

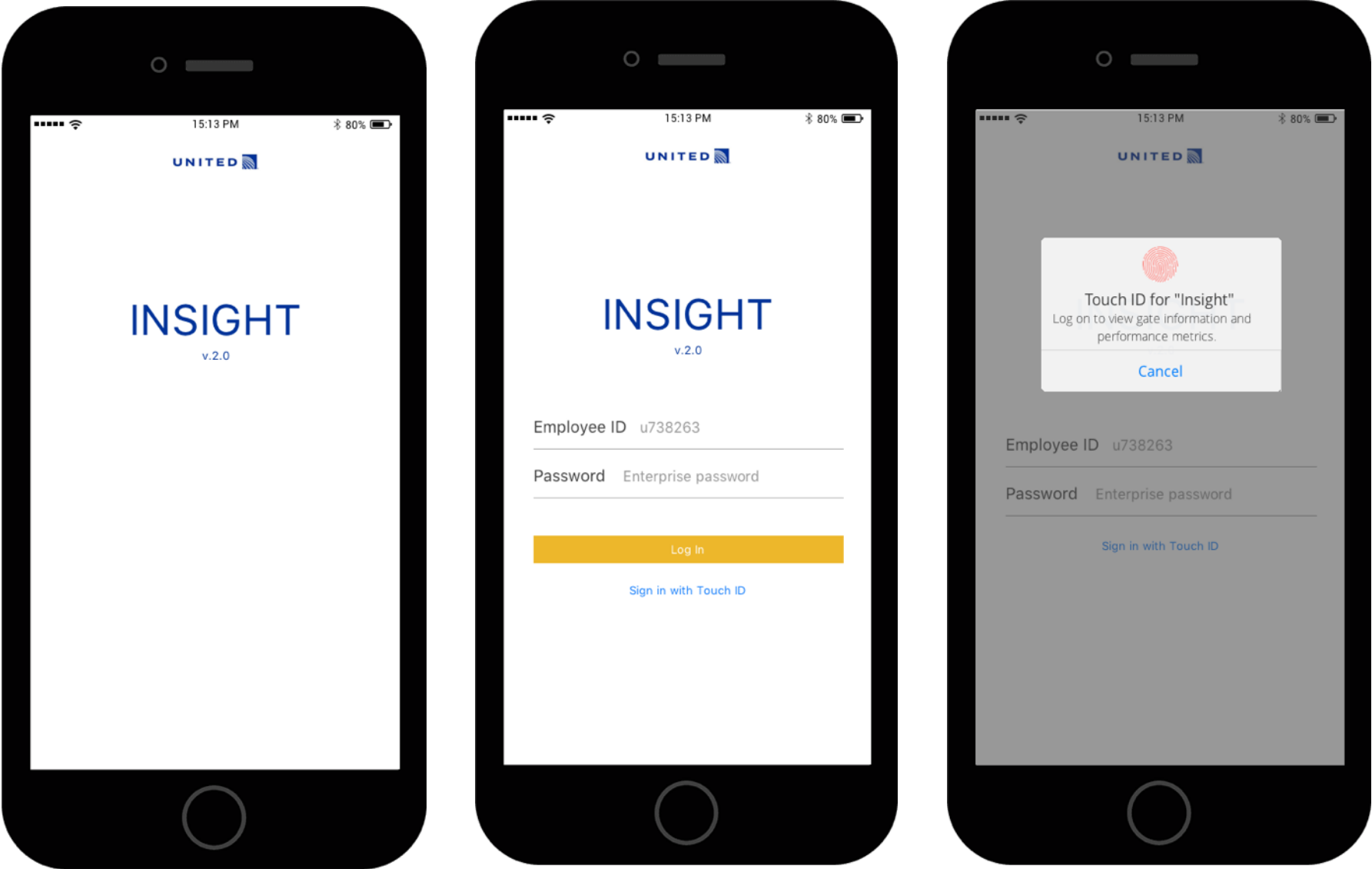
Insight 2.0 - Wireframes

User Experience, Operations

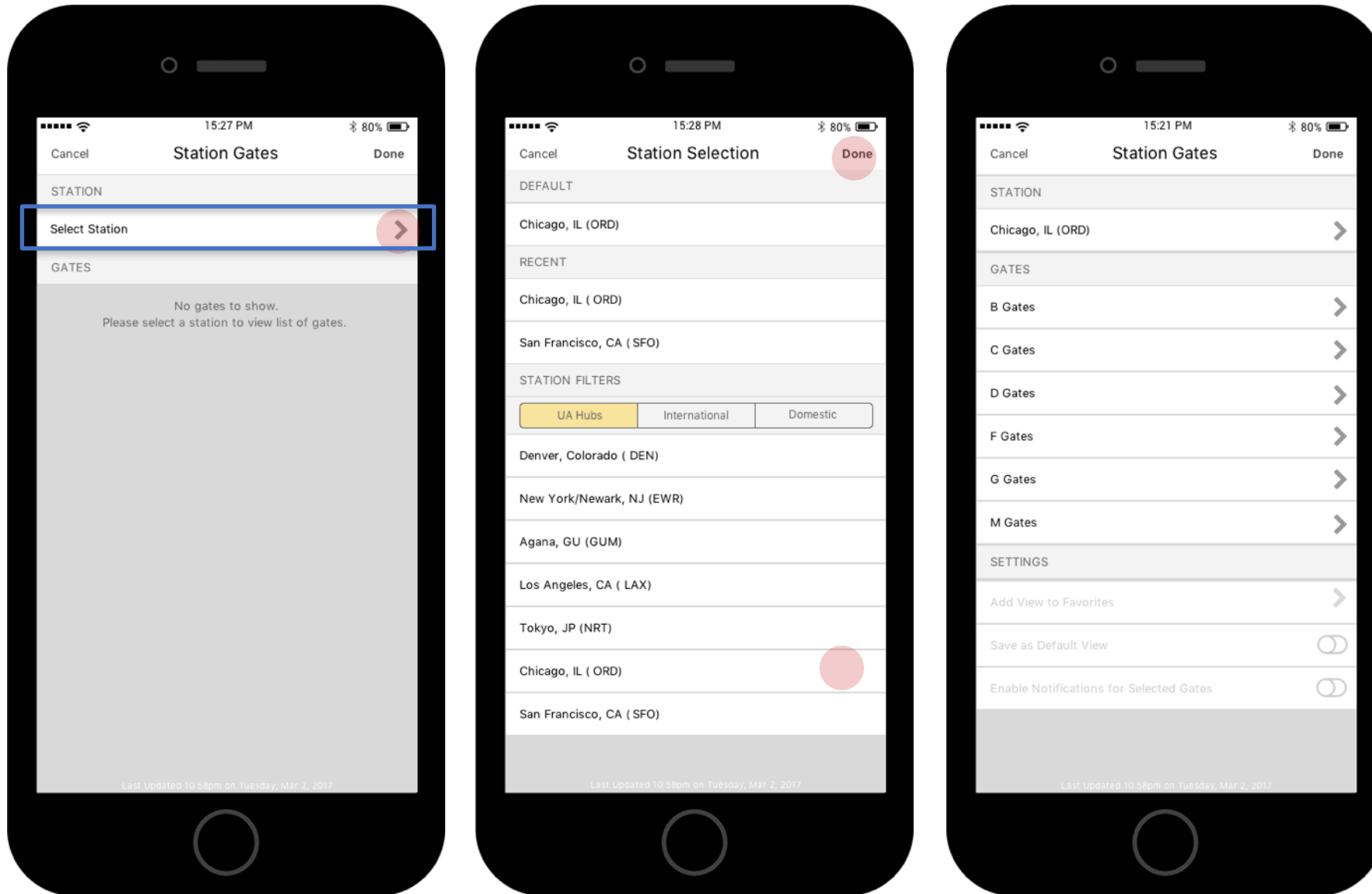
Aug 18, 2017



Insight – Log-In



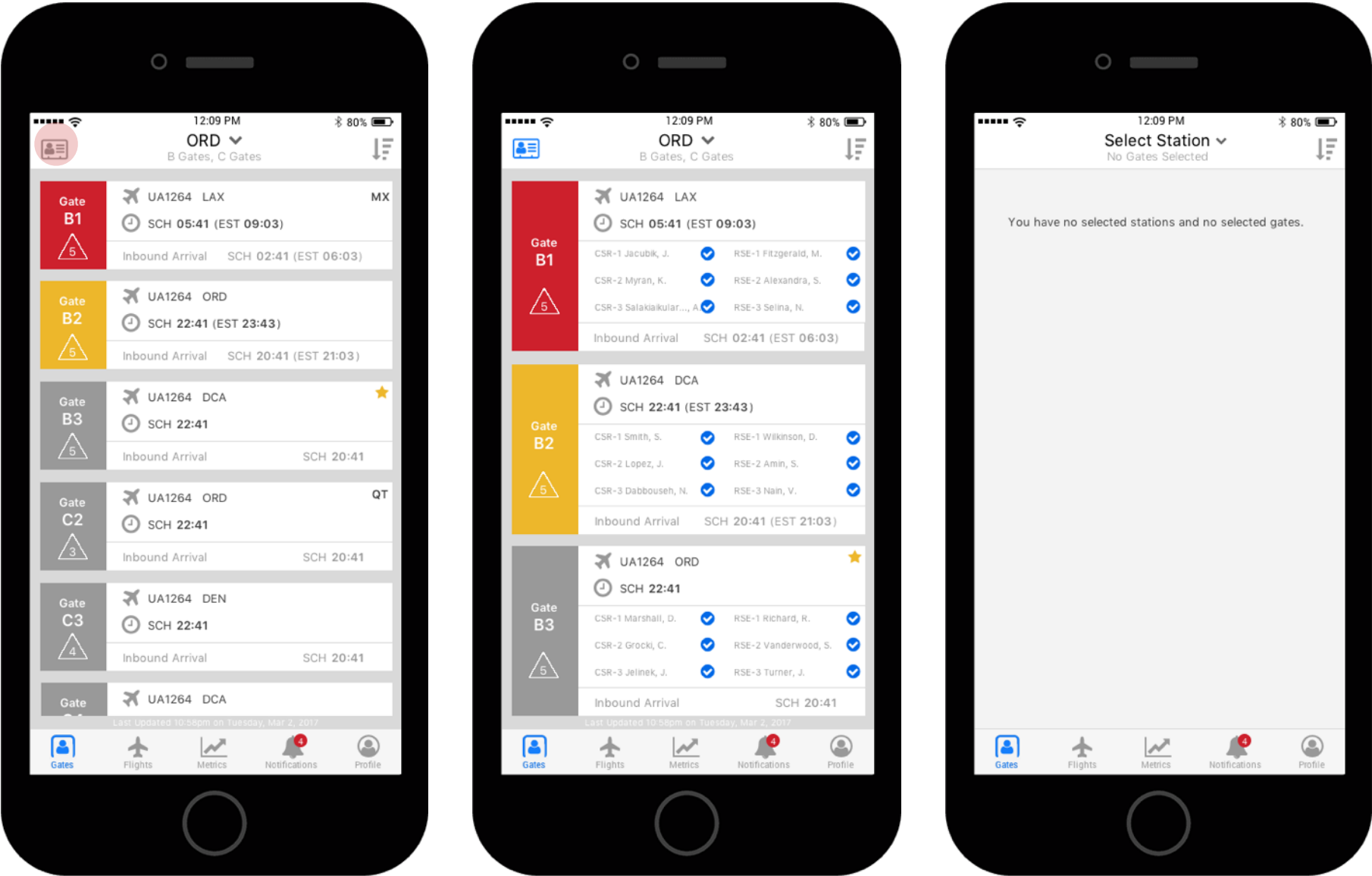
Insight – Station, Zone Selection - IF No Default Station Set in Profile, or not at an Airport



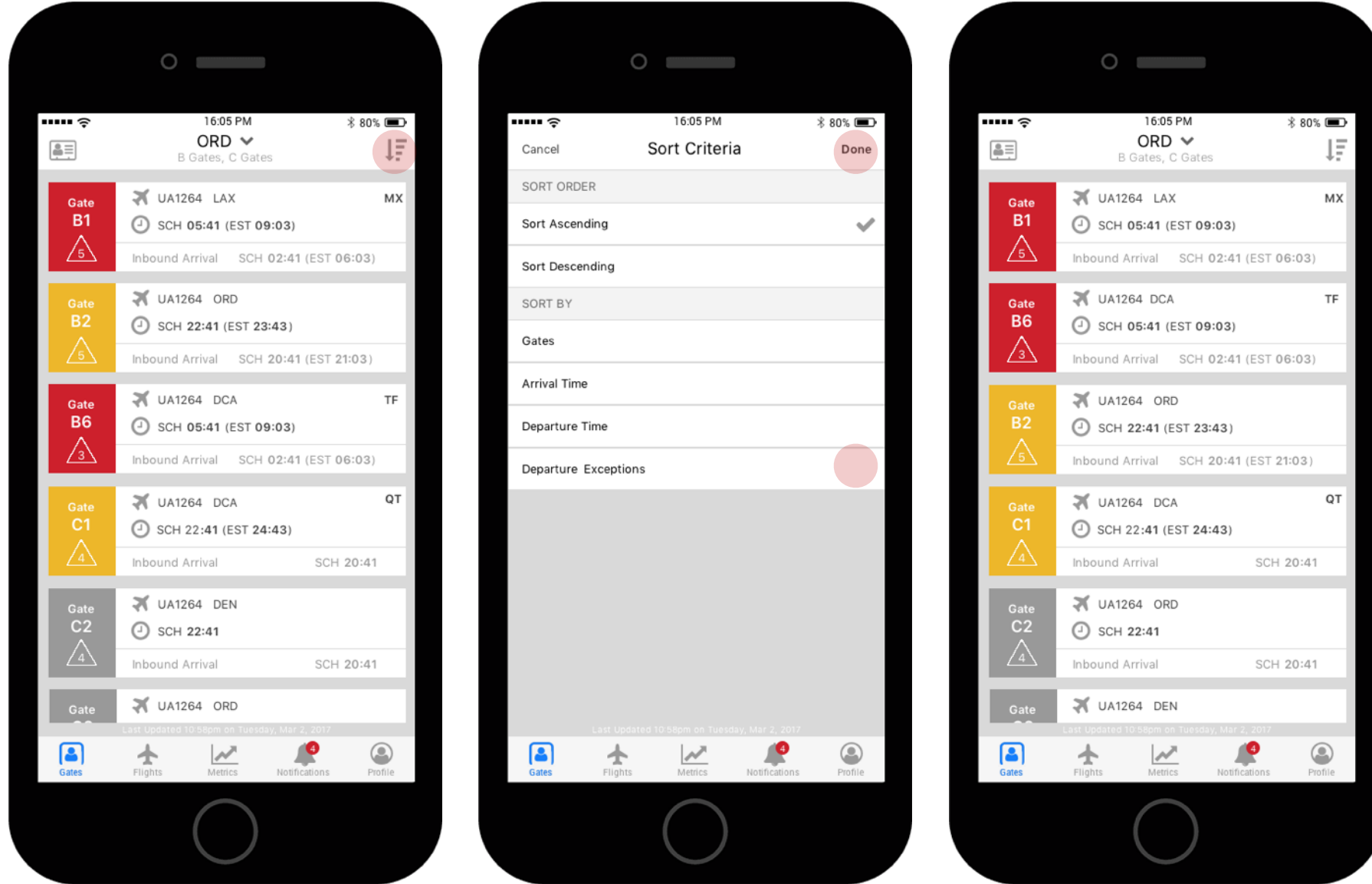
Insight – Station, Zone Selection - IF Default Station Set in Profile, or at an Airport



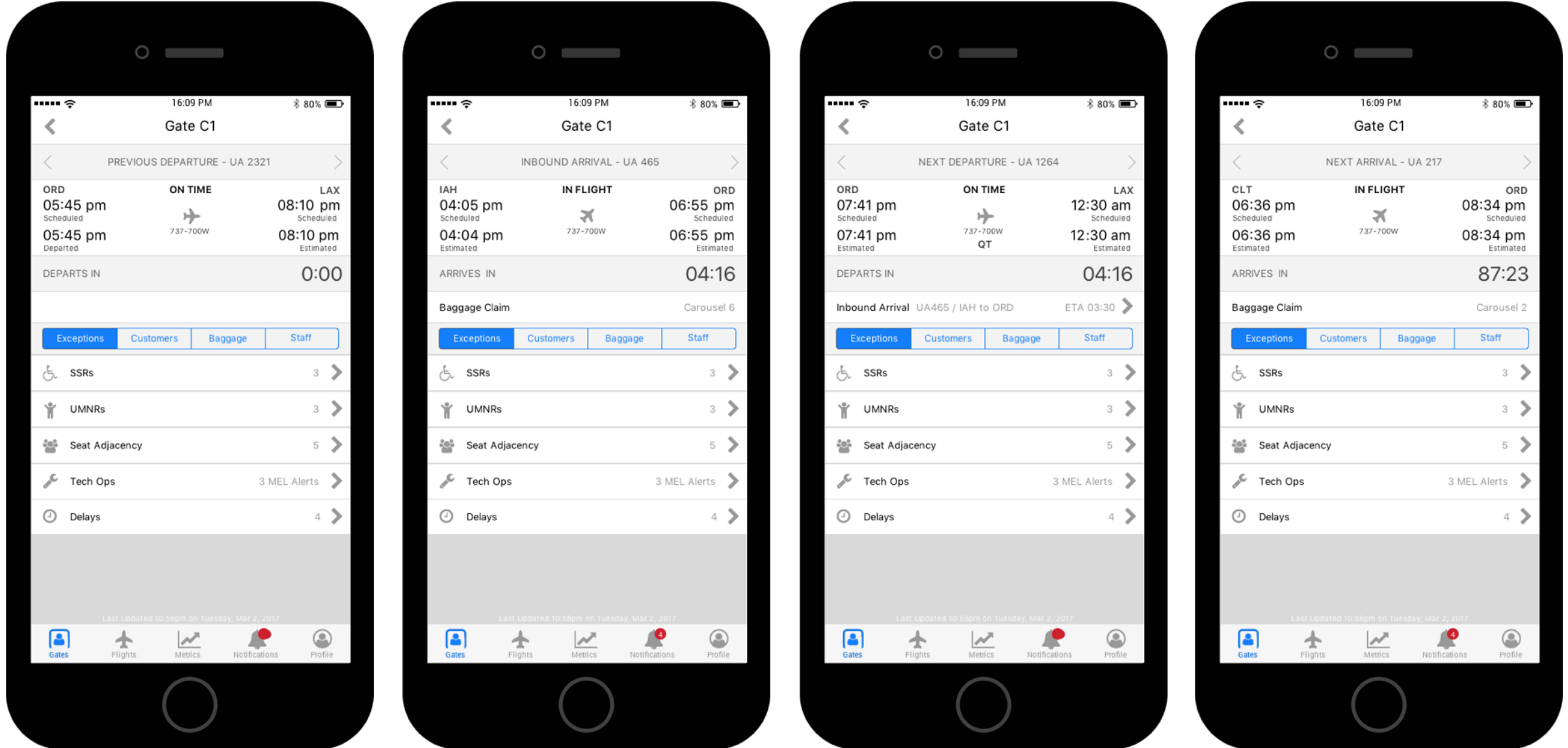
Insight – Gates Landing Page



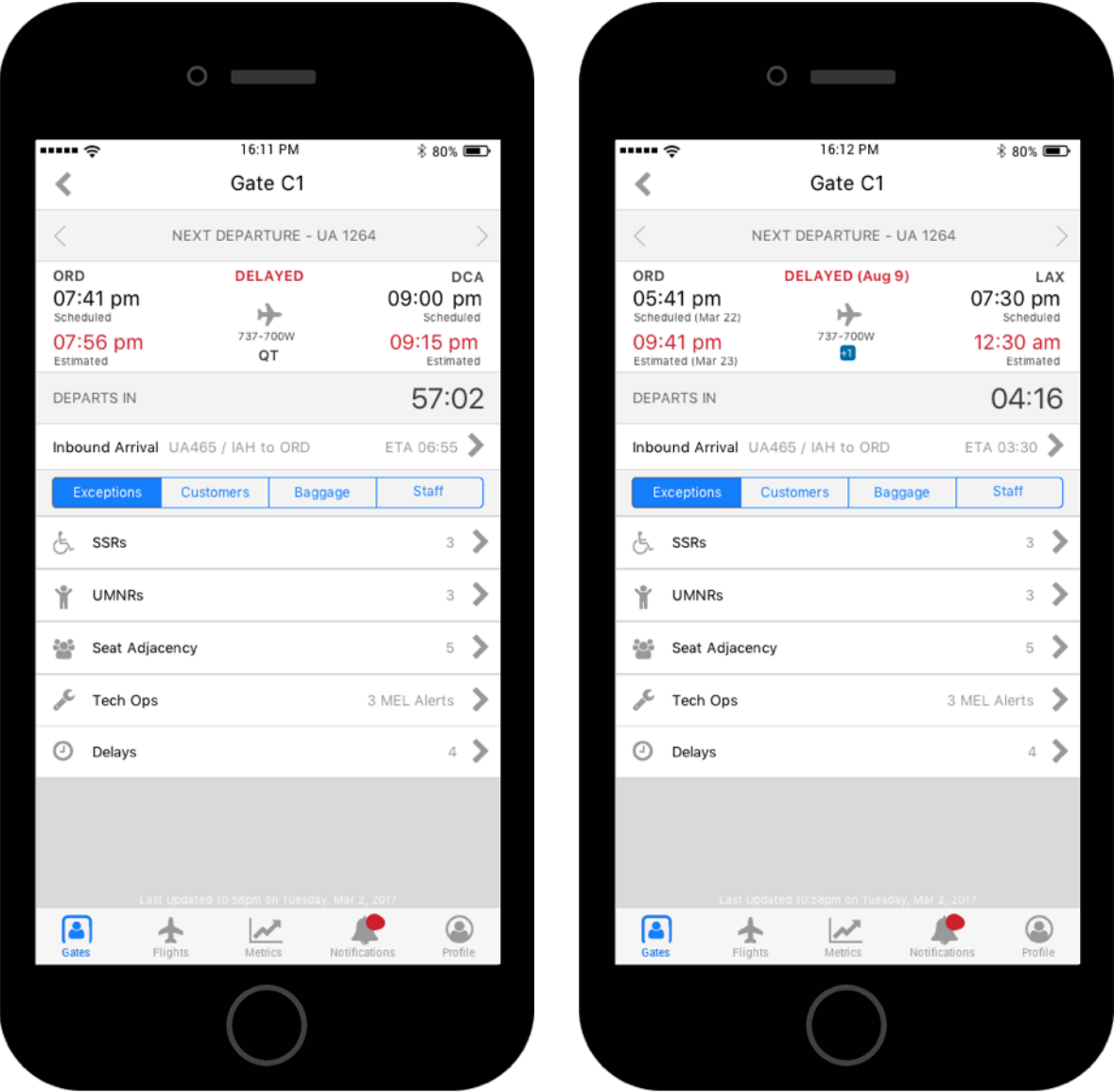
Insight – Sort Functionality



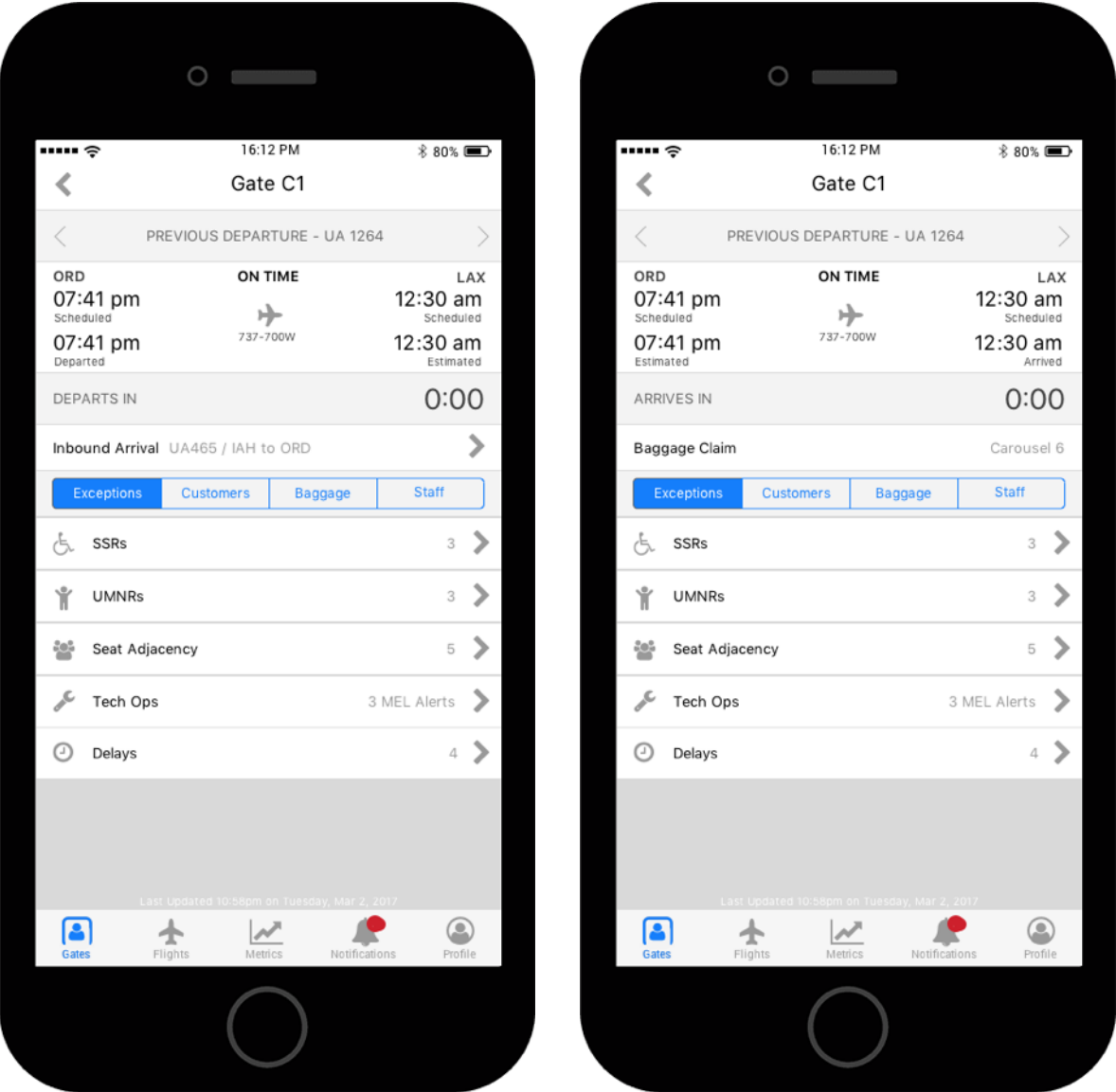
Insight – Gate Detail - Carousel



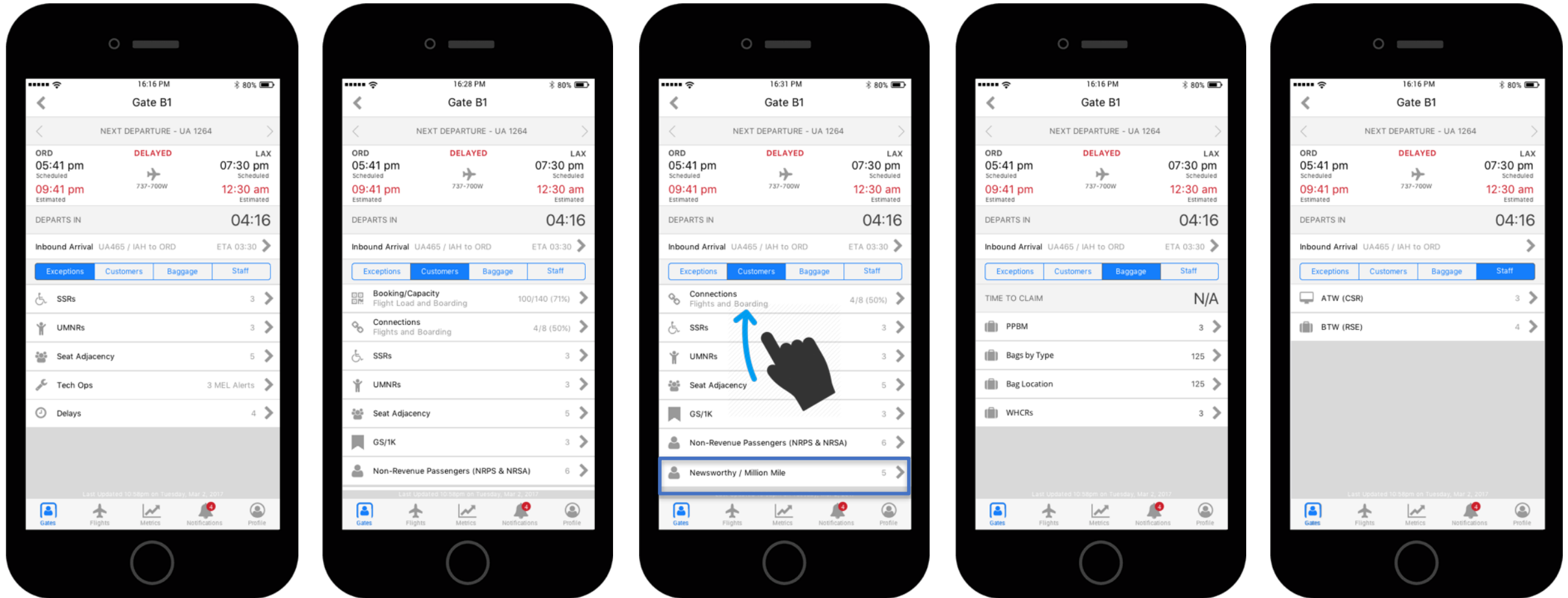
Insight – Gate Detail - Delayed and Mega Delayed



Insight – Gate Detail - Departed & Arrived

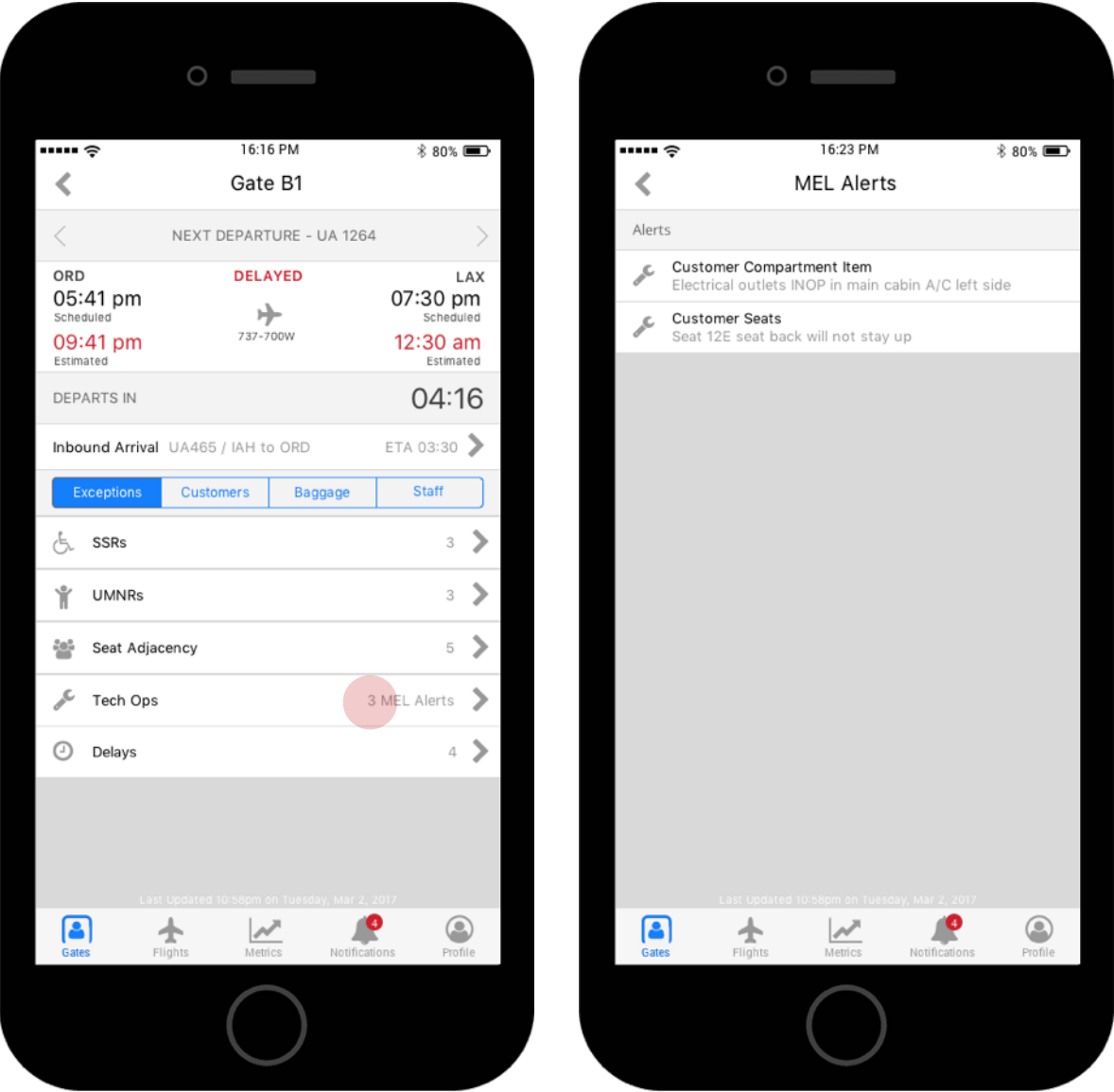


Insight – Flight Detail - Segmented Controls



Gates Detail - Segmented Controls Details

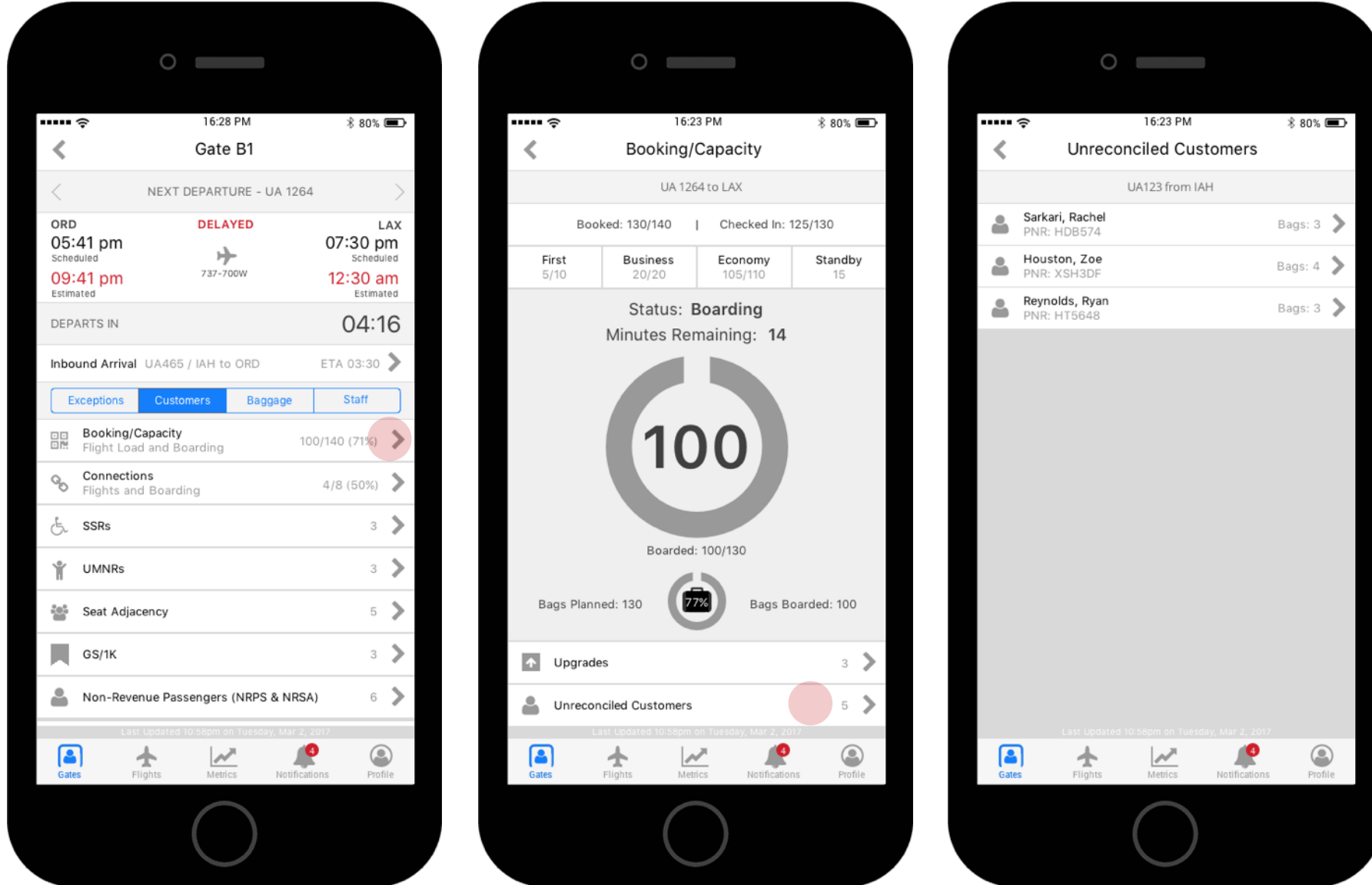
Insight – Exceptions View - Tech Ops



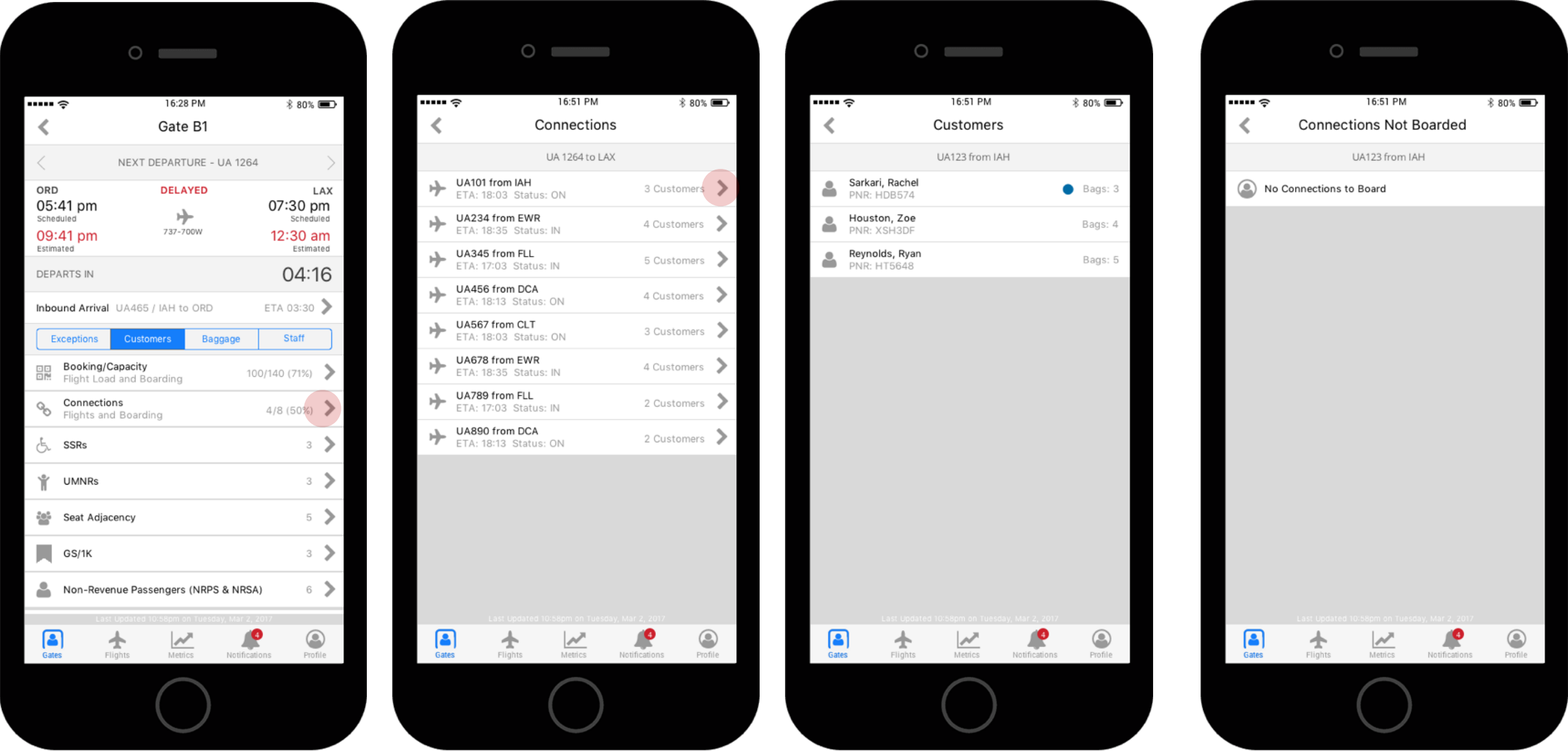
Insight – Customers View - Booking/Capacity > Upgrades



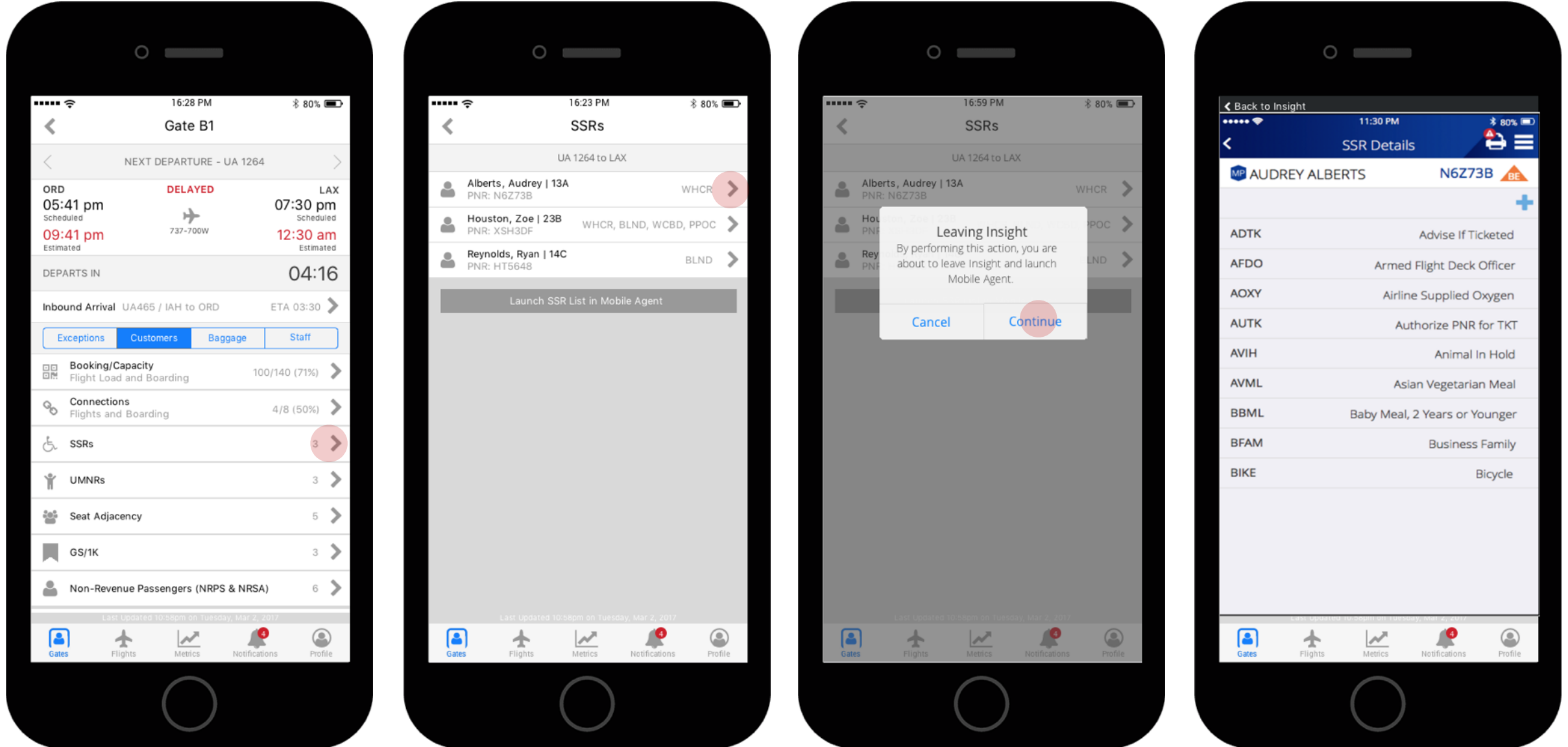
Insight – Customers View - Booking/Capacity > Unreconciled



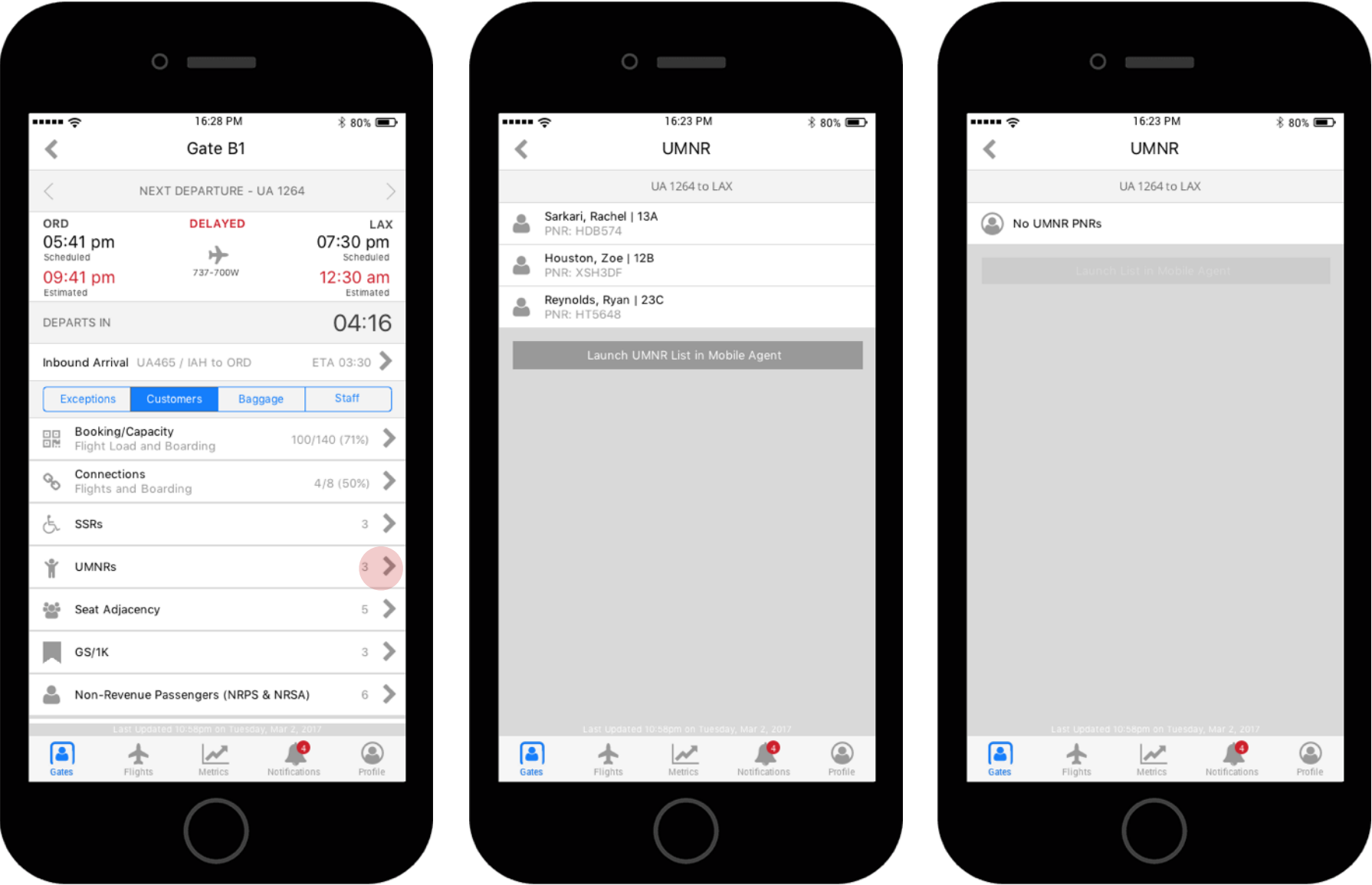
Insight – Customers View - Connections



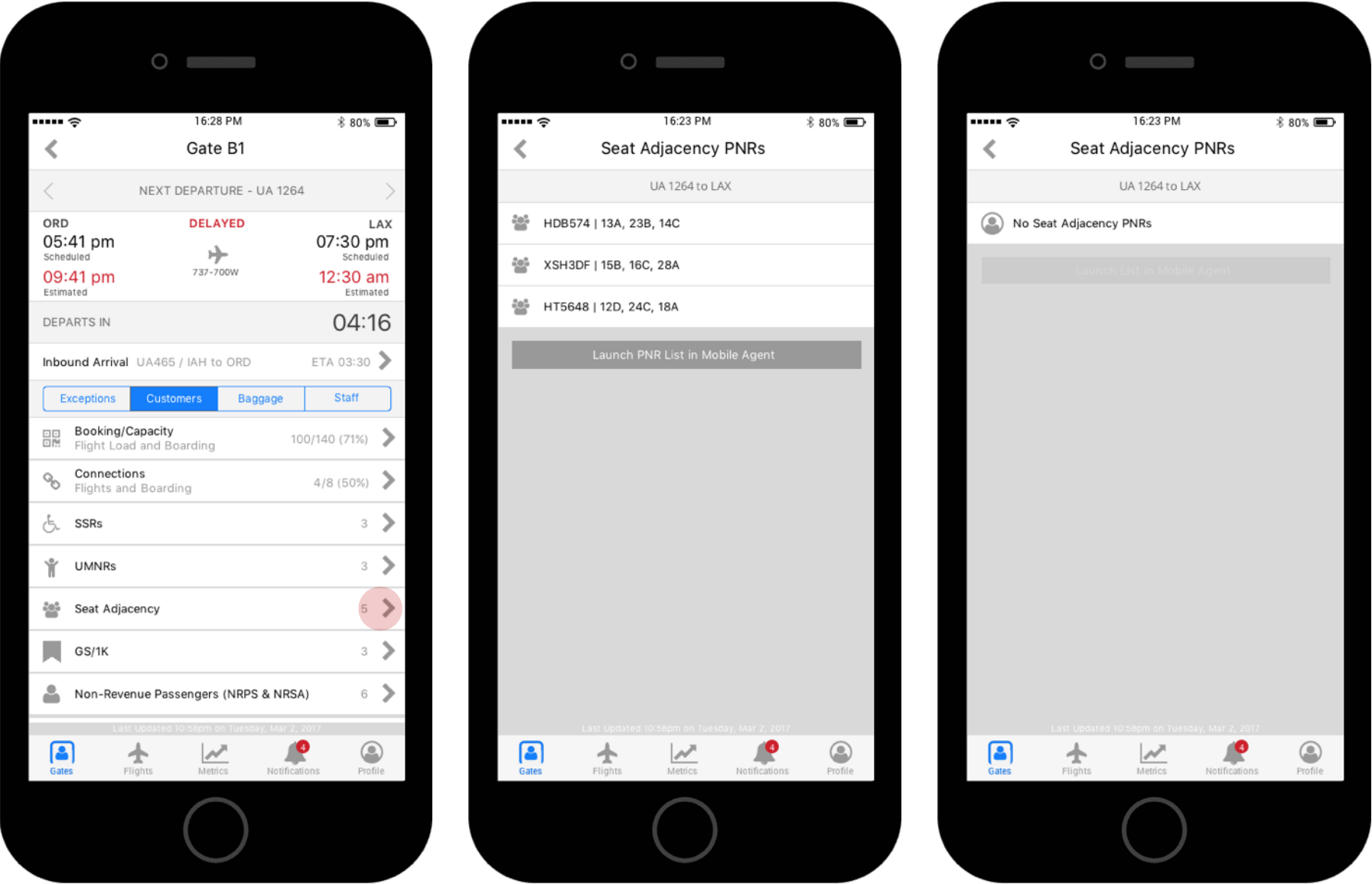
Insight – Customers View - SSRs & Deep Linking



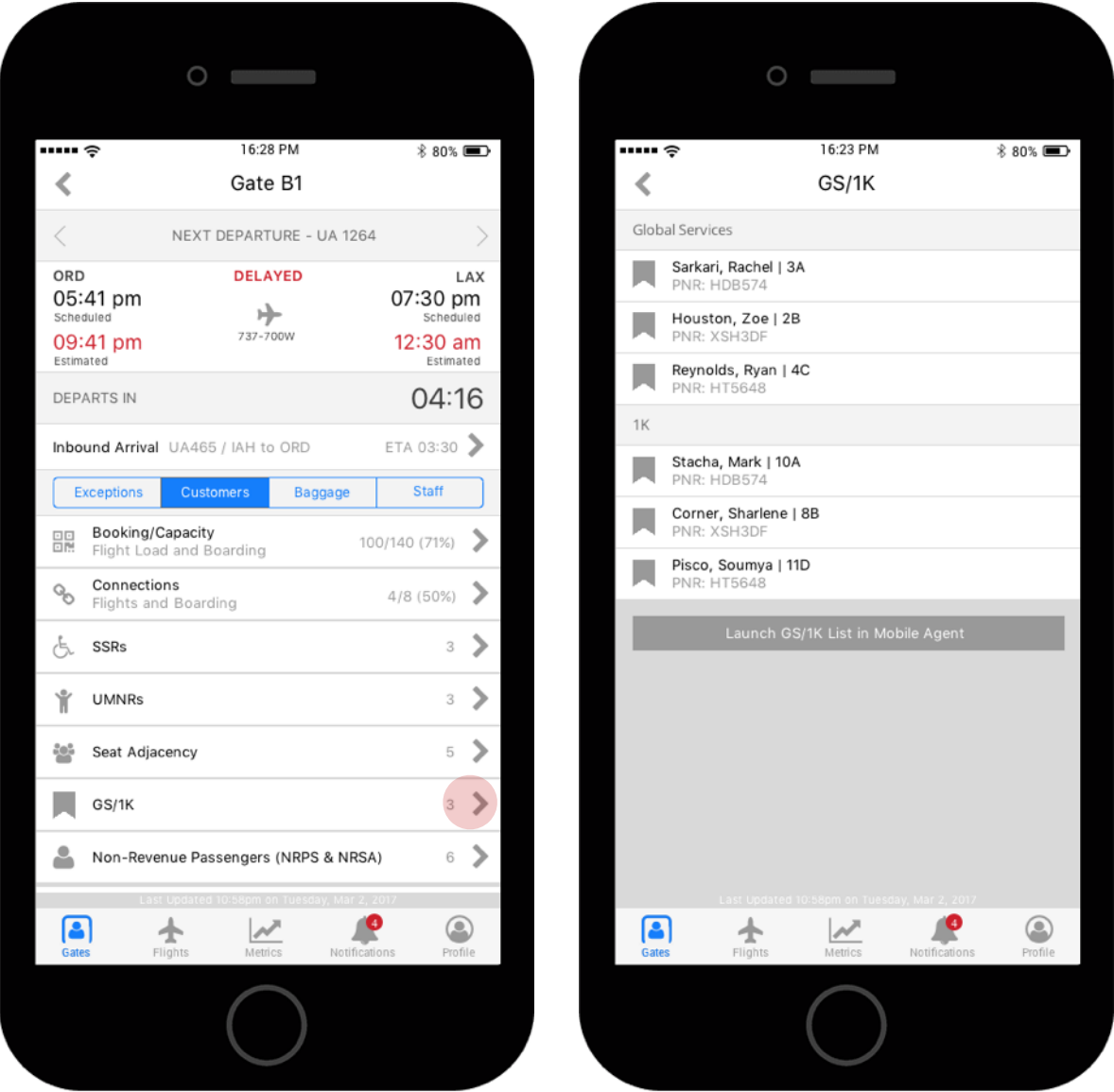
Insight – Customers View - UMNRs



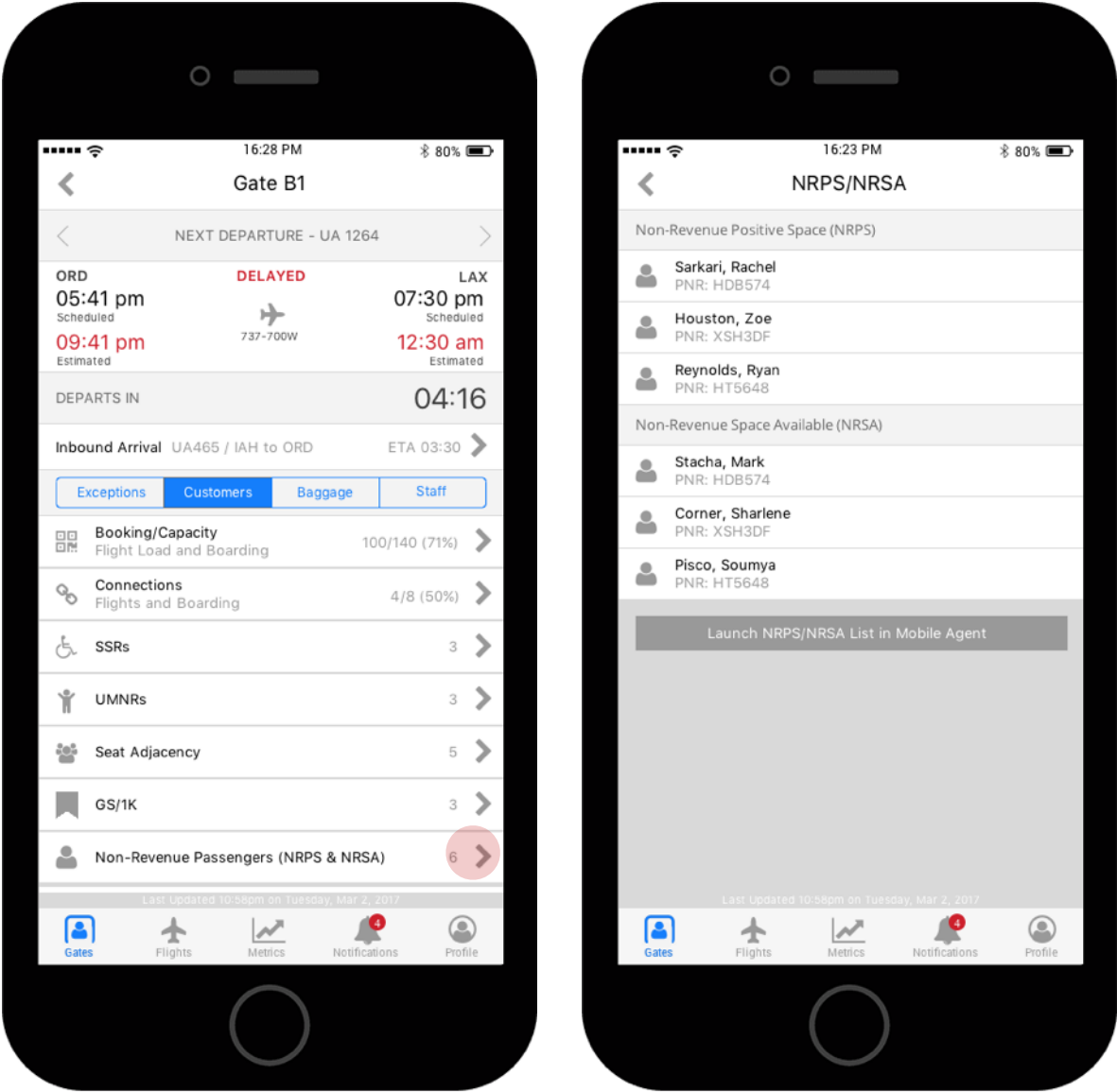
Insight – Customers View - Seat Adjacency



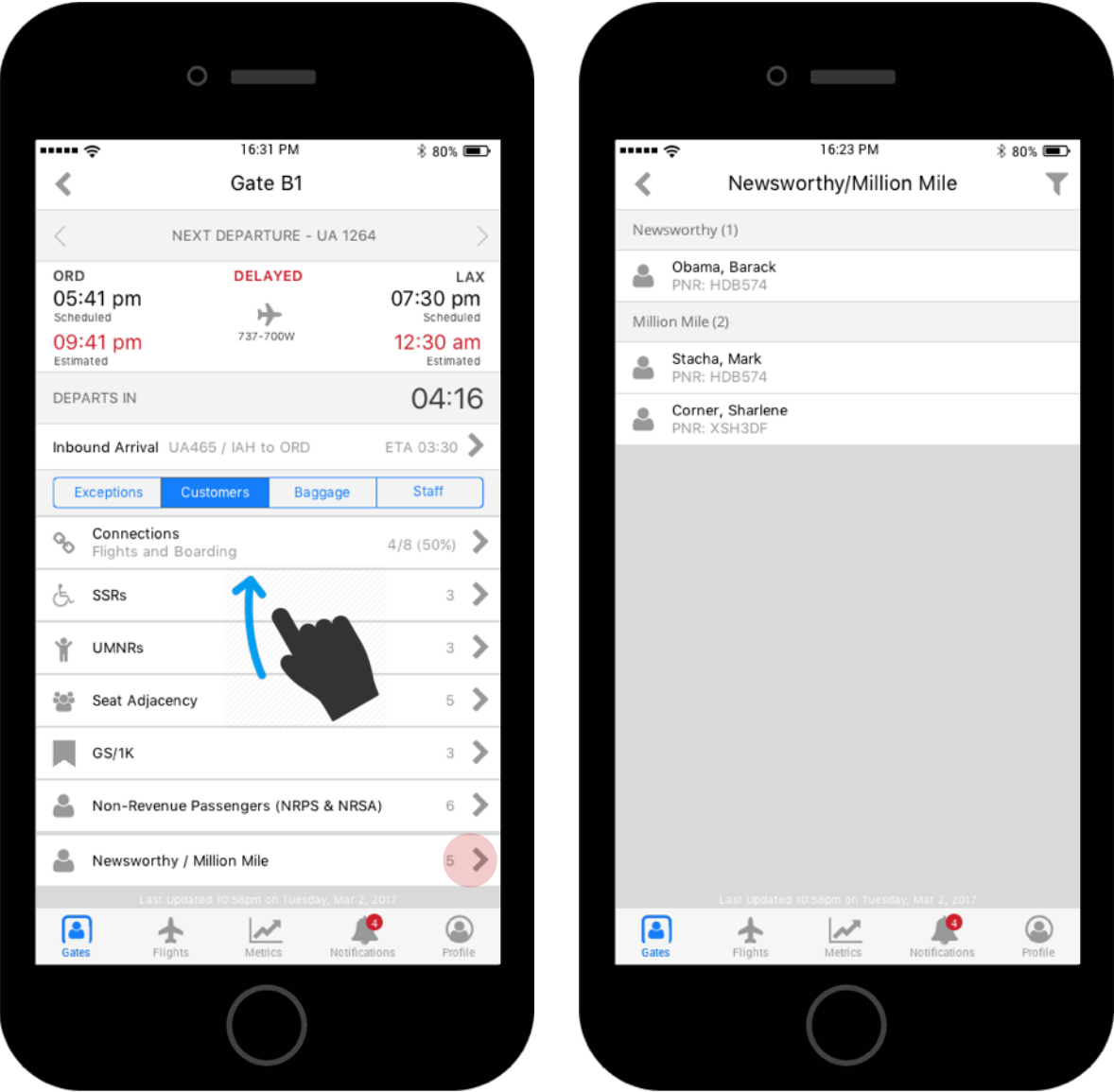
Insight – Customers View - GS/1K



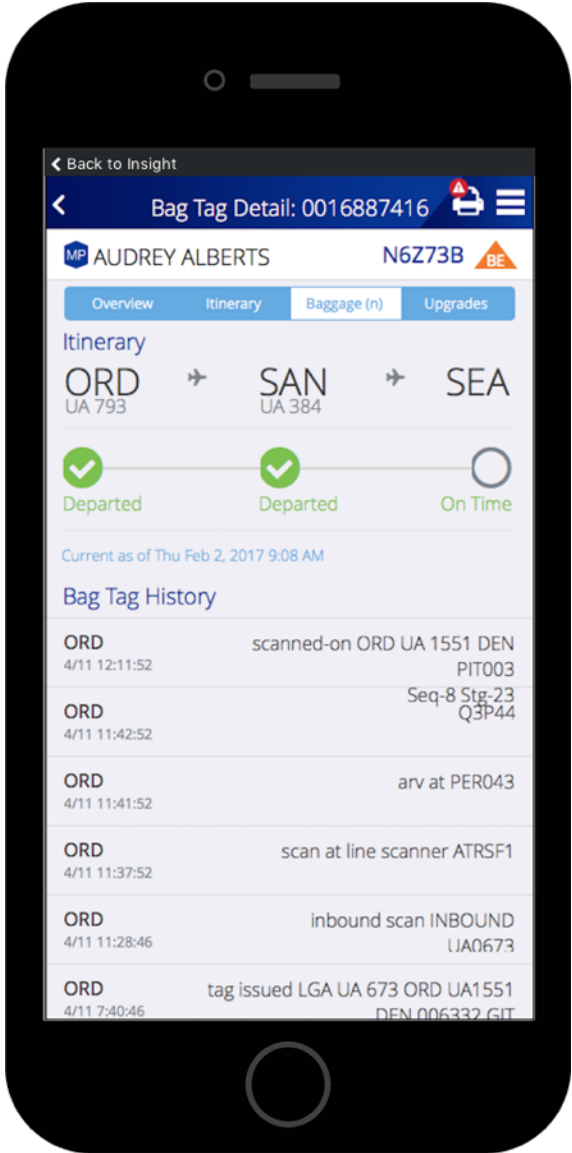
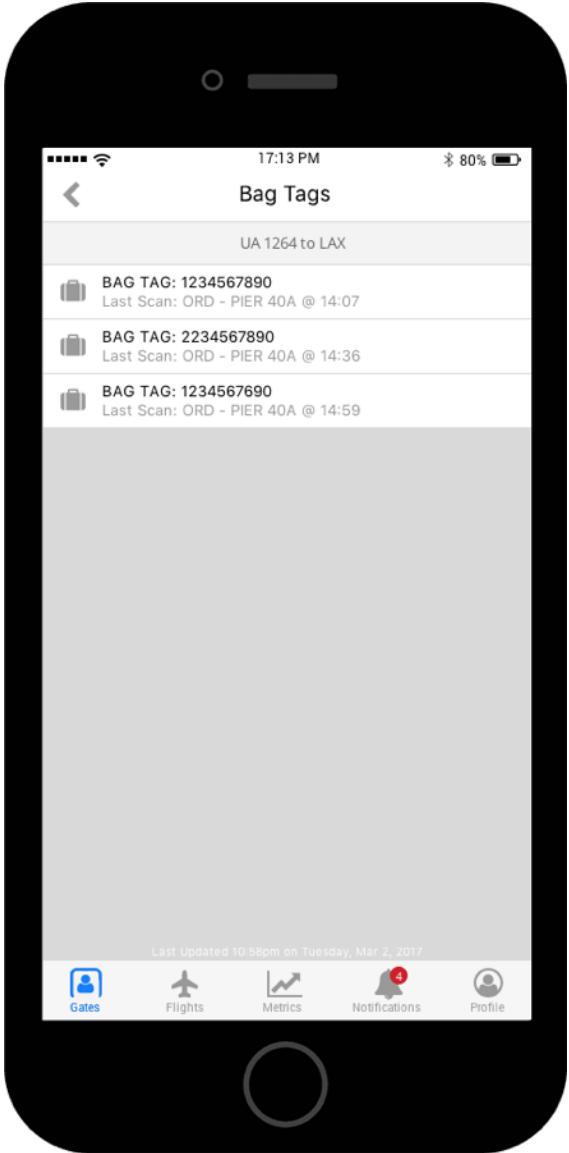
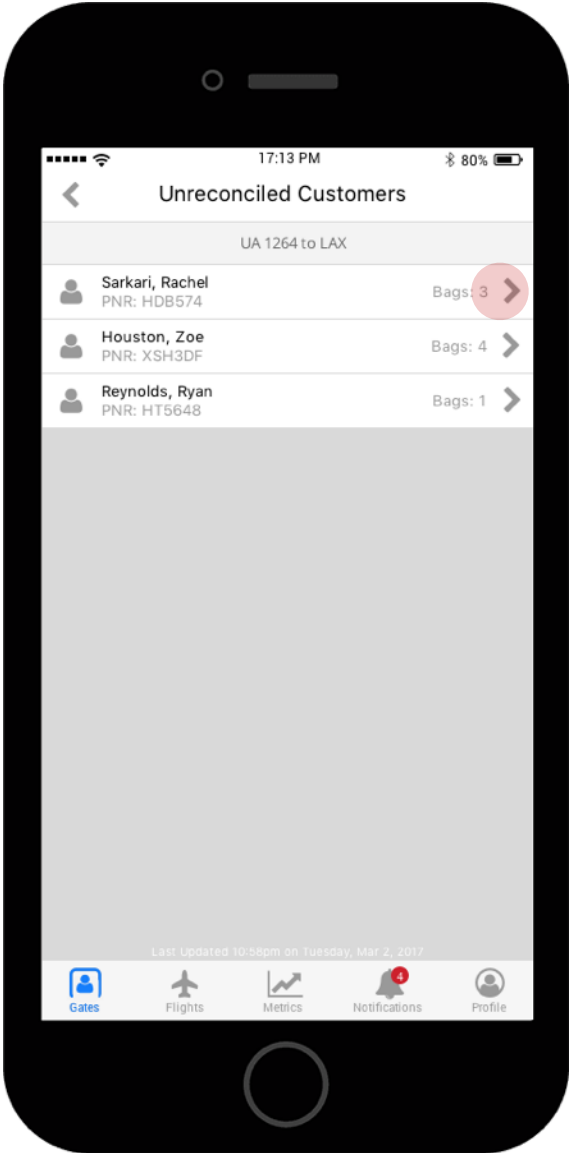
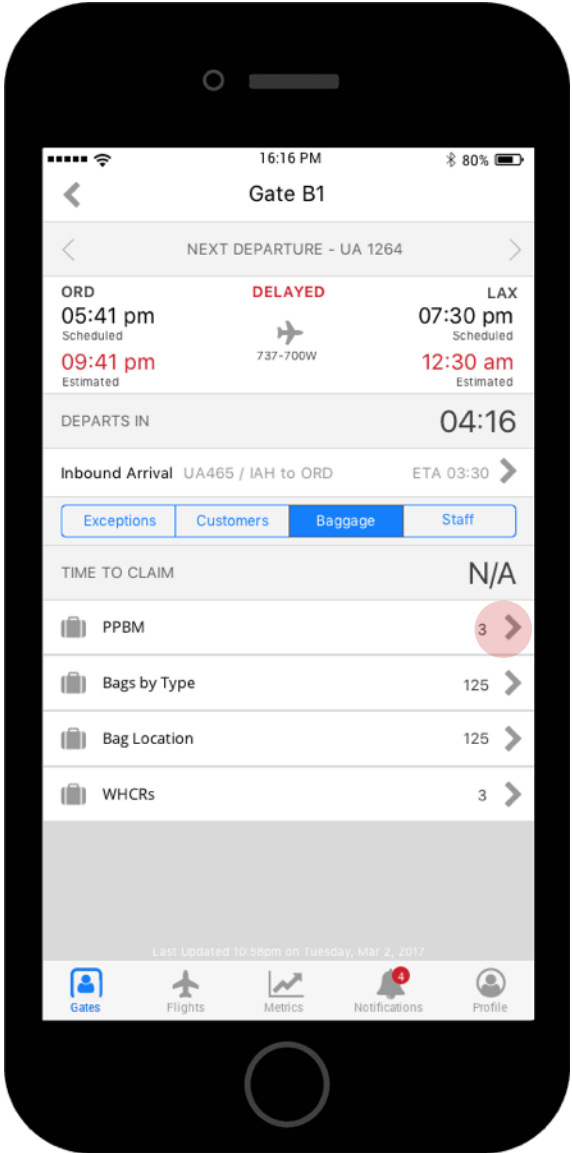
Insight – Customers View - NRPS/NRSA



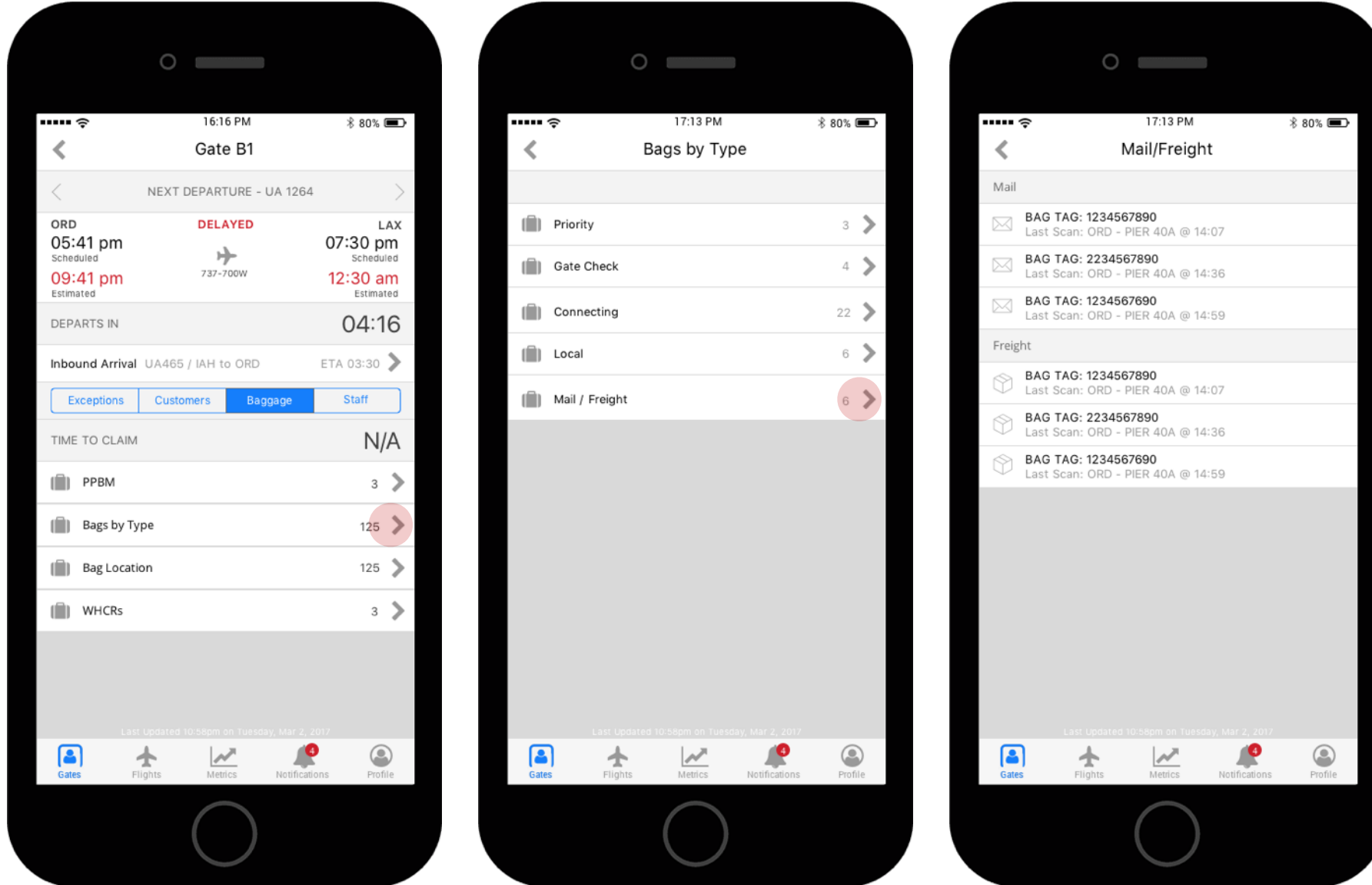
Insight – Customers View - Newsworthy/Million Mile



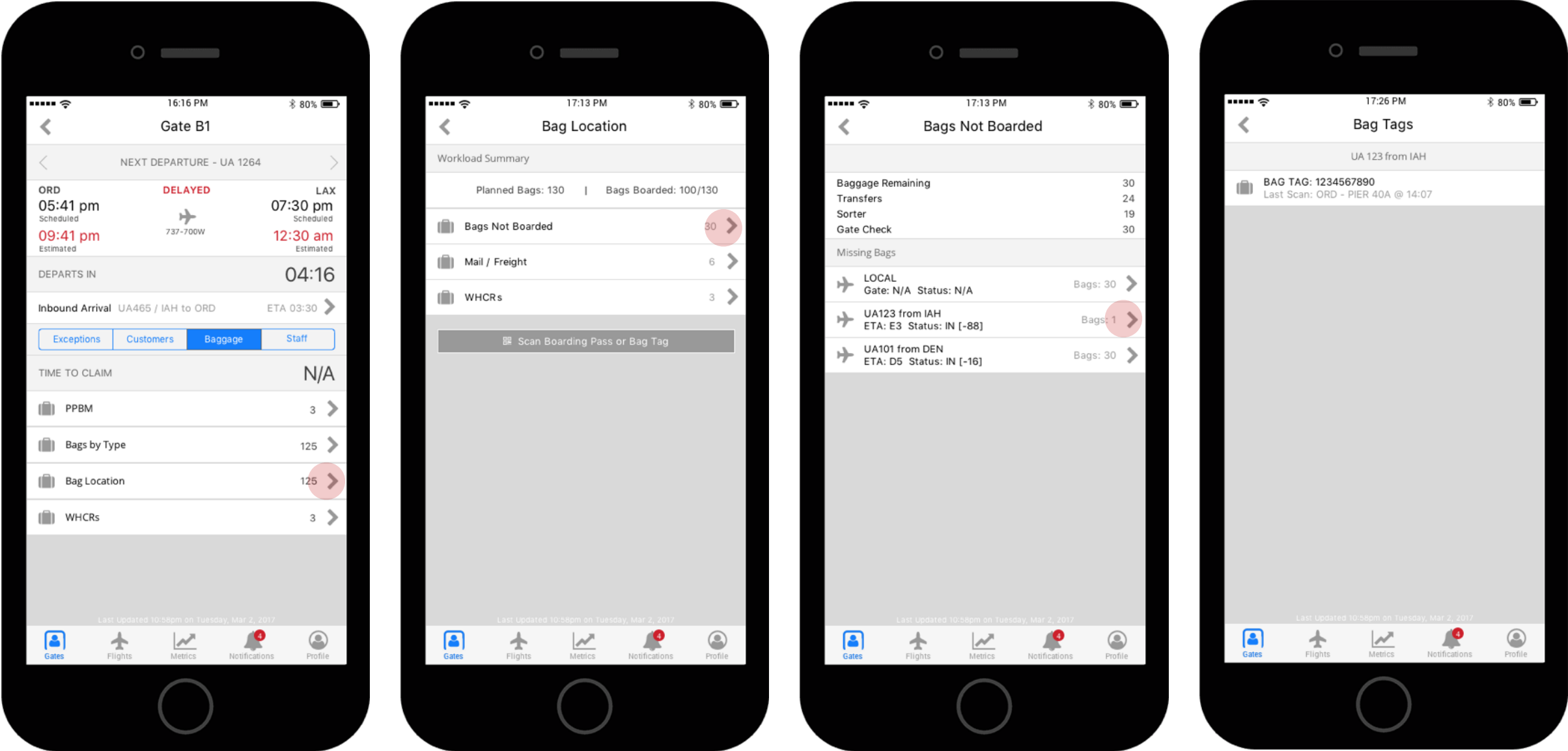
Insight – Baggage View - PPBM > Bag Tags



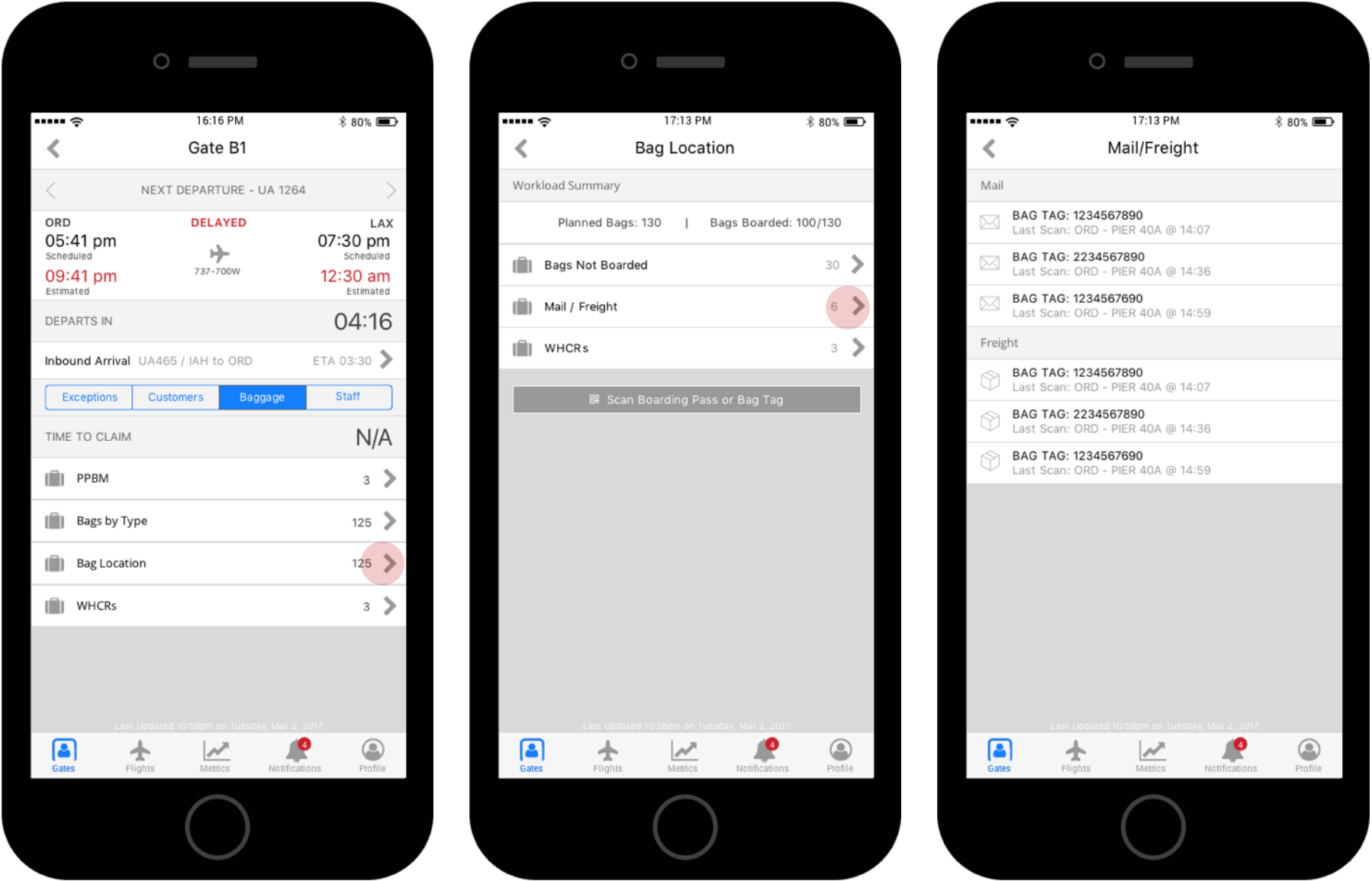
Insight – Baggage View - Bags by Type > Mail/Freight



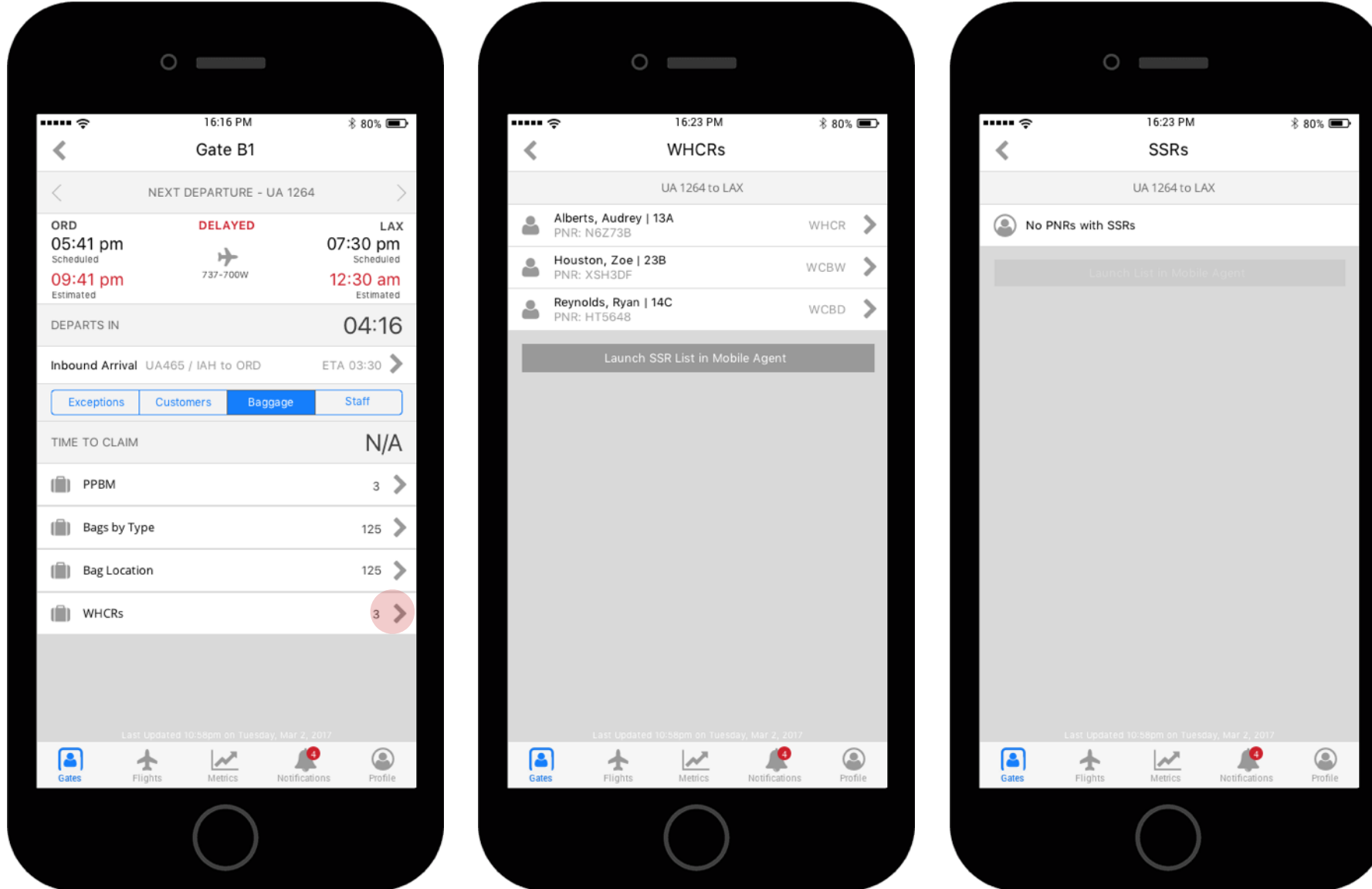
Insight – Baggage View - Bag Location > Bags Not Boarded



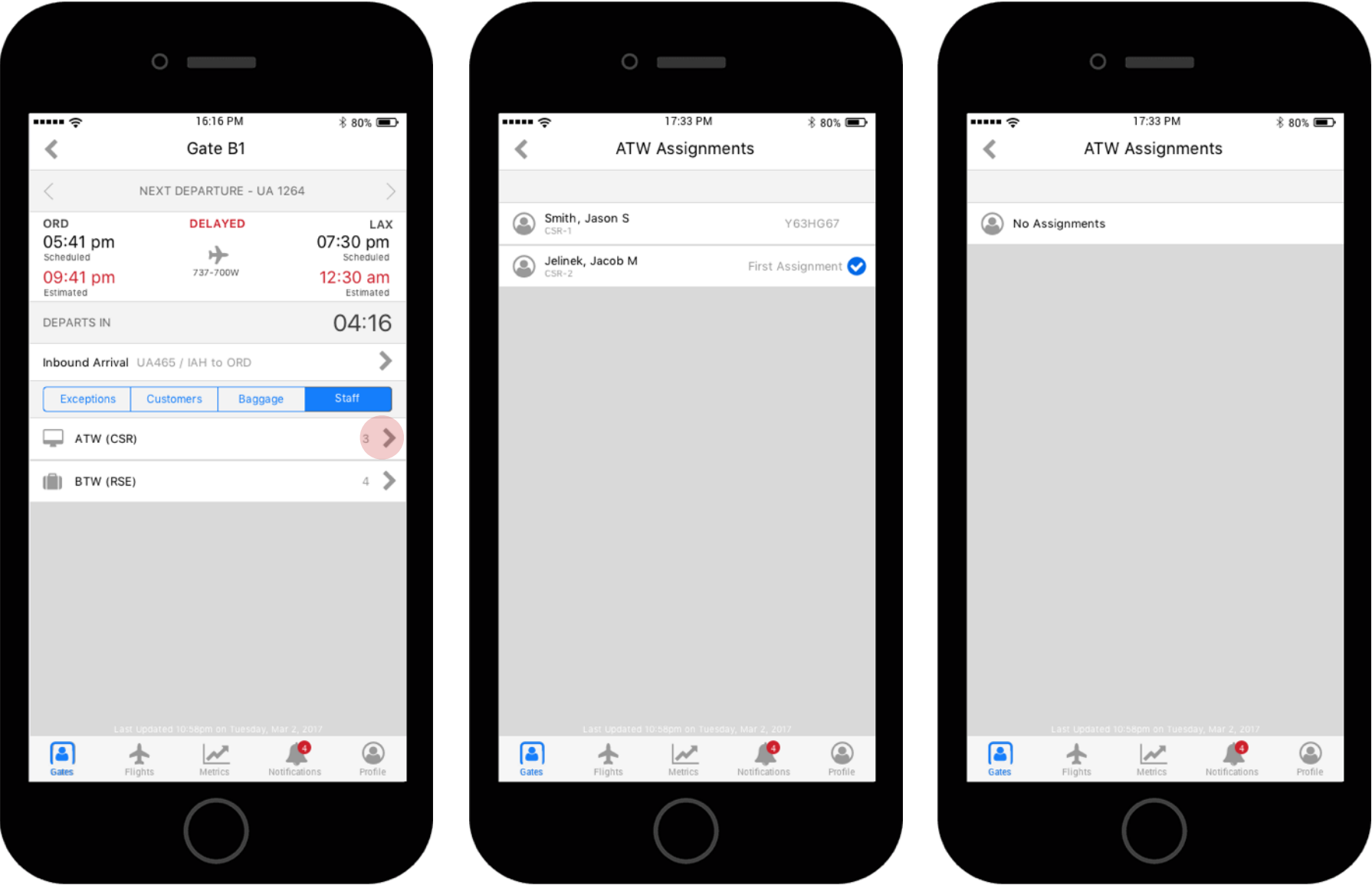
Insight – Baggage View - Bag Location > Mail/Freight



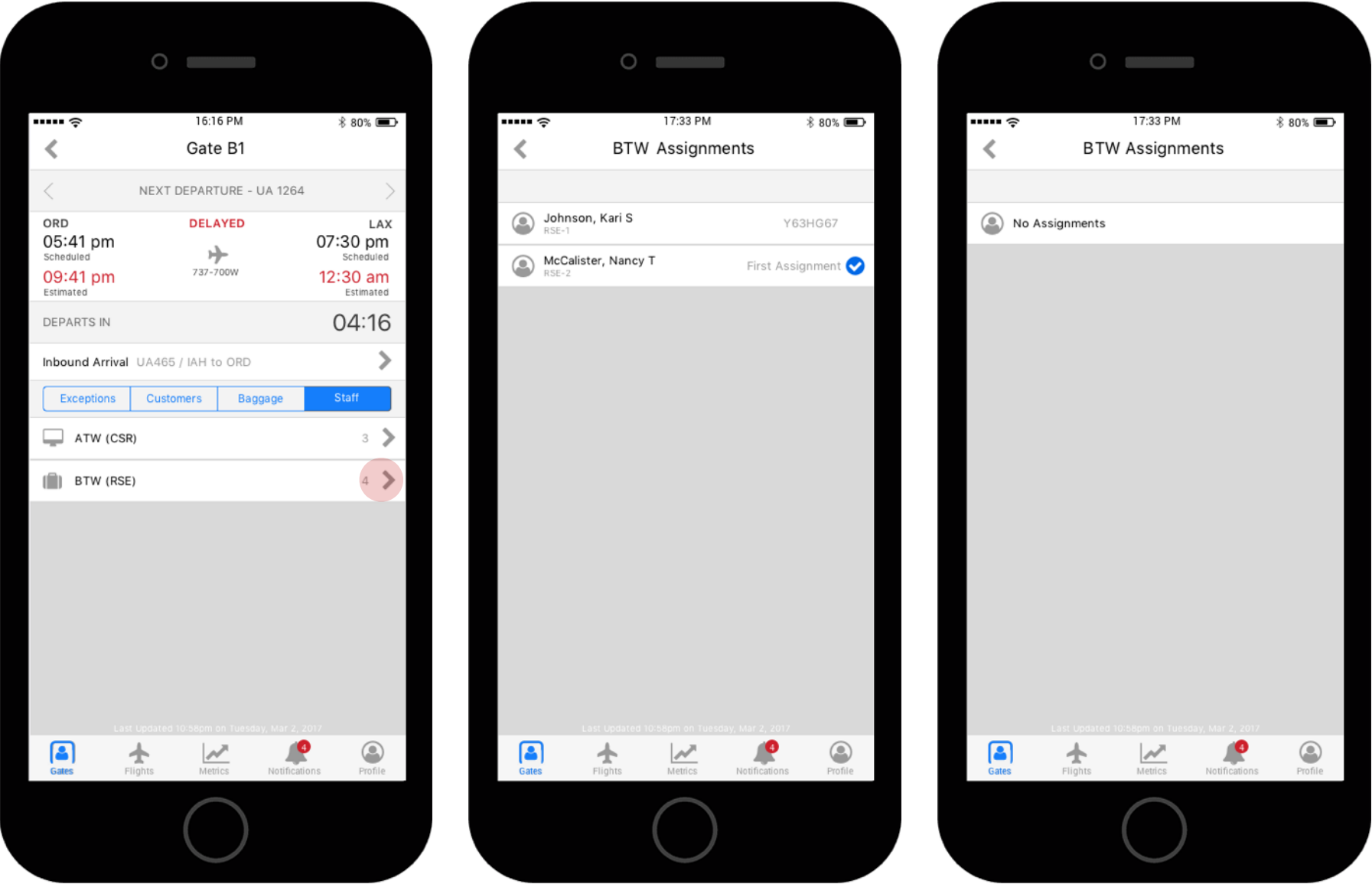
Insight – Baggage View/SSRs



Insight – Staff View - ATW

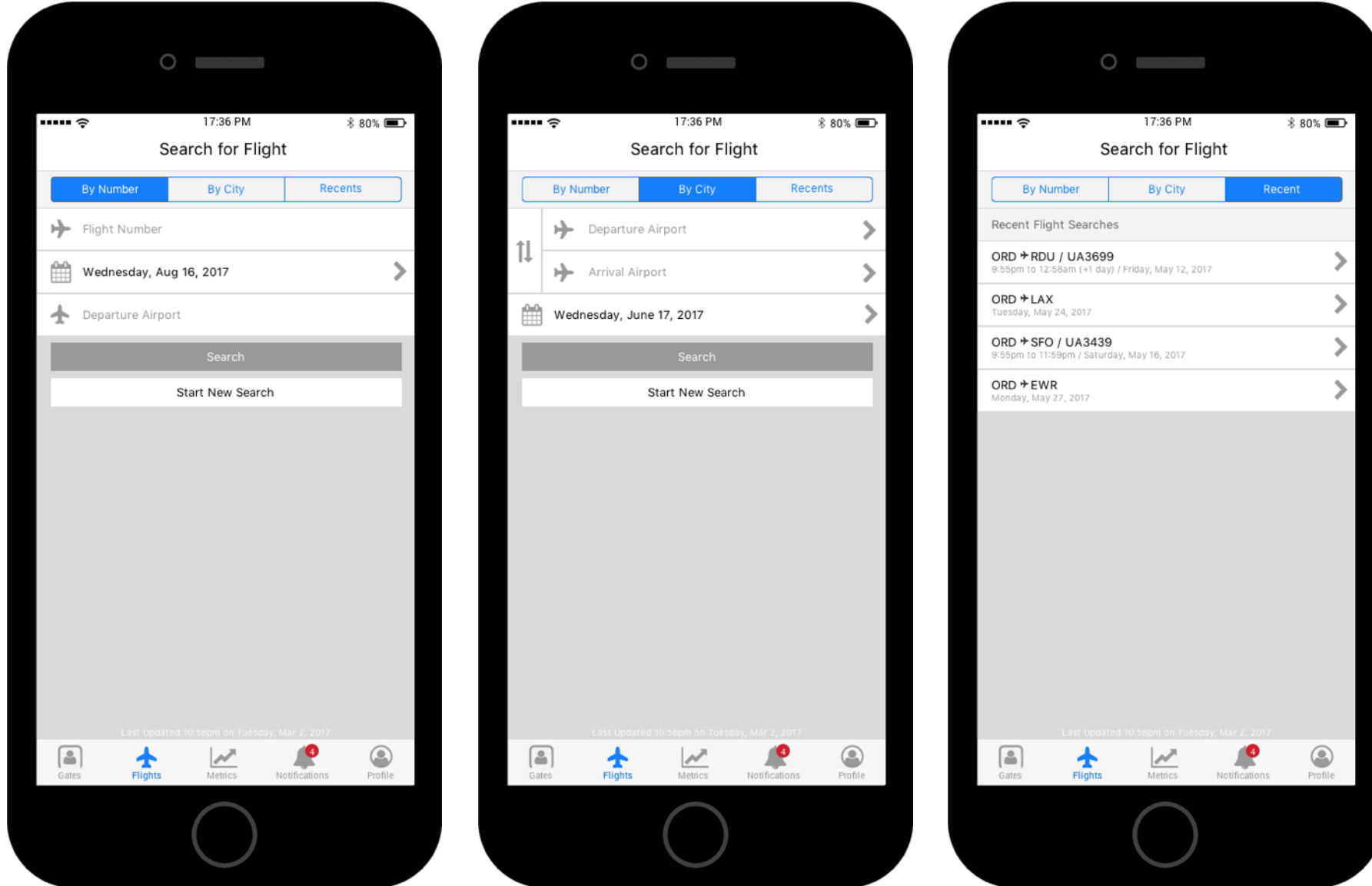


Insight – Staff View - BTW

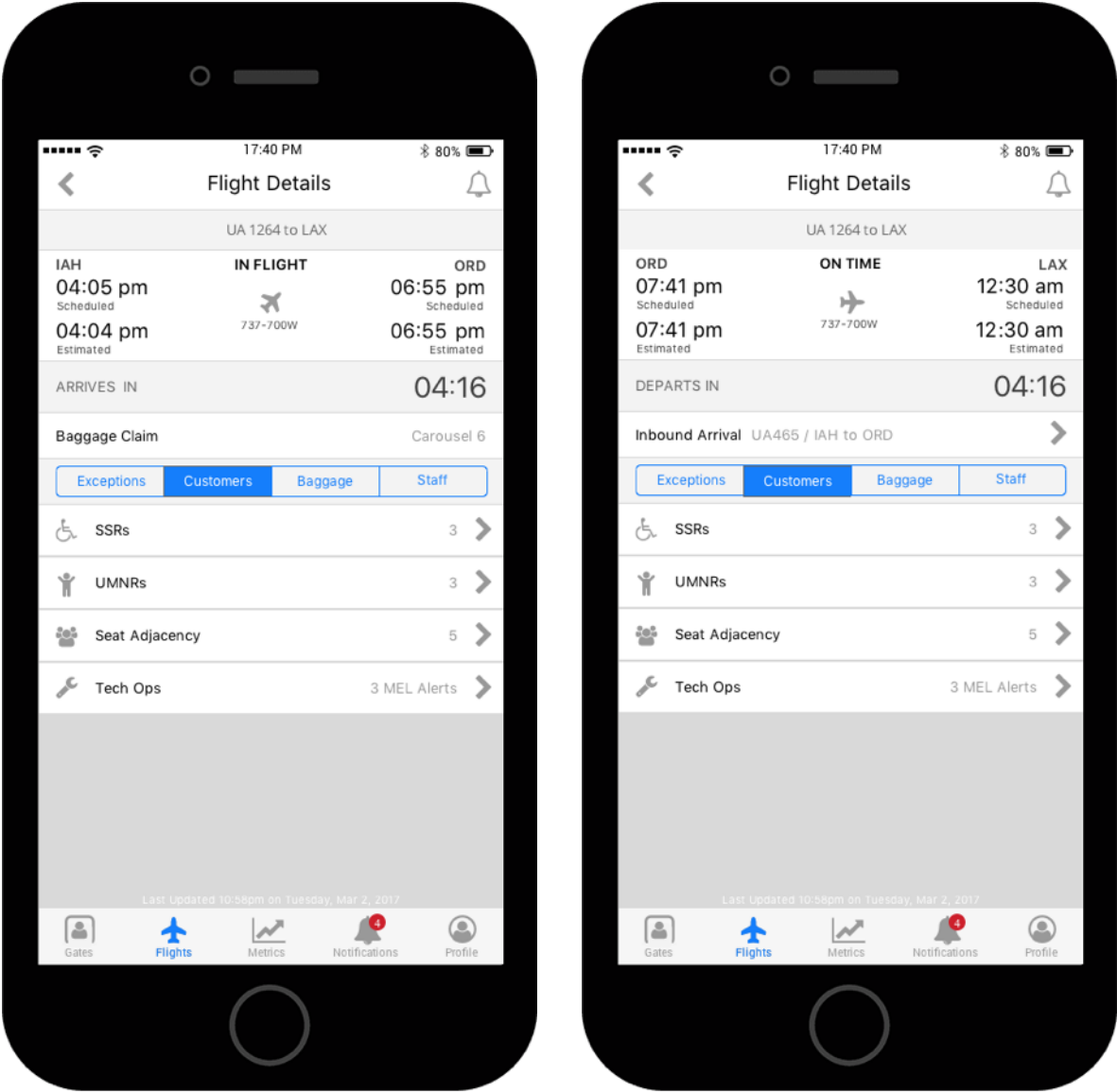


Flights

Insight – Flight Search



Insight – Flight Search Results



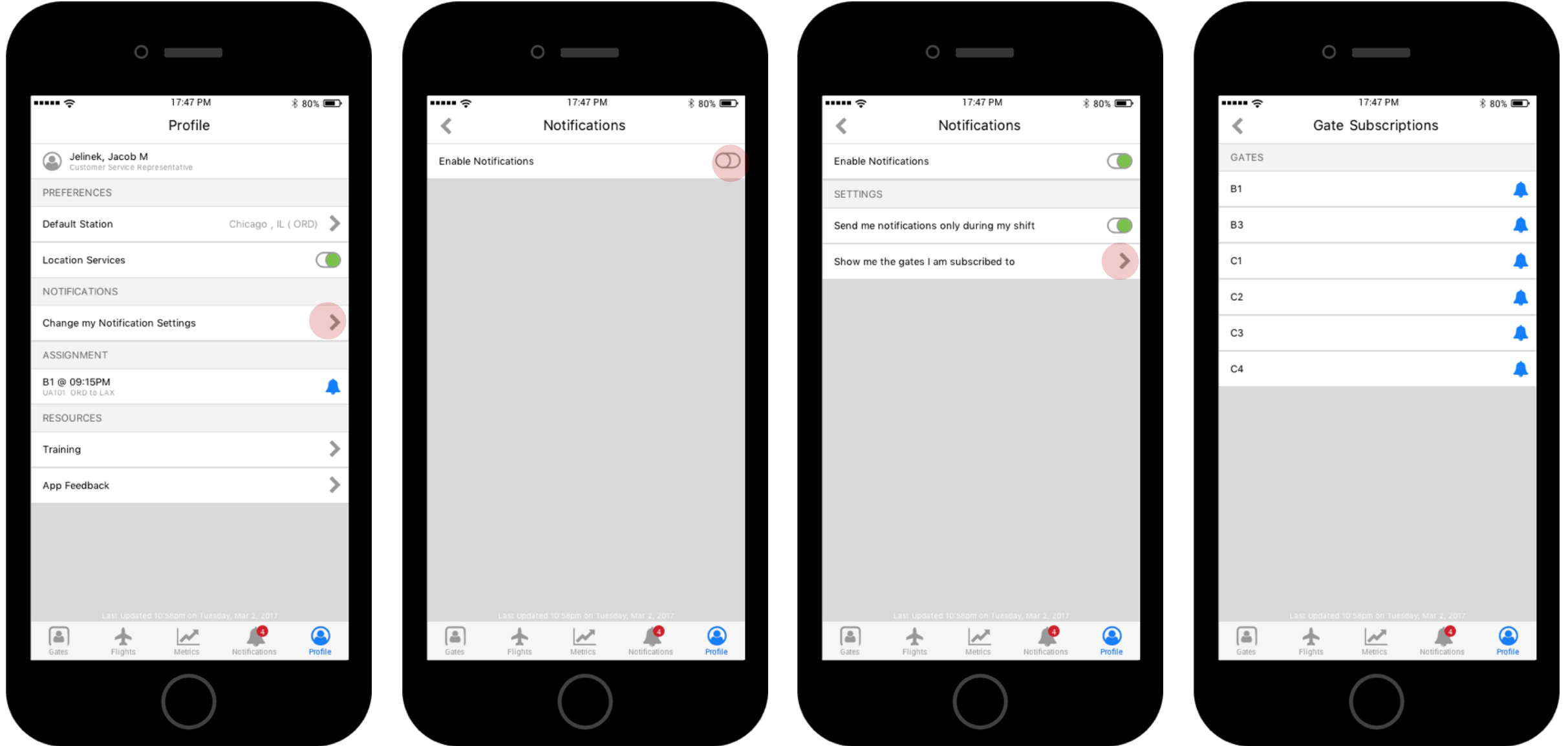
Notifications

Insight – Notifications

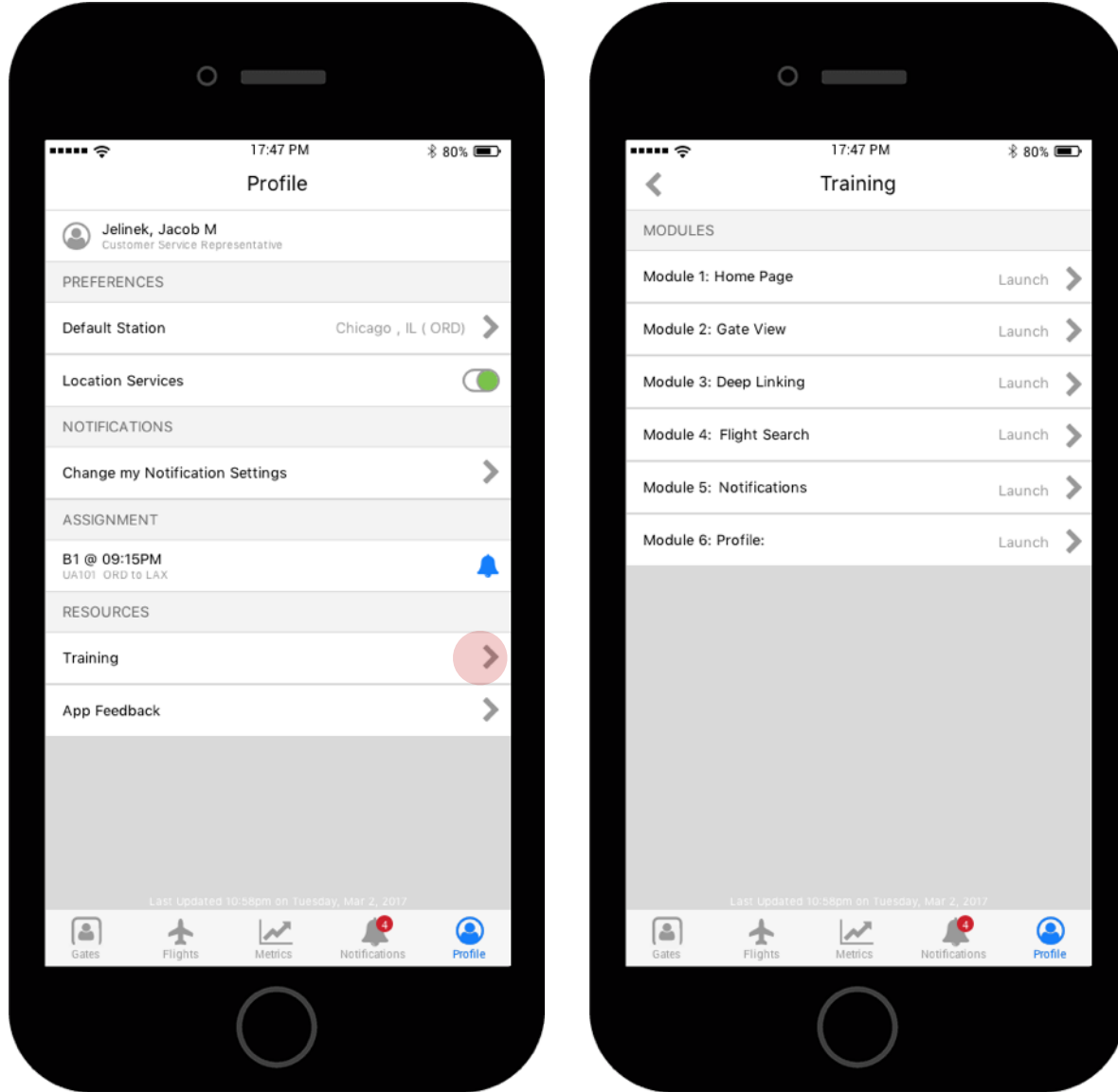


Profile / Notification Settings / Training

Insight – Profile - Notification Settings > Gate Subscriptions

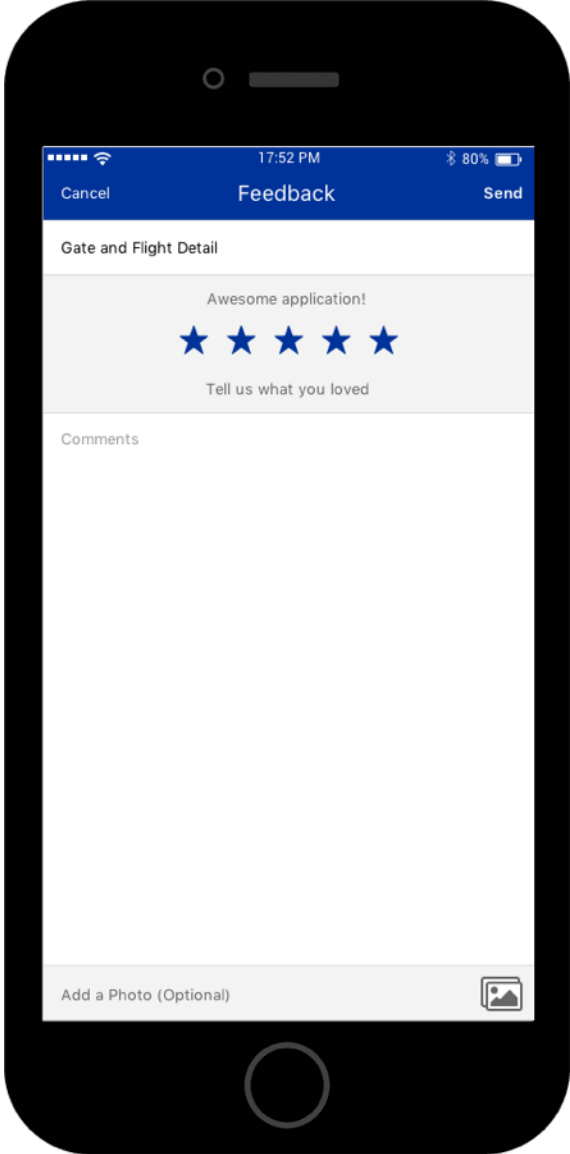
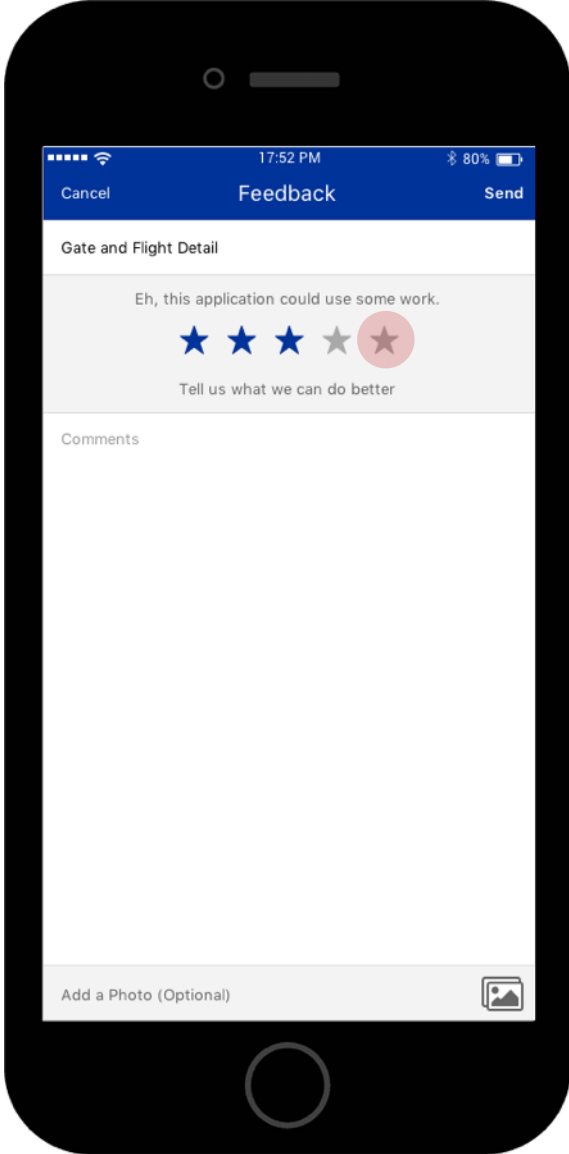
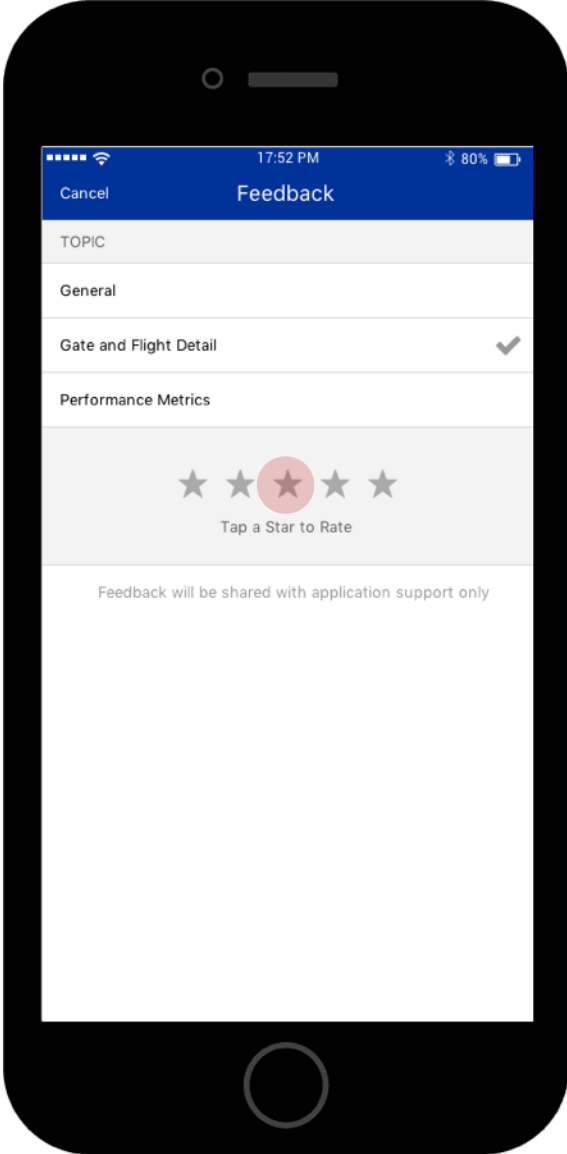
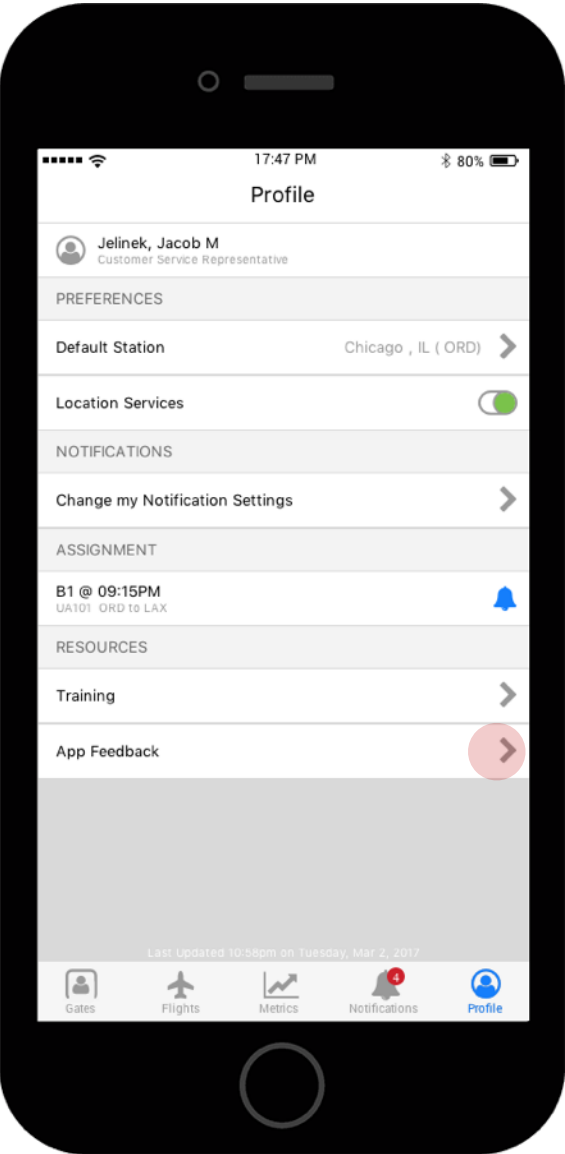


Insight – Profile - Training



Feedback

Insight – Feedback



Metrics

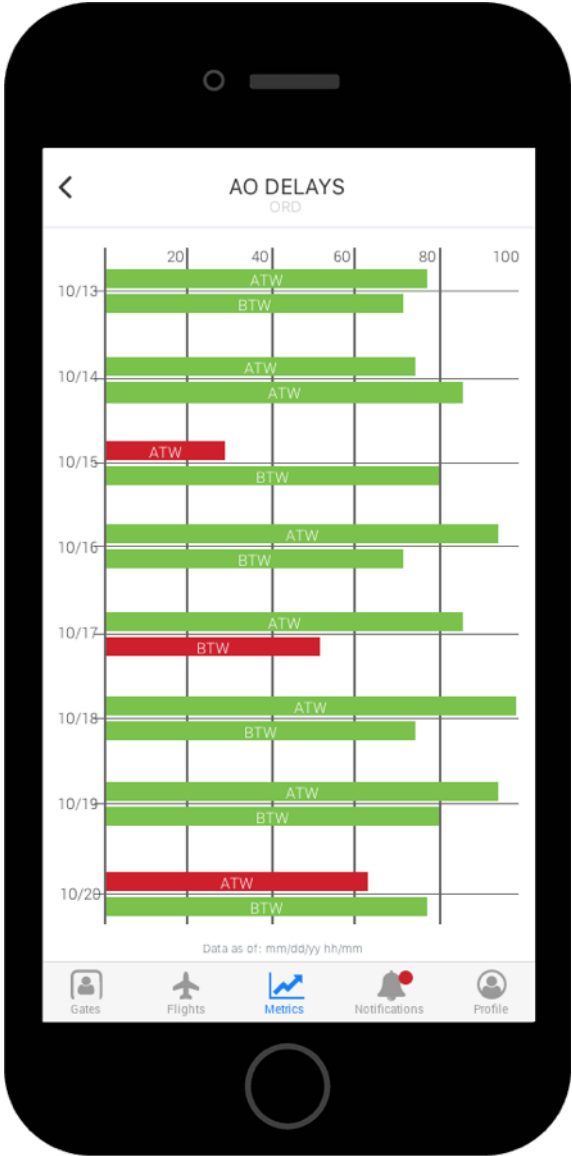
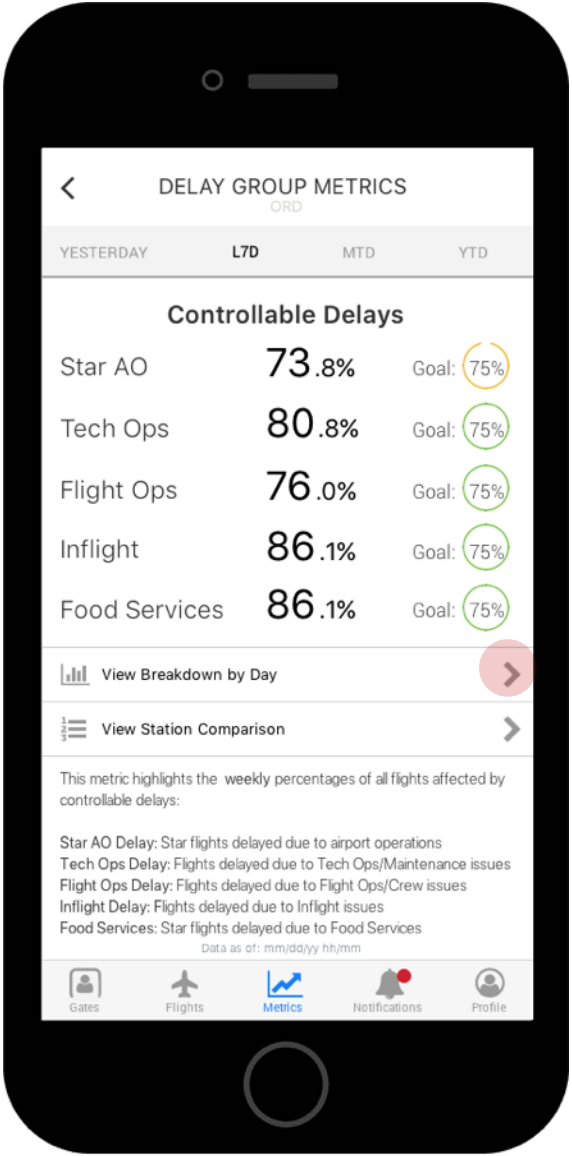
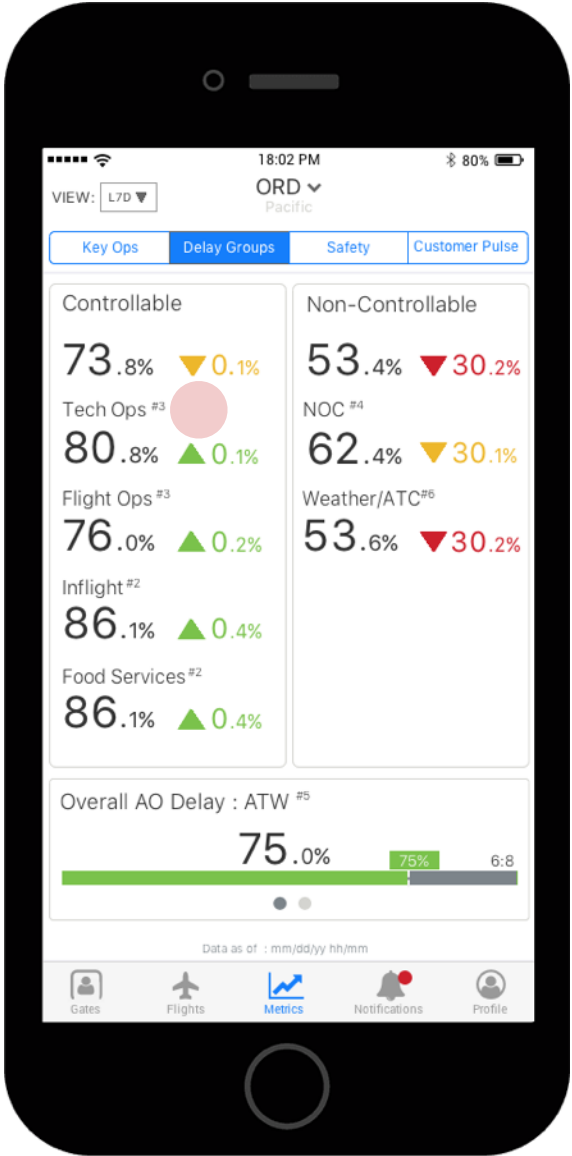
Insight – Performance Metrics



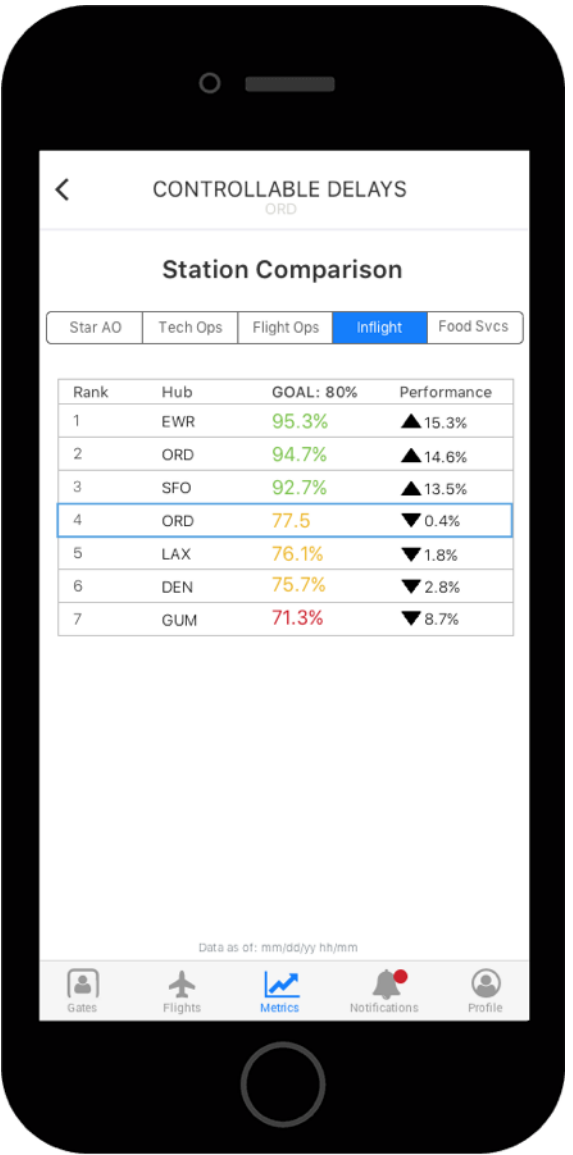
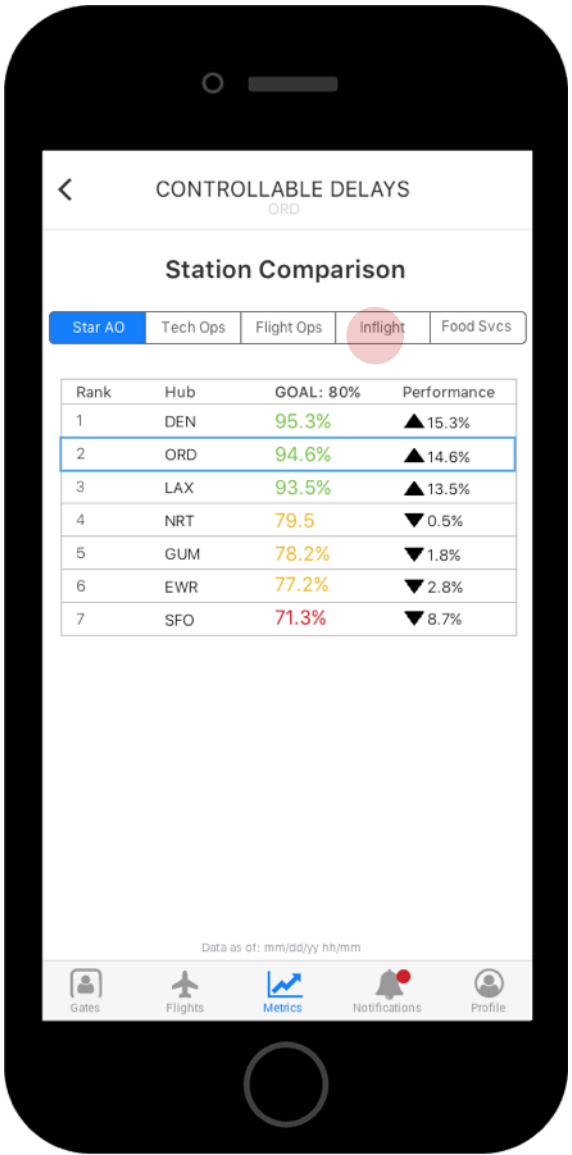
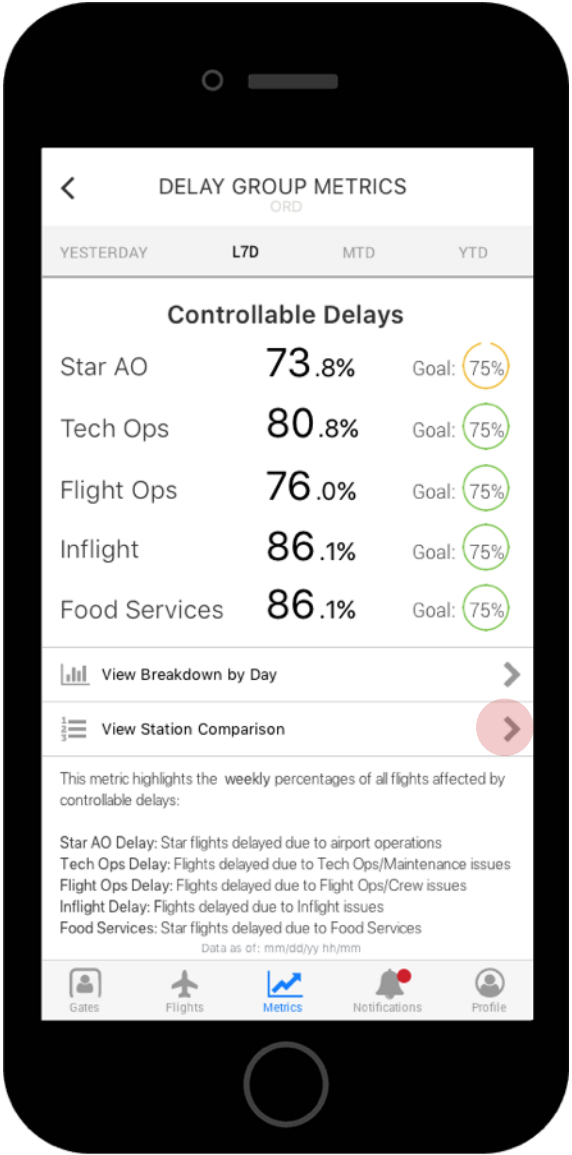
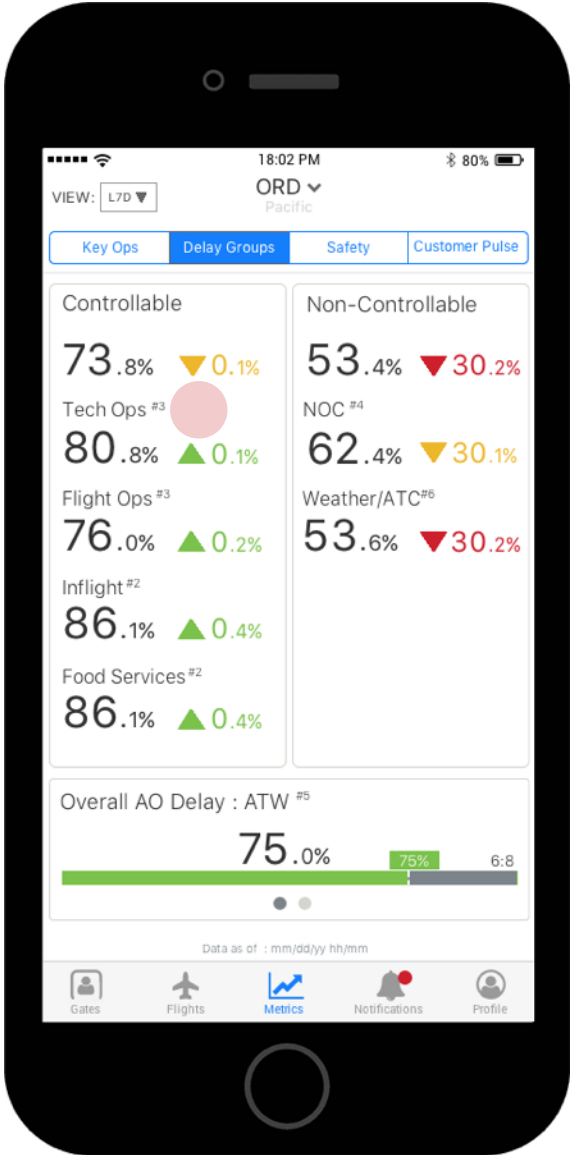
Insight – Performance Metrics - Key Ops > Overall & Turn Performance (Day)



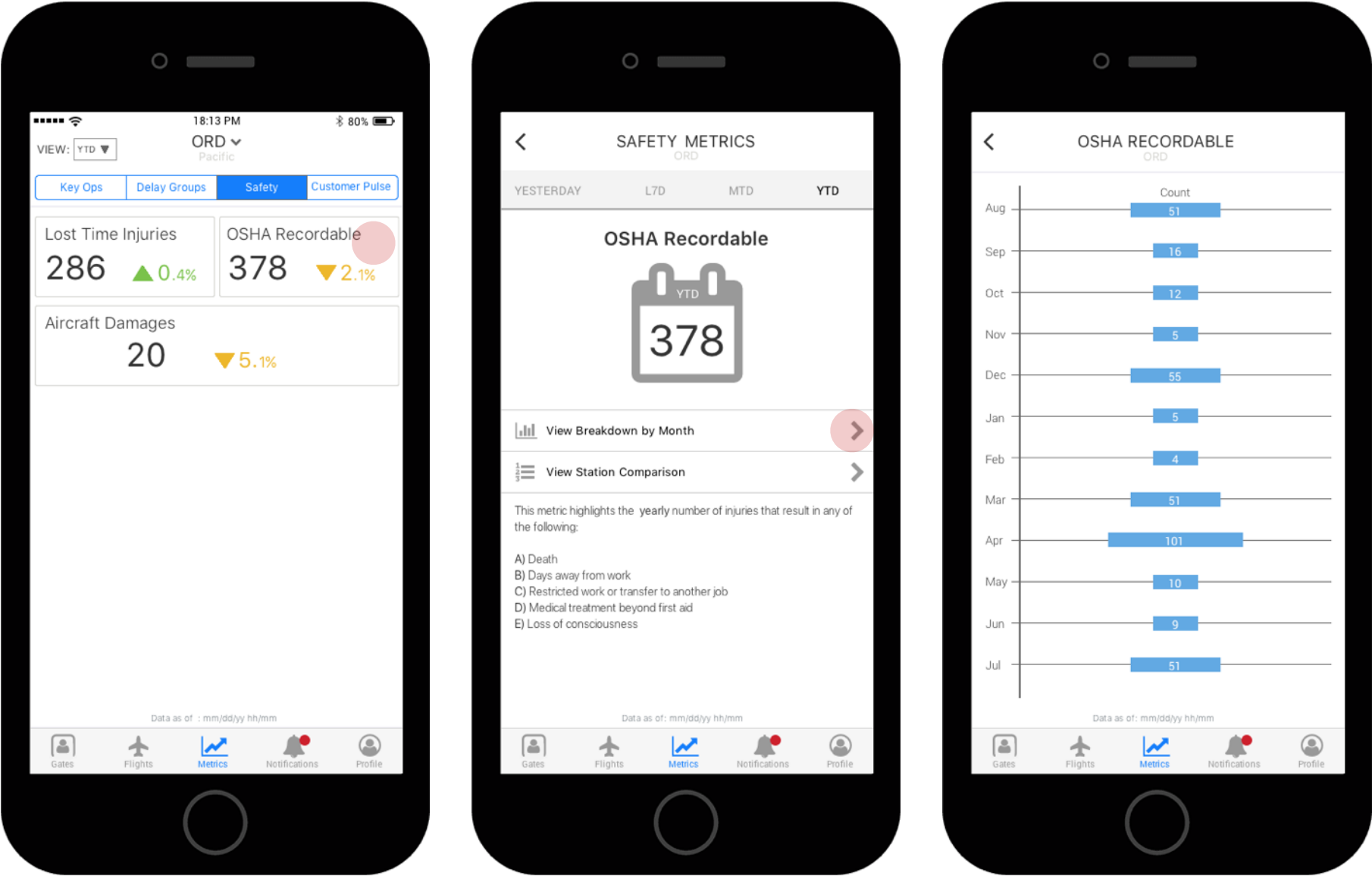
Insight – Performance Metrics - Delay Groups > Breakdown by (LTD)



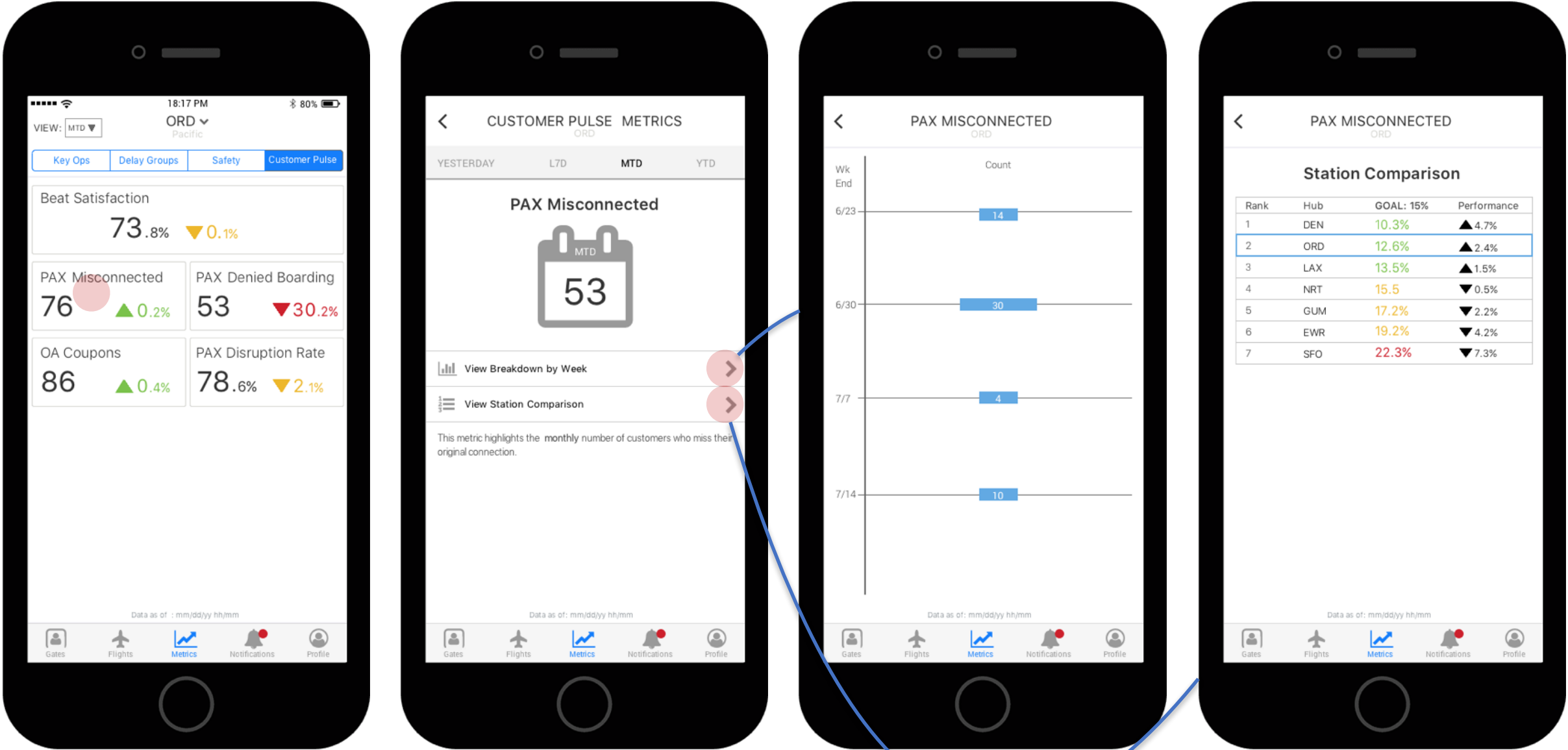
Insight – Performance Metrics - Delay Groups > Station Comparison (LTD)



Insight – Performance Metrics - Safety > OSHA Recordable (YTD)

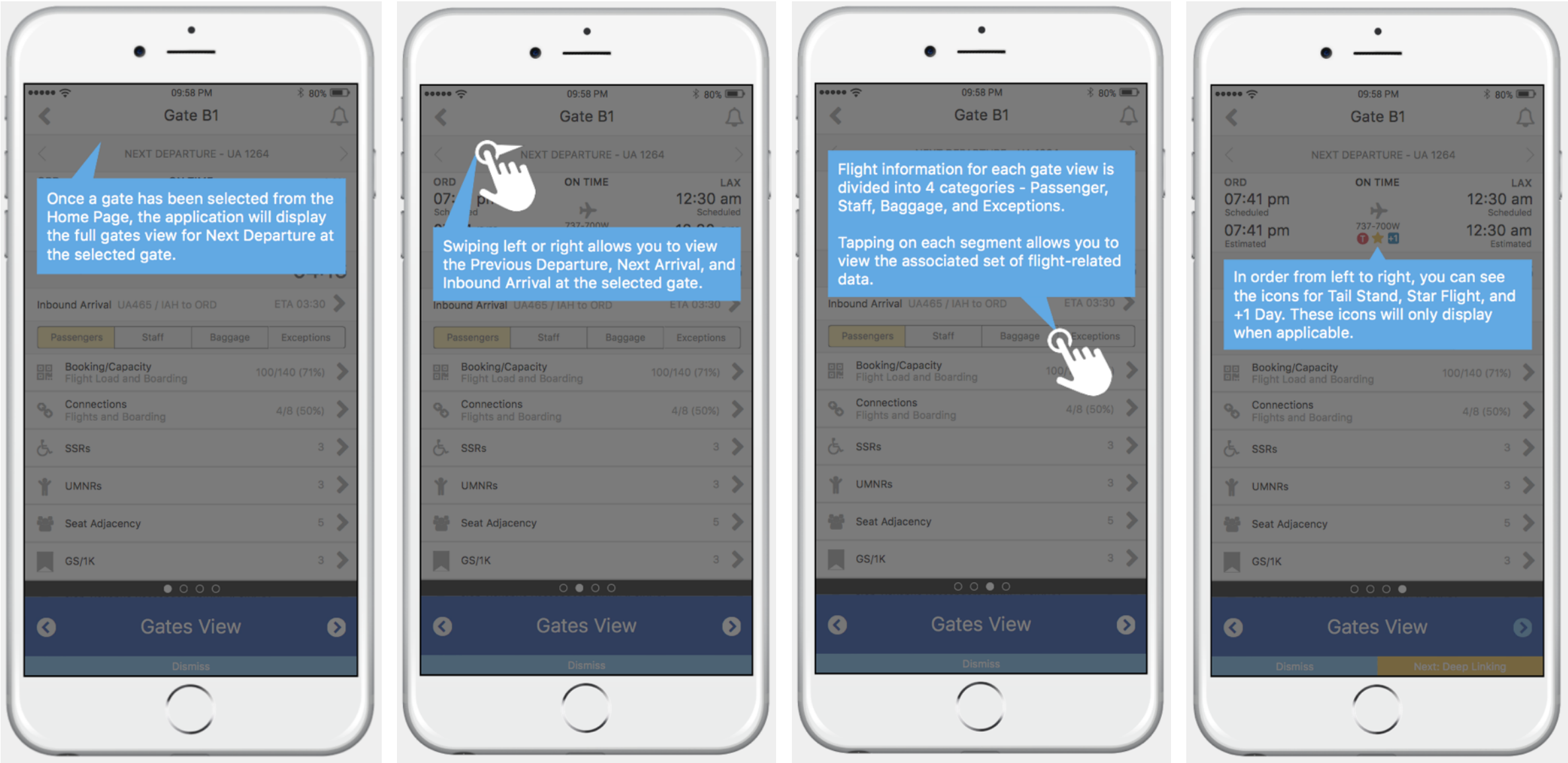


Insight – Performance Metrics - Customer Pulse > PAX Misconnected (MTD)



Training

Insight – Training



Appendix

For Reference

Deep Linking Details/Constraints

Passenger List	Deep Link Required?	Constraints
Boarding	N/A	N/A
SSRs	Yes	'Customers with SSRs' filter exists for All Customers List in MA; Dev would need to confirm that filter can be pre-selected during the deep link process
UMNRs	Yes	UMNR icons/indicators currently only exist at the flight header level in MA; Would need to add a filter for UMNR within the All Customers List and also add it at the Customer Detail level
GS/1Ks	Yes	'GS/1K' filters exists for All Customers List in MA; Dev would need to confirm that filter can be pre-selected during the deep link process
Upgrades	Yes	Upgrades list exists for each flight in MA
NRPS	Yes	'Positive Space' filters exists for All Customers List in MA; Dev would need to confirm that filter can be pre-selected during the deep link process
NRSA	Yes	'Space Available' filter exists for All Customers List in MA; Dev would need to confirm that filter can be pre-selected during the deep link process