

Reduce Call Time & Improve Caller Experience

WHY IS AUTO ATTENDANT USEFUL FOR YOUR BUSINESS?



REDUCE CALL TIME

Connect callers directly to the correct department, reducing the time callers spend on hold and their irritation at being passed between different departments.



EASY CHANGES

Easily record new menu messages and set up new call routes.



MULTIPLE ROUTES

Automatically route to multiple phones at once, increasing the number of calls answered quickly and reducing customers' frustration.



BUSINESS CONTINGENCY

Quickly record a new message in emergency or business contingency situations.



DIVERT CALLS

Route calls to other destinations when no-one is in the office to physically take the call.



DIVERT FOR HOLIDAYS

Temporarily divert calls for holidays, lunchtimes or out-of-hours calls, or provide different information to better help callers.

YOUR LOGO