



The Barkantine Practice: creating capacity and reducing clinical risk with Accurx Scribe

The Barkantine Practice, facing staff burnout, high workloads, and human error, needed a solution to help with the burden facing general practice.

Accurx Scribe, proved to be the answer; improving safety, efficiency, and staff retention.

Before Scribe, both the lead nurse, Janine Padmore, and a semi-retired GP, Dr Stuart Bingham, described a reliance on "squiggles" and paper notes that were easily lost. This created a high-stakes environment where "it's easy to forget what you said with regards to referrals" and other follow-up actions, leaving them "open to mistakes".

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I can't work without it.

Janine Padmore

Accurx Scribe eliminated this risk by providing **a reliable, comprehensive record of the entire consultation**. As Dr Bingham notes “Scribe's output is a much more professional entry into the notes than my squiggles, my typos”. This not only makes records more accurate but also makes the practice **"more safe"**.

Creating capacity across the Practice



Using Scribe allows me to save more time and talk to more patients.

Janine Padmore

For Lead Nurse, Janine Padmore, Scribe has been transformative. She used to conduct 30-minute appointments for long-term conditions, but with Scribe, the consultation can now take less than 15 minutes.

The impact on staff retention is incredibly clear. Dr Bingham, at 67, was feeling the workload was "getting too much". Scribe has reduced his "cognitive load", making him feel that he can "keep on going for several more years". He attributes this to the de-stressing nature of the tool and its ability to free up his mind.

Scribe, the future of GP

Dr Bingham compares it to the adoption of electronic prescriptions, which were initially met with resistance but are now universal. He believes that just as computerised records were a fundamental shift, Scribe is "the next thing" and "everyone will be using it" as it's the kind of AI system that will help shift the capacity in Doctors' favour.