

MEMBER SERVICES



(267) 348-3492 | www.wellnet.com

Welcome to WellNet Healthcare

Balise Motor Sales Company recently partnered with WellNet Healthcare in the administration of your health care benefits. For more than 25 years, WellNet has delivered an exceptional member experience to our customers and we pride ourselves on being the most innovative healthcare company in the market today.

WellNet Healthcare's objective is to simplify the healthcare experience and provide comfort to you and your family. This is accomplished by allowing you to manage your healthcare needs through the access of the best and most efficient tools, as well as providing an individualized guided experience with the support of our advocacy team.

Member Portal Access Instructions

Registration

1. Visit your Member Portal at **WellNet.com** and click the "Portal Login" button.
2. In the upper right corner of the Member Portal home screen, click the **Register Now** button.

Register Now

3. Your **ID Number** can be found on your Welcome Letter or WellNet ID Card. If you do not have an ID Number, please contact **(267) 348-3492** or service@wellnet.com.

Logging In

Once you have registered for the Member Portal, you may use your username and password to log in. The **Login** button is in the upper right corner of the Member Portal home screen.

Login

We're happy to see you return! Please login to continue.

Username:

Password:

[Forgot Password?](#)

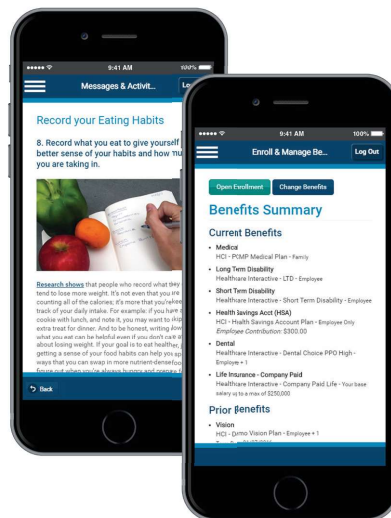
Need help logging in?
Click to chat securely
with our support team

WellNet.com > click "Portal Login"
(267) 348-3492



Stay Connected On the Go!

Look for the **WellNet** mobile app in the iPhone App Store and Google Play Store.



Use your mobile device to access the same great health plan and wellness features of your Member Portal!



Frequently Asked Questions

How do I access my benefit information?

All benefit information, including description of coverage, claim status, and various forms are available through the member portal or mobile device. Visit www.wellnet.com and click on "Portal Login"

Where is my ID Card?

Your WellNet ID card will arrive in the mail shortly. You can also download a copy of your ID from the member portal or access through your mobile app.

How do I locate a provider?

To locate a provider, contact the WellNet Advocacy team. Representatives are available Monday through Friday, 8:30 a.m. to 7:00 p.m. EST. at (267) 348-3492

Other Questions?

We are here to help!
Contact WellNet Advocacy services for any questions.

(267) 348-3492
Advocacy@wellnet.com