sustainable practices throughout our operations and supply chains, aligning with our strategic goals and stakeholder expectations.

This policy is communicated to all personnel, reviewed periodically for continued relevance, and made available to interested parties. Our leadership demonstrates unwavering commitment to quality and environmental responsibility, ensuring Total Piping & Mechanical's continued success and contribution to a sustainable future.

Director Matt Taylor Signature  Date 26/07/2025

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