

Tability Enterprise Success Program

The Tability Enterprise Success Program helps Enterprise customers roll out OKRs successfully with Tability and achieve measurable outcomes in their first quarter of usage. This program provides structured onboarding, ongoing success management, and direct collaboration with our product team.

Program Goals

- ✓ Ensure a smooth and efficient rollout
- ✓ Enable confident OKR creation, tracking, and review in Tability
- ✓ Define and meet success criteria within the first 90 days
- ✓ Establish a long-term partnership to help shape Tability's roadmap

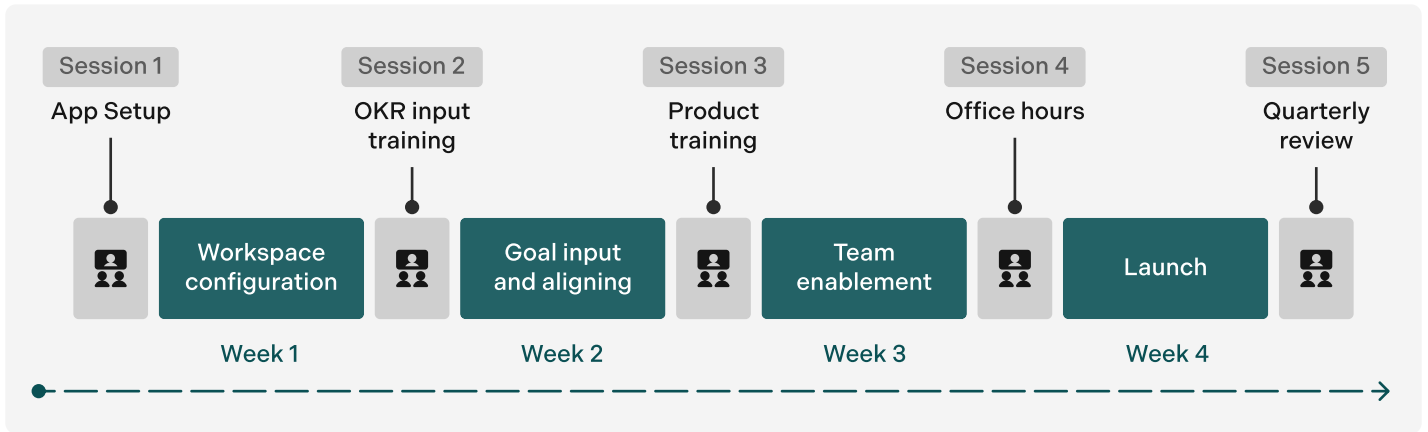
Expected outcomes

- ✓ Complete, active OKR setup in Tability
- ✓ Confident OKR check-ins and reviews
- ✓ Established OKR adoption rhythm
- ✓ Ongoing partnership with the Tability team for long-term success

Program Rundown

Phase	Session	Description	Duration
Setup & Alignment	App setup & Success planning	Configure security settings and set success criteria for Q1	45 min
Education & Enablement	OKR input & linking	Guided setup of OKRs in Tability including structuring, linking, and tagging	60 min
	Product Training	Deep dive into features, best practices, and daily and weekly workflows	60 min
	Office hours	Drop-in Q&A session post-rollout	30 min
Review & Optimisation	Quarterly retrospective	Review outcomes, learnings, and progress against success criteria	30 min

Program Timeline



Post-Onboarding Partnership

✓ Quarterly Check-ins

Ongoing alignment and progress review with your Customer Success Manager

! Priority Support

Faster response times and direct contact information for your organization

🤝 Product Collaboration

Meet with our Product team to provide input and feedback to help shape the Tability roadmap

Availability & Response

👤 **Dedicated Customer Success Manager** during rollout and partnership

🕒 **Business hours coverage:** Monday-Friday, 9am-5pm CST

💬 **Priority email and live-chat support** for Enterprise customers

Add-on

Deluxe Onboarding Package

We also offer a Deluxe onboarding package available that includes OKR input by our team and two additional sessions:

✓ Team OKR training

Learning the fundamentals of OKRs and a guided OKR workshop

✓ Setup Review

30 minutes to review Tability and OKR setup

✓ Dedicated CX Manager

Regular check-ins throughout the first quarter of usage. Ad-hoc or after-hour availability.



Pricing

Premium Onboarding Package

Included

with minimum 100 paid seats*

Add-on

Deluxe Onboarding Package

+\$1,000

Purchase of Premium Onboarding Package required

All prices are in USD. Onboarding packages are one-time fee and require an active Tability subscription. For full product pricing, visit www.tability.io/pricing.

* If your organisation does not meet the minimum annual commitment, Premium Onboarding is available as a one-time purchase for \$2,500 USD.



Further OKR support and training

Need more OKR help? Tability customers get access to our network of certified OKR coaches and consulting partners for expert guidance on goal-setting, alignment, and implementation.

These services are provided by external partners and may involve additional fees. For a full list of our certified Tability Partners visit our partners page: www.tability.io/partners

Getting started

If you're ready to begin your rollout, contact our team and we'll guide you through the onboarding process, timelines, and next steps for your organisation.

Email: support@tability.io

