

# NYE ROOFTOP PARTY FAQs

**Q: What are your opening hours on 31 December 2025?**

Regular Trade: Naked will be open for regular trade from 12-pm and pizza kitchen open from 12-3pm

NYE Doors Open: 7:00pm. From 7:00pm to 7:45pm you can purchase drinks and food (limited selection) at regular price

NYE All-Inclusive Package: 8:00pm-12:30am

Venue Closed: All guests to vacate by 1:00am

**Q: What is on the drink and food menu?**

Food: Roaming Food & Canapes

Drinks: Beer, wine, house spirits, vodka infusions, soft drinks

Additional (Available for Purchase): \$18 espresso Martini, Margarita, Negroni and Elio Peach. \$15 Aperol Spritz. Full menu Available for sale during from 6pm till 12.30am.

**Q: How is the food and drinks served?**

Staff will be roaming the venue with food. Drinks will be served from the main bar

**Q: What is the entertainment and when will it be on?**

We will have three DJs across the night, playing on the dancefloor.

**Q: Do you cater to dietaries?**

Yes, dietaries are catered for in the food options that will be roaming the venue. Severe allergies should be identified to staff.

**Q: How do I show my ticket?**

Your ticket is purchased via Eventbrite. You can show your ticket on a mobile device or your ticket can be printed off. Our staff will scan your ticket on entry.

**Q: Is this an 18+ event and will I have to show ID?**

This event is 18+ only and staff may request to see your ID on entry or at any time throughout the night.

**Q: Can I reserve a table?**

This is not a seated event and no table reservations are available. There are many tables throughout the venue which are available on a first come, first serve basis. We recommend you arrive early if you wish to secure a table. Groups occupying a larger table than they require may be asked to move to a smaller table or share.

**Q: What time does the event start and finish?**

Doors open at 7:00pm at which time drinks and food can be purchased. The drinks and food package begins at 8pm finishing at 12:30am with all guests needing to depart the venue by 1:00am.

**Q: Where do I enter the venue?**

Entry via front door. Over 18 only, security staff will check photo ID (physical copy of passport or Australian driver's license only, digital Vic Gov ID accepted). Tickets must be shown at entry and will be scanned in exchange for a wristband.

**Q: Is the venue wheelchair friendly?**

Yes. The venue can be accessed via lift or ramp and we have accessible bathrooms, spaces and bars.

**Q: Are there any prohibited items?**

Chairs, tables, external food or drinks, dangerous items.

**Q: Can I resell my ticket?**

Tickets are non-refundable. We are not liable for anyone giving their ticket to someone else.

**Q: What if I can't come anymore, do you offer a refund?**

Tickets are non-refundable.

In the case where the event is unable to proceed and is cancelled for any reason, tickets purchased will be fully refunded.

**Q: Can I be kicked-out of the event? Do you have security at the event?**

Management reserves the right to prohibit entry of all persons under the influence of drugs and alcohol, or showing disorderly or inappropriate behaviour.

Security will be present for the entirety of the event, and any intoxicated or disorderly patrons, or any patrons who make staff or guests uncomfortable, will be asked to leave, with no refund available.

**Q: Will there be any tickets sold on the door on the night of the event?**

Yes, only if we have tickets left to sell.

**Q: Do you have a coat check?**

No.

**Q: Will there be heaters if it is cold?**

We endeavor to keep you warm but please remember this is Melbourne and we are an outdoor venue, please dress appropriately.

**Q: What happens if it rains?**

The event will still go on.