

# VOUS CARE



## What is Benevolence?

Benevolence is a compassionate response to individuals and families of our church facing financial hardship. Our team is committed to offering support to those in need through financial assistance, with the goal of providing temporary relief and encouragement during difficult times.

### What our Benevolence includes:

We offer assistance for a variety of needs, including but not limited to:

- **Emergency Housing:** Support for individuals facing eviction or needing temporary shelter due to loss of employment.
- **Utility Bills:** Help with essential utilities like electricity, water, and gas.
- **Medical Expenses:** Aid for necessary medical bills or prescriptions.
- **Food Assistance:** Provision for grocery needs or access to food resources.

### What our benevolence does not include:

- **Business Investments:** Anything that could be construed to bring financial profit to the individual or family.
- **Paying Off Credit Cards:** Exceptions can be made when an individual has had to use credit cards to pay for a crisis or emergency.
- **Legal Fees:** Needs of individuals who are wanted by the law or for paying fines as a result of breaking the law.

### Important Notes:

- **Availability of Assistance:** Please be aware that while we strive to help as many people as possible, financial assistance is not guaranteed. All requests are reviewed based on available resources and individual circumstances.

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- **Application Review:** Each request will be carefully evaluated to ensure it aligns with our church's mission and benevolence policies.
- **Confidentiality:** All information provided will be handled with strict confidentiality.

If you are in need of assistance, please complete the form below with detailed information about your situation.

*Please note, if your request does not fall within the boundaries of our definition of Benevolence, you may not receive follow up communication from VOUS. If your request does fall within the definition provided above, please allow up to 72 hours for a response.*