



Dash To Deals — Terms and Conditions

Customer Agreement

This document outlines the terms and conditions of the Dash To Deals Program, a promotional rental offer provided by Zoomo in partnership with DoorDash. By enrolling in this program, you agree to all conditions stated below.

1. Program Overview

The Dash To Deals Program offers eligible DoorDash couriers in Toronto access to discounted weekly rates across all Zoomo rental plans. The discount you receive each week is based on the number of DoorDash deliveries you completed during the previous week

2. Eligibility Requirements

To be eligible, customers must:

- Be an active DoorDash courier.
- Present a government-issued Photo ID.
- Show proof of address (lease agreement, utility bill, etc.).
- Show the DoorDash app logged in with the same name and email used during sign-up.
- Complete DoorDash onboarding prior to the Zoomo appointment if not already active.



If you are already renting with Zoomo, you may join the program; however, enrolling will start a new commitment period.

3. Rental Term

- The program requires a 4, 12 or 24 week rental contract.
- Ending the rental early will incur a break fee equal to 50% of the remaining contract value at the full price rate, unless otherwise specified.

Pauses to the plan are generally not permitted, except in special emergency cases at Zoomo's discretion.

4. Weekly Discount Structure

You begin the plan at a discounted weekly rate of \$35/week (normally \$39/week). DoorDash provides Zoomo with your weekly delivery count, and your discount for the following week is calculated based on that number.

Zoomo Zero:

Tier	PRO E-bike No Tax	Doordash Discount No Tax	Final Price
Tier 4	\$39	\$30.97	\$8.03
Tier 3	\$39	\$22.12	\$16.88
Tier 2	\$39	\$17.70	\$21.30
Tier 1	\$39	\$13.27	\$25.73

NIU E-bikes:



Tier	ULTRA MAX NIU No Tax	Doordash Discount No Tax	Final Price
Tier 4	\$79	\$30.97	\$48.03
Tier 3	\$79	\$22.12	\$56.88
Tier 2	\$79	\$17.70	\$61.30
Tier 1	\$79	\$13.27	\$65.73

Important Notes

- You may remain in Tier 1 for a maximum of 4 weeks.
- If you do not reach Tier 2 by Week 4, the discount is removed and your rate returns to the regular \$39/week.

5. Data Sharing and Delivery Tracking

- DoorDash shares delivery counts with Zoomo.
- You do not need to track or provide screenshots of your deliveries.
- Each week, Zoomo will send a text confirming:
 - Deliveries completed
 - Discount tier
 - Weekly rental price



6. What's Included in the Rental Plan

Zoomo's rental plans includes:

- Zoomo e-bike
 - Phone holder
 - U-lock
 - One (1) battery
 - Charger
 - Servicing and repairs for the duration of the plan
 - Mobile app access with GPS tracking
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7. Up-Front Payment

At sign-up, you must pay:

- \$150 refundable deposit
 - First week's vary on the plan
 - HST (included in both amounts where applicable)
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8. Refundable Deposit

A refundable deposit of \$150 is required at sign-up.

The deposit is refunded at the end of the rental term if the bike and all accessories are returned in acceptable condition.



9. Sign-Up Process

1. Book an appointment at: ridezoomo.com/ca/doordash-partnership-toronto
 2. Complete the form sent after booking: <https://tally.so/r/walq7E>
 3. Attend your appointment at the Zoomo Toronto store.
 4. Present required documents and complete the rental agreement.
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10. Using Other Delivery Apps

You may continue to use any other delivery app (e.g., Uber Eats, SkipTheDishes). However, your discount depends solely on DoorDash deliveries, and minimum DoorDash numbers must be met to qualify.

11. Store Location and Hours

Zoomo Toronto
445 Front Street East
Toronto, ON M5A 0G2

Hours: Monday–Saturday, 11:00am – 6:00pm

12. Questions or Support

For assistance:

- Visit the store
- Chat online at www.ridezoomo.com
- Ask during your appointment