

SMS Terms & Conditions

Effective Date: August 2, 2026

These SMS Terms & Conditions apply to text messages (SMS) sent between you and Reftekk, Inc. ("Reftekk," "we," "us"). A Reftekk representative will ask for your verbal or in-person consent before adding your mobile number to receive text messages from us — we do not enroll phone numbers in text messaging without this consent.

Types of Messages

Reftekk does not use automated or bulk marketing text blasts. Our text messages are sent individually, by a real member of our team, only as part of standard, requested business communication with customers, suppliers, and other business contacts. Examples include:

- Coordinating a meeting, pickup, or delivery location and time with a customer or supplier
- Receiving a photo or details about a product issue (for example, a photo of a broken product) so we can assist you
- Order, shipping, or logistics updates related to your account
- General customer service follow-up related to an active inquiry, order, or project

Message Frequency

Messaging frequency may vary.

Because we do not send automated messages, how often you hear from us depends entirely on your ongoing communication with our team.

Cost

Message and data rates may apply.

Charges may appear on your mobile phone bill, or reduce your prepaid balance, depending on your mobile carrier and plan.

How to Opt Out

To opt out at any time, text STOP.

After you text STOP, we will send one final confirmation message, and you will not receive further text messages from Reftekk unless you opt in again.

How to Get Help

For assistance, text HELP or visit our website at <https://www.reftekk.com>.

You can also reach us directly at info@reftekk.com or 208-330-3888.

Consent

Consenting to receive text messages is not a condition of any purchase. Consent is collected verbally or in person by a Reftekk representative, and you may withdraw it at any time using the opt-out instructions above.

Carrier Liability

Reftekk and participating mobile carriers are not liable for delayed or undelivered messages.

Privacy

SMS consent is not shared with third parties. Please see the separate Reftekk Privacy Policy for full details on how we collect, use, and protect your personal information.