



Verified user

Director, Corporate Security Operations at a tech vendor with 5,001-10,000 employees

Custom detectors streamline workflow and real-time detection enhances security

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What is our primary use case?

“Our current use cases for [GitGuardian Platform](#) involve monitoring external and internal [GitHub](#) and [GitLab](#), [Bitbucket](#), and other code repositories that it supports for secrets.”

What is most valuable?

“The newest addition that we appreciate about [GitGuardian Platform](#) is the ability to create a custom detector, which we built and worked with the team, and that works very effectively.

“GitGuardian Platform performs the capability to detect secrets in real time exceptionally, as it activates from the commit and can detect it immediately.

“We utilize GitGuardian Platform's automated validity checks in some cases, and they seem to work effectively. We are still experimenting with them.



“The multi-vault integration plays a key role in our secrets management strategy because we have multiple different vaults, and that works effectively.”

What needs improvement?

“GitGuardian Platform does what it is designed to do, but it still generates many false positives.

“We utilize the automated playbooks from GitGuardian Platform, and we are enhancing them. We will probably stop using some of them, but we are building off of them. The one piece they do not include is contacting the person's manager or copying them, which we feel is necessary to prevent insider threat and other issues, but they do not have access to our hierarchy of employees.

“We are not using the honeytokens feature of GitGuardian Platform.

“Regarding improvements, there are two things we are working on with them. They have added charts, which is a new feature, but it is still not accurate. It has taken 4 to 5 months and it is fairly slow. We are looking for better metrics and audit data, wanting more features such as knowing which users are creating the most secrets or committing the most secrets, what repository, what directory, and who is not checking in secrets, which repo, user, or directory has not had any secrets committed. We want more metrics around both good and bad to see how we are performing.”

For how long have I used the solution?

“I have been using GitGuardian Platform for 5 years at the company, and my team has been using it for 3 years.”



What was my experience with deployment of the solution?

“The initial deployment when we first started using GitGuardian Platform was easy. One feature I would appreciate is more notice or alerts, and they fixed them slightly, such as when a secret expires and we are no longer connected. It would be beneficial to have a heads up or a timer indicating when a secret runs every 6 months, or we could set it, and we need a new secret before the connection breaks. It usually gets fixed fairly quickly, but it is just annoying.”

What do I think about the stability of the solution?

“There has not been any instability with GitGuardian Platform; it performs reliably.”

What do I think about the scalability of the solution?

“Currently, what GitGuardian Platform is doing works effectively. It is quick and meets our needs. If we added more, I do not think that would really impact performance, so the scalability in that aspect is fine. I know they are trying to branch out and look for secrets in other types of tools, but I am not sure if we are going to use them for that or if that would impact performance or stability either.”

How are customer service and support?

“I have contacted technical support previously, but we usually work through our customer representative directly, and they create the tickets for us.”



How was the initial setup?

“We have one employee that primarily works on the deployment and configuration of GitGuardian Platform, and that took approximately a couple of weeks working directly with them. After that, she spends about an hour in there a week, so it requires minimal effort on our side.

“GitGuardian Platform requires very little maintenance on our end—just making sure the keys are connected and ensuring people are following through.”

Which other solutions did I evaluate?

“I have not used any alternatives to GitGuardian Platform in this specific scope, as I have not found one that fully integrates into as many different code repositories. We have used a couple of tool-specific ones, but GitGuardian Platform is the only one we have used that works across multiple platforms.”

What other advice do I have?

“We purchased GitGuardian Platform for a compliance checkbox because we needed to monitor secrets in our code repositories. We saw benefits immediately after implementation, but the reason my team took it over after a couple of years is that the original team did not really go beyond a compliance checkbox. We started seeing benefits in year 3 as we built out a workflow to contact the developers who committed code with secrets and get them to review and approve or revoke the process.

“In terms of how GitGuardian Platform Public Leakage Detection influences our data security, it helps us with our known developers, but it is fairly limited. It has to go to another developer who has to make it public or they have to put codes in there, so it works in the right scenario, but there are scenarios where it still



misses.

“We do not really look at the automated security severity scoring in [Incident Management](#). We still are getting false positives and others, so we are concentrating more on that versus any severity rating.

“The pricing for GitGuardian Platform is fair, though slightly high.

“We are customers of GitGuardian Platform; we do not have any partnerships or official partnerships, nor are we resellers.

“I rate GitGuardian Platform 8 out of 10.”



GitGuardian Platform

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