

# ChatGPT Enterprise vs. Glean



## Why customers choose Glean

### 01 Seamless connectivity across your tools

Integrated across your business with 100+ connectors – Microsoft 365, Salesforce, Jira, Confluence, GitHub, ServiceNow, Slack, and more. Permission-aware by default.

### 02 Built for the enterprise

Reliable answers. Always up-to-date. Enterprise-secure. Trusted by Samsung, Intuit, and LinkedIn for real ROI.

### 03 No lock-in: complete freedom of choice

Your cloud (AWS, GCP or Azure). Your choice of LLMs (OpenAI, Anthropic, Gemini and more). Embedded within popular apps like Salesforce, Zendesk, ServiceNow and more. Open APIs/connectors for custom apps.

## Key differences between ChatGPT Enterprise and Glean

	ChatGPT Enterprise	Glean
<b>Connectivity &amp; Data</b>	Limited to 14 SMB-focused synced and ~20 total connectors (excluding OneDrive, Salesforce, Jira, Confluence, ServiceNow, etc.).	100+ connectors for all company data (M365, Google, Salesforce, Jira, Confluence, GitHub, ServiceNow, etc.).
<b>Relevance &amp; Accuracy</b>	No knowledge graph, leading to less relevant, slower results and LLM responses. Company knowledge incompatible with world knowledge (siloe solutions).	Knowledge Graph maps 60+ signals, across content, people, and activity data, to deliver relevant, personalized answers to users and agents.
<b>Flexibility &amp; Openness</b>	OpenAI models only, SaaS-only deployment.	Your choice of LLMs, SaaS or VPC deployment, no vendor lock-in.
<b>Enterprise-grade Agents</b>	Beta functionality; major, documented safety and privacy risks impact real-world usability.	Horizontal environment for building, deploying, orchestrating and governing agents; available in web app, browser extension, desktop app, and in Slack.
<b>Security &amp; Permissions</b>	Developer platform retrofitted for enterprise; third-party permissions hard to audit, and leads to potential governance risk.	Robust permissions enforcement from source applications.

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" We partner and collaborate with Glean to build AskT. This is our employee concierge which brings both world knowledge, along with the hundred of internal knowledge bases to thousands of our employees' fingertips. "



**Jonathan Abrahamson**  
Chief Product & Digital Office