



Registering for myCareHC

Your new healthcare benefits experience is about to begin. Below are instructions to guide you through the simple registration process.

Step 1

Go to

mycareHC.com



Step 2

You will click on “New here? Sign up” to create a new account

STEP 3

Next, enter your Group Number

Step 4

Then, enter in your Member ID

STEP 5

Verify your information

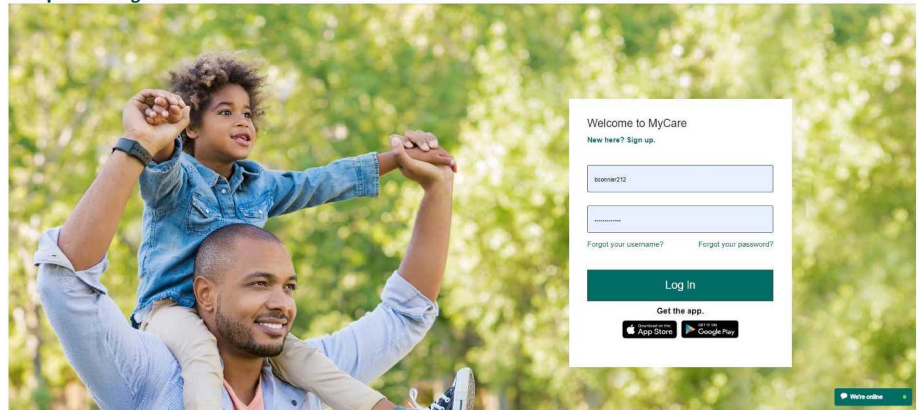
Once you confirm your information, click the verify button and you'll be sent a verification code to that email address

STEP 6

After verifying your information, proceed with remaining prompts to create your username and password in the registration process.

And thats it!

~personify^{HEALTH}™



Back

To get started, we will need your

Group Number

Member ID

ex: GH1-38842

ex: HQAY31BS

Above information is available on your member ID card.

View Sample ID Card

Please contact us at mycare@healthcomp.com for any questions

Submit

*IMPORTANT (STEP 5):

If you don't receive verification emails, it's likely due to security restrictions set by your IT department. To resolve this, please use different email address, preferably a personal one. To make this change, simply click on "Update".

Scan to Download



You can also register for your myCareHC account through the myCareHC app.

If you have any questions, please call our Crumdale Advocates team at the number on your ID card.

~personify^{HEALTH}™



Need Help Understanding Your Benefits?

**We're here to
make it simple
and personal.**

Your Crumdale Advocate is your go-to resource for questions about your health benefits, insurance, or medical bills. Whether you're figuring out where to go, what's covered, or how to lower a bill — we're on your side.



What We Can Help With:

01. — Finding in-network doctors or specialists
02. — Understanding your medical bills
03. — Getting help with denied claims
04. — Answering questions about what's covered
05. — Locating lower-cost prescriptions
06. — Getting records sent to new doctors
07. — Setting up payment plans
08. — Sorting out insurance paperwork
09. — Helping with prior authorizations or appeals

Why Crumdale Advocates?

- One place for answers
- Speak with real people – no phone maze
- Fast, friendly help
- No confusing jargon
- Support you can trust

How to Reach Us

Call or Text:
(833) 200-0056

Email:
advocates@crumdalespecialty.com

Available:
Monday-Friday 8am - 7pm EST
We respond within 4 business hours



How to download your digital member ID card

Easily access your digital member ID card anytime, anywhere.

Follow the instructions below to access your digital member ID card.

1. Go to the myCareHC website below to register as a new user on the member portal and download the myCareHC app to view, download, print or email your ID card.

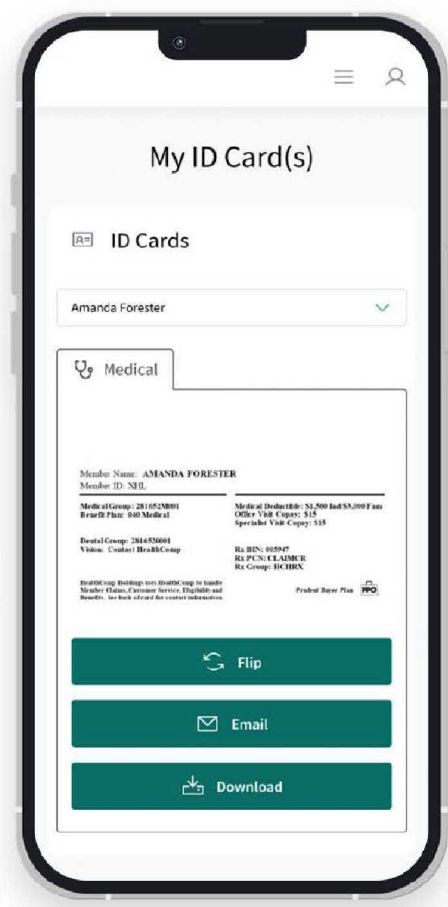
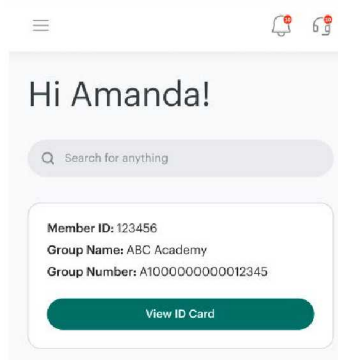


2. At the top of the home page, you will see a button that says "View ID Card."

3. Select this tab to access your medical ID card.

In this tab, you will be able to:

- View your digital ID card
(Use the mobile app to show ID card to provider)
- Order a replacement ID card
- Download as a PDF
- Email ID card
- Print ID card



Need support?

The Crumdale Advocates team is ready to assist you.
Just call the number on your ID card.

Download the
myCareHC Mobile App



Scan to Download





myCareHC: Your all-in-one healthcare platform

myCareHC delivers innovative features and functionality to enhance your digital benefits experience.



Connect Anytime, Anywhere

Reach out to our Member Services team with any queries or issues about claims, health plans, or providers. For immediate assistance, engage in real-time conversations through live chat. Star important conversations for retrieval and archive the ones you don't need right away.



Seamless Claim Management

Keep a tab on your current year's plan summary. Submit, find, and track the status of your claims with ease. Plus, you can search and filter through your claims for even easier management.



Your All-in-One Hub

myCare offers a centralized hub for all essential tools and resources to effortlessly manage your plan. Stay updated with the latest announcements and key information about your healthcare.



Take Control of your Benefits

View your benefits in detail. Access your clinical and supplemental benefits for you or any dependent.



Always Have Your ID on Hand

Never be without your ID again. Access your digital ID card via the Mobile App or portal, and if needed, easily order replacement ID cards for yourself or dependents.



Download the myCareHC app or visit our website

mycareHC.com

