CROFT
cargo

Connecting people & products globally



croftcargo.com

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1

Our Promise

Our People Are Our Assets

Dedication and commitment to our customers' peace of mind has always been our driver; and you can't achieve that without the right people. That's why, at Croft Cargo, we have a really special team. We are a trusted bunch of freight forwarders, cargo specialists, domestic and international delivery experts, with years of experience and specialist know-how.

We understand home and global shipping demands and requirements across the sectors, as well as the pressures faced by today's commercial industries.

Working with Croft Cargo, you'll have your own go-to person, from your initial query right through to invoicing. You'll never be passed to other departments. You'll never speak to someone who doesn't know you and the detail of your requirements, from end-to-end.

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About Us

Croft Cargo was started back in 2010 by founder and owner Lee Meadowcroft along with his wife Laura.

Based in Yorkshire Croft cargo has established itself as a fantastic logistics company with service and reliability as the cornerstone of the business.

Over the years Croft has created a fantastic team to look after our clients cargo. We have over 100 years combined experience and they are the most valuable asset to the business.

As a Yorkshire company, our door is always open to welcome new and old clients to discuss their requirements.



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The Team

Our People Make Sure Your Cargo Is Always On Track.

From when we were originally formed in 2010, our customers have appreciated the personal service we provide; unique in many ways within such a corporate industry. They can call us for the little things as well as the big, urgent jobs; we're approachable, and happy to spend time discussing business or just catching up.

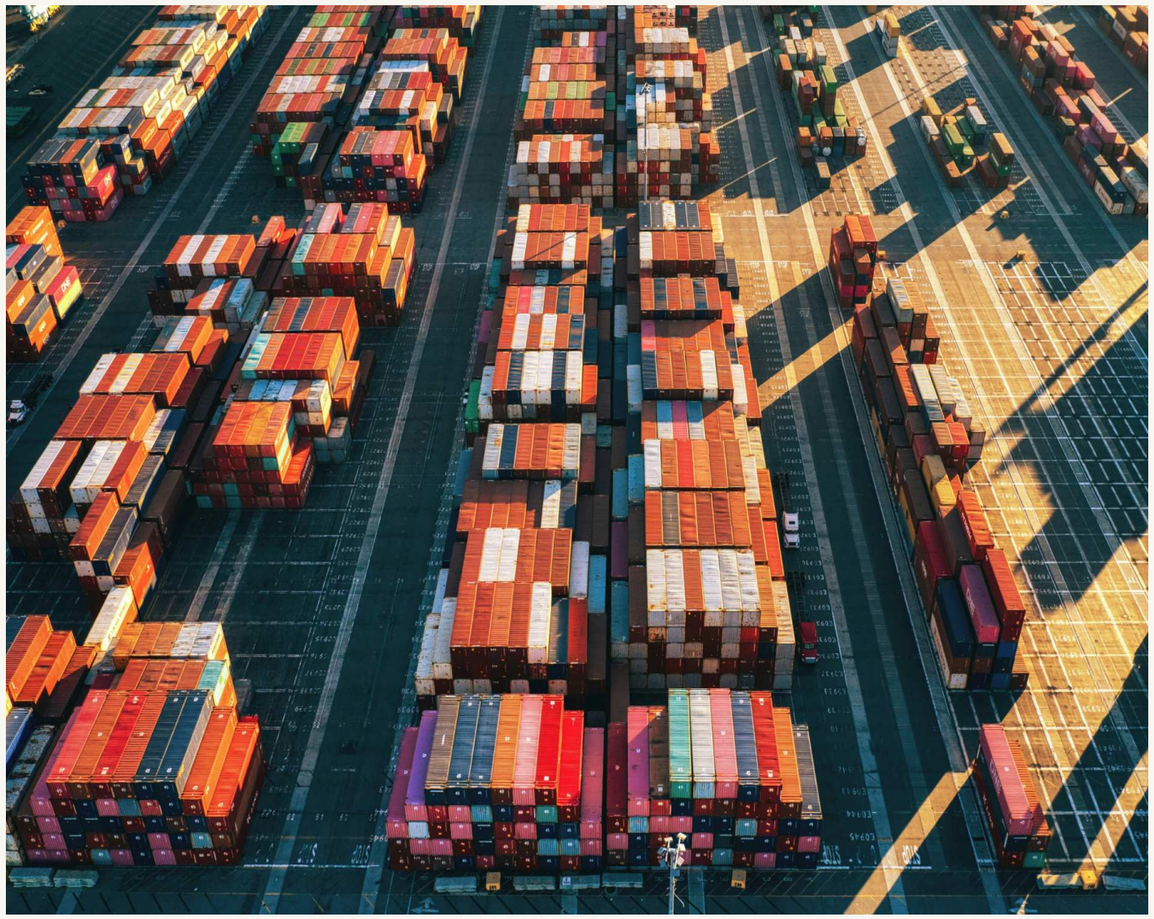
To us, it's all part of the job we enjoy. And we're delighted to invite you to our newly-renovated offices, anytime you'd like to join us for a coffee. We regularly welcome our customers through our doors for a catch-up. It gives us the chance to show off our Team Croft hospitality, and what goes on behind the scenes at Croft HQ. Our customers know, at Croft Cargo, our friendliness, advice and support isn't an add-on, it's in everything we do. We're very proud of that.



Lee

Founder & Owner

lee@croftcargo.com



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Industries

When there's cargo to go, it will be your trusted people, as well as the transport, that get your consignment there reassuringly on time and on budget.

Automotive

Vehicle manufacturers and suppliers to the automotive industry.

When a car part is required, it's usually urgent; we understand when critical, on-time delivery is needed for production lines running to tight schedules. Team Croft's rapid response will ensure you avoid any costly hold-ups. We can also move your components to central locations for easier distribution to your manufacturing centres; we can efficiently distribute your stock using your own SKU numbers, purchase and cataloguing systems.

FMCG

Shops, supermarkets, specific import wholesalers and online retailers.

Our customers trust us with the transportation of their fast-moving, consumer goods such as computers, games, clothes and foodstuffs, handling deliveries direct to the retailer or to the wholesaler. In this diverse sector, each type of product has its own unique requirements, not to mention requiring a supply chain that is leaner and more efficient. Team Croft will put processes in place to ensure fast turnaround so that your merchandise is never left sitting on the shelves.

Food Service

Retailers, supermarkets and wholesalers.

Croft Cargo's temperature-controlled transportation, via refrigerated containers are used for all perishable goods, such as chicken, fish, meat, fruit and frozen foods. Correct container temperatures are overseen, including full instruction to the appropriate shipping line on departure and arrival. This is a complete, peace-of-mind, high-quality service for all food consignment requirements.

Hi-Tech

Computer and electronic equipment manufacturers, retailers, suppliers and distributors.

Transportation for fragile consignments of the computer and electronics tech sector is a specialist area for Team Croft. Delicate components, hard drives and security cards are examples of goods in this industry that attract particular concern for arriving on time for production, but also intact and undamaged. Our proactive team arrange shipping for these fragile items using the most safe and reliable methods, and can advise you on the most effective packaging.

Industrial

Petrochemical, engineering and fabrication.

Croft Cargo are experienced in transporting chemicals, coal and other raw ingredients, such as grain for biofuels, for the industrial sectors. Sheet metal and aluminium deliveries for engineering and fabrication, as well as large quantities of paper and print materials are also covered. You can depend on the reliability of our global network to ensure that containers housing such a range of diverse materials are packed to make the most efficient, cost-effective use of space and are fully protected.

Hotel Logistics

Central warehousing and distribution for hotel chains' branded stock of linen, towels and crockery.

From supplier, to the central storage location of your choice, your hotel stock is professionally managed and distributed. Typically, hotel managers channel orders to our team who then swiftly locate and dispatch required stock to where you need it, using our software system to manage and track distribution.



Oil & Gas

Oil and gas extractors and suppliers.

Croft Cargo understand the critical nature of essential pipeline components required for the oil and gas industries, short notice consignments and the crucial nature of the supply chain network in achieving peace-of-mind deliveries to rigs and platforms. If a component fails and essential spare parts don't arrive on time there are significant implications, potentially even shut-down of a rig. Team Croft's in-depth experience and robust network ensures we can meet the most stringent of deadlines.

Pharma & Healthcare

Pharmaceutical companies and healthcare organisations.

For businesses and organisations licensed to import or export medical products, such as drugs and medication, it is important they are moved safely and securely, as well as efficiently and to schedule. Croft Cargo take care of all customs checks and paperwork, ensuring full compliance, and in liaison with our trusted overseas agents. Bespoke software programmes provide full view of paperwork and tracking through the customs process, so that you know your products are safe and secure, and have arrived at their destination on time and in full.

Retail

High street retailers, supermarkets, importers and wholesalers.

Croft Cargo's extensive global network, particularly in China and the Far East, ensures the best in retail logistics. We understand how retail contracts can include lead-in times prior to manufacture, and that there can be heavy financial penalties if orders aren't shipped, or don't arrive on time and in full. Your team are always fully up to date with global sea freight timetables and will advise you on earliest sailing dates, helping you plan ahead with economical sea freight options. And because we know wholesalers do not want to accumulate stock, we can help you manage your supply chain to achieve the perfect balance of efficient turn-arounds with cost-effective logistics.

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Services

Dedication and commitment to our customers' peace of mind has always been our driver



Air Freight

All your time-critical consignments flying in on time, every time, from and to anywhere in the world.

If speed is critical, and your consignment must absolutely be there at a certain time, we can advise you on air freight options. If you're transporting high value or fragile cargo, air freight is a particularly good option. Protecting your businesses' profitability is always our aim so we will discuss the choices available.

We have access to specialist airlines that can offer vital flexibility on price. Weight is more crucial when it comes to flying cargo, as you'd expect, but there are different carrier options on offer, depending on how time-critical your delivery is. We'll talk to you too about duty and VAT, and the impact of any international payments.

Our customers trust us as experienced navigators of the customs processes, with up-to-date know-how of the most cost-effective ways to move goods internationally. Reliable tracking, security and safety checks, with trusted agents for any onward distribution requirements are our day-today. Our swift and efficient service, always with transparent, upfront costing, keeps you fully informed. You'll just know that your delivery landed on time, safely and with full compliance.



Sea Freight

Safe, secure and ripple-free. Shipping for all loads and sizes, whichever ocean you need to cross.

If you use sea freight as part of your logistics, it's recommended that you have an expert by your side. Croft Cargo sea freight specialists organise international shipment and freight forwarding every day, for our customers all over the world; they are experienced in customs paperwork, shipment of goods types, acceptable packaging and the most cost-effective options for different consignments.

We use a range of exclusive-use containers to transport your goods, but if your shipment doesn't need a whole container to itself, we can advise you on LCL (Less Container Load) options. We are skilled supply chain managers, enabling you to be able to share cost and container space with other clients, whose contents we know, so there is no danger of incompatible goods.

Croft Cargo offers the full range of security options for our customers' peace of mind, including onboard monitoring of cargo condition, tracking and prediction of logistic milestones and the ability to transmit container data.

Road Freight

The quality of your delivery service is a direct reflection on you. We take that seriously.

We understand the impact that your organisation's logistics can have on your customers' loyalty, so we pride ourselves on providing the best in end-to-end road freight services, working under contract only with trusted hauliers.

Customers need to be able track consignments, request bio-diesel-fuelled transport and have delivery options available to them that complement their lifestyle. Our long- standing relationships with hauliers mean that not only can we offer highly competitive road freight services, but all the contemporary options, across the industries.

We're upfront and fully transparent about all costs and delivery targets, so you can confidently provide the service your customers expect. Reliable, efficient road freight logistics that won't let you and your customers down, mean you can concentrate on other aspects of your business, whilst knowing that Croft Cargo are just taking great care of your domestic deliveries.

Rail Freight

Help to choose cost-effective rail freight that delivers on reliability and environmental targets.

Rail freight is a viable, green option for all your domestic deliveries, and any consignments arriving from, or to be forwarded to, the EU via ferry or the Channel Tunnel. Our knowledgeable Team Croft will advise you on route choices and arrange the seamless logistics of your rail freight from end-to-end.

Increasingly, customers want to be assured of their suppliers' commitments to making greener choices, to lessen their environmental impact. Using rail freight as an alternative to road, is said to reduce CO2 emissions by up to 76 per cent compared to road. Rail companies also continue to invest, reducing costs for customers and increasing the payloads they can carry, making rail an increasingly viable option. Rail freight also reduces road congestion and supports regional and local growth.

Whatever your reason for choosing rail, Croft Cargo enable you to achieve swift, on-time delivery for all your consignments, and greener credentials. We will arrange the rail freight that delivers peace of mind, and turns your environmental targets into reality.

Warehousing

Warehousing is a crucial component of your supply chain logistics. Our team can help you.

Warehousing may be an integral part of your business that you choose to outsource to retain financial flexibility or minimise outlay and investment, or it may be that you are making a one-off import or export transaction and do not otherwise need regular warehousing.

Bonded warehousing is also available. All goods entering the UK are subject to VAT and import duty on arrival. If your goods are not needed immediately, we can store them in a bonded warehouse. This means you don't have to pay duties until the items are removed to be transported to their final destination, which helps you avoid the cash-flow issues that can arise when there's a time lapse between import and distribution, and receiving your payment for the order.

We have a range of warehousing and bonded warehousing solutions in locations of your choice within our fully-compliant warehousing network. Our friendly team will chat to you about your options and related costs. It won't be as complex to arrange as you think, and we'll do the work of keeping your goods totally secure.

Express Deliveries

Rapid, trusted, express delivery, for those times when you just need it to get there yesterday.

Whether your urgent item needs to be delivered in Europe tomorrow, to the other end of the country or around the corner, Croft are experienced at making the necessary arrangements to get your item there on time.

In our competitive, fast-paced environment, it's good to know that there are options. There may be times when the potential consequences for not getting an item delivered on time outweighs all other priorities.

Whatever the reason you need ultra-fast delivery, Croft can rapidly arrange the right solution. If we need to send an emergency courier to collect and hand deliver it to a European destination, then that's what we'll do. Whatever your requirement, it won't be anything we haven't dealt with before, with full compliance and on time.



Pick & Pack Services

Storage, picking and packing of your orders, with delivery straight to your customers.

Online retailers who don't have a warehouse and don't want the long-term commitment of leasing one, and the staffing responsibilities that go with it, come to us. Goods are stored in our Croft warehouse, monitored with our state-of-the-art inventory control and then tracked and distributed according to each order.

Third-party warehousing and distribution services make sense for retail businesses whose orders are perhaps cyclical or sporadic as there's no financial commitment to their own warehousing and the recruiting of staff that goes with it. Plus, the chances are your expertise is in other areas of your business, not necessarily in the distribution side, for which you would need a trusted company to take care of your deliveries anyway.

Channelling your orders directly to us means our experienced Croft warehouse team can carefully pick, professionally package, and dispatch and deliver them using our Croft delivery services, including courier and express options. Costs are kept low and you get the trusted service that keeps your customers happy.



Contract Logistics

Complete, or part, supply chain management for your business.

If you're importing and/or exporting goods regularly, it could be more cost-effective to contract your entire logistics requirement, from warehousing and inventory to packing and distribution. Or any part of the logistics chain you need.

Our customers know that we will work with them however they need us to, but it's worth knowing that longer-term contracting brings increased efficiencies and savings. We can even set an annual budget, if that works better for you, or cover a specific period to suit your delivery scheduling.

Longer-term warehousing is more economical but you don't want to pay for something you're unlikely to need. Our warehousing and logistics experts will discuss the options with you. Your requirements may be quite unique but we can assure you that there won't be anything we can't provide a smart solution for. All services are tailored exactly to what your business needs.



Customs Clearance

Get your goods swiftly on their way with our customs regulations experts.

Customs entry regulations and requirements is a specialist area for Croft Cargo. Their in-depth knowledge has been enabling clearance of our customers' vital cargo as it arrives into the UK from outside the EU, to any UK port or airport, for many years.

The UK government requires customs clearance for all cargo arriving from outside the EU. Our knowledge of the regulations and our software systems enable us to handle the customs clearance process on your behalf, ensuring that your goods have a speedy and smooth transition into the country.

Don't run the risk of a hold up at customs, and delaying your onward delivery, due to something going wrong at arrival. No matter what your delivery, Croft Cargo will sort out your customs clearance so that your consignment can get speedily on their way.



Marine Insurance

Transit doesn't have to mean risk, if you've got the right cover.

Most regular importers have marine insurance to cover their goods while they are in transit. Marine insurance covers them for damage or loss to cargo, ships and the transport the cargo is transferred to, or resting in from one point of origin to the next and then to its final destination.

If you don't have cover and have goods being shipped, there is no compulsory requirement to have marine insurance but you are strongly advised to have it. Removal firms who ship customers' personal belongings are particularly advised to be properly and adequately covered in order to provide their customers with full assurance.

If you don't have cover and need help to navigate the complexities of insurance and its terms and definitions, speak to our approachable team who will talk to you in plain English about the right cover for your delivery.

Car Shipping

Croft Cargo arrange specialist transportation of all vehicles; cars, vans, motorbikes to anywhere in the world.

Croft's car shipping service is not just for companies that import and/or export vehicles; you may be moving abroad, or planning a long trip and want to take your wheels with you. Perhaps you're working away and need your specialist vehicle while you're there. Whatever the reason, Team Croft will take care of your vehicle's journey from end to end, while you get on with your journey in comfort.

Large containers are used, with vehicles 'chocked' to keep them stable and steady no matter what the ship's movement. We also arrange Ro-Ro shipping (roll on-roll off). This is the method commonly used when shipping vehicles to America. In this case the customer is asked to drive the vehicle to the port. Team Croft arrange all the necessary paperwork, including DVLA documents to ensure full compliance. Dock crews then drive your vehicle into a dedicated section of the vessel.

Safe shipping of motorbikes can be via a smaller crate with the bike firmly secured inside. Or, via Ro-Ro shipping, where the bike is anchored safely to the side. Alternatively, a metal framework can also be made to protect the vehicle while in transit. Team Croft will discuss your options with you.

Reefer Containers

State-of-the-art refrigerated transportation for your perishable goods.

Croft Cargo arrange transportation for all frozen and chilled, perishable goods. Fruit, vegetables, meat, seafood, dairy, frozen food and non-food products like film, flowers, plants and pharmaceuticals.

Reefer containers are refrigerated shipping containers, with the ability to maintain cargo at its ideal temperature for the duration of its journey, no matter what the outside conditions are. Our proactive team oversee settings of the unit at departure and arrival, and instruct the shipping line accordingly.

Talk to us about transporting your chilled and frozen consignments. It's just another specialism we have that make us the go-to-experts when it comes to freight and international shipping, and another aspect of your logistics that you can leave safely in our hands.

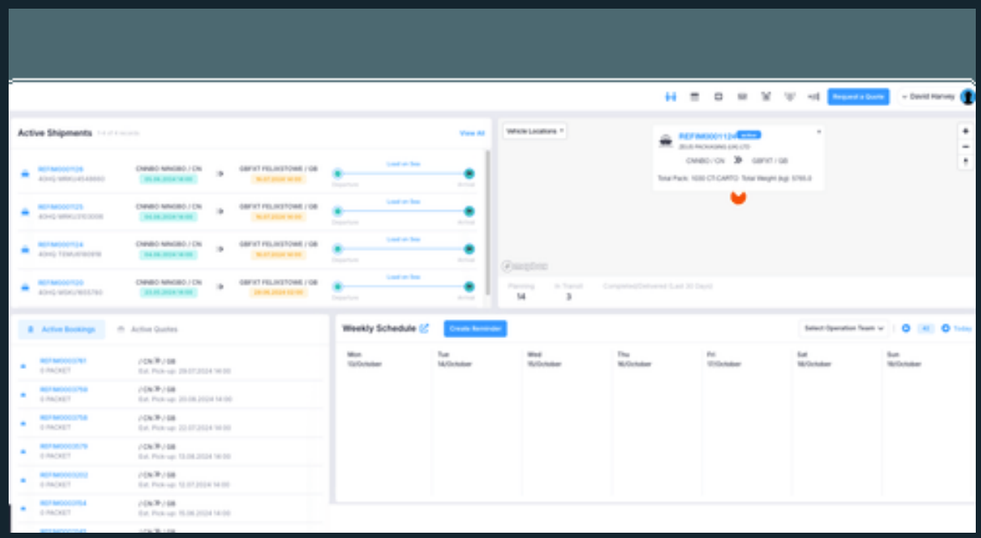


CUSTOMER FREIGHT PORTAL

Croft Assist.

From your first booking to final delivery, see what's happening with your freight and find the information your team needs in one place.

Our online portal is powered by Modaltrans and is available to Croft Cargo customers.



Example dashboard shown with demo data.

WHAT YOU CAN DO

Manage your freight online.

Track your shipments

Check shipment status, key milestones and estimated arrivals where tracking is available.

Find paperwork and invoices

Download the shipping documents and invoices Croft has shared with your account.

See your agreed rates

View your shared freight tariffs and check their validity dates before planning a shipment.

Request a quote or booking

Where online requests are enabled, send your route, cargo details and ready date through the portal.

See Croft Assist in action

Our team can show you around and help set up access for your business.

Request a demo

Explore Croft Assist

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