

Grove Campus Code of Conduct

Updated 10/23/2025

Welcome to The Grove! As part of our commitment to providing a safe and enjoyable experience for all, we have developed a set of guidelines for groups and individuals visiting the facility. These protocols prioritize safety, respect, and the preservation of our shared community space.

This Code of Conduct applies to all individuals, groups, renters, guests, and program participants using any part of The Grove Regional Community Center campus (interior and exterior). It works in conjunction with The Grove's Facility Use Manual, Participant Waiver, and Dispute Resolution Policy.

- **1. Commitment to Safety and Respect:** Our top priority at The Grove is safety—both physical and emotional. To foster a welcoming environment for all, we ask that every participant follows these expectations:
 - Take care of the building, equipment, and all shared areas.
 - Treat others with kindness, patience, and fairness.
 - Follow guidelines and instructions during activities or classes.
- **2. Building Security:** To protect all users and staff, please adhere to the following building security procedures:
 - Sign in upon arrival and sign out when leaving the facility. This helps monitor who is in the building and ensures everyone is accounted for in the event of an emergency.
 - Use only the main entrance unless otherwise instructed by staff. This helps control access to the building and prevents unauthorized entry.
 - Access only the spaces included in your rental, program agreement, or reason for visit.
- **3. Minor Supervision:** Minors (under age 18) must be supervised at all times while on the premises:
 - Parents or guardians are responsible for the supervision of their children at all times. This
 includes staying with them while they are in the facility (eg. at Kids Cove during event in caf).
 - Guardians are responsible for minors' proper care of equipment and respect for facility rules.
 - The Kids Cove is intended exclusively for children under the age of four. Older children should not use this space to respect the capacity of the various equipment in the area.
- **4. Equipment Use:** Proper care and handling of equipment ensures safety and accessibility for all participants. Failure to follow these expectations may result in personal liability for damages or injuries caused by negligent behavior. If equipment is used:
 - Return all equipment to its designated storage area after use.

- Use equipment only as intended to prevent injury or damage.
- Report malfunctioning or broken equipment to staff immediately.
- Users are responsible for repair or replacement costs for any damage caused by misuse or negligence.
- **5. Large Group Activities:** Event hosts and instructors are to maintain an orderly and safe environment during physical activities, these practices help prevent accidents and support inclusivity and safety.
 - Avoid chaotic play or overcrowding in the gym, activity field, or activity location.
 - Organize structured activities by age group or supervision level to ensure safety with overlapping ages.
- **6. Consequences of Non-Compliance:** The Grove is committed to maintaining a safe, secure, well-managed, and welcoming environment for all users. Failure to comply with this Code of Conduct may result in the following actions:
 - 1. Warning: A formal reminder to correct the behavior and follow the established guidelines.
 - 2. Temporary Suspension: Continued noncompliance may result in temporary loss of access to the facility. This suspension is intended to give time for a review of the situation and necessary corrections.
 - 3. Termination of Access: Serious or repeated violations may result in permanent loss of facility access.

Decisions regarding disciplinary actions are made by The Grove's administrative staff or authorized representatives. Participants may submit written concerns or requests for review in accordance with The Grove's Dispute Resolution Policy.

This Code works in conjunction with The Grove's Facility Use Manual, Participant Waiver, and Dispute Resolution Policy. By following these guidelines, all participants help maintain The Grove as a safe, inclusive, and welcoming community space. Thank you for your cooperation and commitment to upholding these shared values!