

What Compliance, Risk and Regulatory Leaders Need to Consider

When Evaluating AI-Powered Regulatory Change Management Solutions

AI-powered Regulatory Intelligence products differ from traditional RCM solutions in key ways that your team needs to know about.

Ask these questions to ensure your choice is AI-RegTech future-proof

Core RCM Use Cases Leveraging AI

How specifically does the solution leverage AI/ML (NLP, classification, LLMs, etc.) to solve RCM challenges such as Horizon Scans, Rulebooks and Obligations, Assessments and Gap Analysis, Co-Pilot Advisory and Regulatory Change Management?

Recognized Leader in RCM and AI

What Industry recognition has the vendor received through Awards in both AI and RegTech? i.e. Regtech100, AI Fintech100, AI Awards, as well as industry-specific, i.e. Banking Tech Awards? Is this AI-Powered Regulatory Intelligence solution full-featured, and is the AI real, or simply Analytics? Can the vendor provide specific, verifiable references or use cases demonstrating successful AI deployment in RCM for similar organizations?

AI Relevance, Context and Mappings

How does the AI determine relevance and applicability? Can it create obligations and map them to internal controls/policies? Are gaps revealed by mapping regulatory requirements and standards to internal artifacts such as policies, procedures, risks, controls or contracts?

AI Technical Capabilities and Models

How does the solution process unstructured and structured data? What specific AI techniques (NLP, ML models) are employed? How are multiple format types ingested, parsed and correlated by AI?

AI Model Governance and Trust

How does the vendor ensure transparency and explainability (XAI)? (e.g., confidence scores, evidence linking, specific XAI methods employed)? Is the AI Architecture shared with you, transparent, proven and explainable? What specific steps are taken during data sourcing, model development, and testing to identify and mitigate potential biases?

Co-Pilot and Agents

Does the product offer a co-pilot to answer queries on both external and internal questions, providing instant answers your compliance questions to save research time, and boost the efficacy of the responses? Can this be driven from your private internal documents?

Roadmap and Governance

What is the vendor's commitment to future development and innovation, regarding AI advancements, model updates, incorporating user feedback, and staying current with rapidly evolving AI and regulatory landscapes? Is Model Governance continually improved for Data Clearance and Acquisition, Pre-processing and Tokenization?

Best Practices and Governance

What is the vendor's approach to responsible AI development and AI ethics? Do they offer guidance on AI strategy and governance including best practices outlining AI Strategy, principles, governance in eBooks, webinars and blogs?

RCM Value Leveraging AI

Does the vendor provide ROI models, including Business Case templates, instructions, examples, spreadsheets, to outline the business case for the solution based on realistic use cases, volumes and timelines that align with your needs?

Intelligent Curated Regulatory Content

Does the product provide AI-powered horizon scans across multiple sources and formats? How is noise reduced, and signals enhanced? What sources (regulatory bodies, jurisdictions, news, standards, guidance) does it cover? How is data ingested, correlated and kept current? How does it handle different languages/formats? Are AI-generated rulebooks, obligations and inventories provided?

Human in the Loop

Is there a mechanism for human oversight and feedback to improve the AI, i.e. confidence scores, links to authoritative sources and customer documents? Are human-in-the-loop checkpoints embedded in your business processes that ensure AI-generated results are reliable, accurate and build trust?

Specialized Language Models

How are the AI models trained, tested, and validated specifically for the RCM domain? i.e. Curated and tuned on a risk, compliance and regulatory corpus, with proven AI model governance and processing steps? Is the model trained using public LLMs or IP?

Accuracy, Validity, Bias

How are potential "hallucinations" or incorrect outputs handled/mitigated? What safeguards, confidence scoring, and processes identify and correct erroneous AI outputs, such as quality assurance protocols, data cleaning and preprocessing, and performance monitoring?

Privacy, Security and Cloud

Beyond standard security, how is data privacy maintained within the AI models? How are AI-specific vulnerabilities addressed? What are the capabilities for demonstrating compliance i.e. SOCII, GDPR, ISO 27001 that incorporate privacy and access controls and Audit trails? Is the product available on a Private Cloud?

Scalability and Performance

Can the solution handle your projected volume of regulatory data and user load, particularly the computational demands of AI processing? Is it purpose-built for AI with the right performance and scalability needed for large-scale number crunching and analysis that is at the heart of AI?

Implementation and Support

What AI-specific expertise does the vendor provide for setup, integration and user training? What is the typical timeline and data requirement? What is the Implementation methodology, templates for project plan with estimates. What levels of customer support and AI-specific expertise are offered post-implementation?

4CRISK Awards and Industry Recognition in 2025

