



How Accurx Scribe is transforming Consultations for a London GP

For many experienced clinicians, the idea of typing notes during a patient consultation is a foreign and unwelcome concept. It feels like a distraction, a barrier to genuine connection.

As a result, they've crafted a workflow of their own: remember the key details of the consultation, maintain eye contact and rapport, and then, at the end of the day, sit down and try to recall a mountain of information from memory.

The system worked, but at what cost?

We spoke to Dr. Kiran Chitrapu, a partner at The Wapping Group Practice in North East London who was all too familiar with this workflow.

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When I was training, I came from the old era of handwriting things, so typing has never been my forte. Traditionally, I wouldn't type during a consultation; I'd remember everything and write notes at the end.

Consultations with Scribe: a better way

For Dr. Chitrapu, Scribe wasn't a replacement for his established workflow, but a seamless upgrade. It allowed him to keep his preferred method of consulting while eliminating the time-consuming and stressful note taking at the end.

With Scribe, he simply lets the software run in the background. The AI captures the entire conversation, freeing him from the mental overhead of remembering key facts and figures.

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It's made the entire task of note writing so much simpler, as I'm not a great typist... so this has revolutionised things.

Dr. Chitrapu says he's able to save approximately **30 minutes of administrative time each day.**



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Scribe has eliminated the mental burden of trying to remember patient details to transcribe later, freeing him to focus on what matters most; **patient care.**

Accurx Scribe has allowed Kiran to rediscover his love for consulting, taking away the stress of note taking. Kiran cannot see a world where he moves away from Scribe