Health & Safety Audit - DASHBOARD

	TOTAL POINTS EARNED	TOTAL POSSIBLE POINTS	TOTAL %
TOTAL DOCUMENTATION	138	189	73.0%
TOTAL SECURITY	81	114	71.1%
TOTAL FIRE SAFETY	138	180	76.7%
TOTAL ALL HOTEL - COMMON AREAS	30	36	83.3%
TOTAL ENGINEERING	47.5	74	64.2%
TOTAL WASTE MANAGEMENT	25.5	30	85.0%
TOTAL CLINIC	85	94	90.4%
TOTAL BOAT SAFETY	78	93	83.9%
TOTAL STORES	81	98	82.7%
TOTAL KITCHENS & BARS	82	102	80.4%
TOTAL FRONT OF HOUSE	2	11	18.2%
TOTAL GUEST ACCOMODATION	21	24	87.5%
TOTAL HUMAN RESOURCES AND STAFF ACCOMMODATION & BOH	48	75	64.0%
TOTAL SPA	10	10	100.0%
TOTAL GYM	2.5	4	62.5%
TOTAL PUBLIC AREAS	13	16	81.3%
TOTAL POOLS	55	76	72.4%
TOTAL DIVE CENTER	130.5	135	96.7%
TOTAL WATER SPORTS	49	58	84.5%
TOTAL KIDS CLUB	123	141	87.2%
	1240	1560	79.5%

5 CRITICAL AREAS TO FOCUS ON:

1. Fire Alarm System:
Despite significant efforts to improve the fire alarm system in guest-facing areas, the system remains non-functional throughout the entire back-of-house (BOH) areas. Critical components, including smoke detectors and heat detectors, have yet to be installed in offices, stores, and staff accommodations. Additionally, most of the manual call points (MCPs) are missing, leaving key areas unprotected and significantly increasing fire risk. It is imperative that these gaps are addressed immediately to ensure full coverage and compliance with safety standards.

2. Chemical Stores:
Officially, there is only one chemical store; however, unofficially, there are three additional stores—one for RO chemicals and others for pool and laundry chemicals. These extra stores currently do not comply with chemical storage regulations, presenting significant safety and operational risks. It is essential that all chemical stores adhere to uniform safety standards, including proper labeling, segregation, ventilation, and secure access. The full report provides detailed observations and recommendations for bringing all stores into compliance.

3. Smoking in Unauthorized Locations:
It was observed that employees are smoking throughout the resort, particularly in back-of-house areas, as evidenced by cigarette butts found in multiple locations. This behavior poses a serious fire hazard and needs to be strictly controlled. To mitigate risk, additional designated smoking areas and ashtrays should be provided, and increased monitoring by Security and HR is essential. Proper enforcement and staff awareness are critical to ensure compliance and minimize fire risk.

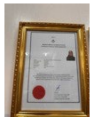
4. HR Chemical Handling:
Cleaning products are currently stored and dispensed from the HR store without proper chemical dispensers. Staff are transferring chemicals into empty water bottles without dilution or appropriate personal protective equipment (PPE), exposing both HR personnel and end users to concentrated, potentially corrosive chemicals such as toilet cleaners. This practice is inefficient, increases chemical consumption and waste, and poses significant health hazards. Recommendations include implementing purpose-built chemical dispensers, secure storage, proper PPE usage, diluting chemicals according to manufacturer guidelines, and establishing standardized handling procedures with staff training.

5. Emergency Phone at Front Office:
Although a dedicated emergency phone exists at the Front Office, it is frequently not answered within three rings, and responses have often been inappropriate. Operators and team members must answer promptly within three rings and clearly state, "What is your emergency and location?" Currently, guests are directed via the emergency map to dial "0," which connects to an operator rather than an emergency hotline. This process must be corrected immediately, ensuring all colleagues are trained on proper emergency response procedures and that the emergency map directs guests to the correct emergency number.

6. Kitchen Fire Suppression System and Temperature:
Several kitchens are operating at extremely high temperatures, creating an unsafe and uncomfortable working environment for staff. In addition, the kitchen fire suppression system has been non-functional for years, leaving kitchens at significant risk in the event of a fire. Immediate action is required to either repair or replace the system. Additionally, consideration should be given to upgrading kitchen ventilation and cooling systems to ensure safe and acceptable working conditions, as current conditions are unsustainable.

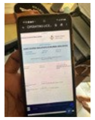
HEALTH & SAFETY - URM 2025 Audit Checklist

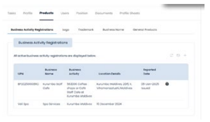
Universal Resorts

	DOCUMENTATION	Department	Source	Total Possible Score (Based on	Critical/ Major/ Minor Issue	Total Score	Photos	Comments
1	Operating License for Tourist Resorts	Finance / Admin	MOT Requisite	3	Compliant	3		Issued on 23rd November 2020 Expiry on 23rd November 2025 Business registration: 17th July 2011
2	Resort name and island name are clearly displayed on: All official records, Invoices, Business correspondence, Marketing materials (e.g., brochures)	Finance / Admin	MOT Requisite	3	Compliant	3		Observed
3	Resort and island name prominently displayed at the entrance of the establishment	Finance / Admin	MOT Requisite	3	Compliant	3		Observed
4	MIRA (Maldives Inland Revenue Authority) Clearance obtained and valid	Finance / Admin	MOT Requisite	3	Non-Compliant	0		No document presented
5	Tourism Goods and Services Tax registration (TGST) with Maldives Inland Revenue Authority (MIRA) for all outlets (Except Staff Shops (GST Registration with MIRA)) - Currently under the Resort Operating License.	Finance / Admin	MOT Requisite	3	Compliant	3		Issued on 1st November 2011
6	Importer/Exporter Registry. Import License by Maldives Customs Services	Finance / Admin	MOT Requisite	N/A	N/A	N/A		No longer needed as per HO
7	License for sale and resale of goods (for all shops)	Finance / Admin	MOT Requisite	N/A	N/A	N/A		No longer needed as per HO
8	Authorized Money Changer License (If Resorts Sell Forex Only)	Finance / Admin	MOT Requisite	N/A	N/A	N/A		No longer needed as per HO
9	Pharmacy License (only applicable if medicine is sold)	Finance / Admin	MOT Requisite	N/A	N/A	N/A		Not selling medicine without consultation
10	Clinic registration at Ministry of Health	Finance / Admin	MOT Requisite	3	Compliant	3		23rd April 2012
11	Operating License for General Clinic	Finance / Admin	MOT Requisite	3	Compliant	3		Expiry: 5th April 2027 *Please ensure that it is displayed.*
12	Doctors Registration at Maldives Medical Council	Finance / Admin	MOT Requisite	3	Compliant	3		Expiry: 13th June 2027
13	Doctors Practicing License at Maldives Medical Council	Finance / Admin	MOT Requisite	3	Compliant	3		Expiry: 13th June 2027
14	Nurse Registration at Maldives Medical Council	Finance / Admin	MOT Requisite	3	Compliant	3		Expiry: 19th September 2026

15	Permit to Import Pork and Processed Pork into the Maldives License to sale Pork by Ministry of Economic Development	Finance / Admin	MOT Requisite	3	Compliant	3		Issued on 17th June 2025 Expiry on 17th December 2025
16	Permit to Import Liquor into the Maldives License to sale Liquor by Ministry of Economic Development	Finance / Admin	MOT Requisite	3	Compliant	3		Issued on 17th June 2025 Expiry on 17th December 2025
17	Restaurant Operating License is in place (Currently under Resort Operating license)	Finance / Admin	MOT Requisite	N/A	N/A	N/A		Under Resort Operating license
18	Bar Operating License is in place (Issues by MED) - (Currently under Resort Operating license)	Finance / Admin	MOT Requisite	N/A	N/A	N/A		Under Resort Operating license
19	Business Activity Registration Souvenir Shop	Finance / Admin	MOT Requisite	3	Compliant	3		Observed. Island Breeze Maldives Reg. Date: 23 June 2024
20	GST Certificate for the Souvenir Shop	Finance / Admin	MOT Requisite	3	Compliant	3		Observed. Reg. Date: 02 October 2011
21	Business Activity Registration Staff Shop	Finance / Admin	MOT Requisite	3	Non-Compliant	0		Not documents presented
22	GST Certificate for staff shop (With MIRA)	Finance / Admin	MOT Requisite	3	Compliant	3		Issued on 1st November 2014
23	Registration to conduct symbolic wedding ceremony	Finance / Admin	MOT Requisite	3	Non-Compliant	0		No documents presented.
24	Resort Logo Registration (Not a legal requirement)	Finance / Admin	MOT Requisite	3	Non-Compliant	0		No documents presented.
25	Vehicle registration (where applicable)	Finance / Admin	MOT Requisite	3	Non-Compliant	0		Evidence was not presented on time.
26	Vehicle Annual Fee (Excel Sheet summary/ table with all the data of all boats / vehicles must be presented together with the certificates)	Finance / Admin	MOT Requisite	3	Compliant	3		Observed
27	Vessels Registration Certificate (Excel Sheet summary / table with all the data of all boats / vehicles must be presented together with the certificates)	Finance / Admin	MOT Requisite	3	Compliant	3		All documents have been observed.
28	Vessel Sea-worthiness Safety Certificate (Excel Sheet / table with all the data of all boats must be presented together with the certificates)	Finance / Admin	MOT Requisite	3	Compliant	3		All documents have been observed.
29	Vessel Annual Fee (Excel Sheet / table with all the data of all boats must be presented together with the certificates)	Finance / Admin	MOT Requisite	3	Compliant	3		All annual fees have been observed. Lugano (expired in July 2025 - renewal has been submitted)
30	Transmitting License registration (Excel Sheet summary/ table with all the data of all boats must be presented together with the certificates)	Finance / Admin	MOT Requisite	3	Compliant	3		All documents have been observed.
31	Insurance: Provide a Comprehensive Insurance Policy including guest liability and workmen's compensation to cover any damages that may be incurred	Finance / Admin	MOT Requisite	3	Compliant	3		Observed Expiry on 31st December 2025
32	Insurance: Provide a Comprehensive Insurance Policy including Spa activities liability to cover any damages that may be incurred	Finance / Admin	MOT Requisite	3	Compliant	3		Observed Expiry on 31st December 2025
33	Staff Accommodation - Allocated List is available in HR	Finance / Admin	MOT Requisite	3	Compliant	3		Observed

34	Staff Mess Weekly Menu (Printed and present in the staff canteen)	Finance / Admin	MOT Requisite	3	Compliant	3		Observed
35	Bi -annual hygiene screening records for direct and indirect food handlers (MOT requires once a year, however it is an internal URM requisite to do it bi-annual) - Including third party & contractors	Finance / Admin	MOT Requisite	3	Semi-compliant	1.5		A number of staffs are still pending to complete the hygiene screening which are beyond the 14 day rule. 9 out of the 21 people are direct floor handlers.
36	Annual hygiene screening records for non-food handlers (NOT an MOT requisite but an internal URM requisite) - Including third party & contractors	Finance / Admin	URM Requisite	3	Semi-compliant	1.5		12 non-food handlers are pending to complete the hygiene screening Based on the internal SOP it should be completed within the first 14 days
37	Water bottling plant Registration /License	Finance / Admin	MOT Requisite	3	Non-Compliant	0		Evidence was not presented on time.
38	Power System registration and approval by URA	Finance / Admin	MOT Requisite	3	Non-Compliant	0		Evidence was not presented on time.
39	Registry of Desalinating System registration and approval by URA Desalination Plant: Registered at the Environment Protection Agency (URA) (Refer to Regulation no: 2021/R-23)	Finance / Admin	MOT Requisite	3	Non-Compliant	0		Evidence was not presented on time.
40	Powerhouse registration copies registration and approval by URA Power Generator System: Registered at the Maldives Energy Authority (URA) (Refer to Regulation no: 2015/R-143)	Finance / Admin	MOT Requisite	3	Non-Compliant	0		Evidence was not presented on time.
41	Desalination Plant monthly Water Quality test records (Show last 6 months)	Finance / Admin	MOT Requisite	3	Semi-compliant	1.5		Daily and monthly tests are performed as monthly checks (acceptable). Bi-annual testing was completed in April 2025. Issues: - pH test failed in July with no documented investigation or retest. - An annual test is scheduled for November 2025, but the previous year's test results could not be found.
42	Last 3 months waste disposal records. Must present reports for the past 3 months.	Finance / Admin	MOT Requisite	3	Compliant	3		Last 3 months records observed.
43	Waste Management: A functional waste management system in place including incinerator, compactor, bottle crusher and biodigester in place (inspection of the area)	Finance / Admin	MOT Requisite	3	Compliant	3		Observed.
44	Sewage System: A functional sewage collection and treatment system in place (Refer to Law No. 8/2020) and registration and approval by URA is available	Finance / Admin	MOT Requisite	3	Non-Compliant	0		Evidence was not presented on time.
45	Waste Management sorting and storage area must be in place. SOP for Waste disposal to be presented.	Finance / Admin	MOT Requisite	3	Compliant	3		Observed.
46	Pool and RO Plant water quality tests records - Show last 6 months reports.	Finance / Admin	MOT Requisite	3	Compliant	3		Pools - two parameters are checked RO - daily and monthly tests are done Bi-annual - April 2025 Annual tests - not observed. Refer to point #41, no points will be deducted here.

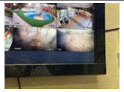
47	Fire Safety Certificate Fire and safety requirement – In Compliance to the regulation 2015/R-43 (The Rules and Regulations on Fire and Safety Procedures in Tourist Resorts of the Maldives) Fire and Rescue Service, Maldives National Defense Force (MNDF) Covering: Fire alarm system, diesel tank and foam pouring / water drencher system, hydrant system, fire pump, and portable fire pumps.	Finance / Admin	MOT Requisite	3	Semi-compliant	1.5		The Gage certificate is questionable, as it confirms the full functionality of systems (alarm, kitchen suppression, etc.) that are not currently in full operation or not fully installed.
48	Emergency Lights. Monthly or quarterly tests records are available.	Finance / Admin	MOT Requisite	3	Non-Compliant	0		Gage reports quarterly - only one report from July 2025, most of the lights are OOO (according to the report) Not all emergency lights have serial numbers. Need to have an inventory of all emergency lights and proper inspection record. Since all records are questionable it is marked Non-compliant.
49	MNDF Approved drawings for the Diesel Tank, Foam pouring and water drencher system are available	Finance / Admin	MOT Requisite	3	Non-Compliant	0		Evidence was not presented on time.
50	MNDF Approved drawings for the Fire alarm system are available	Finance / Admin	MOT Requisite	3	Non-Compliant	0		To be initiated. The system is not complete, staff areas lack detectors
51	MNDF Approved drawings for the hydrant system are available	Finance / Admin	MOT Requisite	3	Non-Compliant	0		To be initiated.
52	Land area: Registered at Maldives Land Survey Authority	Finance / Admin	MOT Requisite	3	Non-Compliant	0		Evidence was not presented on time.
53	Dive Centre operating License	Finance / Admin	MOT Requisite	3	Compliant	3		Expiry date: 31.12.2025 Please ensure it is displayed.
54	Divers certification card/ E-card from recognized agency	Finance / Admin	MOT Requisite	3	Compliant	3		Abdulla Ahmed - Open Water Scuba Instructor Valentina Kuzmina - IDC Staff Instructor Niels Blasczyk - Open Water Scuba Dive Instructor
55	Log Book copy	Finance / Admin	MOT Requisite	3	Compliant	3		In place.
56	Dive School Emergency Plan	Finance / Admin	MOT Requisite	3	Compliant	3		In place.
57	Dive Roster	Finance / Admin	MOT Requisite	3	Compliant	3		In place.
58	Dive Dhoni captain license copy	Finance / Admin	MOT Requisite	3	Compliant	3		Observed
59	Dive Dhoni sea worthiness certificate copy	Finance / Admin	MOT Requisite	3	Compliant	3		Observed
60	Divers registration form	Finance / Admin	MOT Requisite	3	Compliant	3		Observed.
61	Medical Questionnaire for customers	Finance / Admin	MOT Requisite	3	Compliant	3		In place.
62	Liability release form	Finance / Admin	MOT Requisite	3	Compliant	3		In place.

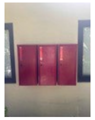
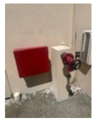
63	Instructor's license card copies (Excel sheet with all the data)	Finance / Admin	MOT Requisite	3	Compliant	3		Licenses were shown through PADI website. Please prepare the Excel file until the next visit.
64	Spa registration at Ministry of Economic Development (Refer to 2023/R-74) Government permits for Spa (company and business registration, MIRA registration, TGST, name registration)	Finance / Admin	MOT Requisite	3	Compliant	3		Registered on the 15th December 2024
65	Spa staff list submitted with local and Foreign staffs identified	Finance / Admin	MOT Requisite	3	Compliant	3		Observed
66	Spa Product and Service list with prices	Finance / Admin	MOT Requisite	3	Compliant	3		Observed
67	Spa Employee Contract sample	Finance / Admin	MOT Requisite	3	Compliant	3		Observed
68	Spa - Sample of Indemnity form used for customers	Finance / Admin	MOT Requisite	3	Compliant	3		Observed
69	Spa - Sample of Guest feedback form	Finance / Admin	MOT Requisite	3	Compliant	3		Observed
	TOTAL SELECTION OF DOCUMENTATION					138		

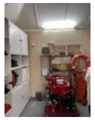
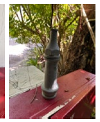
	SECURITY	SUB Department	Source	Total Possible Score (Based on	Critical/ Major/ Minor Issue	Total Score	Photos	Comments
70	Map of the resort with all facilities making assembly areas in case of the emergency and safe for swimming and water activities shall be marked and displayed in a prominent place. (Resort Map - Displayed in the entry of the hotel)	Documentation Emergency Procedures & Protocols	MOT Requisite	3	Compliant	3	 	Observed next to the Boutique and Security office.
71	Safe Exit route and Door: it is obligatory to provide a safe exit route and door within a building, for the people to evacuate from a fire in a building of the Tourist Island Resort.	Safe Exit route and Door	Reg 2015/R-43	3	Compliant	3		
72	Safe Exit route and Door: Fire Exit, Assembly Point and Evacuation Plan must be displayed for the Guests in every guest room / guest facility. Route to the assembly point must be clearly marked in the evacuation plan with "you are here" sign and route.	Safe Exit route and Door	Reg 2015/R-43	3	Semi-compliant	1.5		Evacuation Plan in the guests rooms is displayed, but does not meet requirements. Gaps include: - The location of the nearest MCP and fire point is not specified. - The route to the Tsunami Assembly Point is not shown.
73	Disaster Management Plan is approved by the Ministry of Tourism.	Documentation Emergency Procedures & Protocols	Reg 2020/R-27	N/A	N/A	N/A		DMP is under review, will be marked as NA.
74	Standard operating procedures (SOPs) related to emergency and crisis situations at the property is in place.	Documentation Emergency Procedures & Protocols	Reg 2020/R-27	3	Compliant	3		
75	Emergency SOPs are available in both English and Dhivehi language.	Documentation Emergency Procedures & Protocols	Reg 2020/R-27	3	Semi-compliant	1.5		Only in English.
76	SOP for Threat of a Terror Attack or an Active Incident is in place. *Create a separate SOP, distinct from the DMP, formatted as an SOP and signed by the department heads responsible, with approval from leadership.	Documentation Emergency Procedures & Protocols	Reg 2020/R-27	3	Compliant	3		Reviewed in Jan 2024

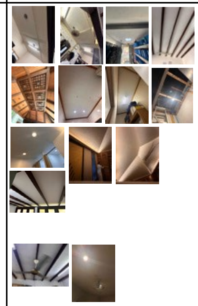
77	SOP for Fire Incident(s) /Accident(s) is in place. *Create a separate SOP, distinct from the DMP, formatted as an SOP and signed by the department heads responsible, with approval from leadership.	Documentation Emergency Procedures & Protocols	Reg 2020/R-27	3	Compliant	3		Reviewed in Jan 2024
78	SOP for Tsunami warning or a Tsunami is in place. *Create a separate SOP, distinct from the DMP, formatted as an SOP and signed by the department heads responsible, with approval from leadership.	Documentation Emergency Procedures & Protocols	Reg 2020/R-27	3	Compliant	3		Reviewed in Jan 2024
79	SOP for Flooding is in place. *Create a separate SOP, distinct from the DMP, formatted as an SOP and signed by the department heads responsible, with approval from leadership.	Documentation Emergency Procedures & Protocols	Reg 2020/R-27	3	Semi-compliant	1.5		SOP is in place, but not signed.
80	SOP for Health Emergency Situation is in place. *Create a separate SOP, distinct from the DMP, formatted as an SOP and signed by the department heads responsible, with approval from leadership.	Documentation Emergency Procedures & Protocols	Reg 2020/R-27	3	Compliant	3		Reviewed in Jan 2024
81	SOP for Missing diver / swimmer is in place. *Create a separate SOP, distinct from the DMP, formatted as an SOP and signed by the department heads responsible, with approval from leadership.	Documentation Emergency Procedures & Protocols	Reg 2020/R-27	3	Compliant	3		Marine Safety Awareness SOP Reviewed in Jan 2024
82	SOP related to Staff/Guest Safety & Security is in place. *Create a separate SOP, distinct from the DMP, formatted as an SOP and signed by the department heads responsible, with approval from leadership.	Documentation Emergency Procedures & Protocols	Reg 2020/R-27	3	Semi-compliant	1.5		Kurumba Health and Safety Guidelines currently cover only guests. The guidelines are not an SOP; it is recommended to create a separate SOP related to Staff/Guest Safety & Security.
83	Standard Operating Procedures of this section must meet the standards set by the Ministry of Tourism. All tourist establishments must submit these SOPs to the Ministry for approval. * Email with the approval from MOT must be presented.	Documentation Emergency Procedures & Protocols	Reg 2020/R-27	3	Non-Compliant	0		Not submitted to MNDF
84	Monthly or Quarterly Fire Protection inspections/tests are completed and documented by 3rd party company. It is acceptable for documentation to be in electronic format if the completion date is recorded and meets standards.	Documentation Emergency Procedures & Protocols	Reg 2015/R-43	3	Compliant	3		Monthly inspections by Gage.
85	A security manager is appointed and is responsible for all security protocols.	Responsibilities of the Security Manager	Reg 2020/R-27	3	Compliant	3		
86	The role of Security Manager is established. In the Job Description, developing tailor-made security frameworks based on the risk assessments for their respective tourist establishment is mentioned. Job description is signed by the Security Manager.	Responsibilities of the Security Manager	Reg 2020/R-27	3	Compliant	3		
87	Develop and maintain contingency plan(s) in the event of a terrorist threat or active incident, with recommendations from and in collaboration with security agencies.	Responsibilities of the Security Manager	Reg 2020/R-27	3	Compliant	3		
88	Train security personnel and conduct security briefing(s) and debriefing(s). Proof of training on these topics and daily debrief topic records must be presented to mark as compliant.	Responsibilities of the Security Manager	Reg 2020/R-27	3	Compliant	3		
89	Review all the Security Plans / Protocols/ Procedures in accordance with guidelines set by the management of their respective tourist establishments.	Responsibilities of the Security Manager	Reg 2020/R-27	3	Compliant	3		
90	Plan perimeter / exterior security and access control procedures in a counter terrorism perspective.	Responsibilities of the Security Manager	Reg 2020/R-27	3	Compliant	3		
91	Facilitate security awareness programs for all employees working in their tourist establishment. Provide proof of training records + training materials. (Onboarding PPT, Security training PPT...)	Responsibilities of the Security Manager	Reg 2020/R-27	3	Semi-compliant	1.5		Security section: - Fire safety - Fire prevention - Alarm system - Evacuation (please insist that not on all situations we will need to evacuate) - How and when to use extinguisher & MCP - Prevention of Accidents - JSA - Chemical Safety - Bomb Threat - Suspicious Behavior (please add more points related to suspicious items in rooms such as packages, wires, chemicals...) - Emergency procedures
92	Plan and execute emergency and crisis response drills to ensure emergency preparedness of employees. (yearly) 2x Fire drills 1x Other type of drill (tsunami, terrorist attack, etc.) Total 3 drills	Responsibilities of the Security Manager	Reg 2020/R-27 URM Requisite	3	Semi-compliant	1.5		One fire drill was done in 7th March 2025. First Aid Drill - 16th July 2025, however, the SOP format was not followed, no resort logo, etc.)

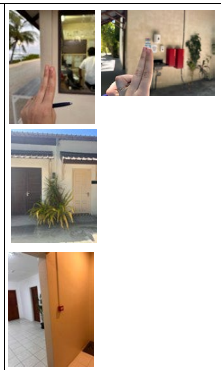
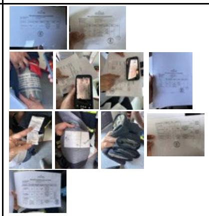
93	Must place life jackets and life buoys at over water walkways - every 60 meters or every 3 villas. This point is subject to approval by owners.	Safety & Security	Reg 2020/R-27	N/A	N/A	N/A		There is no over water walkways.
94	Life jackets and life buoys at swimming pools and other designated swimming areas are available. Location must be visible; however, exact location it is at the discretion of the Leadership/Owners approval.	Safety & Security	Reg 2020/R-27	3	Semi-compliant	1.5		Life rings are in place next to the swimming pool and at the beaches, however, no life jackets were found.
95	A notice is placed at swimming pools and water walkways and jetties with reminders to use life jackets including the locations of life jackets.	Safety & Security	Reg 2020/R-27	N/A	N/A	N/A		No overwater walkways
96	Resort deploy lifeguard(s) at designated swimming areas for guests, common swimming pools and designated areas where water sports activities are carried out during operating hours. *(Not applicable to URM properties in 2025 - future implementation in discussion)*	Safety & Security	Reg 2020/R-27	N/A	N/A	N/A		Training will be scheduled for September with Coastguard Maldives - Security, Recreation and Fleet Teams. And few team members from FOH departments. Kids club must be trained since a pool will be included in the kids club area.
97	A notice must be placed at all water jetties and swimming locations (swimming access + swimming pools) locations with timings when there are no lifeguard on-duty.	Safety & Security	Reg 2020/R-27	N/A	N/A	N/A		Training will be scheduled for September with Coastguard Maldives - Security, Recreation and Fleet Teams. And few team members from FOH departments. Kids club must be trained since a pool will be included in the kids club area.
98	Lifeguards working at tourist establishments are certified to be lifeguards. (Not applicable to URM properties in 2025 - future implementation in discussion) Training report must be presented, together with the curriculum of the training (Objectives and content of the training)	Safety & Security	Reg 2020/R-27	N/A	N/A	N/A		Training will be scheduled for September with Coastguard Maldives - Security, Recreation and Fleet Teams. And few team members from FOH departments. Kids club must be trained since a pool will be included in the kids club area.
99	A flag warning system is provided at, or near to, the beach to highlight the swimming conditions to customers. Cautionary or Warning signs to be displayed near beaches and swimming pools to warn guests/staff of artificial or natural hazards, danger area or threats, this flag system needs to be visible.	Beach safety regulations	MOT Requisite FTO Beach and Water sports	3	Non-Compliant	0		Not in place as of now.
100	Integrated security system with intruder alarms, CCTV coverage, and adequate lighting where required are in place.	Safety & Security	Reg 2020/R-27	3	Compliant	3		
101	CCTV camera system are operational and in adequate working condition. CCTV control room is 24 hours manned.	Safety & Security	Reg 2020/R-27	3	Semi-compliant	1.5		A few CCTV cameras are in poor condition or have low visibility. Consider inspecting and replacing these to ensure clear, reliable monitoring.
102	A strong housekeeping mechanism to deter unidentified/suspicious bags or objects and prevent "false alarms" is in place. The procedure is in place, communicated to all colleagues and followed. Present SOP and training records to mark as compliant. Training report must be presented, together with the curriculum of the training (Objectives and content of the training)	Safety & Security	Reg 2020/R-27	3	Compliant	3		SOP is in place. Orientation slides to be improved.
103	Full compliance with government regulations on Fire Protection & Fire Safety Systems at tourist establishments. [*Refer: Regulation No.: 2015/R-43]. Present last MNDF report and action plan - with the completion status of the MNDF highlighted points.	Documentation Safety & Security	Reg 2020/R-27	3	Semi-compliant	1.5		The Gage certificate is in place, however, it is questionable, as it confirms the functionality of systems (alarm, kitchen suppression, etc.) that are not currently in full operation or not fully installed.
104	Designated Security Control Room is established. Established by a signage in the entrance and specified as such in the Emergency Response Plan.	Safety & Security	Reg 2020/R-27	3	Non-Compliant	0		Not mentioned in the DMP. Once location finalized, the sign board should be placed on the room door.
105	Designate a secondary Security Control Room which shall be used as a contingency is established. Established by a signage in the entrance and being specified as such in the Emergency Response Plan.	Safety & Security	Reg 2020/R-27	3	Non-Compliant	0		Same as above.

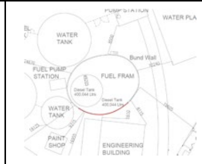
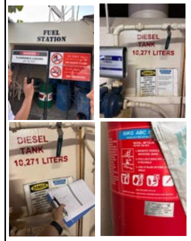
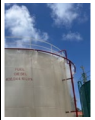
106	Database system of all the guests, staff and contractors and other occupants at the property is in place that can be easily shared with the various government agencies if required.	Safety & Security	Reg 2020/R-27	3	Compliant	3		When attempting to obtain the guest count, Opera could not generate a report that includes all guests in-house; infants were excluded. Please explore methods to generate the full report. HR and Security keep records for colleagues, contractors, and visitors (including those staying in staff accommodation). No points were deducted this time.
107	Security structure / system that meets the standards determined by the Maldives Police Service is maintained.	Documentation Safety & Security	Reg 2020/R-27	N/A	N/A	N/A		NA for now (pending information from Iyaz and Azham)
108	Ministry inspected and approved security structure / system (once in every 02 years with the assistance of the Maldives Police Service) - Proof of approved document to be presented.	Documentation Safety & Security	Reg 2020/R-27	N/A	N/A	N/A		NA for now (pending information from Iyaz and Azham)
109	Detailed security plan submitted to the Ministry when applying for the operating license of tourist establishments, include all essential safety & security components for specific tourist establishments. Proof of MOT letter must be presented.	Documentation Safety & Security	Reg 2020/R-27	N/A	N/A	N/A		NA for now (pending information from Iyaz and Azham)
110	Special security zone(s) have been designated; specialized security frameworks for those zones must be implemented (such as 360 cameras, patrolling points, etc.) Arrival/ departure Jetty, diving Jetty, supply jetty, cashiering, finance office.	Safety & Security	Reg 2020/R-27	3	Compliant	3		Patrolling reports were reviewed. The arrival/departure at the Jetty, diving Jetty, and supply jetty are reported as 24/7 manned. However, cashiering and the finance office are not listed separately in the patrolling report, though the admin building is included. Consider adding separate entries for cashiering and finance offices to ensure full coverage and accountability in the patrol logs. No points were deducted this time.
111	Access control system at all access control points (e.g. guests, staff and supply jetties) is in place. E.g. CCTV cameras, 24/7 patrolling system etc. Present daily patrolling records, daily incident records...	Safety & Security	Reg 2020/R-27	3	Semi-compliant	1.5	 	42 CCTV cameras in operation. Supply and arrival Jetty: image quality is blurry; FEZ is currently out of office (OOO).
112	A visitor management system for all personnel except employees and guests is established. (Visitor pass tags and visitor record form) Present records to mark as compliant.	Documentation Safety & Security	Reg 2020/R-27	3	Semi-compliant	1.5		SOP is in place, but visitor passes were not provided upon arrival, and the kitchen entry form was not provided either. Recommend revising the SOP to include a clause requiring the provision of visitor passes for guests staying in rooms (e.g., auditors, suppliers, authorities, etc.). Consider adding a formal checklist to ensure passes and entry forms are issued consistently.
113	Procedure/SOP is in place for receiving information of a danger or threat within premises of the property.	Documentation Safety & Security	Reg 2020/R-27	3	Non-Compliant	0		Not presented during the audit.
114	Procedure/SOP is in place for spotting suspicious vehicle(s), vessel(s) or other such indicators within the premises of the property or in its immediate surroundings.	Documentation Safety & Security	Reg 2020/R-27	3	Compliant	3		Respond to outside boats SOP 1st Jan 2024
115	Access to safety deposit facilities must be made secure. Guest should be required to sign each time they access the box or package and on the final return of all their possessions. Physical possession of the box key or a deposit receipt does not prove rightful ownership of the contents of the box or envelope. A secondary check is essential if guests' belongings are to be held securely.	Safety & Security	MOT Resort Management Practices - Operational Guidelines	N/A	N/A	N/A		Safe box in the room - no common guest safety box.
116	Emergency contact numbers of emergency response agencies are displayed at the property within the view of guests and staff. Emergency telephone numbers shall be posted in all food and beverage outlets, staff facilities and back of house	Emergency Protocols	MOT Resort Management Practices - Operational	3	Compliant	3		Observed.

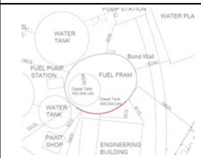
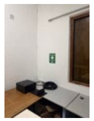
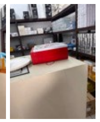
117	Accidents are recorded (who, when, what, where and why?). The report document should also have space to record the comments of the injured person, and of those who witnessed the accident. The action taken by the supervisor should be added at the end of the report, and the document copied to the manager as a full account of the incident. (Follow URM format)	Safety & Security	MOT Resort Management Practices - Operational Guidelines	3	Semi-compliant	1.5		Root cause analysis is missing. Recommendations should be more hands-on and actionable. *URM released an incident report template with all leaders in late 2022/early 2023. Please use that template for consistency.*
	TOTAL SELECTION OF SECURITY					81		
	FIRE SAFETY	SUB Department	Source	Total Possible Score (Based on	Critical/ Major/ Minor Issue	Total Score	Photos	Comments
118	Fire Prevention & extinguish systems installed and established by a company approved by the Ministry of Defense and National Security. Valid contract to be presented.	Documentation Fire Prevention & extinguish systems	Reg 2015/R-43	3	Compliant	3		GAGE Contract – effective date: 15 January 2025
119	Obstructive objects are not allowed to be kept within a 1 (One) meter radius of the premise of a Fire Point. Objects / items kept inside / within an area should be obstruction free to reach the Fire extinguishers and Fire-Blankets.	Fire Prevention & extinguish systems	Reg 2015/R-43	3	Compliant	3		
120	Every Fire point must display extinguisher operating instructions near the extinguishers on a permanent board. PASS METHOD. In guest Areas the PASS METHOD can be inside the cabinet - out of direct guest view. In Staff areas it must always be display outside of the cabinet.	Fire Prevention & extinguish systems	Reg 2015/R-43	3	Non-Compliant	0	 	The PASS method was not displayed in any locations. For full compliance, it should be posted inside cabinets in front-of-house areas and outside in back-of-house areas.
121	All fire extinguishers are tagged noting the current annual inspection by the third-party contractor. Recharging - maintenance - replacement	Fire Prevention & extinguish systems	Reg 2015/R-43	3	Compliant	3		Gage reports - monthly inspections.
122	All fire extinguishers are tagged noting the current monthly visual inspection by the in-house security team 	Fire Prevention & extinguish systems	Reg 2015/R-43	3	Compliant	3		Observed.
123	All fire blankets are tagged noting the current monthly visual inspection by the in-house security team 	Fire Prevention & extinguish systems	Reg 2015/R-43	3	Compliant	3		Observed.
124	 All hydrant points are tagged noting the current monthly visual inspection by the in-house security team (if applicable)	Fire Prevention & extinguish systems	Reg 2015/R-43	3	Semi-compliant	1.5	   	Observed on most of the cabinets. In several location the list has been removed due to cabinet replacement: - In front of the HSK/LND office (no serial number and no inspection record) Hydrant Station #33, the checklist excludes August month. Please rectify.
125	Reports of monthly or quarterly inspection and testing of the hydrants to be provided (if applicable)	Fire Prevention & extinguish systems	Reg 2015/R-43	3	Compliant	3		Gage reports — quarterly inspections. The most recent report covers August 2025.
126	Concealing and reallocation of Fire-Extinguishers and Fire-Blankets other than its designated posts, is strictly unacceptable. Mark Non-compliant if cases found.	Fire Prevention & extinguish systems	Reg 2015/R-43	3	Compliant	3		No expired, damaged, or replaced extinguishers were found.
127	Replace the unit if the (Break Tie) becomes detached or the (Safety Pin) of any Fire-Extinguisher has been removed or deformed.	Fire Prevention & extinguish systems	Reg 2015/R-43	3	Compliant	3		No expired, damaged, or replaced extinguishers were found.
128	Immediately change expired, used or damaged equipment, extinguishers/Blankets etc. The fire extinguishers and fire blankets should be always clean and sound and with the correct pressure in order to use them in an emergency.	Portable Fire Pump System	Reg 2015/R-43	3	Compliant	3		No expired, damaged, or replaced extinguishers were found.

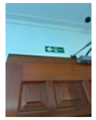
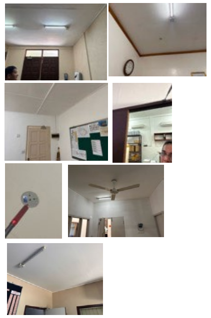
129	Installation of 2 portable Fire Pump System with ability to produce a minimum pressure of 4 to 5 Bars to every location of the island. Provide written document from Fire Service Provider to proof this point.	Portable Fire Pump System	Reg 2015/R-43	3	Compliant	3		One portable pump is acceptable given the availability of the hydrant system.
130	Fuel, oil and lubricants should be on standby all times in order to utilize the pumps without failure.	Portable Fire Pump System	Reg 2015/R-43	3	Semi-compliant	1.5		Oil and lubricants were not found. The pump was found fully fueled.
131	Availability of a Suction hose which is a minimum of 16 feet, additional tools and equipment lubricants to connect to in good ready to use condition.	Portable Fire Pump System	Reg 2015/R-43	3	Compliant	3		
132	Portable fire pump is available with the following additional equipment: Metal strainer (one per portable fire pump) Basket strainer (one per portable fire pump) Suction wrench (one per portable fire pump) Suction rope (one per portable fire pump)	Portable Fire Pump System	Reg 2015/R-43	3	Compliant	3		All items are available, but they are not arranged in a way that makes them readily accessible. It is recommended to modify the setup and fire card so that all items are clearly in place and easy to reach. No points were deducted this time.
133	Inspection of pumps is conducted once a week and is documented. Fire hose must comply with the Ministry of Defense and National Security approval standard (BS6391). The records must have the serial number of the portable fire pump written on the document.	Portable Fire Pump System	Reg 2015/R-43	3	Semi-compliant	1.5		Inspection records are in place, however, serial numbers were not mentioned. Please rectify.
134	The resort should have extra 60 meter fire hose that must extend 2/3 length at sideways of the Island for each portable fire pump.	Portable Fire Pump System	Reg 2015/R-43	3	Compliant	3		
135	Must have at least, 2 (two) diffuser branches and 1 (one) Dividing Breach for each portable fire pump.	Portable Fire Pump System	Reg 2015/R-43	3	Compliant	3		
136	Portable Firefighting Pump outlet, Fire Hose, Diffuser Branch, Dividing Breechings and other firefighting fittings must be of 2.5 Inch "Instantaneous coupling".	Portable Fire Pump System	Reg 2015/R-43	3	Compliant	3		
137	Pressurized Fire Hydrant System such as an Underground or Pillar Fire Hydrants is installed and in working condition. Provide documents of third party company to proof so.	Pressurized Fire Hydrant System (If applicable)	Reg 2015/R-43	3	Compliant	3		The Gage Fire Certificate was issued, but its reliability is questionable.
138	Pressurize hydrant system should be constructed as a Ring. Distance In-between 2 Hydrant should not be more than 150 Meter and not more than 70 Meters distance to the main door of the building.	Pressurized Fire Hydrant System (If applicable)	Reg 2015/R-43	3	Compliant	3		The hydrant system is not arranged in a ring configuration. Please obtain a written confirmation that it's acceptable and will not affect system performance. No points were deducted this time.
139	Provide island map with the location of the hydrant points marked (with the serial number of each).	Documentation Pressurized Fire Hydrant System	Reg 2015/R-43	3	Compliant	3		Observed.
140	Hydrant's outlet should be 2.5 Inch at Diameter and Instantaneous Female-coupling.	Pressurized Fire Hydrant System (If applicable)	Reg 2015/R-43	3	Compliant	3		
141	At each Hydrant, there should be a 30-meter delivery hose of 2.5 Inches (in Diameter) and 1 Diffuser branch. Both outlets should be Female-coupling and 2.5 inch at diameter instantaneous.	Pressurized Fire Hydrant System (If applicable)	Reg 2015/R-43	3	Compliant	3	   	Note: Several hydrant stations are missing caps or these are in poor condition (staff area, Athiri 1, etc.) Also, some nozzles were of an incorrect type.  No points will be deducted this time.
142	Hydrants must operate under a pressure of 4 to 5 bars even if faraway 2 hydrants are used simultaneously. Provide written document from Fire Service Provider to proof this point.	Pressurized Fire Hydrant System (If applicable)	Reg 2015/R-43	3	Compliant	3		There is no letter; only a Fire Certificate confirming that all fire equipment is in compliance. No points were deducted this time.

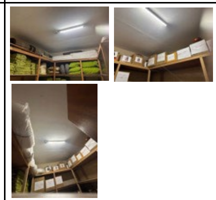
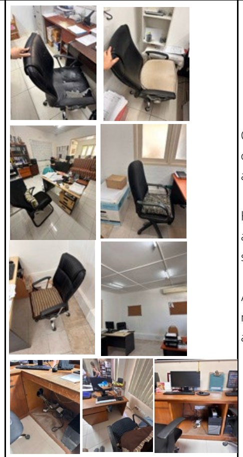
143	A reserve tank of 154 to 170 tons of water must be available, and if the source is directly available from the sea then it's acceptable to that condition.	Pressurized Fire Hydrant System (If applicable)	Reg 2015/R-43	N/A	N/A	N/A		Sea water
144	There must be an Electric Booster pump (Duty Pump) to pressurize the water needed for the hydrant system. Hence a mechanical standby pump should be installed in case the duty pump experiences a failure.	Pressurized Fire Hydrant System (If applicable)	Reg 2015/R-43	3	Compliant	3		
145	The pumps of the hydrant system should be installed in an area safe and secure from any fire disaster.	Pressurized Fire Hydrant System (If applicable)	Reg 2015/R-43	3	Compliant	3		Note: The location is next to the fuel station, but the plan is to keep only a minimal amount of petrol on site and to fuel all boats on another island. Please remove ASAP.
146	The power used by the booster pump system should be from a secure power line as to such extent if the power grid fails from such an area, with a separate circuit for it.	Pressurized Fire Hydrant System (If applicable)	Reg 2015/R-43	3	Compliant	3		
147	If the hydrant system pressure decreases then the duty-Pump must get started automatically. Consequently all the pumps must get "Prime" automatically all the times.	Pressurized Fire Hydrant System (If applicable)	Reg 2015/R-43	3	Non-Compliant	0		The duty pump is not automatic; it operates manually.
148	The entire hydrant system pump should be able to get on and off manually. If the duty pump fails then the standby pump should get started automatically.	Pressurized Fire Hydrant System (If applicable)	Reg 2015/R-43	3	Semi-compliant	1.5		Standby pump operates manually. Please have system fixed to be automatic as required on the regulation.
149	Is the Fire Pump certification current? Present document of the third party fire services company to proof this point.	Pressurized Fire Hydrant System (If applicable)	Reg 2015/R-43	3	Compliant	3		Gage Certificate
150	Is the Fire Pump room free of storage and combustibles?	Pressurized Fire Hydrant System (If applicable)	Reg 2015/R-43	3	Compliant	3		
151	Is the Fire Pump status and operation indicated in the Fire Control room?	Pressurized Fire Hydrant System (If applicable)	Reg 2015/R-43	3	Non-Compliant	0		Fire Pump status and operation is not indicated in the Fire Control room.
152	Fire Alarm System: An automatic fire detecting and alarm system should be installed in every resort to identify an outbreak of fire immediately. Present document to proof this point.	Fire Alarm System	Reg 2015/R-43	3	Semi-compliant	1.5		The Gage Certificate confirms that the Fire Alarm System is in place and functional; however, it does not cover the back-of-house area, which raises questions about the certificate's credibility.
153	Automatic fire alarm systems must be installed in every building or any subsidiary section of a resort island which includes guest-rooms, staff rooms / accommodations, office building, Kitchen, power house, warehouse / storage and all enclosed areas.	Fire Alarm System	Reg 2015/R-43	3	Semi-compliant	1.5		Many areas lack smoke detectors: - Most of the staff rooms - Water sports store - Dive center (room/area where wet suits are kept) - Security Office - Front office (arrival pavilion) - Clinic (2 rooms) - HSK pantry next to the Banquet hall - Nala Boutique (fitting area) - Spa treatment rooms - Fez shisha preparation room - RO and some of the engineering work shops Also, the smoke detectors should not be installed too close to the fan blade. It must be relocated to a position at least 2 feet away from the blade edge. - Water sports store room - Photo studio - Most of the Eng. workshops
154	Main fire alarm control panel should be installed in the Tourist Island Resort in a place where 24 hours duty is observed.	Fire Alarm System	Reg 2015/R-43	3	Compliant	3		
155	The main fire alarm control panel should be free of faults, such as general faults, power faults, system faults, sounder faults, signals silenced or zones disabled.	Fire Alarm System	Reg 2015/R-43	3	Compliant	3		

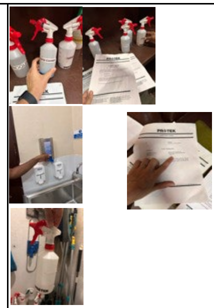
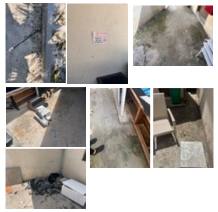
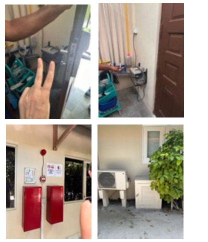
156	Manual Call Points (MCP) should be available in every building, in every floor, near the stairs, in visible and accessible locations.	Fire Alarm System	Reg 2015/R-43	3	Semi-compliant	1.5		1. Many buildings lack MCPs: - Security office - BOH buildings - Most staff accommodations buildings e.g. Blocks E, F, C, etc. - Some HSK pantries - Some of the ENG buildings *Action: Conduct an audit to identify buildings and floors without MCPs and plan for installation.* 2. MCP next to the F&B office is covered in plants, trimming is needed. 3. Also, it is not recommended to place MCP inside the buildings, which may be locked e.g. Staff Café, Thilla, Admin Building, etc.
157	Smoke detectors are installed and are functional. Visually check that the smoke detector is present and the "on" light is lit or flashing (if the light is present). The consultant must ask a property representative to test the alarm if it is to be tested. The consultant may not be the one to perform the test	Fire Alarm System	URM Requisite	3	Compliant	3		Tested detectors were found to be in working condition, however, as mentioned above, many areas lack smoke detectors.
158	In house monthly or quarterly test reports for all smoke and heat detectors as well as for all the MCPs must be presented.	Fire Alarm System	URM Requisite	N/A	N/A	N/A		Work is ongoing. The system is not handed over to the Resort. Will be marked as NA for this visit.
159	Fire Squad should be established. Present an organigram with photos and contact details of every member. Organigram must be present in all BOH areas / offices.	Fire Squad	Reg 2015/R-43	3	Compliant	3		Organigram was placed in most of the BOH areas, please ensure it is in ALL areas. Marked compliant only this time.
160	Every member of the squad must hold a certificate of Industrial Fire Brigade or higher. Provided by an approved entity or a company as per the curriculum of The Ministry of Defense and National Security. Training report must be presented, together with the curriculum of the training (Objectives and content of the training)	Fire Squad	Reg 2015/R-43	3	Compliant	3		Done with GAGE and the practical with SIWEC.
161	MNDF Certified PPE is available for the fire squad. Present approval documentation to mark as compliant. (PPE - Protective clothing/suit, fire and rescue helmets, head hoods, goggles, fire boots, gloves and any other specialized garments to protect the wearer's body from injury.) 04 Fire Suits 04 Fire Helmets 04 Gloves 04 Head Hood 04 Crash Boots 04 BA cylinders 04 Face mask 04 Back Plate 04 BA spare cylinders	Fire Squad	Reg 2015/R-43	3	Semi-compliant	1.5		MNDF approvals were obtained, but matching the models listed on the approval letters to the actual PPE was difficult due to fading labels. Action recommended: - Take high-quality photos of the existing labels and repeat the matching exercise, or - Send one complete set of PPE for re-testing to MNDF. This will help ensure proper alignment between approved models and the PPE in use.
162	Fire Squad: At least 7(seven) from the fire squad should stay in the resort at all times in order to prevent and control a fire tragedy.	Fire Squad	Reg 2015/R-43	3	Compliant	3		10 members completed the training in June 2025. Very few members
163	Fire Squad: The one to lead the fire squad must be a senior staff of the resort trained fire fighter. (Marked as such in the organigram)	Fire Squad	Reg 2015/R-43	3	Compliant	3		Security manager is member of the Squad.
164	Fire Squad: The fire squad of the resort should undergo a refresher training minimum of once annually. Training report must be presented, together with the curriculum of the training (Objectives and content of the training)	Fire Squad	Reg 2015/R-43	3	Non-Compliant	0		Scheduled for October - 2025 No records for last years refresher - Happened in April 2024 (already overdue)
165	Monthly inspection records of fire fighting equipment available and up to date. Present documents to proof so.	Documentation Procedure to act in a Fire incident	Reg 2015/R-43	3	Compliant	3		Gage confirms that all PPEs are in compliance.
166	Fuel Storage tanks can be stored above the ground in a Design to comply with the international standards. Present MNDF Approved Drawings to mark as compliant.	Fuel Storage Tanks	Reg 2015/R-43	3	Non-Compliant	0		Requested from Engineering department during the audit, however, it was not presented on time.
167	If two fuel storage tanks are present, the Fuel Storage the distance should be less than 1 meter between the two tanks	Fuel Storage Tanks	Reg 2015/R-43	N/A	N/A	N/A		1 tank

168	Fuel Storage (concrete or solid bricks) Bund-wall must be constructed around every tank for the damage that might cause due to leaking from a tank	Fuel Storage Tanks	Reg 2015/R-43	3	Compliant	3		
169	* Fuel Storage The bund wall should have 110% space to hold the oil compared to a large Tank * The Fuel storage area must have a 1% slanting floor at the base of the bund-wall. * Boundary of the Bund-wall should not reach a 7.5 meters within any property around. * Bund-wall interior should be constructed with reinforced concrete or leak-proof cement plaster (Cracks on bund wall and floors must be sealed, ensuring that the bund wall and floor is water tight) * All the pipes must run over the bund wall * Secure water drainage system must be established within the bund wall. * Flammable items, empty barrels / filled barrels should not be within the bund-wall area. * Permanent exterior and interior stairs must be constructed within the bund-wall area.	Fuel Storage Tanks	Reg 2015/R-43	3	Semi-compliant	1.5		The following point is not compliant: The bund-wall boundary must maintain a 7.5-meter clearance from any adjacent property. There is an adjacent structure next to the bund wall that is not shown on the drawing.
170	Fuel Storage Near fuel storage at least 2 (two) DCP fire extinguishers of 9kg must get installed. If the storing capacity is exceeding 10,000 (ten thousand) liters, then a foam pouring system and a water drencher system must be installed.	Fuel Storage Tanks	Reg 2015/R-43	3	Semi-compliant	1.5		**Fuel station:** Diesel tank is 10,271 liters, hence a foam pouring system and a water drencher system is required. Or reduce the capacity to below 10,000L. *Other requirements include:* 1. Add a 50 L foam trolley. 2. Diesel tank should not be inside the building; if renovation is planned, this must be relocated. 3. Ensure no combustible structures or materials are in close proximity to the tank. Replace wooden beams and planks with fire-rated boards (e.g., SHIRA board) or cemented structures. 4. No PVC pipes may be used; only galvanized Schedule 40 steel pipes should be used.
171	Fuel type and tank capacity should be written in English and in Liters on the tank.	Fuel Storage Tanks	Reg 2015/R-43	3	Compliant	3		
172	Fuel Storage Testing and renovation of the fuel tanks must be assessed by an expertise entity. Present documents if testing and renovation happened. Mark N/A if not.	Fuel Storage Tanks	Reg 2015/R-43	N/A	N/A	N/A		No renovation.
173	Diesel tank of mechanical pump must be always filled. - Check the diesel tank fuel level gauge (if available) – should be at or near "Full" - If no gauge, open the tank cap and perform a manual dipstick check or visual level check	Fuel Storage Tanks	Reg 2015/R-43	3	Semi-compliant	1.5		Main diesel storage tank lacks a level meter. The only way to check the diesel quantity is through the Finance department, which is not practical for day-to-day monitoring. This issue needs to be rectified by installing a fuel level gauge or meter to enable direct, reliable monitoring.
174	Fuel Storage: All the fuel tanks should be well bonded, ground earth connected and safe from thunderbolts. Provide written document from Fire service provider to proof this point or MNDF Approved drawings.	Fuel Storage Tanks	Reg 2015/R-43	3	Non-Compliant	0		The tank is not ground earth connected and safe from thunderbolts.
175	Fuel Storage: Maintenance sheet is implemented with weekly servicing records of the water drencher system, foam pouring system and the fuel tank to eliminate chances of valves, pumps and pipes getting rusted. Photos and written report of every tests must be presented.	Fuel Storage Tanks	Reg 2015/R-43	3	Compliant	3		The gauge service sticker indicates servicing on 22.03.2025, but in-house records show refilling in February 2025. Please ensure records are accurate and match the actual service dates. Additionally, AFFF foam must be tested annually to confirm its quality and usability for another year. No points will be deducted this time.
176	Fuel Storage: Fuel storage/ Tanks area must have the following warning signs on a 1x3 feet board as well as the tank capacity written in both in English and in Dhivehi: [illegible] | NO SMOKING [illegible] | NO NAKED LIGHTS [illegible] | FLAMMABLE LIQUIDS	Fuel Storage Tanks	Reg 2015/R-43	3	Compliant	3		
177	Fuel Storage: Grass or any fire transmittable objects shouldn't be near any fuel storage area. Smoking, naked flames, sparks, ignitions and explosives near such areas are restricted.	Fuel Storage Tanks	Reg 2015/R-43	3	Compliant	3		

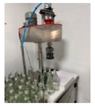
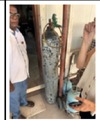
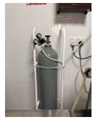
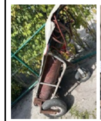
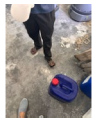
178	National Fire Code (NFC) shall be strictly followed while handling, transporting, and storing fuel. Inflammable goods such as fuel drums, portable fuel containers and cleaning solvents and chemicals will be closed off from public access.	Fuel Storage Tanks	Reg 2015/R-43	3	Non-Compliant	0		No document was presented during the inspection to confirm the compliance to National Fire Code (NFC).
179	If any building is placed within 7.5 meter radius a fire wall or a water curtain must be installed.	Fuel Storage Tanks	Reg 2015/R-43	3	Non-Compliant	0	 	**Same as mentioned in #169** The following point is not compliant: The bund-wall boundary must maintain a 7.5-meter clearance from any adjacent property. There is an adjacent structure next to the bund wall that is not shown on the drawing.
180	A Fire Emergency Plan must be implemented. 1- How to identify such an incident. 2- How to inform the people in an incident. 3- How to manage such a scenario. 4- First party to take action and responsibilities. 5- How to evacuate the people and assembly areas. 6- The locations of the fire extinguishers and equipment. 7- The duty and responsibilities of the fire squad. 8- How to seek extra help	Documentation Procedure to act in a Fire incident	Reg 2015/R-43	3	Compliant	3		Fire SOP was observed and signed on 1 January 2024. Please verify whether the SOP includes all points specified in the criteria. Due to time constraints, it could not be checked on site. No points were deducted.
181	A full scale fire emergency exercise must be conducted twice every year, to ensure the fire emergency plan works accordingly to clause (c) of this subject. (MNDF requires once every 2 years, however URM internal Requisite is twice a year)	Documentation Procedure to act in a Fire incident	Reg 2015/R-43 URM Requisite	3	Semi-compliant	1.5	 	One fire drill was done in 7th March 2025. First Aid Drill - 16th July 2025, however, the SOP format was not followed, no resort logo, etc.)
	TOTAL SELECTION OF FIRE SAFETY					138		
	ALL HOTEL - COMMON AREAS	SUB Department	Source	Total Possible Score (Based on	Critical/ Major/ Minor Issue	Total Score	Photos	Comments
182	First aid kits are located in every section or outlet, and it should be reached within less than 5 mins. by walking. First aid kits are clean, in good condition, without any damages that might prevent opening.	First Aid Kit	TUI - ABTA	2	Compliant	2	  	First Aid boxes were not found: - Banquet hall (pic1) First Aid box was slightly relocated in: - Store office (pic 2-3) No points were deducted this time.

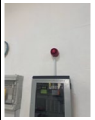
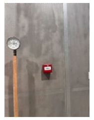
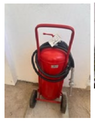
183	Items that should be included in a first aid kit are (This is an example list - properties should have locally made list by their resident doctor): Color-coded Blue Plaster Alcohol Swabs Crepe Bandage Medical Cotton Roll Eye Pad (Sterile) Leukopor Tape Sterile Gauze Dressing Anti-septic Solution (Zetadine) Pair of disposable sterile gloves Eye Solution Antibiotic ointment (Betadine) Burn Ointment (Megaheal) Calamine Lotion (Allergy & Insect Bites) Triangular Bandage Rescue Blanket (Recommended) Safety Pins Splinter Tweezers (Recommended)	First Aid Kit	TUI - ABTA	2	Compliant	2		
184	List of items is placed in every box along with inspection record. Inspection should be done minimum monthly (best practice every 2 weeks) and record to be updated.	First Aid Kit	TUI - ABTA	2	Compliant	2		
185	Contents in good condition (relevant items per department, items are not expired, opened items are kept in sterile zip bags e.g. bandages, cotton wool, gloves etc.)	First Aid Kit	TUI - ABTA	2	Compliant	2		The water sports first aid kit includes oral medications, matching what is found in the boats' first aid boxes. Note that boat first aid boxes meant to include four types of oral medications; the water sports kit should not have any. No points were deducted.
186	A person/people should be appointed to take charge of the first aid kit in between doctor/nurse checks. The name and contact number of the person/people should be mentioned on the first aid kit.	First Aid Kit	TUI - ABTA	2	Compliant	2		
187	Employees are aware of the first aid kit location and contents.	First Aid Kit	TUI - ABTA	2	Compliant	2		
188	Emergency evacuation map/Exit signs are provided and visible.	Emergency Procedures & Protocols	Best Practices	1	Non-Compliant	0	 	*All areas:* Emergency evacuation maps must be updated to meet MoT requirements and then placed in all back-of-house areas. Some exit lights have been placed, but they appear to be sticker type. When used in combination with properly installed emergency lights, this arrangement may be acceptable, but LED lighting is recommended (for future purchases. F&B & HSK offices: no exit signs.
189	Emergency lights are in place and working.	Emergency Procedures & Protocols	MOT Requisite	3	Semi-compliant	1.5		Several locations require emergency lights: - FO pantry - Clinic: currently has one emergency light; given its critical role, additional lights are recommended. - F&B office (recommended) - Stores Office (recommended) - F&B offices - Khing Thai Restaurant - HSK offices - HR: Easy Staff Bar, Ufaa Em. light in the stores KM EL-79 was not functional. Also, all emergency lights must have serial number and monthly test records implemented.

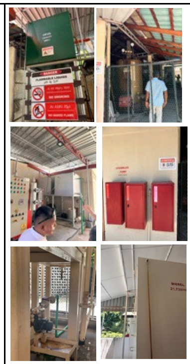
190	Access & egress from the premises is clear, free from obstacles, and allows safe and prompt evacuation. Fire exits and stairwells are unobstructed	Infrastructure & Equipment	Best Practices	1	Compliant	1		
191	Floor is free of obstructions and damages that might pose a trip hazard; any spills are wiped off immediately and a "slippery floor" sign is placed if the floor is wet.	Infrastructure & Equipment	Best Practices	1	Compliant	1		
192	Ventilation/AC is adequate/Area is free from odors and dust.	Infrastructure & Equipment	Best Practices	1	Compliant	1		
193	All electric equipment (PC, laptops, printers, etc.) is in good repair, without damages, naked wires, and temporary repairs that might result in electrocution or fire hazards.	Infrastructure & Equipment	Best Practices	1	Compliant	1		
194	Adapters, plugs, and equipment wires should be of good quality, in good repair and visually inspected daily.	Infrastructure & Equipment	Best Practices	1	Compliant	1		
195	Extension cords should be avoided as much as possible. If extension cords are used they should be of good quality, in good repair (insulated, without damages, burns, and naked wires), and not rolled while in use to prevent overheating.	Infrastructure & Equipment	Best Practices	1	Compliant	1		
196	Measures are taken to protect from knocking against overhead structures E.g. modifying the infrastructure, application of yellow & black paint, or placing signages.	Infrastructure & Equipment	Best Practices	1	Compliant	1		
197	Items are stored at least 1 feet / 30 cm from the ceiling.	Infrastructure & Equipment	Best Practices	1	Semi-compliant	0.5		Pic 1-3: Spa stores: some of the boxes and cushions were stored too close to the ceiling. 30 cm gap has to be maintained.
198	Ergonomics: workstations are well designed (enough space for conducting assigned tasks, no glare, etc.). Office chairs are in good repair and fully adjustable to maintain the right posture.	Infrastructure & Equipment	Best Practices	1	Semi-compliant	0.5		Chairs in the main stores office (pics 1-2) and the F&B office (pics. 3-5) should be replaced, as most are unstable and do not provide adequate support. HSK office workstations should be reorganized to keep areas under and around desks clear; nothing should be stored under the tables to avoid obstructing movement. Additionally, the F&B office has poor lighting. It is recommended to increase light intensity to 500–750 lux across all offices to improve visibility and comfort.

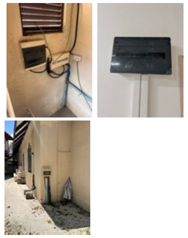
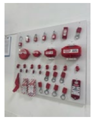
199	Chemical containers are intact, closed, and labelled with the name of the chemical - preferably for 2025, with the official label of the chemical. This will be mandatory 2026 onwards. Chemicals that may react with each other are clearly segregated.	Chemical Safety	Best Practices	1	Semi-compliant	0.5		**FO:** Several chemicals do not have MSDS, and the MSDS on file is outdated. In addition, colleagues are using single-use gloves as PPE. Clear PPE requirements must be obtained from the supplier, and training provided to staff on proper PPE use. **HSK Pantry next to Banquet toilets:** Chemical bottle without label.
200	Water dispensers are clean and well-maintained (if applicable) - Weekly cleaning of the water dispensers is established.	Infrastructure & Equipment	Best Practices	N/A	N/A	N/A		
201	Personnel are aware of Emergency procedures, and assembly points.	Emergency Procedures & Protocols	Best Practices	1	Semi-compliant	0.5		Unauthorized smoking and cigarette butts were observed in multiple locations, including - the staff beach - the back side of the Banquet Hall - Staff Areas (refer to HR sheet)
202	9 (Nine) liter Water fire extinguishers and 2kg CO2 (Carbon dioxide) Fire Extinguishers should be kept within 30 meter	Fire Safety	Reg 2015/R-43	3	Semi-compliant	1.5		1-2: FO & HR Store side buggy charging areas: CO2 and DCP extinguishers must be installed. **All staff blocks** require additional fire points (water and CO2) to ensure extinguishers are within 30 meters of all areas and to meet core safety criteria. Staff cooking area: Install DCP and K-type extinguishers. GM villa gas bank: Install DCP extinguisher + Signboards. Athiri #1: Install Foam extinguisher.
203	No obstructive objects are kept within a 1 (One) meter radius of the premise of a fire point where fire extinguishers are kept	Fire Safety	Reg 2015/R-43	3	Compliant	3		
204	Damaged, deformed or used fire extinguishers and fire blankets are serviced at the earliest convenience through an approved Fire and Safety Service provider from the Ministry of Defense and National Security.	Fire Safety	Reg 2015/R-43	3	Compliant	3		
205	Damaged, deformed or used fire extinguishers and fire blankets are serviced at the earliest convenience through an approved Fire and Safety Service provider from the Ministry of Defense and National Security.	Safety & Security	Reg 2020/R-27	N/A	N/A	N/A		Same as the previous point.
	TOTAL SELECTION OF ALL HOTEL - COMMON AREAS					30		

	ENGINEERING	SUB Department	Source	Total Possible Score (Based on	Critical/ Major/ Minor Issue	Total Score	Photos	Comments

206	Sufficient lighting is provided in all workshops to ensure colleagues can identify any possible hazards	Infrastructure & Equipment	Best Practices	1	Compliant	1		
207	Guarding available on equipment involving rotating parts. Colleagues are using the guards as instructed by the equipment manufacturer.	Infrastructure & Equipment	Best Practices	1	Semi-compliant	0.5		Bottling Plant: Guarding is needed around the rotating parts to prevent injuries.
208	Noise levels are acceptable or adequately controlled e.g. double walls, silencers, provision of ear plugs/ear muffs.	Infrastructure & Equipment	Best Practices	1	Compliant	1		Ear plugs/ear muffs are provided in all noisy areas and workshops.
209	All compressed gas cylinders are secured by a chain or strap (if applicable).	Infrastructure & Equipment	Best Practices	1	Semi-compliant	0.5	   	Most gas cylinders in the area were not labelled or properly secured. Requirements include: - Each cylinder must have a label identifying the gas type. - Cylinders must be placed upright. - Cylinders must be placed on rubber mats. - Cylinders must be secured to prevent falling.
210	24 hours supply of uninterrupted water (desalinated water) should be available Water supply: Provision of clean, uninterrupted water supply for 24 hrs. a day	Infrastructure & Equipment	MOT Requisite	3	Compliant	3		
211	Water storage: Hygienically stored supply of water, adequate for 05 days, present at the resort	Infrastructure & Equipment	MOT Requisite	N/A	N/A	N/A		Will be marked as NA for now. It is challenging to keep stagnant water safe for 5 days.
212	Personnel demonstrates good chemical safety knowledge (correct concentration, application, usage of PPE).	Chemical Safety	Maldives Emp. Act Law No. 2/2008	3	Semi-compliant	1.5	 	RO plant operators appear to lack knowledge about PPE usage. They wear slippers and single-use gloves when handling corrosive chemicals. Additional training is required.
213	Chemicals are labelled with original label and stored correctly (off the floor on the spill trays). (Original label will be mandatory 2026 onwards).	Chemical Safety	Best Practices	1	Compliant	1		
214	Chemicals are stored in well-ventilated area (e.g. exhaust fan).	Chemical Safety	Best Practices	1	Compliant	1		
215	MSDS for chemicals is available at the point of storage.	Chemical Safety	Best Practices	1	Semi-compliant	0.5	  	In the RO plant, some MSDS documents were found, but they did not match the chemical names or brands upon thorough inspection.

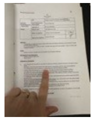
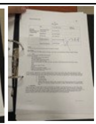
216	Power House: there must be 2(two) fire points provided within the engine area where in every point there should be 1(one) CO2 extinguisher of 2kg and 1(one) DCP extinguisher of 6kg.	Power House	Reg 2015/R-43	3	Semi-compliant	1.5	  	Pic 1-2: As observed, one of the DCP extinguishers was overcharged. If a DCP (Dry Chemical Powder) extinguisher is overcharged, it can become over-pressurized, increasing the risk of rupture or explosion. This excessive pressure may damage valves or other components, potentially causing leaks. Additionally, the extinguisher might not function properly during an emergency, compromising safety. Pic 3: Fire point was blocked.
217	Power House: There should be 1(one) DCP extinguisher of 50kg trolley in the area where the engines are placed.	Power House	Reg 2015/R-43	3	Compliant	3		
218	Power House: Heat detectors are instilled inside the power house.	Power House	Reg 2015/R-43	3	Compliant	3		
219	Power House: Sounder Strobe is installed inside the power house. (Sounder strobe is visible from all areas of the power house)	Power House	Reg 2015/R-43	3	Non-Compliant	0		Sounder Strobe is not installed in the Power house, only in the panel room.
220	Power House: Manual Call point is installed inside the power house.	Power House	Reg 2015/R-43	3	Compliant	3		Observed.
221	Control Room: 1 (one) fire point in the panel room provided with 2 (two) CO2 extinguishers of 2kg.	Power House	Reg 2015/R-43	3	Compliant	3		
222	Day-To-Day Engine Fuel Tank: Within the area of Day-To-Day Engine Fuel Tank there should be minimum 1(one) Foam extinguisher of 09 liter and 1(one) DCP extinguisher of 06kg.	Power House	Reg 2015/R-43	3	Compliant	3	 	Observed.
223	Day-To-Day Engine Fuel Tank: 1 (one) 50 liters foam trolley should be kept near the fuel tank mentioned in this subject clause.	Power House	Reg 2015/R-43	3	Semi-compliant	1.5	   	A 50 L foam trolley was observed from one side, however, not from the other side (mechanical workshop side). Also, since the tank's capacity exceeds 10,000 L, a water drencher and foam pouring system are required, or capacity should be reduced to below 10,000L.

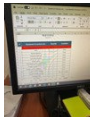
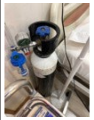
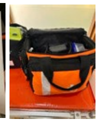
224	Fuel Storage: Fuel storage/ Tanks area must have the following warning signs on a 1x3 feet board as well as the tank capacity written in both in English and in Dhivehi: [illegible] | NO SMOKING [illegible] | NO NAKED LIGHTS [illegible] | FLAMMABLE LIQUIDS	Boiler Room	Reg 2015/R-43	3	Semi-compliant	1.5		There are several requirements for the day-to-day diesel storage tanks / boiler room that must be fulfilled: 1. Install the correct warning sign boards - **in place** 2. Clearly indicate the diesel tank capacity on the tank. - **done** 3. Add a 50 L foam trolley - to be added 4. Diesel tank should not be inside the building; if renovation is planned, this must be relocated. - please consider in the future 5. Ensure no combustible structures or materials are in close proximity to the tank. Replace wooden beams and planks with fire-rated boards (e.g., SHIRA board) or cemented structures. 6. No PVC pipes may be used; only galvanized Schedule 40 steel pipes should be used. - please check this and rectify
225	RO Plant area: 1 (one) DCP fire extinguisher 6kg should be kept.	RO Plant	Reg 2015/R-43	3	Compliant	3		
226	Are suitable and sufficient water tests carried out in compliance with the EPA/URA guidelines, test reports are available. Water testing Matrix is in place as per URA requirements	Documentation & Training	URA Reg	3	Semi-compliant	1.5		Daily and monthly tests are performed as monthly checks (acceptable). Bi-annual testing was completed in April 2025. Issues: - pH test failed in July with no documented investigation or retest. - An annual test is scheduled for November 2025, but the previous year's test results could not be found.
227	Are water storage tanks cleaned and disinfected every 6 months (minimum once a year), records are maintained, including the pictures of the cleaning, pictures of the tank before and after the cleaning. MSDS for the cleaning chemicals and paints used should be kept along with the cleaning records.	Documentation & Training	URM Requisite	3	Non-Compliant	0		Two tanks are in place. The team stated that cleaning was done in June 2025. However, the reports were not provided before the audit concluded.
228	Preventive maintenance plan for all equipment's in the resort including the buggies and bicycles is in place.	Documentation & Training	URM Requisite	3	Compliant	3		PPM for buggies were observed.
229	Personal protective equipment and safety equipment is provided and employees are trained to use them (in the event that the nature of work is such that it is not possible to eliminate or control health hazards arising out of the work).	Personal Protective Equipment & Safety	Maldives Emp. Act Law No. 2/2008	3	Semi-compliant	1.5		PPEs are provided, but the rubber gloves are not chemical-resistant. Additionally, colleagues are unsure how often to change the filters in 3M respirators, and some respirators were inadequately cleaned. Providing PPE and training is a management responsibility, while maintenance and cleaning are the responsibility of employees.
230	Employees use safety equipment and protective gear as instructed in accordance with the training and education provided for use of such equipment and gear.	Personal Protective Equipment & Safety	Maldives Emp. Act Law No. 2/2008	3	Non-Compliant	0		Only records for stewarding and staff canteen No records for Engineering, SPA, Kids club, FO, Transport, F&B, Etc.

231	Employees have access to the right PPE for the work that they perform. The PPEs maintenance, and cleaning is conducted at least once a month, and records to proof so are present.	Personal Protective Equipment & Safety	Maldives Emp. Act Law No. 2/2008	3	Compliant	3		Refer to point #229. Also, PPE inspection records have been implemented. It's recommended to include the quantity of PPEs in the records.
232	Area around electrical panels is easily accessible, without any obstacles.	Electric Panels	Occupational Safety and Health Act of 1970	2	Compliant	2		
233	Electrical panels have secure covers to ensure no wires are exposed that could cause electrical shock. This also prevents the internal mechanisms from being exposed to dust, dirt, and moisture.	Electric Panels	Occupational Safety and Health Act of 1970	2	Semi-compliant	1		In some areas covers were missing: 1. Area behind Banquet hall (pic 1-2) 2. HSK pantries and Laundry 3. Ufaa store 4. Paint workshop
234	Electrical panel boxes in commercial buildings should be secured and accessible by trained personnel only. They are clearly labelled with the warning signs.	Electric Panels	Occupational Safety and Health Act of 1970	2	Semi-compliant	1		All electrical panels must be clearly marked with standardized danger signage. *This is ongoing project.* 1. Area behind Banquet hall 2. Admin Building 3. BOH
235	Each breaker on an electrical panel should include a directory identifying where the electricity flows.	Electric Panels	Occupational Safety and Health Act of 1970	2	Non-Compliant	0		The breaker-labelling project is yet to be commenced.
236	If there are some missing parts inside the electric panel box it should be fixed with appropriate plastic cover. Note: Empty spaces cannot be left as it is or closed with piece of paper or other flammable materials.	Electric Panels	Best Practices	1	Compliant	1		Same as above, the project of closing empty spaces in the electrical panels is ongoing. 1: Nala Boutique 2. Boiler rooms
237	"Work in progress" signages are provided for main breaker panel and other electric panels (if needed) to ensure certain equipment remains switched off during repair or service. Staff is trained to use these signages.	Electric Panels	Best Practices	1	Compliant	1		LOTO system is in place.
238	When Kitchen Fire Suppression system is installed, this one is serviced and tested every 6 months by a third party contractor. Reports to proof so must be presented.	Kitchen Fire Suppression System	URM Requisite	3	Non-Compliant	0		Suppression/Ansul systems are either not installed or not functional.
TOTAL SELECTION OF ENGINEERING						47.5		

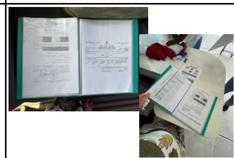
	WASTE MANAGEMENT	SUB Department	Source	Total Possible Score (Based on	Critical/ Major/ Minor Issue	Total Score	Photos	Comments
239	Garbage should be collected in closed containers and these should be emptied daily. Bins must be washed out daily. Garbage containers should be kept outside the restaurant are and should be kept closed at all times.	Waste Management	MOT Resort Management Practices -	3	Compliant	3		
240	At the end of each service, breakfast, lunch and dinner, all bins should be removed to a cleaning yard. The bin storage area should be enclosed to exclude flies and rodents. It should have concrete flooring and wire-mashed enclosing walls. A water supply and suitable drainage should be available, allowing the area to be hosed down daily.	Waste Management	MOT Resort Management Practices -	3	Compliant	3		
241	Food waste to be removed from the island or treated regularly.	Waste Management	MOT Requisite	3	Compliant	3		
242	Waste management areas are to be specifically labelled. Food and beverages, putrefying items, plastics, paper, glass, iron and items such as cans and toxic or hazardous waste shall be kept in separate bins for each type and shall be Labelled as such.	Waste Management	MOT Requisite	3	Semi-compliant	1.5	 	Good segregation practices were noted in the main waste collection area. However, there was a dumping place found next to the football ground where no segregation (AT ALL) was followed.
243	All septic tanks to be properly ventilated (to prevent a build-up of poisonous gasses and unpleasant ground smells) and the covers of these tanks are to be made of watertight with cement.	Waste Management	MOT Resort Management Practices -	3	Compliant	3		
244	Engineering to have a map of the positioning of all pipelines, water distribution pipes, sewage pipes, drainage pipes etc.	Waste Management	MOT Resort Management Practices -	3	Non-Compliant	0		It was requested during the audit, however, not presented on time.
245	The grounds within the staff and services compound are just as important as those regularly visited by guests. They should not become littered with cans, bottles, plastic containers and coconut shells, as these provide breeding grounds for flies and mosquitoes and encourage rats' visits.	Waste Management	MOT Resort Management Practices - Operational	3	Compliant	3		
246	Waste Disposal Area: The incineration plant (Incinerator) should be in isolation thus locating 7.3 meters away from the buildings. If the distance cannot be obtained from the Tourist Island Resort, the plant should be inside a site constructed with fire-resistive materials and heat insulation.	Waste Disposal Area. Incinerator (if applicable)	Reg 2015/R-43	3	Compliant	3		
247	The incineration of waste should be supervised till the process is completely over. No flammable object should be present in the vicinity of the waste incineration plant.	Waste Disposal Area. Incinerator (if applicable)	Reg 2015/R-43	3	Compliant	3		
248	A fire point must be established near the waste burning machine (Incinerator) and 1(one) CO2 extinguisher of 2kg and 1(one) DCP extinguisher of 6kg should be placed in order to take action if there is a fire incident.	Waste Disposal Area. Incinerator (if applicable)	Reg 2015/R-43	3	Compliant	3		In place.
	TOTAL SELECTION OF WASTE MANAGEMENT					25.5		

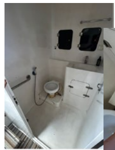
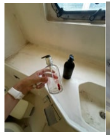
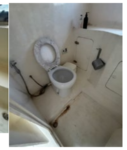
	CLINIC	SUB Department	Source	Total Possible Score (Based on	Critical/ Major/ Minor Issue	Total Score	Photos	Comments
249	A medical clinic is on site, mandatory for every resort under the Health Services Act 29/2015, the clinic should be registered under Ministry of Health. Certificate and license are clearly displayed.	Admin & Documentation	MOT Requisite	3	Compliant	3	 	Observed. Please ensure that license is displayed.

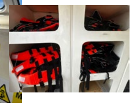
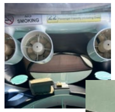
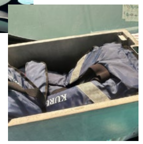
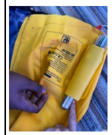
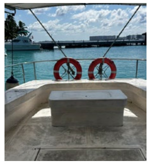
250	A list of medical services is available in the clinic [*Refer: MOT Public Health Interventions to prevent COVID-19 Transmission in the Tourism Sector V4]	Admin & Documentation	MOT Requisite	3	Compliant	3		Observed.
251	A daily record of patients consulted (resort staff and guests) is maintained (computerized record or manual register). Details should include name of patient, complaints, diagnosis and medications dispensed	Admin & Documentation	MOT Requisite	3	Compliant	3		Observed.
252	Clinic prescription is available either online or manually. The complaints, examination findings, diagnosis and treatment should be documented. The clinic is filling the copies of these documents for a definite period of time	Admin & Documentation	MOT Requisite	3	Compliant	3		Manual prescription
253	All department-specific SOPs/Manuals/Checklists/Templates are updated and available to respective team members	Admin & Documentation	MOT Requisite	3	Semi-compliant	1.5	 	Most of the SOPs are in order, only two points for improvement: 1) Isolation SOP: The current one-page SOP is not detailed enough; it does not specify isolation rooms. Develop a more comprehensive SOP that outlines isolation procedures, room designations, PPE requirements, patient flow, and communication steps. 2) Refusal of medication: Add a clearly defined list of over-the-counter medications that will be allowed to dispense to the patients without consultation. Also share the disclaimer to do so with HO Lawyer Mayuka for approval.
254	Means of communication team members is in place. Group communication (either Telegram/ WhatsApp / Facebook). Noticeboards are in place and updated	Team Member Engagement	MOT Requisite	3	Compliant	3		Emails, Teams, WhatsApp
255	A procedure (SOP) for first aid box management is in place. The location list, contents list, refill records are updated and available	Records & Inventory	MOT Requisite	3	Compliant	3		In place.
256	The list of essential drugs is available. Inventory and par levels are maintained. Issuing of medication is recorded. Allergies are confirmed before dispensing of medication (Registration form)	Records & Inventory	MOT Requisite	3	Compliant	3		In place. Spot check shows that the list is accurate.
257	Signage and labelling is correct (centrifuge, infectious waste, equipment, storage)	Records & Inventory	MOT Requisite	3	Compliant	3		In place.
258	Written procedures are on hand that outlines the quarantine procedure for any outbreak (not specific to only Covid, including smallpox, chickenpox, measles, etc.). Quarantine records are maintained	Emergency Protocols	MOT Requisite	3	Compliant	3		As mentioned in #253, the procedure needs to be more detailed. No points were deducted this time.
259	Written procedures are on hand that outlines clean-up/disinfecting procedures and tools used for vomitus events	Emergency Protocols	MOT Requisite	N/A	N/A	N/A		Biohazard Kit Maintenance is in place; however, a procedure for cleaning up bodily fluids has not yet been developed. The HO QA team is currently working on it. Will be marked as NA for now.
260	Clinic team members have access to PPE and are using the appropriate PPE correctly, in line with national and international health and safety standards	Emergency Protocols	MOT Requisite	3	Compliant	3		
261	A documented procedure is available in case of food-borne incidents. Food borne related incidents are recorded and monitored. Appropriate documented corrective actions are taken in case of food borne incidents	Food Safety Protocols	MOT Requisite	3	Compliant	3	 	In place. In addition, Food Allergen Control SOP was developed.

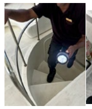
262	All food handlers fill out a medical questionnaire form prior to employment and after coming back from leave (>14 days), and any areas of concern are taken up with the resort doctor	Food Safety Protocols	MOT Requisite	3	Compliant	3		Return to Work: Yes - Last form signed on 13 August 2025. Heads of Departments (HODs) must ensure staff returning from leave visit the clinic to sign the form. - Pre-employment: with HR.
263	A procedure for employees to report illnesses such as stomach upsets, sore throats or skin infections is in place; and team members obtain medical clearance when there is any doubt about their fitness to work - refer to URM Food Safety Manual.	Food Safety Protocols	MOT Requisite	3	Compliant	3		In place.
264	Hazardous waste is segregated, the sharps container is secure, pharmaceutical waste is managed, stored and disposed properly	Waste Management	MOT Requisite	3	Compliant	3		Observed.
265	Equipment inventory is available, service records and damage is recorded	Records & Inventory	MOT Requisite	3	Compliant	3		
266	Daily temperature monitoring of refrigerators is in place for medicine that requires temperature control. Records are updated and available and the temperature does not exceed 5° C (Use URM FSM record format)	Records & Inventory	MOT Requisite	3	Compliant	3		Observed.
267	ECG, Defibrillator, Suction Machine, Examination lamps, AEDs, Infusion pumps, glucometer are all available and in good working condition	Medical Equipment	MOT Requisite	3	Semi-compliant	1.5		ECG is out of order.
268	Manual or automated BP apparatus, thermometers, stethoscopes, ophthalmoscopes, otoscopes and other accessories for patient examination are all available and in good working condition	Medical Equipment	MOT Requisite	3	Compliant	3		
269	Emergency resuscitation: laryngoscopes, Ambu bags and masks, endotracheal tubes, oxygen face masks and nasal cannula should be available	Medical Equipment	MOT Requisite	3	Compliant	3		
270	Oxygen is available, cylinders are secured and segregated properly	Medical Equipment	MOT Requisite	3	Compliant	3		Please reconfirm whether hydrostatic testing is required for oxygen cylinders. No points were deducted at this time.
271	An emergency trolley/bag is kept ready at all times with all the resuscitation equipment and drugs used in cardiopulmonary resuscitation	Medical Equipment	MOT Requisite	3	Compliant	3	 	In place.
272	Surgical equipment for a bedside basic surgical procedure such as wound suturing, wound dressings are available.	Medical Equipment	MOT Requisite	3	Compliant	3		
273	Autoclave Machine – Surgical Instrument Sterilization All surgical instruments and materials must be sterilized using an autoclave machine. The autoclave is currently in good working condition. In the absence of the autoclave, a sterilization machine is available as an alternative, and records of UV light changes are properly maintained and up to date.	Medical Equipment	MOT Requisite	3	Compliant	3		Autoclave machines are in place and functioning well, as indicated by the temperature-sensitive tapes.
274	Hyperbaric chamber is well maintained and in good condition. Service records are available (if applicable)	Medical Equipment	MOT Requisite	N/A	N/A	N/A		
275	Hyperbaric chamber attendant licenses (if applicable)	Medical Equipment	MOT Requisite	N/A	N/A	N/A		

276	Dentistry equipment is well maintained and in good condition. Service records are available (if applicable)	Medical Equipment	MOT Requisite	N/A	N/A	N/A		
277	X-ray and scanning equipment is well maintained and in good condition. Service records are available (if applicable)	Medical Equipment	MOT Requisite	N/A	N/A	N/A		
278	All other medical equipment is well maintained and in good condition. Service records are available	Medical Equipment	MOT Requisite	3	Compliant	3		
279	The clinic buggy is well maintained, equipment is secure. Service records are available (if applicable)	Transport	MOT Requisite	3	Compliant	3		Observed.
280	SOP for guest who refuses to be given medicine without consultation is available.	Policies & Procedures	MOT Requisite	3	Compliant	3		As mentioned in #253, the list of over-the-top medicines to be made and attached. No points were deducted this time.
281	Department specific disaster management training has been conducted with the team, team members are aware of their responsibilities, training records are in place [*Refer: Regulation on Safety & Security Standards at Tourist Establishments 2020/R-27]	Training Records	MOT Requisite	3	Non-Compliant	0		NO training in disaster management plan has been conducted for doctor and nurse.
282	All team members in this department have attended Disaster Management Awareness training [*Refer: Regulation on Safety & Security Standards at Tourist Establishments 2020/R-27]	Training Records	MOT Requisite	3	Non-Compliant	0		NO training in disaster management plan has been conducted for doctor and nurse.
283	All team members in this department have attended Health & Safety Training - Level 2 [*Refer: Employment-Act Law No 2 2008]	Training Records	MOT Requisite	3	Compliant	3		Nurse and Doctor completed the H&S training Certificate observed
284	All team members in this department have attended Food Safety Training (where applicable) [*Refer: Maldives Food and Drug Authority General Regulation for Food Establishments and Services 2007 182 FS1]	Training Records	MOT Requisite	3	Compliant	3		Nurse and Doctor completed the Food Safety Level 2 training Certificate observed
285	Chemical containers are intact, closed, and labelled with the name of the chemical - preferably for 2025, with the official label of the chemical. This will be mandatory 2026 onwards. Chemicals that may react with each other are clearly segregated.	Chemical Safety	Best Practices	1	Compliant	1		An MSDS is required for the cleaning chemical used before placing equipment in the autoclave.
	TOTAL SELECTION OF CLINIC					85		

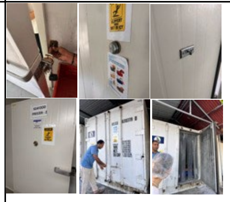
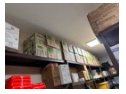
	BOAT SAFETY	SUB Department	Source	Total Possible Score (Based on	Critical/ Major/ Minor Issue	Total Score	Photos	Comments
286	Name of Vessel (Take a picture of the name sign on the vessel, signage is clearly visible and in good condition)	General	MOT Requisite	3	Compliant	3		2 boats were inspected: Carina and
287	Vessel registration certificates are available on board	General	MOT Requisite	3	Compliant	3		Carina: Observed Capricorn: Observed
288	Steps and handrails are firm and secure, clean and in good condition	Guest Room	MOT Requisite	3	Compliant	3		Both boats in good condition

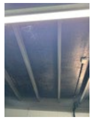
289	Navigation lights are clean and in good working condition	Guest Room	MOT Requisite	3	Compliant	3		Both boats in good condition Please include on the tool set spare light bulbs for the navigation lights, since these were missing.
290	Mooring lines, chains, ropes and anchor are in place and in good condition	Guest Room	MOT Requisite	3	Compliant	3		Both boats : observed
291	All railings, life rails/ pulpit are firm and secure and in good condition	Guest Room	MOT Requisite	3	Compliant	3		Both boats in good condition
292	Restrooms are clean, in good condition, equipped with handwash commodities and dustbin	Guest Room	MOT Requisite	3	Non-Compliant	0	   	The inspected boats had restrooms that were not in good condition. In addition, they were missing essential supplies, including hand soap, toilet paper, tissues, and dustbins.
293	Emergency plan is available on the boat	MOT Requisite	MOT Requisite	N/A	N/A	N/A		Diving boat was not inspected
294	Missing diver - emergency response plan is available on the boat (only diving boats)	MOT Requisite	MOT Requisite	N/A	N/A	N/A		Diving boat was not inspected
295	The vessel capacity sign is placed and in visible location	MOT Requisite	MOT Requisite	3	Compliant	3	 	Observed on both boats

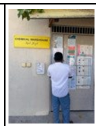
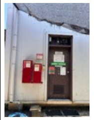
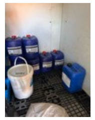
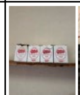
296	The number of life jackets is sufficient for the maximum number of passengers and crew on board, life jackets are in good condition, easily accessible	MOT Requisite	MOT Requisite	3	Non-Compliant	0	     	Carina: 35 life jackets. Capricorn: 30 Life jackets Glass Bottom boat: should have 22 life jackets, it only had 20 adult size life jackets. (2 were missing)
297	Quarter Life Jacket inspection records are implemented and accessible. Documents to proof so are available.	MOT Requisite	MOT Requisite	3	Semi-compliant	1.5		Carina: The testing and inspection of the life jackets happened the week before the audit. As requested to the team, if replacement or fixing was required for any life jacket it must be stated as such on the records. (3 life jackets did not pass the test and were replaced - however, the records did not reflect this). Glass Bottom Boat: life jacket inspection not started yet
298	Fire extinguishers are secure with covers in good condition, easily accessible - Correct type.	MOT Requisite	MOT Requisite	3	Compliant	3	 	Observed in all boats: Please ensure that these are easily accessible at all times and, ideally, stored in multiple locations on the boat so that if one location becomes compromised, another extinguisher remains available.
299	First aid kits accessible and clearly labelled, contents in good condition (relevant items for the boats - as approved by the ministry of transport), easily accessible	MOT Requisite	MOT Requisite	3	Compliant	3	 	Observed
300	For diving boats only - Oxygen set and inspection records of this are available.	MOT Requisite	MOT Requisite	N/A	N/A	N/A		Diving boat was not inspected
301	Life ring with at least 18ft/floating line (8 - 10 mm thick) is available and easily accessible	MOT Requisite	MOT Requisite	3	Compliant	3		Observed
302	A ladder is available and in good working condition	MOT Requisite	MOT Requisite	3	Compliant	3		Observed

303	The VHF radio system is in good working condition	MOT Requisite	MOT Requisite	3	Semi-compliant	1.5		Capricorn the radio set was not working. Please include monthly tests of the radios plus the recording of these testing before next audit.
304	Anchor and rope/chain in good condition and has a rope/chain of at least 150 meters (18-20mm)	MOT Requisite	MOT Requisite	3	Compliant	3		Observed
305	GPS is in good working condition	MOT Requisite	MOT Requisite	3	Compliant	3		Observed
306	Compass is in good working condition	MOT Requisite	MOT Requisite	3	Non-Compliant	0		Carina: Compass was detached and in very poor condition, it cannot be used.
307	Flag set is complete and in good condition - Staff is aware of the meaning of each fla 	MOT Requisite	MOT Requisite	3	Non-Compliant	0	 	White flag missing in all boats Staff knowledge on the meaning of each flag was absent.
308	Tool set (multi purpose) complete and in good condition	MOT Requisite	MOT Requisite	3	Compliant	3		Observed
309	Searchlight is bright enough and in good working condition (Searchlight - preferably approved one on top of the boat, however, the torch is accepted)	MOT Requisite	MOT Requisite	3	Compliant	3		Observed on both boats Please include on the tool set spare light bulbs for the search lights, since these were missing.
310	Waterproof flash light/torch light in good condition	MOT Requisite	MOT Requisite	3	Compliant	3	 	Observed in both boats
311	All edges, rails, surfaces are smooth and in good condition (not considered a sharp hazard)	MOT Requisite	MOT Requisite	3	Compliant	3		
312	Floor is not slippery, mat/carpets are secure (where applicable)	MOT Requisite	MOT Requisite	3	Compliant	3		
313	Vessels equipment service records are available for inspection	URM Requisite	URM Requisite	3	Compliant	3		Observed

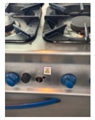
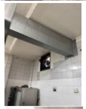
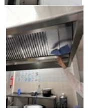
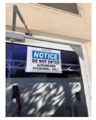
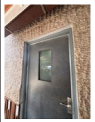
314	First aid training records for the boat crew are available	Documentation	URM Requisite	3	Compliant	3		Out of 31 team members 18 have completed Next year will be required 100%
315	Fire awareness training records for the crew members are available	Documentation	URM Requisite	3	Compliant	3		out of 31 team members 26 have attended Next year will be required 100%
316	Boat log book is available - where all mechanic issues are recorded	Documentation	URM Requisite	3	Compliant	3		Observed
317	Oil changing records are available	Documentation	URM Requisite	3	Compliant	3		Oil changing records have been presented, however there is no continuity from 2024 to 2025 documents. Oil changing records are from March 2024 and next April 2025. Based on the running hours, changing should happen every 200 hours.
318	Filter Changing records are available	Documentation	URM Requisite	3	Compliant	3		Filters are changed together with the oil - however it is not mentioned in the records. Please add a note on the records.
319	Battery changing records are available	Documentation	URM Requisite	3	Compliant	3		Batteries are changed when needed. Records are in place. Example: 6th April for Mariner 1 nos, 7th April 2025 1 nos, 7th April reef watch 1 nos.
	TOTAL SELECTION OF BOAT SAFETY					78		

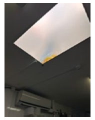
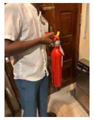
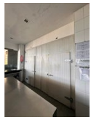
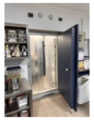
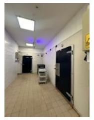
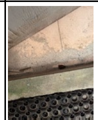
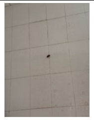
	STORES	SUB Department	Source	Total Possible Score (Based on	Critical/ Major/ Minor Issue	Total Score	Photos	Comments
320	Floor is free of obstructions and damages that might pose a trip hazard; any spills are wiped off immediately and a "slippery floor" sign is placed if the floor is wet.	Infrastructure & Equipment	Best Practices	1	Compliant	1		Note: A large rock is placed from the ground in front of the chemical store with pool chemicals. Recommend levelling or removing the rock to eliminate a trip hazard. No points were deducted this time.
321	Panic Alarms are provided in every walk-in unit and allows either to open the door from inside or to give audible signal to inform that someone has been locked inside the unit.	Emergency Procedures & Protocols	Best Practices	1	Semi-compliant	0.5		Proper audible panic alarms are not installed in any of the WI units. While most WI units have an internal release mechanism (e.g., unscrewing bolts) that can open the units from the inside, this is not a formal panic alarm system. Recommendation: Install a proper audible panic alarm system similar to those used at Kuramathi or Huvafen Fushi to ensure reliable and recognized emergency signaling.
322	Walls and ceiling are in good condition, absence of mold and fungus.	Infrastructure & Equipment	Best Practices	1	Compliant	1		
323	The ladders are in good repair, free from damages and defects. Regular visual inspections are carried out and records are in place (if applicable).	Infrastructure & Equipment	Best Practices	1	Compliant	1		
324	Measures are taken to protect from knocking against overhead structures E.g. modifying the infrastructure, application of yellow & black paint, or placing signages.	Infrastructure & Equipment	Best Practices	N/A	N/A	N/A		
325	Items are stored at least 1 feet / 30 cm from the ceiling.	Infrastructure & Equipment	Best Practices	1	Compliant	1		Note: The new store room currently lacks storage shelves (which have been ordered), causing items to be stacked up to the ceiling. No points were deducted since gaps were observed in other stores as well.
326	Trolleys available for heavy items / loads.	Infrastructure & Equipment	Best Practices	1	Compliant	1		

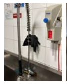
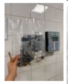
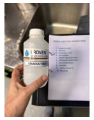
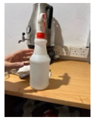
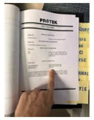
327	Personnel demonstrates good chemical safety knowledge (correct storage, concentration, application, usage of PPE).	Chemical Safety	Maldives Emp. Act Law No. 2/2008	N/A	N/A	N/A		Colleagues are not using chemicals, only storage. However, in case of emergency, they need to wear PPE for cleaning up the spills.
328	Personal Protective Equipment (PPE) are available for staff to use. Properties must provide Personal Protective Equipment (PPE) for staff to use based on the Safety Data Sheet (SDS) or manufacturer's label for the chemicals and tools they are using. Appropriate PPE must include: • Eye protection • Masks • Gloves • Closed Shoes	Chemical Safety	Maldives Emp. Act Law No. 2/2008	3	Semi-compliant	1.5		Full PPE kits must be available in all chemical stores to use in case of chemical spills or container breakages.
329	Chemical containers are intact, closed, and labelled with the name of the chemical - preferably for 2025, with the official label of the chemical. This will be mandatory 2026 onwards. Chemicals that may react with each other are clearly segregated.	Chemical Safety	Best Practices	1	Compliant	1		
330	Valid chemical Storage facility permit is present in the entrance of the chemical store.	Chemical Safety	Best Practices	1	Compliant	1		There are four chemical storage locations on the island (three under stores and one under HSK). Only one has a license; the others do not. All stores must be brought into compliance with MNDF requirements. No points will be deducted this time.
331	Entrance of the main chemical store to be directly connecting to the outside of the building	Chemical Safety	MNDF Reg	3	Compliant	3		
332	Construction of the chemical godown should have a 90 minute fire resistance including doors, door frames, windows and windows frames.	Chemical Safety	MNDF Reg	3	Semi-compliant	1.5		Main chemical store (pic 1) has an opening above the door and HSK/LND chemical store is made of wood.
333	If ceiling is provided, cement board or gypsum board should be used and if ceiling is not provided, no combustible material should be used in the roof frame.	Chemical Safety	MNDF Reg	3	Compliant	3		As mentioned above, HSK/LND chemical store ceiling is made of plywood. No points will be deducted here. According to the Executive Housekeeper, this store can be eliminated.
334	An exhaust should be provided to circulate the air in and out of the store.	Chemical Safety	MNDF Reg	3	Compliant	3		The main chemical store has an exhaust. Two other stores are located in the old WI units, and openings were made to extract air; please ensure that proper exhaust systems are installed in these locations. No points were deducted this time.
335	All sockets, switches and lights inside stores must be flash/flame proof.	Chemical Safety	MNDF Reg	3	Compliant	3		
336	Install fire near chemical store point with: - 2kg carbon dioxide fire extinguisher - 6kg DCP fire extinguisher - Display extinguisher operating instruction near the extinguishers on a permanent board.	Chemical Safety	MNDF Reg	3	Compliant	3		

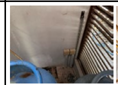
337	Display boards must also be present for the name "Chemical warehouse" in English and Divehi. The signage specifications should be - Font : Arial . Font Size : 300 (Previously 250 - also accepted) in English and Faruma Font, Size 300 pt in Divel 	Chemical Safety	MNDF Reg	3	Semi-compliant	1.5	  	Two of the stores have appropriate signboards. Other two stores have to follow the same.
338	Fully equipped and functioning hand washing station placed nearby the Chemical Store with hand washing URM sink poster, steps to wash hands poster, approved antibacterial hand washing soap, paper towels/dryer, sanitizer (recommended) and pedal operated dustbin.	Chemical Safety	URM Food Safety Manual	3	Semi-compliant	1.5		The sink next to the main chemical store is missing hand soap, and there is no sink near the Laundry chemical store.
339	Eye wash station placed in the outside area of the Chemical Warehouse is in working condition and has the correct water pressure	Chemical Safety	URM Requisite	3	Compliant	3		Installed next to the main chemical store, but not available at other stores. No points will be deducted this time. However, all stores must have an access to the eye wash stations.
340	Bi-weekly or weekly eye wash testing records are available.	Chemical Safety	URM Requisite	N/A	N/A	N/A		
341	Fire action SOP is in place	Chemical Safety	MNDF Reg	3	Compliant	3		Main store - in place. Must be placed in all other stores. No points were deducted this time.
342	First Aid SOP is in place	Chemical Safety	MNDF Reg	3	Compliant	3		Main store - in place. Must be placed in all other stores. No points were deducted this time.
343	When arranging chemicals in the store ensure that high hazard chemicals are kept in a separate metal cupboard> all other chemicals may be separated within the shelving units.	Chemical Safety	MNDF Reg	3	Non-Compliant	0	  	Segregation was not followed in all stores.
344	There should be a distance of 1 feet / 30 cm between the chemical bottles or containers and the ceiling and floor.	Chemical Safety	MNDF Reg	3	Compliant	3		
345	Maintain a list of chemicals and respective MSDS of chemicals stored inside store and these documents should be readily available from the store.	Chemical Safety	MNDF Reg	3	Semi-compliant	1.5	      	MSDS is all three store stores have to be checked, as many were incorrect or outdated. The same was observed in LND chemical store.

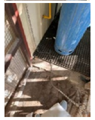
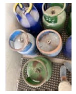
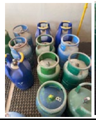
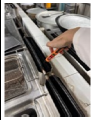
346	Gas cylinders: Always keep separately outside the kitchen Protect from direct sunlight and rain	Handling of Cooking Gas	Reg 2015/R-43	N/A	N/A	N/A		Not connected.
347	Cylinder must be kept off the ground, levelled and safe from fire on wooden or rubber pallets so that the chances of spark while handing the cylinders are reduced.	Handling of Cooking Gas	Reg 2015/R-43	3	Compliant	3	 	Two points to address: 1) The slope used to bring cylinders to the gas storage should be made from a suitable material, such as rubber or wood, to reduce slipping and damage. 2) The metal doors should be replaced with non-sparking materials, such as cemented board or wood. These are new recommendations, so no marks will be deducted this time.
348	The valves of the cylinders must be vertical up right and firmly mounted/fixed	Handling of Cooking Gas	Reg 2015/R-43	3	Compliant	3		
349	No fire contagious objects should be near at least 1-meter distance to the cylinder and storing of goods near is restricted	Handling of Cooking Gas	Reg 2015/R-43	3	Compliant	3		
350	Any corrosive or any flammable item(s) near the LPG cylinder is a violation	Handling of Cooking Gas	Reg 2015/R-43	3	Compliant	3		
351	Should be kept in a dry and clean area	Handling of Cooking Gas	Reg 2015/R-43	3	Compliant	3		
352	Should be kept away from an area safe from vehicle accidents	Handling of Cooking Gas	Reg 2015/R-43	3	Compliant	3		
353	Store on ground level or above	Handling of Cooking Gas	Reg 2015/R-43	3	Compliant	3		
354	Secured by a chain or strap.	Handling of Cooking Gas	Reg 2015/R-43	3	Semi-compliant	1.5		Some of the cylinders were not secure with the chain.
355	Keep away from places like Basements, drainage, caves which hold gas vapors	Handling of Cooking Gas	Reg 2015/R-43	3	Compliant	3		
356	Keep away from any heat source	Handling of Cooking Gas	Reg 2015/R-43	3	Compliant	3		
357	Even the empty cylinders should be kept with the valve closed and away from heat source, safe from environmental damage.	Handling of Cooking Gas	Reg 2015/R-43	3	Semi-compliant	1.5		One full cylinder was observed with an open valve. This must be observed at every receipt and during storage. No full or empty cylinders should be stored with valves left open.
358	Industrial gas and LP gas should be separated. A minimum 1-meter distance should be kept between empty LPG cylinders and filled gas cylinders. A clear distinction between the two types of cylinders must be visible with labeling / signages.	Handling of Cooking Gas	Reg 2015/R-43	3	Compliant	3		
359	Storage area must have the following warning signs both in English and in Dhivehi: [illegible] | NO SMOKING [illegible] |NO NAKED LIGHTS [illegible] |HIGHLY FLAMMABLE	Handling of Cooking Gas	Reg 2015/R-43	3	Compliant	3		
360	All the SIGN and WRITINGS should be on 1x3 feet board, easy to read and visible to the eyes. Outside the storage area, visible to anyone entering into the LPG store.	Handling of Cooking Gas	Reg 2015/R-43	3	Compliant	3		
361	Gas Leak detection systems (must be installed in the LPG cylinder storage / area) Carbon monoxide detectors are required in areas where fuel-burning equipment (e.g., boilers, dryers), appliances (e.g., cook tops, ovens, fryers) or fireplaces are located.	Handling of Cooking Gas	Reg 2015/R-43	3	Non-Compliant	0		Gas Leak detection systems has not been installed yet.
	TOTAL SELECTION OF STORES					81		

	KITCHENS & BARS	SUB Department	Source	Total Possible Score (Based on	Critical/ Major/ Minor Issue	Total Score	Photos	Comments
362	Floor is free of obstructions and damages that might pose a trip hazard; any spills are wiped off immediately and a "slippery floor" sign is placed if the floor is wet.	Infrastructure & Equipment	Best Practices	1	Compliant	1		Note: Level the floor behind the Kandu Bar or relocate the fire extinguishers to a different location. No points were deducted.
363	Adapters, plugs, and equipment wires should be of good quality, in good repair and visually inspected daily. Preferably - waterproof.	Infrastructure & Equipment	Best Practices	1	Compliant	1		
364	Guarding available on equipment involving rotating parts. Colleagues are using the guards as instructed by the equipment manufacturer.	Infrastructure & Equipment	Best Practices	1	Compliant	1		
365	Hot equipment should have a caution sign pasted on the front side of the equipment and clearly visible. Follow international ISO signs.	Infrastructure & Equipment	Best Practices	1	Compliant	1		Observed.
366	Trolleys available for heavy items / loads.	Infrastructure & Equipment	Best Practices	1	Compliant	1		
367	All Hand washing facilities should be well maintained with approved antibacterial hand washing soap, paper towels/dryer, and sanitizer (recommended) and pedal operated dustbins.	Infrastructure & Equipment	Best Practices	1	Compliant	1		
368	Ventilation openings in kitchen, storerooms, laundry, and toilets, etc. must be screened with wire netting/ fine mesh or glassed to prevent entry of insects and rodents.	Infrastructure & Equipment	MOT Requisite	3	Semi-compliant	1.5	       	The staff kitchen and Mahal are extremely hot during operations, posing health hazards. Ventilation needs to be improved. Staff Kitchen: The exhaust fans are covered, but the mesh is not thick enough (recommended thickness is 16 mesh per square inch). Grease buildup was noted around the frames. Also, Suppression/Ansul systems are either not installed or not functional.
369	Staff only sign should be displayed at the entrance of the kitchen	Infrastructure & Equipment	MOT Requisite	3	Compliant	3	  	Observed in most areas. Kandu Bar: no sign.

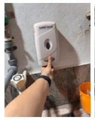
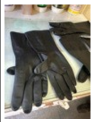
370	Insect killers (EFK) should be fixed in all the entrances and exits in the kitchen	Infrastructure & Equipment	MOT Requisite	3	Compliant	3		
371	All dustbins are to be replaced to foot operated dustbins with lids	Infrastructure & Equipment	MOT Requisite	3	Compliant	3		
372	All the lights in the cooking area should be bright white lights, shutter proof and follow URM Food Safety Manual LUX intensity requirements.	Infrastructure & Equipment	MOT Requisite	3	Compliant	3		Lux measurements were conducted in some areas; this needs to be continued. In Kandu Bar, water and fungus accumulation were observed behind the light cover. No points will be deducted.
373	Personnel are aware of Emergency procedures, extinguisher locations and types, and assembly point location.	Emergency Procedures & Protocols	Best Practices	1	Semi-compliant	0.5		In FEZ, the bartender was unaware of the emergency number. Also, he did not know how to hold CO2 extinguisher.
374	Panic Alarms are provided in every walk-in unit and allows either to open the door from inside or to give audible signal to inform that someone has been locked inside the unit.	Emergency Procedures & Protocols	Best Practices	1	Semi-compliant	0.5	   	Proper audible panic alarms are not installed in any of the WI units. While most WI units have an internal release mechanism (e.g., unscrewing bolts) that can open the units from the inside, this is not a formal panic alarm system. Recommendation: Install a proper audible panic alarm system similar to those used at Kuramathi or Huvafen Fushi to ensure reliable and recognized emergency signaling.
375	Wet-Chemical Fire extinguishers (6kg) are installed in every kitchen.	Fire Safety	Reg 2015/R-43	3	Compliant	3		
376	Fire blankets are installed in every kitchen, easily accessible, in good working condition, and visible with correct labelling and instructions.	Fire Safety	Reg 2015/R-43	3	Compliant	3		
377	Smoke & heat detectors are installed and are functional. Visually check that the smoke/heat detector is present and the "on" light is lit or flashing (if the light is present). The consultant must ask a property representative to test the alarm if it is to be tested. The consultant may not be the one to perform the test	Fire Safety	Reg 2015/R-43	N/A	N/A	N/A		Fez shisha prep area lack smoke detector. No points will be deducted here, refer to point #153.
378	Areas are free from pests.	Pest Management	Best Practices	1	Semi-compliant	0.5	 	Thila: Live and dead cockroaches were found in the back side of the kitchen (chemical and gas store)
379	Personnel demonstrates good chemical safety knowledge (correct concentration, application, usage of PPE).	Chemical Safety	Maldives Emp. Act Law No. 2/2008	3	Non-Compliant	0		Protek - Stewarding: 81% - F&B: No records - FO: No records - SPA: No records - Kids Club: No records - Chefs: No records - HK: 48% - Laundry: 50% - Pool attendants : Scheduled for next month

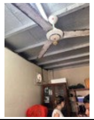
380	Personal Protective Equipment (PPE) are available for staff to use. Properties must provide Personal Protective Equipment (PPE) for staff to use based on the Safety Data Sheet (SDS) or manufacturer's label for the chemicals and tools they are using. Appropriate PPE must include: • Eye protection • Masks • Gloves • Closed Shoes	Chemical Safety	Maldives Emp. Act Law No. 2/2008	3	Non-Compliant	0	         	A full set of appropriate PPEs is not available anywhere. According to the Chief Steward, these have been ordered. Please ensure that only chemical-resistant gloves are being used. Also, proper storage cabinets must be provided for hygienic PPE storage, currently, there are only plastic bags.
381	Chemical containers are intact, closed, and labelled with the name of the chemical - preferably for 2025, with the official label of the chemical. This will be mandatory 2026 onwards. Chemicals that may react with each other are clearly segregated.	Chemical Safety	TUI - ABTA	2	Semi-compliant	1	 	Kandu Bar: A chemical labelled as an oven cleaner appeared to be a different chemical based on its color. Please rectify this issue. Vihamaana Bar: A spray bottle without a label was noted.
382	MSDS for chemicals is available at the point of storage.	Chemical Safety	TUI - ABTA	2	Semi-compliant	1	  	Culinary and Bars: MSDS files are outdated.
383	Are all compressed gas cylinders secured by a chain or strap (if applicable).	Handling of Cooking Gas	Reg 2015/R-43	3	Compliant	3		
384	Always keep separately outside the kitchen Protect from direct sunlight and rain	Handling of Cooking Gas	Reg 2015/R-43	3	Compliant	3		
385	Cylinder must be kept off the ground, levelled and safe from fire on wooden or rubber pallets so that the chances of spark while handing the cylinders are reduced.	Handling of Cooking Gas	Reg 2015/R-43	3	Compliant	3		

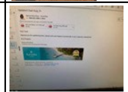
386	Shut off mechanism of the cylinder is must be labelled, inside the kitchens and outside the kitchens. Staffs should know the location of the nearest Shut off mechanism.	Handling of Cooking Gas	Reg 2015/R-43	3	Semi-compliant	1.5		**In all areas,** the shut-off valve must be clearly labelled, such as with an arrow or a label placed right next to it, to ensure colleagues can easily identify which valve to close. - Thila - Vihamaana - Mahal - Khing Thai - Ai Qasar - Staff Kitchen  
387	The valves of the cylinders must be vertical up right and firmly mounted/fixed	Handling of Cooking Gas	Reg 2015/R-43	3	Compliant	3		
388	No fire contagious objects should be near at least 1-meter distance to the cylinder and storing of goods near is restricted. Any corrosive or any flammable item(s) near the LPG cylinder is a violation	Handling of Cooking Gas	Reg 2015/R-43	3	Compliant	3		
389	In a dangerous situation the shut off mechanism of the cylinder is a must	Handling of Cooking Gas	Reg 2015/R-43	3	Compliant	3		Refer to point #386.
390	Should be kept in a dry and clean area	Handling of Cooking Gas	Reg 2015/R-43	3	Semi-compliant	1.5	  	In Thila, cylinders were stored in front of the drain, and the area appeared wet.
391	Should be kept away from an area safe from vehicle accidents	Handling of Cooking Gas	Reg 2015/R-43	3	Compliant	3		
392	Store on ground level or above	Handling of Cooking Gas	Reg 2015/R-43	3	Compliant	3		Two points to address: 1) The slope used to bring cylinders to the gas storage should be made from a suitable material, such as rubber or wood, to reduce slipping and damage. 2) The metal doors should be replaced with non-sparking materials, such as cemented board or wood. No points will be deducted this time, since these were addressed for the first time.

393	Secured by a chain or strap.	Handling of Cooking Gas	Reg 2015/R-43	3	Semi-compliant	1.5	  	Cylinders were not properly chained or secured: - Thila - Vihamaana - Mahal - Khing Thai
394	Keep away from places like Basements, drainage, caves which hold gas vapors	Handling of Cooking Gas	Reg 2015/R-43	3	Compliant	3		
395	Keep away from any heat source	Handling of Cooking Gas	Reg 2015/R-43	3	Compliant	3		
396	Even the empty cylinders should be kept with the valve closed and away from heat source, safe from environmental damage.	Handling of Cooking Gas	Reg 2015/R-43	3	Compliant	3		
397	Industrial gas and LP gas should be separated. A minimum 1-meter distance should be kept between empty LPG cylinders and filled gas cylinders. A clear distinction between the two types of cylinders must be visible.	Handling of Cooking Gas	Reg 2015/R-43	3	Semi-compliant	1.5	      	Vihamanna (both sides) & Staff Kitchen: Several cylinders were found with open valves. Some were empty, but others were still full. 1. Cylinders, whether full or empty, must always have closed valves. 2. Maintain a 1-meter distance between full and empty cylinders.
398	Storage area must have the following warning signs both in English and in Dhivehi: [illegible] | NO SMOKING [illegible] |NO NAKED LIGHTS [illegible] |HIGHLY FLAMMABLE	Handling of Cooking Gas	Reg 2015/R-43	3	Compliant	3		Observed.
399	All the SIGN and WRITINGS should be on 1x3 feet board, easy to read and visible to the eyes. Outside the storage area, visible to anyone entering into the LPG store.	Handling of Cooking Gas	Reg 2015/R-43	3	Compliant	3		
400	Gas Leak detection systems (must be installed in the LPG cylinder storage / area. Carbon monoxide detectors are required in areas where fuel-burning equipment (e.g., boilers, dryers), appliances (e.g., cook tops, ovens, fryers) or fireplaces are located.	Handling of Cooking Gas	Reg 2015/R-43	3	Non-Compliant	0		Gas detectors are not installed anywhere in the resort. A gas leak was observed in the staff kitchen during the audit.
401	When in use, all cylinders are stored in an easily accessible well-ventilated area which allows easy access to connection and regulating devices to allow replacement or to turn off the gas in an emergency with the minimum of disturbance to the installation and ancillary equipment.	Gas Safety	FTO Fuel and Energy Reg.	2	Compliant	2		
402	For LPG installations, the flexible gas hose connection from the gas cylinder to the main appliance is suitable for its application and within date.	Gas Safety	FTO Fuel and Energy Reg.	2	Compliant	2		
403	The flexible gas hose connection from the gas cylinder to the gas cooking appliance is secured with suitable fastening at both ends.	Gas Safety	FTO Fuel and Energy Reg.	2	Compliant	2		

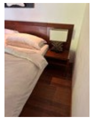
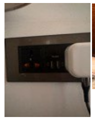
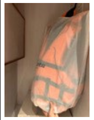
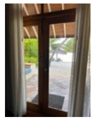
404	The flexible gas hose and end connection from the gas cylinder to the gas appliance is inspected and replaced if showing signs of: 1. physical damage such as cuts or abrasion, cracking, stretching, kinking and, where fitted, missing/worn sealing washers, damaged cylinder connections etc. 2. Environmental deterioration such as stiffening, cracking, delamination of outer covering; 3. [illegible]	Gas Safety	FTO Fuel and Energy Reg.	2	Compliant	2		
	TOTAL SELECTION OF KITCHENS & BARS					82		

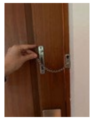
	HOUSEKEEPING & LAUNDRY	SUB Department	Source	Total Possible Score (Based on	Critical/ Major/ Minor Issue	Total Score	Photos	Comments
405	Pool is disinfected with appropriate chemicals. MSDS for cleaning chemicals is in place.	Guest Room Pool	TUI - ABTA	N/A	N/A	N/A		Guests room pools were not inspected.
406	Pool Facilities Cleaning Schedule and Records are in place (including the Pools, Toilet and Pool Showers).	Guest Room Pool	TUI - ABTA	N/A	N/A	N/A		
407	Chlorine and Ph test records are in place and up-to-date	Guest Room Pool	TUI - ABTA	N/A	N/A	N/A		
408	o (1) "No Lifeguard On Duty" graphics posted (except where a lifeguard is required) - If applicable o (1) "Rules and regulations" graphic posted - If applicable o (1) "No Diving" graphic posted o (1) Depth graphic posted All signs are in good repair and clearly visible	Guest Room Pool	MOT Requisite	N/A	N/A	N/A		
409	SOP for dealing with Fecal and vomit incidents are in place	Guest Room Pool	TUI - ABTA	N/A	N/A	N/A		
410	Staff responsible for dealing with Fecal and vomits incidents are trained and aware of the correct procedure. Training attendance documents must be presented.	Guest Room Pool	Best Practices	N/A	N/A	N/A		
411	Handwashing facilities are provided and stocked at all times.	Chemical Safety	Best Practices	1	Semi-compliant	0.5	 	Landry spotting area: hand soap was empty and no paper towels were found. HSK pantries: the HW sinks are in order.
412	Lint removal is done regularly (recommended weekly or based on the amount of accumulated lint). Lint removal should not litter other areas.	Laundry	Best Practices	1	Compliant	1		In place.
413	Hot equipment should have a caution sign pasted on the front side of the equipment and clearly visible.	Infrastructure & Equipment	Best Practices	1	Semi-compliant	0.5		Some of the washing and drying machines lack warning signs.
414	Trolleys available for heavy items / loads.	Infrastructure & Equipment	Best Practices	1	Compliant	1		*Refer to HSK sheet for more details.*
415	Personal protective equipment and safety equipment is provided and employees are trained to use them (in the event that the nature of work is such that it is not possible to eliminate or control health hazards arising out of the work).	Pest Control Store Room	Maldives Emp. Act Law No. 2/2008	3	Semi-compliant	1.5	 	The gloves provided to Pest Control team is not chemical-resistant type. Otherwise, all other PPE are well maintained.

416	Employees use safety equipment and protective gear as instructed in accordance with the training and education provided for use of such equipment and gear.	Pest Control Store Room	Maldives Emp. Act Law No. 2/2008	3	Compliant	3		
417	Pest Control store room is locked at all times and access is restricted to Pest Control team only.	Pest Control Store Room	Best Practices	1	Compliant	1		
418	Ventilation is adequate; store room is free from odors and dust.	Pest Control Store Room	Best Practices	1	Compliant	1		Exhaust fan is in place.
419	MSDS for all chemicals is provided and kept at the point of chemical storage.	Pest Control Store Room	Best Practices	1	Compliant	1		
420	Pest Control operators are trained by the Pest Control Company or Pesticide supplier annually. (Document must be presented)	Pest Control Store Room	Best Practices	1	Compliant	1		Colleagues are trained.
	TOTAL SELECTION OF HOUSEKEEPING & LAUNDRY					11.5		

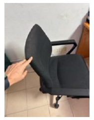
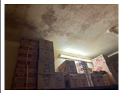
	FRONT OF HOUSE	SUB Department	Source	Total Possible Score (Based on	Critical/ Major/ Minor Issue	Total Score	Photos	Comments
421	Floor is free of obstructions and damages that might pose a trip hazard; any spills are wiped off immediately and a "slippery floor" sign is placed if the floor is wet.	Infrastructure & Equipment	Best Practices	1	Compliant	1		
422	Ergonomics: workstations are well designed (enough space for conducting assigned tasks, no glare, etc.). Office chairs are in good repair and fully adjustable to maintain the right posture.	Infrastructure & Equipment	Best Practices	1	Compliant	1		FO chairs located outside are not ergonomic; however, observation shows the team does not sit for long periods. The lighting is dim, especially in the evenings. Since this is a guest area, no points will be deducted.
423	PC stations, including reception computers and Micros units, are locked whenever staff are away, ensuring that guest data remains protected and is not visible to guests or unauthorized individuals.	IT	URM Requisite	3	Non-Compliant	0		Front Office PCs were left unlocked, creating a risk of unauthorized access. Train staff to lock workstations before leaving their desks and implement an automatic screen lock with a short timeout.
424	Access to PC units and Micros stations is individual, using personal access cards or passwords, which are not shared among staff members	IT	URM Requisite	3	Non-Compliant	0	 	Same as above.
425	Safety briefings is given to every guest within 04 hours from the time of their check-in, in addition to instructions on how to obtain further information	Safety & Security	Reg 2020/R-27	N/A	N/A	N/A		This was not checked this time; however, the supervisor reported that they demonstrate and explain the emergency map, life jackets, and both swimming and non-swimming areas.

426	Dedicated emergency hotline for guests to contact hotel staff in case of emergency is available (red telephone or clearly labelled emergency phone)	Safety & Security	Reg 2020/R-27	3	Non-Compliant	0		A dedicated emergency phone is provided at the Front Office, but it is frequently not answered within three rings, and responses have been inappropriate. Operators and team members must answer within three rings and immediately state, "What is your emergency and location?" Additionally, guests are informed through the emergency map to dial "0," which connects to an operator rather than an emergency hotline. This must be rectified. Please ensure that all colleagues are trained on the proper emergency response protocol and that the emergency map guidance directs guests to the correct emergency number.
	TOTAL SELECTION OF FRONT OF HOUSE					2		

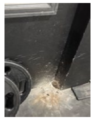
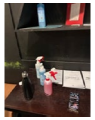
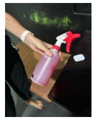
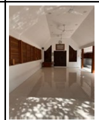
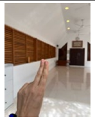
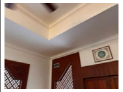
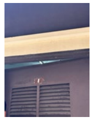
	GUEST ACCOMMODATION	SUB Department	Source	Total Possible Score (Based on	Critical/ Major/ Minor Issue	Total Score	Photos	Comments
427	a) Mattresses, pillows, bed linen, blankets and bedspreads must be kept clean and dry. b) All pillows and mattresses must have protectors c) One bedside table for each guest. d) One writing table or desk. e) One chair for each guest. f) One wardrobe with louvred doors and hangers. g) Shelving with chests or drawers for folded clothing. h) One full-length mirror I) One ashtray j) One waste basket k) Luggage rack per guest l) Soft floor covering or one bedside mat/rug per guest. m) "DO NOT DISTURB" sign on the door handle. n) "ACTION IN CASE OF FIRE" notice should be placed on the back of the front entrance door of the room o) Electrical socket, (minimum 5A) with an indication of voltage p) Independent central light controlled from entry. (100 Lux) q) Bedside reading light for each guest - 40watt bulb (200 Lux)	Infrastructure & Emergency	MOT Requisite	3	Semi-compliant	1.5	  	Inspection was done in Room #139. l) Soft floor covering or one bedside mat/rug per guest - not in place. o) Electrical socket, (minimum 5A) with an indication of voltage - one socket was seen with indication, others do not have. *Could not check:* p) Independent central light controlled from entry. (100 Lux) q) Bedside reading light for each guest - 40watt bulb (200 Lux)
428	Escape routes are clear and allow safe and prompt evacuation in the event of an emergency.	Emergency Procedures & Protocols	Reg 2015/R-43	3	Compliant	3		
429	Life jacket should be available in the Guest Villas (minimum 2 – and will vary depending on the capacity of the room). These life jackets are to be used only in case of emergency. Snorkeling life jackets should be provided by the water sports center.	Infrastructure & Equipment	Reg 2020/R-27	3	Compliant	3		In place.
430	Rooms lighting covers & fittings are secured.	Infrastructure & Emergency	Best Practices	1	Compliant	1		
431	Rooms furniture is in good condition (e.g. free from damages, sharp cornets etc.)	Infrastructure & Emergency	Best Practices	1	Compliant	1		
432	Glass safety stickers are placed at full length doors at 2 levels - at 0.85 to 1 m for children; 1.4 to 1.5 m for adults.	Infrastructure & Emergency	Best Practices	1	Compliant	1		Glass stickers are not in place, however, the door has wooden frame, which makes door more visible. Yet it is recommended to install the stickers. No points were deducted.
433	Pool lighting is satisfactory and no evidence of any defects, naked wires etc.	Guest Room Pool	Best Practices	N/A	N/A	N/A		Room #139 has no pool.

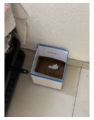
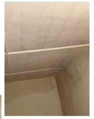
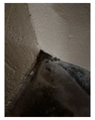
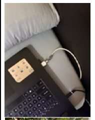
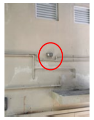
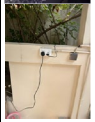
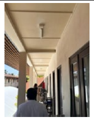
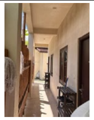
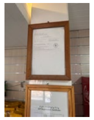
434	Pool tiling is satisfactory without damages and sharp edges that may result in cuts or other injuries.	Guest Room Pool	Best Practices	N/A	N/A	N/A		
435	All guest room balustrades and balcony railings are of sound construction (e.g. stable, free from damages)	Guests Room	TUI - ABTA	N/A	N/A	N/A		Room #139 has no balustrades and balcony
436	All guest room balustrades and balcony railings are at least 100cm high (or 110cm for new builds accommodation). ***Kuramathi 2 story beach villas - OK* (N/A)	Guests Room	TUI - ABTA	N/A	N/A	N/A		
437	All guest room balustrades and balcony railings are free from any features or allurements that allow/encourage young children climbing through or on the railing. (For kid friendly resorts only)	Guests Room	TUI - ABTA	N/A	N/A	N/A		
438	All guest room balustrades and balcony railings do not have gaps greater than 12cm (or 10cm for new builds accommodation). *** URM Properties Apply 10cm gap.*	Guests Room	TUI - ABTA	N/A	N/A	N/A		
439	All guest room balustrades and balcony railings do not have step ups that might help children to climb over balustrade, that are lower than 60cm. (For kid friendly resorts only)	Guests Room	TUI - ABTA	N/A	N/A	N/A		
440	All guest rooms must be numbered. The room numbers on accommodation units should be easily read and well-lit at night. If room access is from a central path, the units should also be numbered from the beach and water access.	Guests Room	MOT Resort Management Practices -	3	Compliant	3		
441	All doors are easy to open from the inside at all times and should always be unobstructed.	Guests Room - Building Type 1	TUI - ABTA	2	Compliant	2		
442	Entry door safety features are fully functional. • Secondary locking device/privacy latch (e.g., chain latch, night latch, additional deadbolt) • Self-closing device (must be functional, if present)	Guests Room - Building Type 1	TUI - ABTA	2	Compliant	2		Chain latches are installed on all the doors.
443	Where there are four steps or more, whether internal or external, handrails are provided to assist customers when descending the stairs. Where the width of the stairway is 1.2m or greater, handrails are provided on both sides.	Guests Room - Building Type 1	TUI - ABTA	N/A	N/A	N/A		No steps.
444	A wall mounted fire blanket are provided where cooking is permitted. It should be sited in a location which is readily accessible at all times. Applicable only to rooms with kitchen.	Guests Room - Building Type 1	TUI - ABTA	N/A	N/A	N/A		No cooking facilities.
445	A torch, flashlight, or hand lamp is provided in the guest's room to ensure that guests can see their way to safety at all times, in the event of a power failure of local lighting circuits. Information about the location of this must be given within the room tour.	Guests Room - Building Type 1	TUI - ABTA	2	Compliant	2		In place.
446	A notice (Emergency evacuation map) indicating the action in case of fire, including a route plan and means of raising the alarm should be provided on the back of the entrance door. In the case of remote villas, the sign should include contact numbers and the full address of the villa, together with contact numbers and procedures covering all emergency situations. Directional signage indicating the escape route should be provided with "You are here" point.	Guests Room - Building Type 1	MOT Requisite	3	Semi-compliant	1.5		Evacuation Plan in the guests rooms is displayed, but does not meet MoT requirements. Gaps include: - The location of the nearest MCP and fire point is not specified. - The route to the Tsunami Assembly Point is not shown. Also, the emergency number has to be changed to "444".
447	All poolside furniture such as sunbeds, lounges, tables, chairs, umbrellas and other items are in good condition.	Guest Room Pool	FTO Pool Safety 2017	N/A	N/A	N/A		Room #139 has no pool.
448	The pool water is clear with the bottom of the pool visible at all times.	Guest Room Pool	FTO Pool Safety 2017	N/A	N/A	N/A		
449	The disinfectant levels of the pool (pH and chlorine) are checked at least once a day (FTO recommends min. twice a day) and records are maintained. These records are checked on monthly basis by the direct manager and any discrepancy in the records is reported and documented. Suggested values (by FTO): Free chlorine - 1-2 ppm Combined chlorine - never above 1 ppm pH - 7.2-7.6 (7.4 is ideal)	Guest Room Pool	FTO Pool Safety 2017	N/A	N/A	N/A		

450	SOP for dealing with Fecal and vomit incidents are in place.	Guest Room Pool	FTO Pool Safety 2017	N/A	N/A	N/A		
451	Staff responsible for dealing with Fecal and vomits incidents is trained and aware of the correct procedure. Training attendance records are available to proof so.	Guest Room Pool	Best Practices	N/A	N/A	N/A		
452	Life ring with rope is fixed in every water villa. Rope and ring are in good condition.	Guest Room Pool	MOT Requisite	N/A	N/A	N/A		
	TOTAL SELECTION GUEST ACCOMMODATION					21		

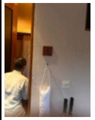
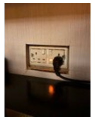
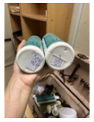
	HUMAN RESOURCES AND STAFF ACCOMMODATION & BOH	SUB Department	Source	Total Possible Score (Based on	Critical/ Major/ Minor Issue	Total Score	Photos	Comments
453	All the BOH areas must be labelled	Infrastructure & Equipment	MOT Requisite	N/A	N/A	N/A	 	Refer to points #528 and #529. No points will be deducted here. All the doors/offices/stores have to be marked.
454	Ergonomics: workstations are well designed (enough space for conducting assigned tasks, no glare, etc.). Office chairs are in good repair and fully adjustable to maintain the right posture.	Infrastructure & Equipment	Best Practices	1	Semi-compliant	0.5		Several chairs in the HR office do not provide adequate back support; it is recommended to either add cushioning or replace the chairs to improve ergonomics.
455	An adequate storage area for files, boxes, and other stationary items is provided to prevent the storage of files under the table, or in between desks, which will pose poor ergonomics while performing daily operations.	Infrastructure & Equipment	Best Practices	1	Compliant	1		
456	Adapters, plugs, and equipment wires should be of good quality, in good repair and visually inspected daily.	Infrastructure & Equipment	Best Practices	1	Compliant	1		
457	Water dispensers are clean and well-maintained (if applicable) - monthly cleaning is conducted and recorded.	Infrastructure & Equipment	Best Practices	1	Semi-compliant	0.5		One of the block's water dispensers was very dirty, with hair found in the drain.
458	Extension cords should be avoided as much as possible. If extension cords are used they should be of good quality, in good repair (insulated, without damages, burns, and naked wires), and not rolled while in use to prevent overheating.	Infrastructure & Equipment	Best Practices	1	Compliant	1		
459	Measures are taken to protect from knocking against overhead structures E.g. modifying the infrastructure, application of yellow & black paint, or placing signages.	Infrastructure & Equipment	Best Practices	N/A	N/A	N/A		
460	Items are stored at least 1 feet / 30 cm from the ceiling.	Infrastructure & Equipment	Best Practices	1	Semi-compliant	0.5		Items were stored close to the ceiling in the staff bar store room. Team has to be trained to keep 1 feet (30 cm) distance.
461	All Hand washing facilities should be well maintained with approved antibacterial hand washing soap, paper towels/dryer, and sanitizer (recommended).	Infrastructure & Equipment	Best Practices	1	Semi-compliant	0.5		Only one public restroom was observed, and it was in acceptable condition. However, several expired bottles of washing liquid were found near the cooking area.

462	Emergency evacuation map/Exit signs are provided and visible, in all staff rooms and BOH areas.	Emergency Procedures & Protocols	MOT Requisite	3	Semi-compliant	1.5		Staff rooms were without house rules signage, no-smoking signs (only a few rooms had the signs), and evacuation maps. Note: the evacuation map is under review. Please consider updating to include a clearly dialable emergency number from mobile phones; currently it references "444," which may not be easily accessible for all users.
463	Emergency lights are in place and working. The consultant will ask the property representative to perform the test and confirm the functionality of the observed exit signs and emergency lighting Test all interior exit signs and emergency lights you encounter for functionality • Press the test button to illuminate the device • If multiple bulbs are present, all bulbs must be illuminated	Emergency Procedures & Protocols	MOT Requisite	3	Non-Compliant	0		Emergency lighting is required in all public areas (Easy Bar, Ufaa, etc.) and in all accommodation corridors; currently, staff corridors lack emergency lighting.
464	Personnel are aware of Emergency procedures, and assembly points.	Emergency Procedures & Protocols	Best Practices	1	Non-Compliant	0		Some colleagues were questioned and demonstrated limited knowledge of emergency response procedures, emergency contact numbers, and the use of extinguishers. In addition, unauthorized smoking was found across the back-of-house (BOH) areas. This issue needs to be addressed.
465	Cleaning chemicals are stored hanging on the wall in the designated place.	Chemical Safety	Best Practices	N/A	N/A	N/A		Cleaning equipment was not observed on site. Cleaning products are stored and dispensed from the HR store, with no chemical dispensers in place; chemicals are transferred into empty water bottles without dilution and without the use of PPE. This practice exposes HR staff to chemical hazards during transfer and users to concentrated, potentially corrosive chemicals such as toilet cleaners. Using undiluted chemicals from open bottles is inefficient and increases chemical consumption and waste. Recommendations include implementing properly labelled, purpose-built chemical dispensers and secure storage, ensuring all staff use appropriate PPE, diluting chemicals per manufacturer guidelines and dispensing via chemical spray bottles, establishing a standardized chemical-handling procedure with training.
466	Personnel demonstrates good chemical safety knowledge (correct concentration, application, usage of PPE).	Chemical Safety	Maldives Emp. Act Law No. 2/2008	3	Semi-compliant	1.5		Based on the above, the knowledge is questionable.
467	Personal Protective Equipment (PPE) are available for staff to use. Properties must provide Personal Protective Equipment (PPE) for staff to use based on the Safety Data Sheet (SDS) or manufacturer's label for the chemicals and tools they are using. Appropriate PPE must include: • Eye protection • Masks • Gloves	Chemical Safety	Maldives Emp. Act Law No. 2/2008	3	Non-Compliant	0		PPEs are not provided. Also, all MSDS must be updated.
468	Employees use safety equipment and protective gear as instructed in accordance with the training and education provided for use of such equipment and gear.	Personal Protective Equipment & Safety	Maldives Emp. Act Law No. 2/2008	N/A	N/A	N/A		No PPEs to wear.
469	20% of each department are trained in Basic First Aid and records are available Training report must be presented, together with the curriculum of the training (Objectives and content of the training)	Documentation & Training	URM Requisite	3	Semi-compliant	1.5		Most of the departments have completed the 20% rule, however, Engineering (15%, HR 18%, S&M 0%, Reservations 0%).
470	The fire awareness program is held once in every two years for a 75% of staffs in the resort and records are available.	Documentation & Training	Reg 2015/R-43	3	Compliant	3		78% of the island has completed the training

471	Personnel are trained in Chemical safety and records available.	Documentation & Training	Best Practices	1	Non-Compliant	0		Protek - Stewarding: 81% - F&B: No records - FO: No records - SPA: No records - Kids Club: No records - Chefs: No records - HK: 48% - Laundry: 50% - Pool attendants : Scheduled for next month
472	Personnel trained in occupational health and safety and records available. Training report must be presented, together with the curriculum of the training (Objectives and content of the training) and recorded in the URM compliance training tracker.	Documentation & Training	Best Practices	1	Non-Compliant	0		56% of the employees completed the training.
473	Gym equipment is in good repair, with no defects or damages.	Infrastructure & Equipment - GYM	MOT Requisite	3	Compliant	3		
474	All electrical wires should be covered and put in proper casing.	Infrastructure & Equipment - GYM	MOT Requisite	3	Compliant	3		
475	All the buildings structural components and fixtures shall be kept in good condition and regularly maintained.	Infrastructure & Equipment - GYM	MOT Requisite	3	Compliant	3		There are some damages observed on the wall, but no points will be deducted this time.
476	Gym equipment is disinfected in between use. Approved chemicals and cleaning cloth is provided in the gym, or a designated employee is responsible for this task.	Infrastructure & Equipment - GYM	Best Practices	1	Non-Compliant	0	 	Chemical bottles were unlabeled, contained highly concentrated chemicals, and no cleaning cloths were observed in the gym. These issues require rectification.
477	Mosque with sufficient capacity, in a sperate building and ablution area covered	Mosque	MOT Requisite	3	Compliant	3		
478	Emergency lights should be fixed and working in the mosque	Mosque	MOT Requisite	3	Non-Compliant	0	  	Emergency light, exit sign and MCP has to be installed.
479	All the buildings structural components and fixtures shall be kept in good condition and regularly maintained.	Mosque	MOT Requisite	3	Compliant	3		
480	Escape routes clear and allows safe and prompt evacuation in the event of emergency.	Staff Accommodation	Best Practices	1	Compliant	1		
481	All staff rooms must be numbered	Staff Accommodation	MOT Requisite	3	Compliant	3		Only room #349 did not display a number; no deductions will be made since the other rooms already have numbers displayed.

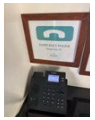
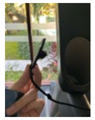
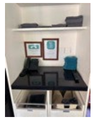
482	All staff rooms dustbins must be foot operated dustbins with lids.	Staff Accommodation	MOT Requisite	3	Semi-compliant	1.5		Many of the inspected rooms did not have lidded dustbins. It is essential to conduct a full-room inspection to obtain an accurate count.
483	A shoe rack is provided for every room.	Staff Accommodation	MOT Requisite	3	Compliant	3		
484	Staff toilets: Maximum 06 staff per toilet	Staff Accommodation	MOT Requisite	3	Compliant	3		
485	All the buildings structural components and fixtures shall be kept in good condition and regularly maintained. The painting should not be peeled or cracked. Walls and ceilings must be maintained and cleaned regularly to avoid discoloration, paint peeling, scratches, cracks or mold	Staff Accommodation	MOT Requisite	3	Semi-compliant	1.5	   	Many buildings are in poor condition, with issues such as peeling paint, mold on doors, and mold on bathroom ceilings. A preventive maintenance program (PPM) must be implemented to rectify these deficiencies. - Female Laundry (pic 1-2) - Staff corridors (mold, pests) *Refer to the HR section for more details and images.*
486	All electrical wires should be covered and put in proper casing.	Staff Accommodation & Staff Areas	MOT Requisite	3	Semi-compliant	1.5	  	Several electrical faults were observed: - A broken laptop charger in the staff room; please remind colleagues of electrical safety practices. - Open electrical sockets near the cooking area and on some accommodation buildings; these should be covered promptly to prevent shock or fire hazards.
487	Emergency lights should be fixed in all the hallways of the staff blocks	Staff Accommodation & Staff Areas	MOT Requisite	3	Non-Compliant	0	 	Not installed.
488	Staff Shop must display Registration License	Staff Shop	MOT Requisite	3	Compliant	3	 	Observed.
489	All items shall be tagged with price inclusive of GST	Staff Shop	MOT Requisite	3	Compliant	3		Observed.
490	Pool lighting is satisfactory and no evidence of any defects, naked wires etc.	Pool Safety - Staff Pool (If applicable)	Best Practices	N/A	N/A	N/A		There is no staff pool.
491	Pool tiling is satisfactory without damages and sharp edges that may result in cuts or other injuries.	Pool Safety - Staff Pool (If applicable)	Best Practices	N/A	N/A	N/A		

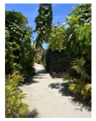
492	Pool is disinfected with appropriate chemicals. MSDS for cleaning chemicals is in place.	Pool Safety - Staff Pool (If applicable)	TUI - ABTA	N/A	N/A	N/A		
493	Pool Facilities Cleaning Schedule and Records are in place (including the Pools, Toilet and Pool Showers).	Pool Safety - Staff Pool (If applicable)	TUI - ABTA	N/A	N/A	N/A		
494	Chlorine and Ph test records are in place and up-to-date	Pool Safety - Staff Pool (If applicable)	TUI - ABTA	N/A	N/A	N/A		
495	(1) "No Lifeguard On Duty" graphics posted (except where a lifeguard is required) - If applicable o (1) "Rules and regulations" graphic posted - If applicable o (1) "No Diving" graphic posted o (1) Depth graphic posted All signs are in good repair and clearly visible	Pool Safety - Staff Pool (If applicable)	MOT Requisite	N/A	N/A	N/A		
496	SOP for dealing with Fecal and vomit incidents are in place	Pool Safety - Staff Pool (If applicable)	TUI - ABTA	N/A	N/A	N/A		
497	Staff responsible for dealing with Fecal and vomits incidents are trained and aware of the correct procedure. Training attendance documents must be presented.	Pool Safety - Staff Pool (If applicable)	Best Practices	N/A	N/A	N/A		
	TOTAL SELECTION OF HUMAN RESOURCES AND STAFF ACCOMMODATION & BOH					48		

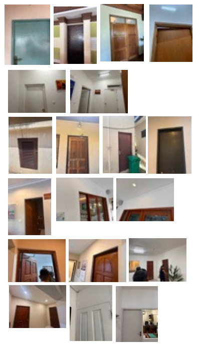
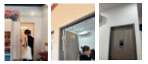
	SPA	SUB Department	Source	Total Possible Score (Based on	Critical/ Major/ Minor Issue	Total Score	Photos	Comments
498	All the treatment rooms should be numbered or labelled for easier identification	Infrastructure & Equipment	MOT Requisite	3	Compliant	3		
499	Buildings and structures are in good repair.	Infrastructure & Equipment	Best Practices	1	Compliant	1	 	Note: Socket cover in Treatment Room #1 was missing. No points were deducted this time.
500	All tools are disinfected between use e.g. UV cabinets, disinfectant wipes etc. If an organization uses a UV cabinet, the records of UV bulb replacement should be maintained.	Disinfection	Best Practices	1	Compliant	1		UV bulb replacement is well-monitored.
501	All cosmetic products are labelled with an open date and discarded after the shelf life is passed. FIFO is followed.	Chemical Safety	Best Practices	1	Compliant	1		Observed.
502	Personnel demonstrates good chemical safety knowledge (correct concentration, application, usage of PPE).	Chemical Safety	Maldives Emp. Act Law No. 2/2008	3	Compliant	3		Normal chemicals were observed in the pantry area
503	Personal Protective Equipment (PPE) are available for staff to use. Properties must provide Personal Protective Equipment (PPE) for staff to use based on the Safety Data Sheet (SDS) or manufacturer's label for the chemicals and tools they are using. Appropriate PPE must include: • Eye protection • Masks • Gloves • Closed Shoes	Chemical Safety	Maldives Emp. Act Law No. 2/2008	N/A	N/A	N/A		No special PPEs are required for the chemicals used in the pantry
504	MSDS for chemicals is available at the point of storage.	Chemical Safety	Best Practices	1	Compliant	1		Observed
505	Pool lighting is satisfactory and no evidence of any defects, naked wires etc.	Spa Pool	Best Practices	N/A	N/A	N/A		There is no pool in the Spa.

506	Pool tiling is satisfactory without damages and sharp edges that may result in cuts or other injuries.	Spa Pool	Best Practices	N/A	N/A	N/A		
507	Pool is disinfected with appropriate chemicals. MSDS for cleaning chemicals is in place.	Spa Pool	TUI - ABTA	N/A	N/A	N/A		
508	Pool Facilities Cleaning Schedule and Records are in place (including the Pools, Toilet and Pool Showers).	Spa Pool	TUI - ABTA	N/A	N/A	N/A		
509	Chlorine and Ph test records are in place and up-to-date	Spa Pool	TUI - ABTA	N/A	N/A	N/A		
510	(1) "No Lifeguard On Duty" graphics posted (except where a lifeguard is required) - If applicable o (1) "Rules and regulations" graphic posted - If applicable o (1) "No Diving" graphic posted o (1) Depth graphic posted All signs are in good repair and clearly visible	Spa Pool	MOT Requisite	N/A	N/A	N/A		
511	Depth marking and no-diving signs are present, visible, prominent, accurate. Recommended to follow international color coding system for safety signs (e.g. prohibition - red; warning - yellow; mandatory - blue; safety - green).	Spa Pool	FTO Pool Safety 2017	N/A	N/A	N/A		
512	Safety signs (depth marking and no-diving) are spaced as minimum at every 3m, or where the depth changes and where there is a sudden change in depth.	Spa Pool	FTO Pool Safety 2017	N/A	N/A	N/A		
513	SOP for dealing with Fecal and vomit incidents are in place	Spa Pool	TUI - ABTA	N/A	N/A	N/A		
514	Staff responsible for dealing with Fecal and vomits incidents is trained and aware of the correct procedure. Attendance sheet must be presented.	Spa Pool	Best Practices	N/A	N/A	N/A		
515	Spa pools and jacuzzies have warning notices clearly displayed in close proximity to advise of the following: 1. maximum time limits for use; 2. advice against use by pregnant women and those with high blood pressure, heart conditions etc.; 3. the minimum age for use and any requirements for parental supervision; 4. the emergency action information which should include emergency shut off; 5. temperature of the water, if heated	Jacuzzis	FTO Pool Regulations	N/A	N/A	N/A		There is no Jacuzzis in the Spa.
516	Young children are not permitted to use the spa pool, hot tubs or jacuzzies.	Jacuzzis	FTO Pool Regulations	N/A	N/A	N/A		
517	Easy access and egress from jacuzzies/hot tubs (wide, small steps, small freeboard).	Jacuzzis	FTO Pool Regulations	N/A	N/A	N/A		
518	All inlet and outlet nozzles are in place to reduce entrapment risks.	Jacuzzis	FTO Pool Regulations	N/A	N/A	N/A		
519	Water line is clean, without grease build up.	Jacuzzis	FTO Pool Regulations	N/A	N/A	N/A		
520	The spa pools, hot tubs and jacuzzies are capable of being shut off in an emergency.	Jacuzzis	FTO Pool Regulations	N/A	N/A	N/A		
521	Saunas and steam rooms are equipped with emergency buttons.	Infrastructure & Equipment	FTO Pool Regulations	N/A	N/A	N/A		No Sauna neither Steam room in Kurumba
	TOTAL SELECTION OF SPA					10		

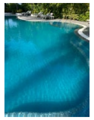
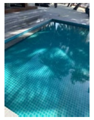
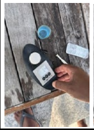
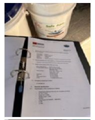
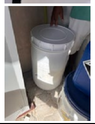
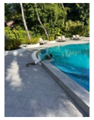
	GYM	SUB Department	Source	Total Possible Score (Based on	Critical/ Major/ Minor Issue	Total Score	Photos	Comments

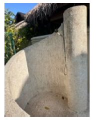
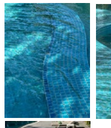
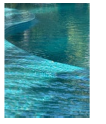
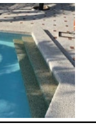
522	GYM area must have access to a telephone - Speed dial to Reception and Guest Services is present.	Emergency Procedures & Protocols	Best Practices	1	Semi-compliant	0.5		The emergency number is listed as "0," but it should be "444." This discrepancy must be corrected.
523	Gym equipment is in good repair, with no defects or damages.	Infrastructure & Equipment	Best Practices	1	Compliant	1		The treadmill safety clip is broken and needs repair. No points were deducted since all other equipment was found to be in good condition.
524	Gym equipment is disinfected in between use. Approved chemicals and cleaning cloth is provided in the gym, or a designated employee is responsible for this task.	Infrastructure & Equipment	Best Practices	1	Semi-compliant	0.5		The poster requiring users to disinfect equipment is in place, but no disinfection spray bottle was found. Action: provide a spray bottle or alternate disinfectant and ensure availability aligns with the posted guidance.
525	GYM rules are on display	Infrastructure & Equipment	Best Practices	1	Semi-compliant	0.5	 	The rules are displayed and, per point #1, users are required to sign in and sign out. However, a sign-in sheet was not observed.
	TOTAL SELECTION OF GYM					2.5		

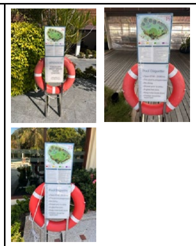
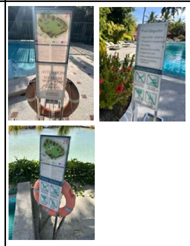
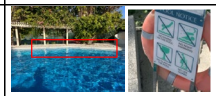
	PUBLIC AREAS	SUB Department	Source	Total Possible Score (Based on	Critical/ Major/ Minor Issue	Total Score	Photos	Comments
526	Emergency telephones are available throughout all public areas, easily accessible and visible and telephones dial directly to emergency services or reception (call is picked up within 3 rings with the standard response).	Emergency Procedures & Protocols	Best Practices	1	Compliant	1		Emergency numbers were not found in the main stores office. No points were deducted this time.
527	Sufficient signposts along routes, indicating the location of the rooms and major facilities within the complex.	Signage & Accessibility	MOT Requisite	3	Compliant	3		
528	BOH areas are properly marked as "Authorized Personnel Only" Staff only / Private sign should be fixed	Signage & Accessibility	MOT Requisite	3	Semi-compliant	1.5	  	"Authorized Personnel Only" sign was not observed: 1. Spa back door 2. The back entrance near the Organic Garden 3. Path to pool chemical store (next to King Thai Restaurant)

529	All areas are clearly marked (Sign / name boards must be fixed in all facilities)	Signage & Accessibility	MOT Requisite	3	Semi-compliant	1.5		Many offices and doors lack signboards, those areas include: - Water Sports - Front Office - Clinic - Banquet Hall back doors + HSK pantry next to the toilets - Some of the rooms in recreation zone e.g. door inside the photo studio, teens and video game rooms - Many offices in Admin building - Spa - HSK office building (several doors) - HR buildings (several doors) Recommendation: Standardize all signboards using a single template that meets both quality standards and guest-facing clarity: - Kids Club signboards - HSK pantries 
530	All outlets, including spas and shops, are clearly labelled and display their operating hours.	Signage & Accessibility	MOT Requisite	3	Compliant	3		
531	Pathways should be kept clear of roots that may trip the guests. Branches that overhang pathways should be trimmed to ensure safe passage for the guests. All stubs and broken branches should be trimmed to allow for a minimum of 2 m headroom.	General Safety	Best Practices	1	Compliant	1		
532	Coconut trees are well maintained, with no excessive coconuts hanging that could pose a risk to individuals passing beneath them	General Safety	Best Practices	1	Compliant	1		
533	All night lighting features are functioning properly, and public area walkways are adequately illuminated.	General Safety	Best Practices	1	Compliant	1		
	TOTAL SELECTION OF PUBLIC AREAS					13		

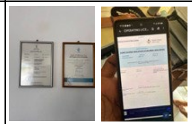
	POOLS	SUB Department	Source	Total Possible Score (Based on	Critical/ Major/ Minor Issue	Total Score	Photos	Comments
534	Children's paddling areas / pool areas are supervised at all times, sufficiently enclosed and protected. Signage is in place stating that "Children's must be supervised".	Kids Pool Safety	FTO Pool Safety 2017	2	Compliant	2		
535	Children's pool is up to 60 cm approximately (shallow depth). **URM Only applicable if renovation of pools is happening. Meanwhile maintain it since it is not required by local regulations.	Kids Pool Safety	FTO Pool Safety 2017	2	Compliant	2		0.61 cm
536	Easy access and egress (wide, small steps, small freeboard).	Kids Pool Safety	FTO Pool Safety 2017	2	Compliant	2		
537	All inlets and outlets should be covered to prevent entrapment hazards.	Kids Pool Safety	FTO Pool Safety 2017	2	Compliant	2		
538	Sufficient space around the pool to allow parents/guardians to easily supervise.	Kids Pool Safety	FTO Pool Safety 2017	2	Compliant	2		
539	A minimum distance of 3m should separate the children's pool from the adult (deep water) pool. (Only if newly built swimming pools) ** URM Properties - N/A not required unless renovation works are planned since it is not required by local regulations.	Kids Pool Safety	FTO Pool Safety 2017	N/A	N/A	N/A		NA as per HO instructions.
540	Depth marking, no-diving and slippery steps signs are present, visible, prominent, accurate. Recommended to follow international color coding system for safety signs (e.g. prohibition - red; warning - yellow; mandatory - blue; safety - green).	Kids Pool Safety	MOT Requisite / TUI	3	Compliant	3		

541	The pool water is clear with the bottom of the pool visible at all times.	Kids Pool Safety	FTO Pool Safety 2017	2	Semi-compliant	1	 	Main and Kids swimming pools were turbid, with the main pool appearing milky and the Kids pool exhibiting a greenish tint, suggesting possible algae growth. Recommendations: investigate filtration, start appropriate water treatment (filtration, coagulants, algaecide if needed), and retest clarity and chemistry promptly. Recreation Pools were clear.
542	The disinfectant levels of the pool (pH and chlorine) are checked at least once a day (FTO recommends min. twice a day) and records are maintained. Suggested values (by FTO) Free chlorine - 1-2 ppm Combined chlorine - never above 1 ppm pH - 7.2-7.6 (7.4 is ideal) Temperature - 29-30C	Kids Pool Safety	FTO Pool Safety 2017	2	Semi-compliant	1	   	Adults pool: - Chlorine: 0.6 ppm - pH: 7.0 Notes: Readings were taken early in the morning, therefore these ranges are unacceptable. The main pool was not ready for users. Target ranges: chlorine 1–3 ppm (aim closer to 3 ppm in the morning) and pH 7.2–7.6. Kids pool: - Chlorine: 1.4 ppm - pH: 7.4
543	The pool is regularly cleaned, including the grease lines. Documents to proof this must be shown with before and after photos of grease cleaning.	Pool Disinfection	FTO Pool Safety 2017	2	Semi-compliant	1		Accumulation of dry leaves and debris in the corner of the recreational pool suggests infrequent cleaning. Recommendation: implement more frequent cleaning and enhanced debris removal to maintain water quality and aesthetics.
544	Pool is disinfected with appropriate chemicals. MSDS for cleaning chemicals is in place.	Pool Disinfection	TUI - ABTA	2	Semi-compliant	1	   	MSDS for several chemicals did not match the corresponding brand names. Action: verify brand-chemical correspondence and update MSDS to reflect the correct products. Also, one chemical was seen without any label.
545	When sampling, water should be taken at least 30cm under the surface of water.	Pool Disinfection	FTO Pool Safety 2017	2	Compliant	2		Observed.
546	Where readings are outside the desired range, corrective actions are taken immediately to restore the balance of the pool.	Pool Disinfection	FTO Pool Safety 2017	2	Non-Compliant	0		As observed, the pool attendant's knowledge appears limited.
547	Pool is managed in accordance with the pool manufacturer's instruction. In the absence of manual, there should be a written policy on the management of the pool including cleaning and backwashing, water testing guidelines for dosing, testing and maintenance, together with the actions to take if the results are outside the desired range.	Pool Management	FTO Pool Safety 2017	2	Non-Compliant	0		No manual or internal policy was presented at the time of the audit.
548	Pool operators are appropriately trained (refer to the above point) to perform their roles. Proof of appropriate training is available.	Pool Management	FTO Pool Safety 2017	2	Non-Compliant	0		No records of pool attendant trainings - Scheduled for September (Hydroglobal)
549	Pool plant room should be securely looked at all times.	Pool Management	FTO Pool Safety 2017	2	Compliant	2		
550	Concentrated chemicals in use and in storage are structurally segregated and stored in accordance with manufacturer's instructions. Chemicals are locked away in the plant room at all times.	Pool Management	FTO Pool Safety 2017	2	Compliant	2		Chemical storage compartment was locked. Please ensure that chemicals are stored away from the direct sunlight.

551	Toilets and showers are close to the pool and drainage from the showers is discharged to waste.	Pool Management	FTO Pool Safety 2017	2	Semi-compliant	1		Recreation area: the shower was unclean. Regular cleaning is a must (picture was taken in the morning, the swimmer was already using the pool)
552	If the pool is closed at night, an adequate method of closure is implemented e.g. signage, ropes, security patrol to supplement the display of the pool's opening hours. (**URM N/A - not need, as long as the opening hours are stated in the notice board)	Pool Management	FTO Pool Safety 2017	2	Compliant	2		Opening hours are displayed.
553	Pool Facilities Cleaning Schedule and Records are in place (including the Pools, Toilet and Pool Showers).	Pool Management	TUI - ABTA	2	Non-Compliant	0		No documents were presented at the time of the audit
554	Multi-boards and other safety signages are prominently displayed close the pool side (e.g. at the pool entrances) advising customers of the rules they should follow when using the pool facilities.	Pool Safety	FTO Pool Safety 2017	2	Compliant	2		
555	Documented emergency procedures should be in place for the following: 1. actions to be taken in the event of a bodily liquid release such as blood, feces and vomit incident in the pool or the pool surround; 2. actions to be taken in the event of accidental exposure of staff or customers to high concentrations of chemicals; 3. actions to be taken in the event of incorrect, insufficient or over-use of water treatment chemicals; 4. actions to be taken in the event of an accident or injury in or around the pool one recreational water area; 5. staff should be trained on the emergency procedures.	Pool Safety	FTO Pool Safety 2017	2	Non-Compliant	0		No documents were presented at the time of the audit
556	Pool is built from durable and safe materials and can be easily maintained.	Pool Safety	FTO Pool Safety 2017	2	Semi-compliant	1	  	Main pool: Several tiles have fallen off and the stairs are worn; these need to be repaired.
557	Pool access steps (not ladders) must have their leading edges highlighted. (**Marking the edges in the pools – not applicable to our properties unless renovation.)	Pool Safety	FTO Pool Safety 2017	N/A	N/A	N/A		NA per HO instructions. If the main pool goes under renovation, this should be taken into consideration.
558	Handrails are provided to assist access/egress, especially if pool is used by children and elderly.	Pool Safety	FTO Pool Safety 2017	2	Compliant	2		
559	Where the swim-up bar is a feature of the pool, submerged bar stools are clearly visible, have their leading edges highlighted and in good condition.	Pool Safety	FTO Pool Safety 2017	N/A	N/A	N/A		No swim-up bars.
560	Drinks served around the pool are served in non-glass containers.	Pool Safety	FTO Pool Safety 2017	2	Compliant	2		
561	Pool tiling is satisfactory without damages and sharp edges that may result in cuts or other injuries.	Pool Safety	FTO Pool Safety 2017	N/A	N/A	N/A		Refer to point #556. No points will be deducted here.
562	Pool lighting is safe, secure and fitted by the competent engineer. No evidence of any defects, naked wires etc.	Pool Safety	FTO Pool Safety 2017	2	Compliant	2		

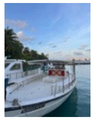
563	Multi-board sign should include: The pool opening and closing hours Children must be supervised at all times The emergency action information To shower before entering the pool Where there is a life guard on duty or not Not to use pool is you have been ill for the past 48 hours	Pool Safety	FTO Pool Safety 2017	2	Semi-compliant	1		*The following points are not included:* - The emergency action information - Where there is a life guard on duty or not - instead it says "This pool is unsupervised", which is a bit confusing - Not to use pool is you have been ill for the past 48 hours
564	Public health information is displayed to inform customers of the specific public health requirements: How and where to dispose of children's nappies Swim ware must be worn Toddlers and babies are not permitted to swim naked and should wear specifically designated swimming nappies Refrain using pool if you have been ill in the last 48 hours Report fecal, sicknesses or other related accidents in or around the pool Not to wash toddlers and babies in the pool Keep open wounds covered with waterproof coverings.	Pool Safety	FTO Pool Safety 2017	2	Non-Compliant	0		Only one point is mentioned on the board: Toddlers and babies are not permitted to swim naked and should wear specifically designated swimming nappies - *Toddlers must wear swim diaper.* Please consider including all of the below: How and where to dispose of children's nappies Add the following: Swim ware must be worn Refrain using pool if you have been ill in the last 48 hours Report fecal, sicknesses or other related accidents in or around the pool Not to wash toddlers and babies in the pool Keep open wounds covered with waterproof coverings.
565	The maximum bathing load for every pool is documented.	Pool Safety	FTO Pool Safety 2017	2	Non-Compliant	0		Not observed. Not documented.
566	Depth marking and no-diving signs are present, visible, prominent, accurate. Recommended to follow international color coding system for safety signs (e.g. prohibition - red; warning - yellow; mandatory - blue; safety - green).	Pool Safety	FTO Pool Safety 2017	2	Compliant	2		Depth markings and no-diving signs are present, but the international color-coding system is not being followed in some areas. No points were deducted, but consider updating the colors to align with international standards.
567	Safety signs (depth marking and no-diving) are spaced as minimum at every 3m, or where the depth changes and where there is a sudden change in depth. (**On stand by - No points deducted for 2025/2026)	Pool Safety	FTO Pool Safety 2017	N/A	N/A	N/A		Will be marked as NA according to HO instructions.
568	As per Maldives Safety and Security regulation (Regulation No: 2020/R-27), Life buoys (life rings) must be placed at swimming pools and other designated swimming areas. Rope and life ring are in good condition.	Pool Safety	Reg 2020/R-27	3	Compliant	3		In place.
569	As per Maldives Safety and Security regulation (Regulation No: 2020/R-27), resort must deploy lifeguard(s) at designated swimming areas for guests, common swimming pools and designated areas where water sports activities are carried out during the operating hours - unless "No lifeguard on duty" signage is present.	Pool Supervision	Reg 2020/R-27	3	Compliant	3		Note: It is recommended to rephrase the current line "this pool is unsupervised" to "No lifeguard on duty." No points were deducted.
570	If a lifeguard is not provided, prominent and permanent signage is present around the pool - "No lifeguard on duty".	Pool Supervision	Reg 2020/R-27	3	Compliant	3		Same as above.
571	If designated lifeguards are provided, they should be able to swim confidently and should be trained in lifesaving techniques, CPR and First Aid. Training certificates must be shown to proof this.	Pool Supervision	FTO Pool Safety 2017	N/A	N/A	N/A		No lifeguards on duty.
572	A telephone should be available close to the pool side for calling for emergency services.	Pool Supervision	FTO Pool Safety 2017	2	Compliant	2		Available at the bar and inside the gym.

573	Where there are four steps or more, whether internal or external, handrails are provided to assist customers when descending the stairs. Where the width of the stairway is 1.2m or greater, handrails are provided on both sides. *** URM Properties - Handrail – not applicable to our properties unless renovation.*	Pool Surroundings	TUI - ABTA	N/A	N/A	N/A		NA to URM properties unless renovation.
574	Balustrades and balcony railings do not have gaps greater than 12cm (or 10cm for new builds accommodation). *** URM Properties apply 10cm*	Pool Surroundings	TUI - ABTA	N/A	N/A	N/A		There is no balustrades and balcony railings.
575	Balustrades are provided where there is a drop in level of more than 100cm. ***URM in Over water villas – Not applicable to URM properties since it is not a requirement by local laws*	Pool Surroundings	TUI - ABTA	N/A	N/A	N/A		
576	The area around the pool is as non-slip as possible. There are no cracks, broken tiles, or loose planks around the pool area.	Pool Surroundings	FTO Pool Safety 2017	2	Compliant	2		
577	The area around the pool is free from trip hazards. If trip hazards a present that cannot be removed, they should be clearly highlighted.	Pool Surroundings	FTO Pool Safety 2017	2	Compliant	2		
578	All poolside furniture such as sunbeds, lounges, tables, chairs, umbrellas and other items are in good condition.	Pool Surroundings	FTO Pool Safety 2017	2	Compliant	2		
	TOTAL SELECTION OF POOLS					55		

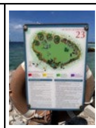
	DIVE CENTER	SUB Department	Source	Total Possible Score (Based on	Critical/ Major/ Minor Issue	Total Score	Photos	Comments
579	Emergency response plans for any emergency situation which may occur at water sports centers within their property is available.	Emergency Procedures & Protocols	Reg 2020/R-27	3	Compliant	3		
580	Valid operating license is available and displayed in a prominent manner.	Documentation & Training	Maldives Div. Reg 2003	3	Semi-compliant	1.5		An expired license was observed on the display. The new license was found later on and it expires on 31.12.2025. The new license must be displayed.
581	Dive Centre is equipped with pure Oxygen and have an emergency plan ready in case of diving related accidents.	Documentation & Training	Maldives Div. Reg 2003	3	Semi-compliant	1.5		Hydrostatic test stickers indicate that the service for all oxygen cylinders was due in June 2025. However, the base leader states this was an error by the service provider and that cylinders should be serviced every 5 years, implying they are not yet due. Please obtain and provide written confirmation from a trusted source (e.g., the service provider or applicable regulatory body) confirming that a 5-year service frequency is acceptable. Until written confirmation is received, this will be recorded as semi-compliant.
582	Emergency SOPS for 1) Searching methods in case of missing divers. 2) Providing First Aid Care. 3) Transport method to the next appropriate medical facility. 4) Reporting to the appropriate Authorities (Police, Coast Guard, Ministry of Tourism, etc.)	Documentation & Training	Maldives Div. Reg 2003	3	Compliant	3		In place.
583	Base Leader who is responsible for the Dive Centre is present at the Dive Centre on a daily basis. In case the Base Leader is absent, an Assistant Base Leader must assume responsibility for the Dive Centre.	Documentation & Training	Maldives Div. Reg 2003	3	Compliant	3		Abdulla Ahmed - Base Leader Valentina Kuzmina - Assist. Base Leader
584	A Dive Centre has adequate equipment spare parts, equipment and course materials for all courses conducted	Documentation & Training	Maldives Div. Reg 2003	3	Compliant	3		Some basic spare parts are in place and, if needed, the rest can be promptly obtained from Male.
585	All Dive Centre Staff must be familiar with his/her Emergency Plan and be able to act appropriately.	Documentation & Training	Maldives Div. Reg 2003	3	Compliant	3		Verbally confirmed.

586	The minimum certification level for divers verified before the first dive	Documentation & Training	Maldives Div. Reg 2003	3	Compliant	3			Verbally confirmed.
587	All diving activities, both land and boat based, are supervised by Dive Centre staff either directly or indirectly	Documentation & Training	Maldives Div. Reg 2003	3	Compliant	3			Direct supervision
588	For all diving activities a dive roster must be kept stating the divers' dive time, maximum depth and remaining tank pressure after the dive. Records are available for the past one year.	Documentation & Training	Maldives Div. Reg 2003	3	Compliant	3			Observed.
589	For independent land based dive activities, a Dive Centre Staff member is required to note the time the divers enter and exit the water. Records are available for the past one year.	Documentation & Training	Maldives Div. Reg 2003	3	Compliant	3			Direct supervision
590	Maximum Depth Limitations are followed: The maximum depth for all-recreational diving in the Maldives is 30 meters. Entry level divers may dive to a depth no more than 20 meters	Documentation & Training	Maldives Div. Reg 2003	3	Compliant	3			Verbally confirmed.
591	Staff members who supervise diving activities or exercise leadership in diving activities are Dive master (RTSC) or 4 Star diver (CMAS) or equivalent as per RSTC standard	Documentation & Training	Maldives Div. Reg 2003	3	Compliant	3			3 PADI instructors + EFR 31st Dec 2025
592	Staff members who supervise diving activities or exercise leadership in diving activities carry professional liability insurance and personal accident insurance covering diving accidents and chamber treatment.	Documentation & Training	Maldives Div. Reg 2003	3	Compliant	3			DAN Insurances expiries: Abdulla Ahmed: 20.12.2025 Valentina Kuzmina: 8.12.2025 Niels Blaszczyk: 29.03.2026
593	Staff are trained and capable of guiding the guests through safety and emergency response measures	Documentation & Training	Maldives Div. Reg 2003	3	Compliant	3			Plan is printed and available in every Oxygen cylinder kit.
594	Every instructor possess a valid and recognized Basic First Aid & Rescue Certification	Documentation & Training	Maldives Div. Reg 2003	3	Compliant	3			3 PADI instructors + EFR 31st Dec 2025
595	Every instructor to have a license issued by local or internationally recognized water sports training facilities	Documentation & Training	Maldives Div. Reg 2003	N/A	N/A	N/A			
596	Dive cylinders must be hydrostatically tested by a facility authorized to do so by the Ministry of Tourism, at least every 2 years	Marine Safety	Maldives Div. Reg 2003	3	Compliant	3			Observed.
597	During all recreation diving activities divers must be equipped with: a) Mask, Snorkel, Fins b) Regulator, c) Buoyancy Compensator Device (BCD), d) Time and depth measuring device, e) dive computers, f) Emergency signaling device	Marine Safety	Maldives Div. Reg 2003	3	Compliant	3			
598	During all night diving activities divers must be equipped with: g) Underwater torch and night signaling device that includes every diver in possession. h) Reflective surface marker buoy (SMB)	Marine Safety	Maldives Div. Reg 2003	3	Compliant	3			
599	The Dive Centre Staff must brief the divers prior to every dive and must include safety regulations, depth limits, dive site characteristics, currents, entry and exit techniques, environmental considerations and potential hazards.	Marine Safety	Maldives Div. Reg 2003	3	Compliant	3			
600	After all dives, a Safety Stop is made for at least 3 minutes at 5 meters.	Marine Safety	Maldives Div. Reg 2003	3	Compliant	3			
601	The use of a Buoyancy Control Device (BCD) is absolutely mandatory for all diving activities. BCDs and regulators must be approved for recreational diving by the manufacturer and must be maintained according to the manufacturer's instructions.	Marine Safety	Maldives Div. Reg 2003	3	Compliant	3			
602	All diving activities must be supervised by a dive center staff directly or indirectly.	Marine Safety	Maldives Div. Reg 2003	3	Compliant	3			Direct supervision.
603	Dive center is aware of any changes to the dive plan of the dive boat and divers.	Marine Safety	Maldives Div. Reg 2003	3	Compliant	3			
604	Dive center is aware of local weather conditions and inform divers of any special conditions at each dive site prior to the dive.	Marine Safety	Maldives Div. Reg 2003	3	Compliant	3			Windy App and Meteorological Center
605	Dive center is aware about prohibited dives, such as 1) Decompression dives, 2) Dives deeper than 30 m , 3) Dives less than 12 hours before flying(a pressurized aircraft), 4) Dives in restricted /no dive areas , 5) Solitary diving	Marine Safety	Maldives Div. Reg 2003	3	Compliant	3			

606	Diver Qualifications are obtained prior to first dive: a) Dive certification card, b) Log book, c) Medical certificate d) Diver registration form	Marine Safety	Maldives Div. Reg 2003	3	Compliant	3		
607	Dive flag is available and always displayed by dive boats when it has divers in the water. Dive flag (White and blue split flag) must be at least 750mm in length and 600mm in width.	Marine Safety	Maldives Div. Reg 2003	3	Compliant	3		
608	For away dives, a qualified person should remain on the surface, with either a boat driving/captains license, adequate knowledge of the dive location	Marine Safety	Maldives Div. Reg 2003	3	Compliant	3		Observed
609	For away dives, a qualified person should remain on the surface, with either c) First aid certificate, d) Oxygen resuscitation and therapy certificate or PADI /DAN Oxygen Provider Course	Marine Safety	Maldives Div. Reg 2003	3	Compliant	3		Observed
610	Staff and guests are aware that nothing should be taken out from the sea, and particularly this prohibition refers to cultural monuments.	Marine Safety	Maldives Div. Reg 2003	3	Compliant	3		
611	Dive boats are not allowed to anchor on dive sites.	Marine Safety	Maldives Div. Reg 2003	3	Compliant	3		
612	Safety briefings are given prior to water sports activities.	Marine Safety	Maldives Div. Reg 2003	N/A	N/A	N/A		
613	Dive rosters are to be kept for one year in storage for reference if needed. Must include depth dive time and remaining tank pressure.	Marine Safety	Maldives Div. Reg 2003	3	Compliant	3		
614	For independent land based activities dive staff must write entry and exit time from the water. Certified divers may dive with other certified divers provided they are equipped to deal with given weather conditions.	Marine Safety	Maldives Div. Reg 2003	N/A	N/A	N/A		No independent dives allowed.
615	Entry level divers to 20 meters until they receive training for deep diving techniques even if diving with an instructor	Marine Safety	Maldives Div. Reg 2003	3	Compliant	3		
616	After all dives, a Safety Stop must be made for at least 3 minutes at 5 meters. Divers must commence their safety stop with a tank pressure not less than 50 bars. A safety stop at 5 meters for 5 minutes is recommended for all dives deeper than 9 meters.	Marine Safety	Maldives Div. Reg 2003	3	Compliant	3		
617	No stage decompression diving in allowed in the Maldives.	Marine Safety	Maldives Div. Reg 2003	3	Compliant	3		
618	A list of services log with its rates must be available and as well spare parts for equipment and course materials.	Marine Safety	Maldives Div. Reg 2003	3	Compliant	3		
619	All equipment must where necessary be tested, maintained and approved.	Marine Safety	Maldives Div. Reg 2003	3	Semi-compliant	1.5		Service frequency and status: - 35 BCDs: serviced annually (1 year) - 20 Regulators: serviced annually; Last service was 14 months ago, however, from this year onward, scheduling will shift to June–July (low season) to align with operations No certification for the technician (Abdulla Ahmed) who does the service. However, he is well-experienced in the field. Actions: - Obtain technician certifications - Ensure future services are completed within the specified intervals and documented with certification certificates
620	Standards equipment include, Cylinders, Buoyancy Compensator Devices, regulators, Alternative Air Sources, Depth and timing devices	Marine Safety	Maldives Div. Reg 2003	3	Compliant	3		
621	Other equipment's such as Mask Snorkel And fins Submersible pressure gauge and emergency signaling with inflatable surface balloons. If a night additional items include torches, Reflective surface marker buoy and a small vessel to follow and assist if needed.	Marine Safety	Maldives Div. Reg 2003	3	Compliant	3		

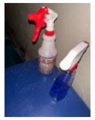
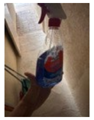
622	Boats must at all times be adequately fueled and have at least 3 crew, who are proficient in recalling methods,	Marine Safety	Maldives Div. Reg 2003	3	Compliant	3		
623	Dive Centre Staff is responsible for the provision of a spare tank, spare diving equipment, First Aid, Oxygen Kit, dive flag and a boat ladder that allows for comfortable exit from the water	Marine Safety	Maldives Div. Reg 2003	3	Compliant	3		
624	An operational Search Light must be onboard, in all night dives involving dive boats.	Marine Safety	Maldives Div. Reg 2003	3	Compliant	3		The Search lights are functioning, but other features of the boat could not be checked due to time constraints.
625	Solitary diving is not allowed in any condition	Marine Safety	Maldives Div. Reg 2003	3	Compliant	3		Verbally confirmed.
626	If a diver is certified as an entry level diver or above, but cannot show proof of at least 30 dives and/or has not been diving in the last 3 months, the diver is required to make an Orientation Dive.	Marine Safety	Maldives Div. Reg 2003	3	Compliant	3		
627	The Dive boats operated by Dive Centers must be able to communicate to the Dive Centre at all times during the dive through a functioning walkie-talkie or hand phone and radio telephone or CB set box.	Marine Safety	Maldives Div. Reg 2003	N/A	N/A	N/A		Could not be checked due to time constraints.
	TOTAL SELECTION OF DIVE CENTER					130.5		

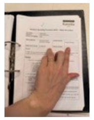
	WATER SPORTS	SUB Department	Source	Total Possible Score (Based on	Critical/ Major/ Minor Issue	Total Score	Photos	Comments
628	Staff working at water sports activity centers within their property are trained and well-versed in safety requirements, safety standards and emergency response	Documentation & Training	Maldives Div. Reg 2003	3	Compliant	3		Two people are working in Water Sports: - Visha is a certified Flyboard instructor and holds VDWS certifications (windsurf and catamaran). - The second person is Vishah's assistant and is currently undergoing training. All classes are taught by Vishah.
629	Documented procedure in place and followed for the following: 1. Training of the water sports and beach staff, including First Aid training 2. Maintenance of the safety equipment e.g. life buoys, rescue boats 3. Lifeguarding procedures	Beach & Water Sports Management	FTO Beach and Water sports	2	Non-Compliant	0	 	No specific SOP or procedure exists for training requirements; life buoys are maintained by Security and rescue boats by Fleet, Beach rules stating "No lifeguard on duty." It is recommended to develop a single, documented procedure that covers training requirements and clearly assigns responsibilities for life-saving equipment and lifeguard status, including roles, frequencies, and verification steps.
630	Record of all checks carries out on a daily, weekly and monthly basis	Beach & Water Sports Management	FTO Beach and Water sports	2	Compliant	2		
631	Weather forecasts are monitored and guests are advised in advance of any potential extreme or dangerous weather conditions.	Beach & Water Sports Management	FTO Beach and Water sports	2	Compliant	2	 	Windy App and Maldives Meteorological Center SOP is in place.
632	All beach furniture, such as sunbeds, loungers, tables, chairs, umbrellas and other items, are well-maintained and regularly inspected to ensure defective items are not in use.	Beach furniture	FTO Beach and Water sports	2	Compliant	2		

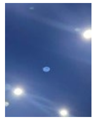
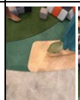
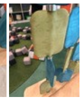
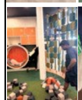
633	A flag warning system is provided at, or near to, the beach to highlight the swimming conditions to customers.	Beach safety regulations	FTO Beach and Water sports	2	Non-Compliant	0		No flag system is in place.
634	Signage advising customers of the beach rules is featured in prominent locations at the entrance to the beach.	Signage	FTO Beach and Water sports	2	Compliant	2		In place.
635	Signage includes: 1. the flag warning system; 2. the buoyed zoning scheme; (**URM N/A. With map showing the swimming and non-swimming areas required by MOT is enough). 3. the lifeguarding/supervision regime (hours of operation). If no lifeguards are provided, the sign is in place "No lifeguard on duty". 4. beach hazards to be aware of e.g. deep water, seaweed, jelly fish etc.	Signage	FTO Beach and Water sports	2	Compliant	2		In place.
636	Designated bathing area is provided to ensure customers can swim safely and to separate swimmers from water vessels, jet skis etc. This can be achieved by providing a zoned area using a line of buoys in the sea.	Beach safety regulations	FTO Beach and Water sports	2	Compliant	2		This information is communicated during the safety briefing prior to water sports activities.
637	The public rescue equipment is visible, in a prominent location on the beach, and easy to use without putting the safety of the rescuer at risk.	Public rescue equipment	FTO Beach and Water sports	2	Compliant	2		
638	Public rescue equipment is checked regularly as a part of maintenance programmed and records are maintained.	Public rescue equipment	FTO Beach and Water sports	2	Semi-compliant	1		Checks are conducted by Security, and records were reviewed. Note: It is recommended that the Security team document any minor damage to life rings, noting that they remain usable for a few more months. Life rings #6, #7, #8, and those next to the water sports/staff beach were found to be damaged or in poor condition.
639	Every instructor possess a valid and recognized Basic First Aid & Rescue Certification.	Safety & Security	Reg 2020/R-27	3	Non-Compliant	0		No documents for this were presented at the time of the audit.
640	All water sports equipment are used according to manufacturer requirements/recommended guidelines.	Safety & Security	Reg 2020/R-27	3	Compliant	3		
641	Water sports operators implemented necessary/adequate safety measures with respect to day-to-day weather conditions and weather forecasts.	Safety & Security	Reg 2020/R-27	3	Compliant	3		
642	Water sports operators provide weather updates to guests participating in activities on each day.	Safety & Security	Reg 2020/R-27	3	Compliant	3		Weather forecast board is in place and updated.
643	Communication link between instructors and their respective water sports center at the property is established and ensure that they are available for them at all times (e.g. phones).	Safety & Security	Reg 2020/R-27	3	Compliant	3		Walkie-talkie.

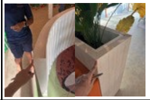
644	Water sports operators confirm that guests participating in water sports activities can swim or not. Water sports operators must ensure non-swimmers participating in water sports other than diving are wearing life jackets.	Safety & Security	Reg 2020/R-27	3	Compliant	3	  	Mentioned on the disclaimer.
645	Information about guests participating in water sports activities organized by tourist establishments must be recorded and maintained.	Safety & Security	Reg 2020/R-27	3	Compliant	3		All guests have to sign the disclaimer.
646	Emergency response plans for any emergency situation which may occur at water sports centers within their property is available.	Safety & Security	Reg 2020/R-27	N/A	N/A	N/A		The common Resort emergency response plan is followed in case of emergencies. Recommended to create a separate SOP for water related accidents. No points were deducted.
647	Public Liability Insurance (PLI) is provided to cover all (water sports) activities available. PLI should be available for inspection.	Water sports Management	FTO Beach and Water sports	2	Compliant	2		Corporate Liability insurance includes Water sports-related incidents, valid till December 2025.
648	The following information is recorded prior to customers taking part in any water sports activity: 1. personal details e.g. name, room number; 2. swimming ability; 3. medical conditions (if appropriate to the type of the activity).	Water sports Management	FTO Beach and Water sports	2	Compliant	2		Mentioned on the disclaimer/waiver.
649	The following information is explained to customers prior to commencing any water sports activity: 1. personal flotations aids: e.g. life jackets should be worn; 2. craft induction: rules of operation and safety instructions; 3. zoning scheme: the areas they are allowed to go whilst using the craft; 4. emergency procedures: how to attract attention if the customer get into difficulties; 5. recall signal(s): the signals used to recall the customer	Water sports Management	FTO Beach and Water sports	2	Compliant	2		Verbally confirmed.
650	Records showing that above information was explained is retrained and available for inspection.	Water sports Management	FTO Beach and Water sports	2	Semi-compliant	1		The below points are not specified on the disclaimer: 4. emergency procedures: how to attract attention if the customer get into difficulties; 5. recall signal(s): the signals used to recall the customer. *URM HO has created and shared a new liability form for water sports that includes these points and should be implemented going forward.*
651	The water sports equipment and machinery is regularly checked, maintained in full working order and kept clean. Records should be retained.	Water sports Management	FTO Beach and Water sports	2	Compliant	2		In place.
652	The competency level of customers who advise that they are of an intermediate or advanced level is tested. Customers are requested to demonstrate their competency level and records of this should be retained.	Water sports Management	FTO Beach and Water sports	2	Compliant	2		
653	Instructions are provided for beginners and records showing this should be retained and available for inspection (24 months)	Water sports Management	FTO Beach and Water sports	2	Compliant	2		
	TOTAL SELECTION OF WATER SPORTS					49		

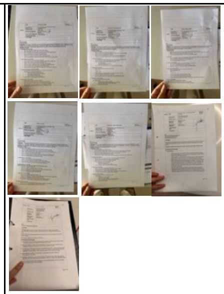
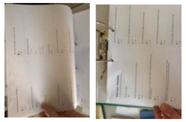
	KIDS CLUB	SUB Department	Source	Total Possible Score (Based on	Critical/ Major/ Minor Issue	Total Score	Photos	Comments

654	Detailed registration form is completed for each child prior to the first day attendance, which should include dates of travel, accommodation details and booking reference number, parent's or guardians; names and contact details, consent for activities, first aid, medical and dietary requirements, comfortless and other soothers, sleep patterns etc., confirmation that child is free from contagious diseases.	Administration & Registration	FTO Children's Facilities	2	Compliant	2		Registration and Legal Disclaimer for Kids Club
655	Guidance notice is provided to parents at the time of registration, which specifies the procedures, rules and regulations of the club.	Administration & Registration	FTO Children's Facilities	2	Compliant	2		Notice is in place, as well as team explains the rules upon registration.
656	Parents and children are made aware of the emergency procedures in case of fire, illness etc.	Administration & Registration	FTO Children's Facilities	2	Compliant	2		Verbally confirmed.
657	Each child is accompanied to and from the club by a parent/guardian or nominated responsible adult. Children are not allowed to leave until the parent or nominated adult comes to collect them.	Administration & Registration	FTO Children's Facilities	2	Compliant	2		Mentioned on the rules.
658	Children are signed in and out of the club by a parent/guardian or other nominated adult (advised in writing).	Administration & Registration	FTO Children's Facilities	2	Compliant	2		Observed.
659	Parents provide with weather appropriate clothing and protection against sun e.g. hat, sun screen, insect repellent.	Administration & Registration	FTO Children's Facilities	2	Compliant	2		
660	Procedure is in place to control the taking of photographs of the children and if the photographs are taken, permission is taken from the parents in advance.	Administration & Registration	FTO Children's Facilities	2	Compliant	2		On the reg card and Kids Club rules.
661	A general log book is kept of each children's club session. This should show how many children and staff were present, the activities of the day and weather condition.	Administration & Registration	FTO Children's Facilities	2	Compliant	2		Number of kids per activity record is maintained in Excel. Duty roster for the colleagues attendance.
662	Any accidents or incidents that occurred during the club session are documented on accident/incident form or incident log and signed by the parent (an example template is available in FTO section 9 Children Facilities).	Administration & Registration	FTO Children's Facilities	2	Compliant	2		According to the team, there was no any recent accidents, last accident recorded was on 30.12.2024.
663	Personnel demonstrates good chemical safety knowledge (correct concentration, application, usage of PPE).	Chemical Safety	Best Practices	1	Semi-compliant	0.5		The chemical knowledge is poor. Training from the chemical supplier is needed.
664	Chemical containers are intact, closed, and labelled. Chemicals that may react with each other are clearly segregated.	Chemical Safety	Best Practices	1	Semi-compliant	0.5	 	Only two chemicals and one of these was kept in domestic chemical spray bottle. All chemicals must be labelled correctly.
665	MSDS for chemicals is available at the point of storage.	Chemical Safety	Best Practices	1	Non-Compliant	0		No MSDS was found at the point of storage.
666	Chemicals are out of kids reach at all times, locked, or stored in a high shelve.	Chemical Safety	Best Practices	1	Compliant	1		Kept in a separate room.
667	Cleanable toys are sanitized with food-grade sanitizers according to chemical supplier guidelines. Procedure is in place and team is trained.	Children toys	Best Practices	1	Compliant	1		Colleagues explained that they mix 10 ml of Ultra Clean S with 1 L of water and soak the toys for 5 minutes. It is highly recommended to develop an SOP for cleaning and sanitizing cleanable toys, aligned with the chemical supplier's guidelines. No points were deducted this time.

668	All toys and equipment are checked regularly and maintained in good working order	Children toys	Best Practices	1	Compliant	1		
669	No exposed wiring or defective or loose sockets.	Children's club room - electrical	FTO Children's Facilities	2	Compliant	2		
670	Regular electrical maintenance tests are conducted to ensure all electrics are in full working order at all times. Records are available.	Children's club room - electrical	FTO Children's Facilities	2	Non-Compliant	0		Engineering: There was no evidence presented to confirm this.
671	Safety plugs are in place for all low-lying sockets (below 1.5 m) which are not in use in the club.	Children's club room - electrical	FTO Children's Facilities	2	Compliant	2		In place.
672	Children's toilets should be provided within the club room and have a clear signage.	Children's toilets	FTO Children's Facilities	2	Compliant	2		In place.
673	If the toilers are not child-sized, seat adaptor/inserts and steps are provided.	Children's toilets	FTO Children's Facilities	2	Compliant	2		3 toilets of the same size
674	There must be an adequate number of toilet facilities provided for the ratio of children.	Children's toilets	FTO Children's Facilities	2	Compliant	2		Number of toilets was suggested by Worldwide Kids.
675	All bathroom fixtures are in good condition, free from rust, biofilm and other damages.	Children's toilets	FTO Children's Facilities	2	Compliant	2		
676	Toilets in the children's club room should be cleaned regularly and any cracks/chips should be repaired immediately.	Children's toilets	FTO Children's Facilities	2	Compliant	2		
677	Toilets provided with hot and cold water, pump-soap (recommended using child friendly soap), drying facilities. (roller towel devices should not be fitted in children's club).	Children's toilets	FTO Children's Facilities	2	Semi-compliant	1	 	1. It is recommended to provide a paper towels to dry hands instead of toilet paper. 2. Gentle soap is used for handwashing, please consider providing a child-friendly soap.
678	All cots are clean, well-constructed, well-maintained. Cots without wheels are preferable, otherwise, locking devices should be provided.	Cots	FTO Children's Facilities	N/A	N/A	N/A		No cots.
679	Any gaps between the cot rails should be less than 10cm.	Cots	FTO Children's Facilities	N/A	N/A	N/A		
680	Distance between the mattress and the top of the side rail is at least 50cm. Mattress is fit snugly into the base of the cot.	Cots	FTO Children's Facilities	N/A	N/A	N/A		
681	The mattress is covered with material that is easy to clean. The mattress covers are washed after every use.	Cots	FTO Children's Facilities	N/A	N/A	N/A		
682	The mattress is in good condition and free from tears and splits, non toxic.	Cots	FTO Children's Facilities	N/A	N/A	N/A		
683	Documented emergency procedure is in place, including specific action to take if a child is missing.	Emergency Procedures & Protocols	FTO Children's Facilities	2	Semi-compliant	1		SOP for Missing child was found, but not signed. All procedures must be signed to be valid.
684	Regular emergency drills are carried out.	Emergency Procedures & Protocols	FTO Children's Facilities	2	Non-Compliant	0		Not started.

685	Emergency evacuation map/Exit signs are provided and visible, Emergency lights are in place and working.	Emergency Procedures & Protocols	ABTA	2	Compliant	2	 	Emergency evacuation maps and exit signs are provided and clearly visible. However, only one emergency light is installed (located in the game room). Since evening babysitting sometimes occurs in the kids club, it is recommended to install at least one additional emergency light in the main play area. No points will be deducted.
686	Personnel are aware of Emergency procedures, and assembly points.	Emergency Procedures & Protocols	Best Practices	1	Compliant	1		
687	An adequate storage area for files, boxes, and other stationary items is provided to prevent the storage of files under the table, or in between desks, which will pose poor ergonomics while performing daily operations.	Ergonomics	Best Practices	1	Compliant	1		
688	All electric equipment (PC, laptops, printers, etc.) is in good repair, without damages, naked wires, and temporary repairs that might result in electrocution or fire hazards.	Ergonomics	Best Practices	1	Compliant	1		
689	All electric appliances are in good repair e.g. free from defects, naked wires, burns, etc.	Ergonomics	Best Practices	1	Compliant	1		
690	Adapters, plugs, and equipment wires should be of good quality, in good repair and visually inspected daily.	Ergonomics	Best Practices	1	Compliant	1		
691	Extension cords should be avoided as much as possible. If extension cords are used they should be of good quality, in good repair (insulated, without damages, burns, and naked wires), and not rolled while in use to prevent overheating.	Ergonomics	Best Practices	N/A	N/A	N/A		Extension cords were not observed.
692	The play area is located away from any roads, traffic, electrical, water or other hazards.	External play areas	FTO Children's Facilities	2	Compliant	2		
693	The area is free from animals/pests.	External play areas	FTO Children's Facilities	2	Compliant	2		
694	The area is free from litter and rubbish.	External play areas	FTO Children's Facilities	2	Compliant	2		
695	Any necessary repairs are carried out immediately	External play areas	FTO Children's Facilities	2	Semi-compliant	1	 	The outdoor playground area is not in use, and a signboard informs guests that use is at their own risk. However: - The signboard is not prominent and can be easily missed. - Rusted parts and other damages should be repaired before the area is renovated. Recommendation: prominently place a clear warning sign, and carry out repairs to safe condition prior to any future renovation.
696	All play equipment is regularly maintained, serviceable and in good condition.	External play areas	FTO Children's Facilities	2	Semi-compliant	1	    	Refer to the point above. Indoor equipment is in good repair; however, certain playground areas/structures may pose trip and bump hazards due to: - sharp corners - hard surfaces - pillars located in the middle of the playground Recommendation: address these hazards to ensure a safe play environment.
697	All play equipment is adequately spaced to allow free movements.	External play areas	FTO Children's Facilities	2	Compliant	2		
698	The play area is free from poisonous plants, berries, thorns and spikes.	External play areas	FTO Children's Facilities	2	Compliant	2		

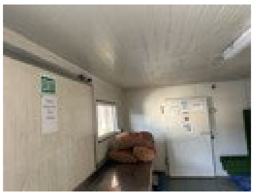
699	Remote and occasional play area is risk assessed before use. Records of risk assessment is maintained.	External play areas	FTO Children's Facilities	2	Compliant	2		Risk assessments were observed.
700	All exit routes are clear and free from obstructions.	Fire Safety	FTO Children's Facilities	2	Compliant	2		
701	Manual Call Points (MCP) should be available in every building, in every floor, near the stairs, in visible and accessible locations.	Fire Safety	Reg 2015/R-43	3	Compliant	3		
702	First aid kits are located in every section or outlet, and it should be reached within less than 5 mins. by walking. First aid kits are clean, in good condition, without any damages that might prevent opening.	First Aid Kit	TUI	2	Compliant	2		
703	First Aid Kit is available	First Aid Kit	TUI	2	Compliant	2		
704	Employees are aware of the first aid kit location and contents.	First Aid Kit	TUI	2	Compliant	2		
705	Glass safety stickers are placed at full length doors at 2 levels - at 0.85 to 1 m for children; 1.4 to 1.5 m for adults.	Infrastructure & Equipment	Best Practices	1	Compliant	1		
706	Furniture is in good condition e.g. free from damages, sharp cornets etc.	Infrastructure & Equipment	Best Practices	N/A	N/A	N/A		Refer to point #696. No points were deducted here.
707	Premises have lockable windows and doors.	Infrastructure & Equipment	FTO Children's Facilities	2	Compliant	2		
708	All materials and equipment is stored safely and securely to prevent children access to dangerous items and substances.	Infrastructure & Equipment	FTO Children's Facilities	2	Compliant	2		
709	The club room and all fixtures and furniture is free from sharp protruding edges and corners.	Infrastructure & Equipment	FTO Children's Facilities	N/A	N/A	N/A		Refer to point #696. No points were deducted here.
710	Sharp furniture edges and corners are covered with bumpers or safety padding.	Infrastructure & Equipment	Best Practices	1	Non-Compliant	0		The sharp corners are not covered.
711	Soft furnishings, such as cushions and mats are provided in the club room.	Infrastructure & Equipment	FTO Children's Facilities	2	Compliant	2		
712	The flooring is cushioned and easily cleanable.	Infrastructure & Equipment	FTO Children's Facilities	2	Compliant	2		
713	Floor is non-slip, maintained in good condition, free of obstructions and damages that might pose a trip hazard; any spills are wiped off immediately and a "slippery floor" sign is placed if the floor is wet.	Infrastructure & Equipment	FTO Children's Facilities	2	Compliant	2		
714	Walls are well-decorates, free from signs of damp and kept clean.	Infrastructure & Equipment	FTO Children's Facilities	2	Compliant	2		
715	The walls should be free from shelving and fittings between 1m and 1.5m above the floor.	Infrastructure & Equipment	Best Practices	1	Compliant	1		
716	Where railings or balconies are provided within rooms, any vertical or horizontal gaps are less than 10cm. Balconies and railings are at least 1m high, with no step-up or climbing allurements.	Infrastructure & Equipment	FTO Children's Facilities	N/A	N/A	N/A		
717	Natural lighting is provided within the club room.	Infrastructure & Equipment	FTO Children's Facilities	2	Compliant	2		
718	Appropriate equipment e.g. fans, air-conditioning should be provided in the kids room to ensure that the temperature of the room is suitable for the climate.	Infrastructure & Equipment	Best Practices	1	Compliant	1		

719	Written procedure is in place for the operation of the animation activities, including administration, ratios and age groups, dealing with children with special needs and arranging and structuring the activities.	Kids Club Activities	FTO Children's Facilities	2	Semi-compliant	1		This was developed and presented the day after the audit. The procedures were not signed by the GM and will be recorded as semi-compliant.
720	Activities are supervised at all times by staff with appropriate qualifications or skill.	Kids Club Activities	FTO Children's Facilities	2	Compliant	2		
721	All animation and activity equipment is maintained, cleaned, serviced and in good condition e.g. free from damages and sharp edges.	Kids Club Activities	FTO Children's Facilities	2	Compliant	2		
722	All equipment is adequately spaced to allow free movement and safe operation.	Kids Club Activities	FTO Children's Facilities	2	Compliant	2		
723	Clear instructions and safety information is given to all participants prior to the commencement of the activity.	Kids Club Activities	FTO Children's Facilities	2	Compliant	2		Verbally confirmed.
724	Documented procedure for the operation of the children club is in place and followed (including ratios, activities and age of group).	Kids Club Management & Training	FTO Children's Facilities	2	Compliant	2		Refer to point #719.
725	Regular inspections of the children's facilities are conducted by the managers, including playground, animal activities, children's club and other associated facilities.	Kids Club Management & Training	FTO Children's Facilities	2	Compliant	2		In place. It is acceptable to keep soft copies instead of printouts, as long as any raised concerns are addressed and rectified.
726	Planned Maintenance Program for all facilities and equipment is in place and followed.	Kids Club Management & Training	FTO Children's Facilities	2	Non-Compliant	0		Engineering: There was no evidence presented to confirm this.
727	Safeguarding Policy is in place (an example of policy can be found in FTO Section 9 : Children's Facilities).	Kids Club Management & Training	FTO Children's Facilities	2	Semi-compliant	1		This was developed and presented the day after the audit. The procedure was taken for review by AD of QA. Once its finalized, it has to be printed and displayed.
728	Staff are suitably qualified and trained in childcare. Certified training are preferred. Certificates must be presented.	Kids Club Management & Training	FTO Children's Facilities	2	Compliant	2		Observed
729	Staff are trained on Basic First Aid. Certificates must be presented.	Kids Club Management & Training	ABTA	2	Compliant	2		Observed
730	Staff has received basic food safety level 1 and allergens training. Certificates must be presented.	Kids Club Management & Training	ABTA	2	Non-Compliant	0		Not observed
731	Access & egress from the premises is clear, free from obstacles, and allows safe and prompt evacuation.	Kids Club Surroundings	Best Practices	1	Compliant	1		
732	There must be warning signs prominently located at the play area advising that "children must be supervised at all times by an adult"; "keep door closed"; "authorized personnel only" etc.	Kids Club Surroundings	Best Practices	1	Compliant	1		
733	Parents and visitors are asked not to smoke on the premises.	Kids Club Surroundings	Best Practices	1	Compliant	1		Verbally confirmed.

734	A fence or wall should be provided around the play area and the gate should be locked at night.	Kids Club Surroundings	Best Practices	1	Compliant	1		
735	Chlorine and Ph test records are in place and up-to-date	Kids Pool	TUI - ABTA	N/A	N/A	N/A		There is no pool in the kids club.
736	(1) "No Lifeguard On Duty" graphics posted (except where a lifeguard is required)- If applicable o (1) "Rules and regulations" graphic posted - If applicable o (1) "No Diving" graphic posted o (1) Depth graphic posted All signs are in good repair and clearly visible	Kids Pool	MOT Requisite	N/A	N/A	N/A		
737	Staff responsible for dealing with Fecal and vomits incidents are trained and aware of the correct procedure. Training attendance documents must be presented.	Kids Pool	Best Practices	1	Non-Compliant	0		No records on Fecal and vomits incidents in the pools No SOP
738	Pool lighting is satisfactory and no evidence of any defects, naked wires etc.	Kids Pool	Best Practices	N/A	N/A	N/A		
739	Pool tiling is satisfactory without damages and sharp edges that may result in cuts or other injuries.	Kids Pool	Best Practices	N/A	N/A	N/A		
740	Pool is disinfected with appropriate chemicals. MSDS for cleaning chemicals is in place.	Kids Pool	TUI	N/A	N/A	N/A		
741	Pool Facilities Cleaning Schedule and Records are in place (including the Pools, Toilet and Pool Showers).	Kids Pool	TUI	N/A	N/A	N/A		
742	SOP for dealing with Fecal and vomit incidents are in place	Kids Pool	FTO Pool Safety 2017	N/A	N/A	N/A		
743	Staff responsible for dealing with Fecal and vomits incidents is trained and aware of the correct procedure	Kids Pool	Best Practices	N/A	N/A	N/A		
744	Children's paddling areas / pool areas are supervised at all times, sufficiently enclosed and protected. Signage is in place stating that "Children must be supervised".	Kids Pool Safety	FTO Pool Safety 2017	N/A	N/A	N/A		
745	Children's pool is up to 60 cm approximately (shallow depth). **URM Only applicable if renovation of pools is happening. Meanwhile maintain it since it is not required by local regulations.	Kids Pool Safety	FTO Pool Safety 2017	N/A	N/A	N/A		
746	Easy access and egress (wide, small steps, small free board).	Kids Pool Safety	FTO Pool Safety 2017	N/A	N/A	N/A		
747	All inlets and outlets should be covered to prevent entrapment hazards.	Kids Pool Safety	FTO Pool Safety 2017	N/A	N/A	N/A		
748	Sufficient space around the pool to allow parents/guardians to easily supervise.	Kids Pool Safety	FTO Pool Safety 2017	N/A	N/A	N/A		
749	A minimum distance of 3m should separate the children's pool from the adult (deep water) pool.	Kids Pool Safety	FTO Pool Safety 2017	N/A	N/A	N/A		
750	Depth marking, no-diving and slippery steps signs are present, visible, prominent, accurate. Recommended to follow international color coding system for safety signs (e.g. prohibition - red; warning - yellow; mandatory - blue; safety - green).	Kids Pool Safety	MOT Requisite / TUI	N/A	N/A	N/A		
751	The pool water is clear with the bottom of the pool visible at all times.	Kids Pool Safety	FTO Pool Safety 2017	N/A	N/A	N/A		
752	The disinfectant levels of the pool (pH and chlorine) are checked at least once a day (FTO recommends min. twice a day) and records are maintained. Suggested values (by FTO) Free chlorine - 1-2 ppm Combined chlorine - never above 1 ppm pH - 7.2-7.6 (7.4 is ideal)	Kids Pool Safety	FTO Pool Safety 2017	N/A	N/A	N/A		

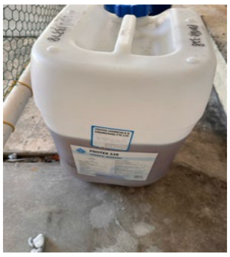
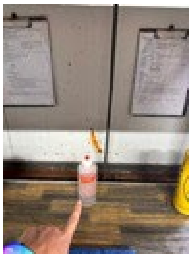
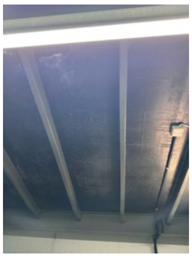
753	Crib must have: • Mattress covered with a well-fitted crib sheet (e.g., must not come loose by gripping center of sheet and pulling up) • Mattress fits tightly into crib (e.g., no more than 2 fingers fit between the edge of the mattress and the crib side) • No jagged or sharp edges • Any mesh/netting must be intact • Slats or hardware not cracked, damaged, loose, missing, or splintered Crib must not have: • Drop sides • Adult blankets • Adult sheets	Kids Services	ABTA	N/A	N/A	N/A		There is no cribs in the kids club.
754	Details of any special medical needs is recorded on the child registration form e.g. allergies, diabetes, asthma.	Medical matters	FTO Children's Facilities	2	Compliant	2		Reg card.
755	Medicine is not given by the staff unless staff is trained AND receives a written instructions on when and how to administer the medication.	Medical matters	FTO Children's Facilities	2	Compliant	2		First Aid Guidelines are in place and followed.
756	Children and staff with diarrhea and vomiting are exploded from the club for 48 hours after symptoms cease.	Medical matters	FTO Children's Facilities	2	Compliant	2		The sign-in / sign-out form was modified to meet this criteria.
757	Food prepared for children is appropriate for their ages. High standards of personal hygiene are maintained when preparing food for children.	Medical matters	FTO Children's Facilities	N/A	N/A	N/A		No food is prepared or served in the kids club.
758	Staff is medically screened and aware of the need to report any sickness.	Prevention of spread of infection	FTO Children's Facilities	2	Compliant	2		Yes
759	System is in place to ensure parents confirm that their child is free from sickness when attending each day.	Prevention of spread of infection	FTO Children's Facilities	2	Compliant	2		The sign-in / sign-out form was modified to meet this criteria.
760	A minimum of one member of staff who is qualified in childcare is on duty at all times. Recommended to take two trained staff members. Details of the staff on duty are recorded and records are available for inspection (24 months)	Staffing requirements	FTO Children's Facilities	2	Compliant	2		
761	Below ratios (maximum numbers of children per qualified staff member) are followed: 3-6 y.o. : 1:8 (on-site); 1:5 (off-site) 7-11 y.o. : 1:10 (on site); 1:5 (off-site) 12-16 y.o. : 1:12 (on site); 1:5 (off-site).	Staffing requirements	FTO Children's Facilities	2	Compliant	2		The Procedures and SOPs are aligned with the recommended ratio.
	TOTAL SELECTION OF KIDS CLUB					123		

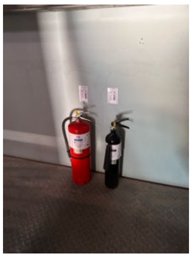
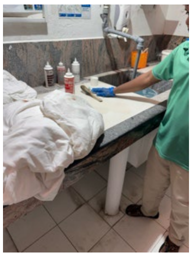
Stores

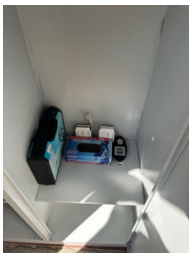
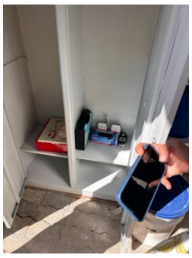
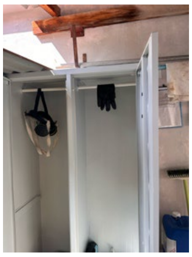
NC	Photos
Store #1 and #2 needs to be reorganized	      
The new store needs to have signboard	
Recommended to install emergency lights in the receiving area.	 

Housekeeping & Laundry

Universal Resorts

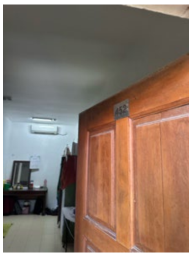
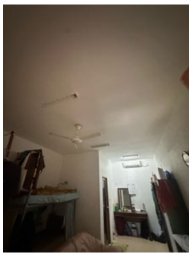
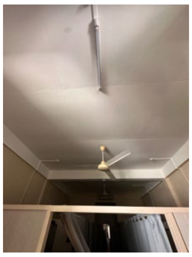
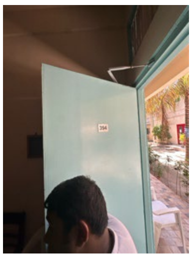
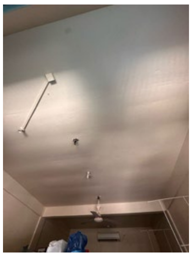
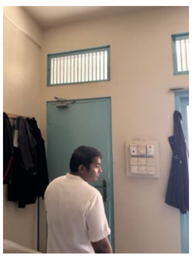
NC	Photos
1. MSDS files needs to be updated. 2. Some of the chemical did not have MSDS at the point of storage.	       
One chemical container was found without a label.	
Expired chemicals were found in the store.	  
Refer to the Stores report for more details regarding LND chemical store. It has to either meet the requirements or chemicals must be relocated to the main chemical store.	  

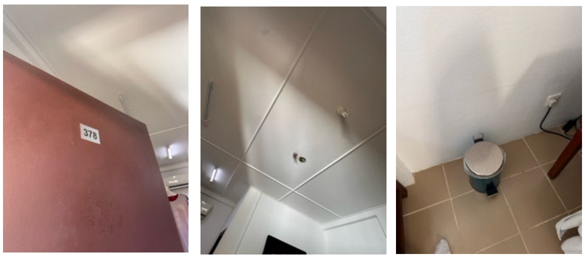
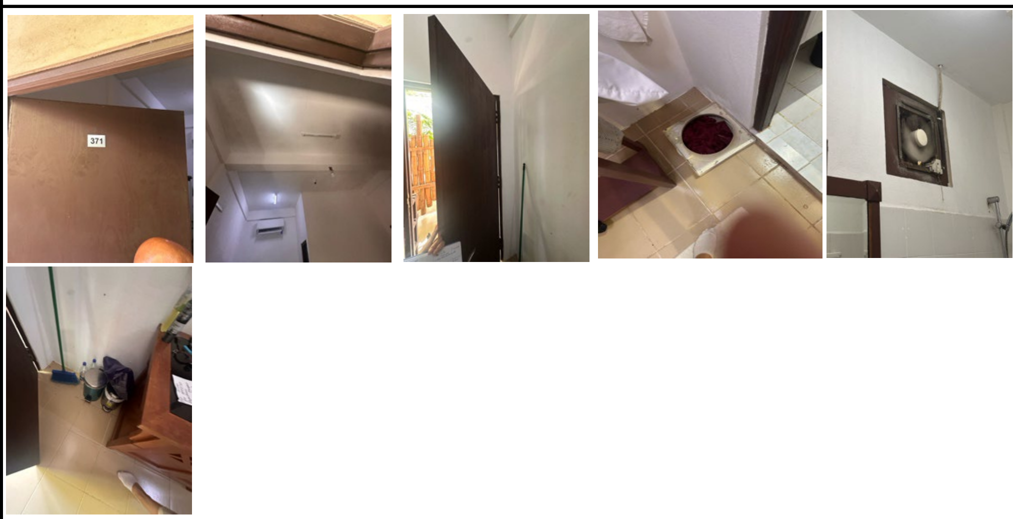
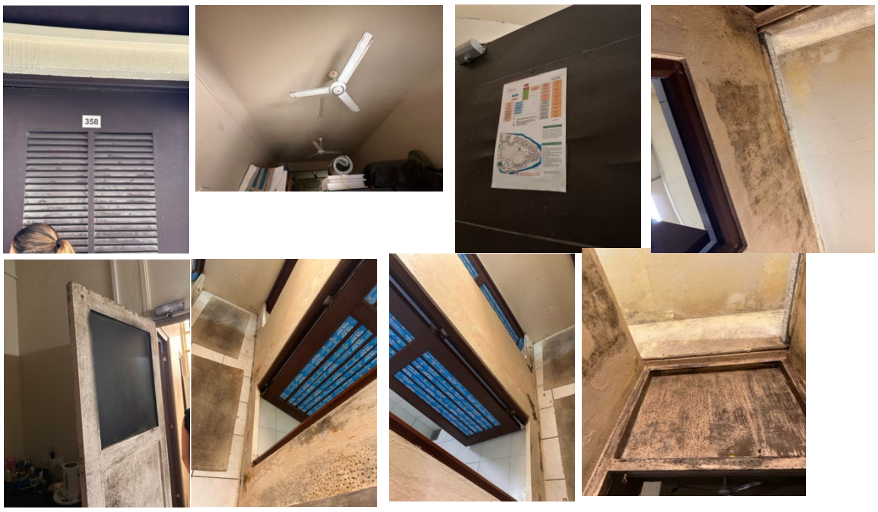
DCP and CO2 extinguishers must be placed next to buggy charging area.	 
HSK store: Extinguishers must be mounted at a minimum height of 90 cm from the floor.	 
Emergency stops on two machines were broken and have to be repaired.	 
Minor damages on the wall and ceiling were noted in Laundry premises.	 
LND attendant had a weak knowledge about PPE use. Training is needed.	 
Laundry	Eye wash station has not been installed. Since colleagues working in this area are highly exposed to chemicals, it is essential to have an eye wash station available.
Housekeeping	A housekeeping colleague was unaware of the Resort emergency number. Consider providing a quick refresher or posting the number prominently for all staff.

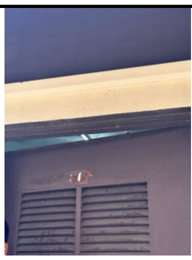
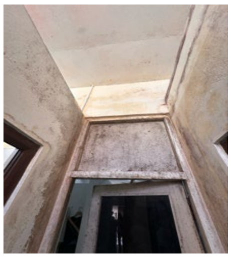
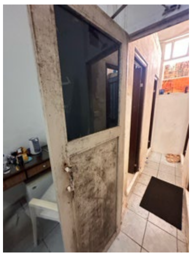
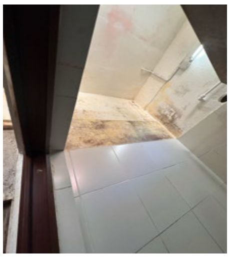
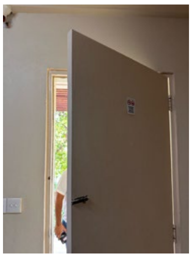
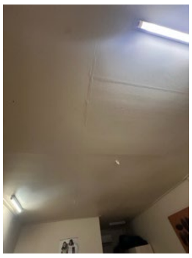
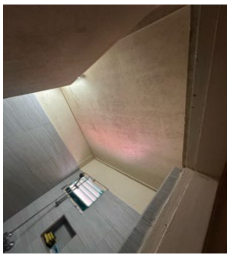
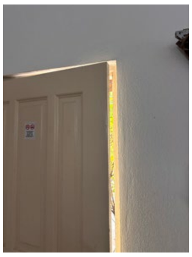
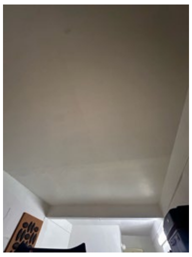
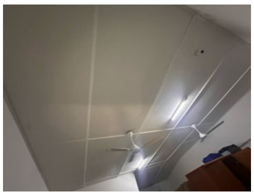
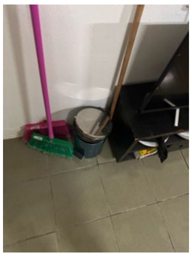
From a quality perspective, the signs on the housekeeping pantries are not appealing. It is recommended to replace them with wooden boards for a cleaner, more professional look.	
Pools: Correct PPE and training must be provided to pool attendants. PPE must be stored hygienically.	   

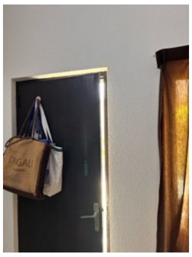
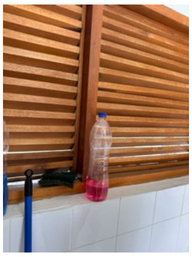
HR - BOH and Staff Accommodation

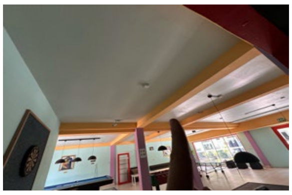
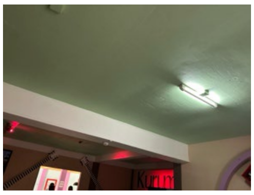
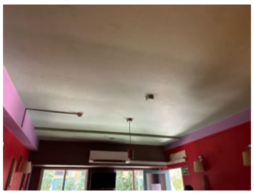
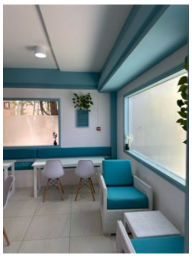
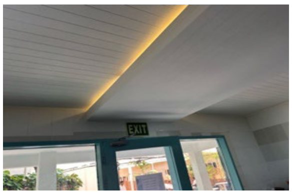
NC	Photos
HR stores and changing room: these areas were observed to be dirty and very disorganized.	
The same areas mentioned above require the Security team to verify the presence and functionality of smoke detectors.	
Smoking in unauthorized areas	

Common finding:	1. Most of the staff rooms lack smoke detectors, house rules signage, no-smoking signs, and evacuation maps. 2. A large number of inspected rooms also did not have lidded waste bins.
<u>Room 452:</u> - no smoke detector - no House rules, ev. map and no smoking sign.	  
<u>Room 444:</u> - no smoke detector - no House rules, ev. map and no smoking sign.	 
<u>Room 423:</u> - no smoke detector - no House rules, ev. map and no smoking sign. - unlabeled chemical - paint peels off the ceiling	   
<u>Room 379:</u> - no smoke detector - no House rules, ev. map and no smoking sign. - dead cockroach was found	  
<u>Room 394:</u> - no smoke detector - no House rules, ev. map and no smoking sign.	  

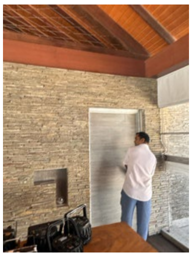
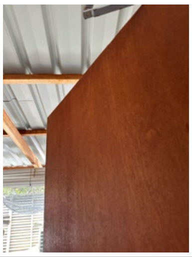
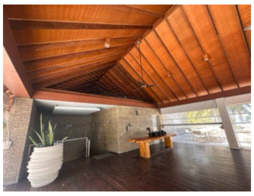
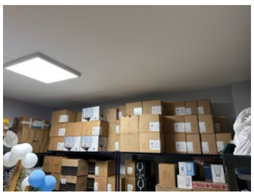
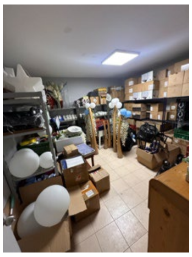
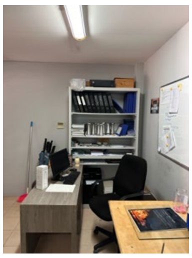
<u>Room 374:</u> Cigarette buts outside the room (room was not inspected)	
<u>Room 378:</u> - no smoke detector - no House rules, ev. map and no smoking sign. - the bin was in place	
<u>Room 371:</u> - no smoke detector - no House rules, ev. map and no smoking sign. - Exhaust hood cover has fallen off - the bin was in place	
<u>Room 358:</u> - no smoke detector - no House rules, ev. map and no smoking sign. - Poor ventilation in the bathroom led to heavy mold formation	

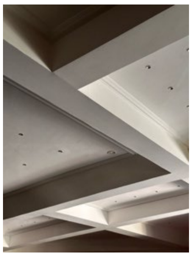
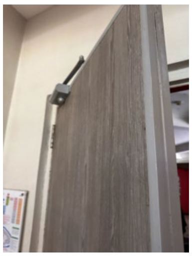
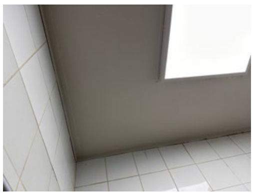
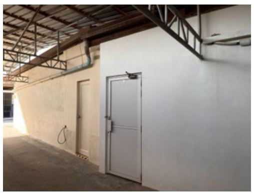
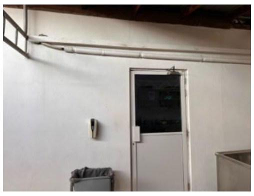
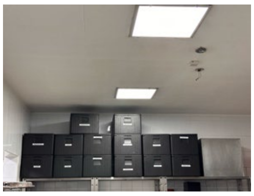
Room 349: - the number has vanished - no smoke detector - no House rules, ev. map and no smoking sign. - Poor ventilation in the bathroom led to heavy mold formation - Dirty AC - Smoking outside the room	         
Room 323: - no smoke detector - no House rules, ev. map - Poor ventilation in the bathroom led to mold formation	   
Room 316: - no smoke detector - no House rules, ev. map - Chemicals without labels	   
Room 340: - no smoke detector - no House rules, ev. map - the bin was in place	   

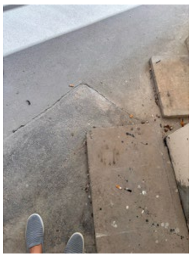
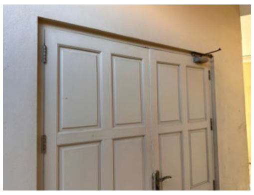
Room 337: - no smoke detector - no House rules, ev. Map - Dusty exhaust fan - the bin was in place	  
Room 334: - no smoke detector - no House rules, ev. Map - Dusty exhaust fan - no bin in place - damages on the wall	    
Mosque: Two chemicals without labels were noted.	 
Buggy charging area must be cleared and arranged. Colleagues must be informed not to keep water bottles or any other fluids next to it.	 
BOH: fire points must not be blocked with plants	
Staff Laundry: - Fix the drain pipe properly. - Clean the dusty fan. - Address burn marks on the iron.	  

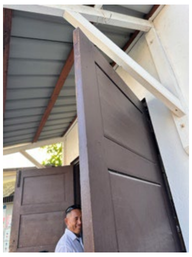
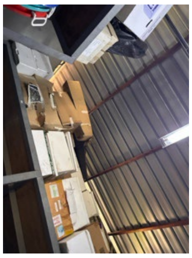
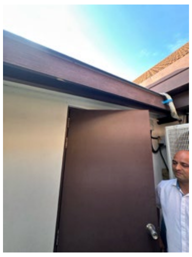
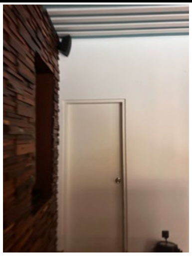
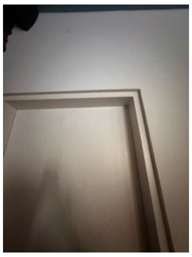
Ufaa: - Additional smoke detectors to be added - Back door must have a sign board - Storage inside the building must be re-arranged - electrical panels must be covered	   
Easy Staff Bar: 1. Storage is moldy 2. Boxes touching the ceiling 3. No emergency light and exit sign	    
Coffee shop: MCP is located inside the building, recommended to relocate. No emergency light	  
Cooking area: The area around the waste bin was dirty, with food debris present, which could attract pests.	

Kitchens & Bars

NC	Photos
Thila: Sign boards must be installed on all doors	    
Thila: Emergency lights must be installed in the public areas	 
Thila, 2nd Floor: 1. The MCP and extinguishers are in hard-to-reach areas; it is recommended to relocate them. 2. Clear the area of unnecessary items and gas cylinders.	    
Thila, 2nd Floor F&B Store and Office: - Boxes were stacked to the ceiling. - The area needs better organization. - Improve light intensity at the working desk.	  

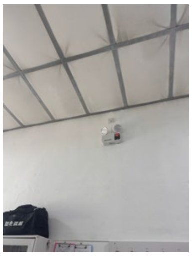
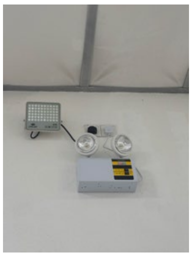
Vihamaana Meeting room: no emergency light was noted.	
Vihamaana Bar: All the doors must have sign boards.	 
Vihamaana: Exit signs and emergency lights to be installed	 
Vihamaana: All the doors must have sign boards.	   
Vihamaana: Boxes were stored too close to the ceiling.	
Vihamaana: the sockets have to be enclosed with waterproof guards.	

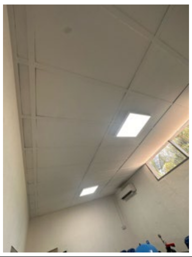
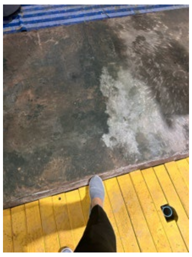
Khing Thai: - Check installed Emergency lights to see whether all are working - Install additional emergency lights in the restaurant	   
Install additional lighting along the pathway behind Mahal and Khing Thai.	
AlQasar: the "Danger" sign has been detached from one side.	
AlQasar: smoking in unauthorized places	
AlQasar: all doors must have a signboards	
Staff Canteen: the chemical store is right behind the walk I. chiller, hence all	

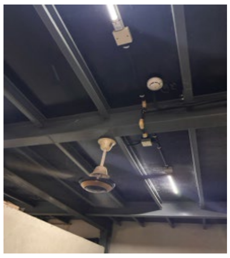
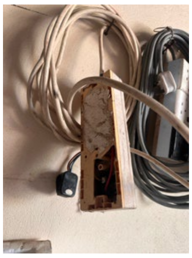
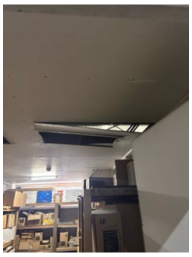
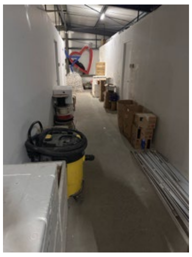
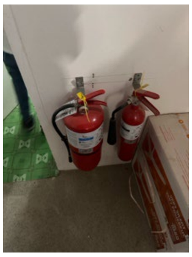
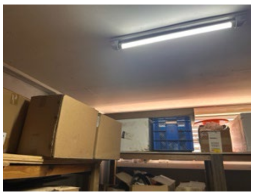
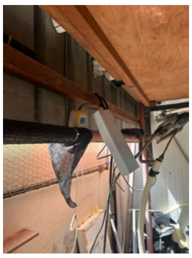
Staff Canteen: Emergency lights to be added.	
F&B/Culinary Store: - signboard to be placed at the entrance door - the store has to be organized - broken ladder to be replaced	   
FEZ: signboards to be placed on all doors	    

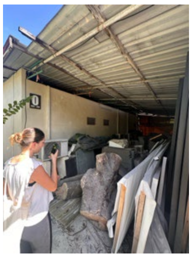
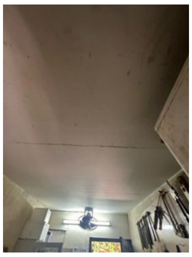
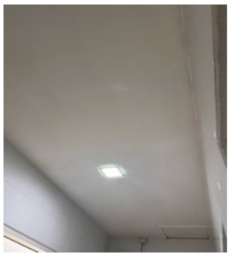
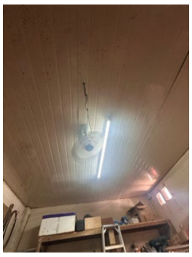
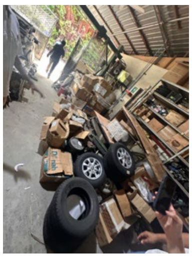
Engineering

Universal Resorts

NC	Photos
Waste Management Area: MSDS was not found for the chemicals	
Waste Management Area: single-use gloves were provided instead of chemical resistant rubber gloves. Please rectify.	 
Several broken ladders were noted.	   
Panel room phone is OOO.	
Some emergency numbers were without serial numbers.	  
Power house: one of the installed fans lack safety grid.	 

Power house and Day-to-day tanks: 1. diesel was stored in unmarked chemical containers. 2. Unlabeled container was found inside the generators room.	 
RO: No smoke detector	
RO plant storage: storage of boxes too close to the ceiling. 30 cm gap to be maintained.	 
RO: Trip hazard should be eliminated or suitable paint must be applied.	
In the RO system, the product water pH was 6.33, which is below the minimum acceptable level of 6.5	
Water pump house requires: - smoke detector - MCP - Fire point	   

<u>Most of the workshops:</u> Smoke detectors are next to the ceiling fans.	   
Mason workshop: - damaged socket and extension cords were noted	   
Workshop: - damaged ceiling - signs of wood-borer	  
Storages: - one step has to be marked to prevent trip hazard - Corridor to be cleared - fire point was blocked	  
Launch storage: - store needs to be organized - boxes were too close to the ceiling, 30 cm gap should be maintained	  
Storage structure next to the diesel tanks must be removed	 

Paint workshop: - the fan has to be covered with the grid - Electrical panels must be covered and labelled	   
Lathe workshop building: MCP must be installed	 
Storage next to the football ground must be organized.	
Several workshops lack smoke detectors, including mechanical w/shop, bottling plant filters room	    
Mechanical w/shop needs to be organized.	
AC Workshop: - Boxes are stored too close to the ceiling. - Loose wires need to be organized and properly maintained.