



# Easily Manage Calls With Auto Attendant

CONNECT DIRECTLY TO REDUCE CALL  
TIMES & IMPROVE CALLER EXPERIENCE

## WHAT IS AUTO ATTENDANT?

An Auto Attendant, AA, virtual receptionist, IVR – whatever you call it, is an essential phone feature for most modern businesses. It allows you to provide inbound callers with a menu in your phone system so they can route themselves directly to the department or individual they want to contact.

Without needing a human operator, a simple menu system allows callers to be quickly connected with the right people.

For example, “For sales, press 1. For service, press 2.” Reduce call time and save overhead costs.

With easy set up, Auto Attendant can be scheduled with different messages over holiday periods or after-hours. You can provide different routing options or further information, ensuring a more flexible service and maintaining workflow even when offices are closed.

**YOUR LOGO**

### ABOUT COMPANY NAME

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