

APL Quick Access & Contacts for Insureds

Contact **APL**

Claims

For claims and benefits questions:

📞 **800-256-8606**

(Spanish-speaking customers, select Opt. 9)

✉ careteam@ampublic.com

Customer Service

For general questions:

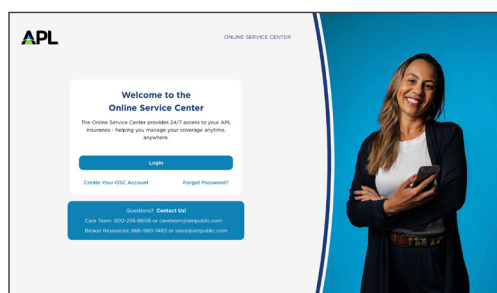
📞 **800-256-8606**

(Spanish-speaking customers, select Opt. 9)

✉ careteam@ampublic.com

Online **Tools**

APL's Online Service Center (OSC) is a secure portal where you have 24/7 access to your coverage and benefits. Registration is fast and easy! Visit secured.ampublic.com and click the **Create Your OSC Account** tab to get started today!



With your OSC account, you can easily:

- View and print ID cards
- File claims online and check claims status
- Sign up for text message notifications
- Enroll in Direct Deposit
- Download policy documents
- Access Explanation of Benefits (EOBs)