NASA SEWP VI

ORDERING GUIDE

Pn Automation, Inc.

Mission-Based ITC/AV Service Solutions

Federal acquisition support for secure technology, engineering, integration, modernization, and mission services.

CATEGORY C

Contract

80TECH26D1277

GWAC

$20B NTE Ceiling

PoP
Nov. 1, 2026 -
Oct. 31, 2036

1. QUICK CONTACT

SEWP Program Manager	Colonel (Ret.) Trent Upton | (740) 616-5637 | trent@pnautomation.com
SEWP Deputy PM	Ms. Swati Patil | (443) 708-6053 | swati@pnautomation.com
NASA SEWP Helpline	(301) 286-1478 | help@sewp.nasa.gov | M-F, 7:30 AM-6:00 PM ET
Pn Automation, Inc.	3700 Koppers St., Ste. 140, Baltimore, MD 21227 | (301) 579-4669

Pn Automation NASA SEWP VI Contract Page | NASA SEWP

1 SEWP VI Overview

NASA Solutions for Enterprise-Wide Procurement (SEWP), pronounced "soup," is a Government-Wide Acquisition Contract (GWAC) that provides Federal agencies and approved contractors access to Information Technology, Communication, and Audio-Visual (ITC/AV) solutions and services. SEWP has evolved since its creation in 1993 to support broad Federal technology acquisition needs.

SEWP VI is organized into three scope categories: Category A - ITC/AV Solutions; Category B - Enterprise-Wide ITC/AV Service Solutions; and Category C - Mission-Based ITC/AV Service Solutions. Pn Automation, Inc. is a Category C contract holder.

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Contract Holder	Pn Automation, Inc.
SEWP VI Contract Number	80TECH26D1277
Scope Category	Category C - Mission-Based ITC/AV Service Solutions
Contract Type	Multiple-Award GWAC / IDIQ
Contract Ceiling	$20 Billion NTE
SEWP Fee / Surcharge	0.34%
Period of Performance	November 1, 2026 - October 31, 2036
Corporate UEI / CAGE	G5R7NJM44MM8 / 6K4V9

About Pn Automation

Pn Automation is a Federal technology solutions and systems integration company supporting digital modernization, artificial intelligence, data and analytics, RFID and intelligent asset visibility, cloud and infrastructure, cybersecurity, systems integration, and professional and engineering services. Under SEWP VI Category C, Federal customers may acquire mission-based ITC/AV service solutions within the awarded scope.

2 Program Support & Escalation Contact Matrix

Support Role	Name / Title	Phone	Email Address
Pn Automation SEWP Program Manager	Colonel (Ret.) Trent Upton	(740) 616-5637	trent@pnautomation.com
Pn Automation SEWP Deputy PM	Ms. Swati Patil	(443) 708-6053	swati@pnautomation.com
NASA SEWP Helpline / PMO Desk	SEWP PMO (M-F, 7:30 AM-6:00 PM ET)	(301) 286-1478	help@sewp.nasa.gov

Escalation Path

- Routine quote, scope, ordering, or delivery question: contact the Pn Automation SEWP Program Manager or Deputy PM.
- Problematic order, delivery, acceptance, warranty, or post-delivery issue: contact the Pn Automation SEWP Program Manager; include the Delivery Order number, agency, issue description, required resolution date, and relevant supporting documentation.
- SEWP process, scope, QRT, or PMO-level assistance: contact the NASA SEWP Helpline / PMO Desk.
- Unresolved or time-critical matter: escalate concurrently to the Pn Automation SEWP Program Manager and the appropriate NASA SEWP PMO contact.

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3 How to Obtain a Quote

Federal customers may request pricing for in-scope hardware, software, services, and integrated solutions through the NASA SEWP Quote Request Tool (QRT) or through the ordering agency's authorized acquisition process. For Pn Automation support, provide sufficient technical and acquisition information to permit an accurate, compliant response.

Step	Action	What to Do
1	**Define the requirement**	Identify the mission need, technical requirements, quantities, locations, performance period, security constraints, and desired delivery schedule.
2	**Use the SEWP QRT / agency process**	Issue the RFQ or market research request in accordance with agency procedures and applicable SEWP rules.
3	**Engage Pn Automation**	Contact Trent Upton or Swati Patil for clarification, solution shaping, scope questions, and quote coordination.
4	**Receive and evaluate the quote**	Pn Automation will identify the quoted solution/services, pricing, assumptions, quote validity period, and applicable terms.
5	**Issue the Delivery Order**	The ordering agency's procurement office issues the Delivery Order. NASA SEWP PMO reviews, processes, tracks, and forwards issued orders to the Contract Holder.

Recommended Request Information

Include, as applicable: agency and contracting office; technical point of contact; requirement description or statement of work; bill of materials; quantities; delivery locations; required delivery/performance dates; security and access requirements; acceptance criteria; funding/CLIN structure; and any agency-specific ordering instructions.

4 Fair Opportunity

SEWP VI is a multiple-award contract. Ordering agencies are responsible for applying fair opportunity requirements at the individual order level, as appropriate under FAR 16.505(b). The NASA SEWP online Quote Request Tool is the recommended mechanism for soliciting eligible Contract Holders and supporting the ordering agency's acquisition process.

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For formal RFQs, Pn Automation will respond with solutions and services available under its SEWP VI contract and in accordance with the Contract Holder User Manual. If the solicitation does not permit partial quotes, the response must address the full requirement or Pn Automation will submit a No Bid.

5 What Is in Scope for Pn Automation's SEWP VI Contract?

Pn Automation's award is under Category C - Mission-Based ITC/AV Service Solutions. Within the awarded scope and SEWP database/process requirements, Pn Automation supports integrated mission technology services including:

• Artificial Intelligence & Machine Learning - agentic AI, machine learning, computer vision, intelligent automation, predictive analytics, and AI-enabled decision support.

• Enterprise Software & Digital Modernization - modern application development, cloud-native platforms, APIs, microservices, mobile applications, workflow automation, and legacy modernization.

• Data & Analytics - data engineering, enterprise data platforms, dashboards, analytics, data integration, governance, and decision-support solutions.

• RFID & Intelligent Asset Visibility - passive/active RFID, edge computing, asset tracking, inventory modernization, sensors, IoT, and operational visibility.

• Cloud & Infrastructure - secure cloud architecture, hybrid environments, networking, edge infrastructure, DevSecOps, and platform engineering.

• Cybersecurity - Zero Trust architecture, RMF support, vulnerability management, secure application development, and cybersecurity integration.

• Systems Integration - integration of commercial technologies, Government systems, enterprise applications, devices, networks, APIs, and mission platforms.

• Professional & Engineering Services - systems/software engineering, architecture, program management, implementation, training, sustainment, and technical support.

Scope assistance: If an agency would like NASA SEWP to assess whether a requirement is within scope, send an overview and/or bill of materials to help@sewp.nasa.gov.

6 Ordering Process

Each Federal agency establishes its internal Purchase Request (PR) and Delivery Order (DO) procedures. NASA SEWP PMO does not issue Delivery Orders. The ordering agency's procurement office issues the DO; the SEWP PMO reviews, processes, tracks, and forwards issued DOs to the applicable Contract Holder.

1. End user defines the requirement and prepares the Purchase Request.

2. Agency procurement office conducts market research / fair opportunity and solicits quotes using the SEWP QRT or other authorized agency process.

3. Agency evaluates responses and documents its order decision in accordance with applicable FAR and agency procedures.

4. Agency procurement office issues the Delivery Order using a valid Federal agency DO form and order number.

5. The order routes through NASA SEWP PMO for processing and tracking, then to Pn Automation.

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6. Pn Automation acknowledges the order, validates requirements, coordinates kickoff/delivery, and performs in accordance with the Delivery Order.

Order Modifications

Modifications to SEWP Delivery Orders must follow the ordering agency's modification process and route through the NASA SEWP PMO. Customers should coordinate proposed changes with the Pn Automation SEWP Program Manager before execution when the change affects scope, schedule, delivery, acceptance, or pricing.

7 Installation, Warranty, Technical Support & Post-Delivery Issues

The specific installation, warranty, extended warranty, software support, technical support, maintenance, training, and other post-delivery terms applicable to an order will be identified in the Delivery Order, Pn Automation quote, statement of work, and/or manufacturer or software publisher terms, as applicable.

Issue Type	Primary Action	Pn Automation Contact
Installation / deployment	Coordinate site access, implementation schedule, prerequisites, acceptance criteria, and installation responsibilities defined by the order.	Trent Upton / Swati Patil
Basic or extended warranty	Provide DO number, affected product/service, serial/license information if applicable, failure description, and requested resolution.	Trent Upton / Swati Patil
Software / technical support	Provide environment, version, error details, business/mission impact, troubleshooting performed, and logs/screenshots when appropriate.	Trent Upton / Swati Patil
Delivery discrepancy	Identify missing, damaged, incorrect, delayed, or nonconforming items/services and provide receiving documentation.	Trent Upton / Swati Patil
Acceptance / invoice issue	Identify the CLIN, deliverable, acceptance status, invoice reference, and specific discrepancy.	Trent Upton / Swati Patil

Problematic Order Troubleshooting

For rapid resolution, send the Delivery Order number, ordering agency, contracting officer/ordering officer contact, affected CLIN or deliverable, description of the issue, operational impact, actions already taken, desired resolution, and required-by date. Pn Automation will coordinate internally and, when necessary, with manufacturers, software publishers, subcontractors, and the NASA SEWP PMO.

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8 Ordering Guide Administration & Compliance

This ordering guide is intended to satisfy the SEWP VI requirement for an electronic guide suitable for downloading and printing. Pn Automation will maintain the guide as a customer-facing contract resource and update it following contract modifications in accordance with applicable SEWP VI requirements.

The guide should be used together with the NASA SEWP VI contract, the Contract Holder User Manual (CHUM), the ordering agency's acquisition procedures, and the specific terms of each Delivery Order. If a conflict exists, the contract and order terms govern.

9 Web Resources

- Pn Automation SEWP VI Category C
- Pn Automation Corporate Website
- NASA SEWP

NASA SEWP Helpline: help@sewp.nasa.gov | (301) 286-1478 | M-F, 7:30 AM-6:00 PM ET

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10 10. Customer Quick Reference

Need	Contact / Action
Request a quote / solution clarification	Colonel (Ret.) Trent Upton - (740) 616-5637 - trent@pnautomation.com
Backup program support	Ms. Swati Patil - (443) 708-6053 - swati@pnautomation.com
SEWP scope / QRT / PMO process question	NASA SEWP Helpline - (301) 286-1478 - help@sewp.nasa.gov
Order or post-delivery problem	Provide DO number and issue details to Pn Automation SEWP Program Manager; escalate to NASA SEWP PMO when needed.
Contract reference	Pn Automation, Inc. - 80TECH26D1277 - Category C

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