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Making sense of the NDIS Pricing Schedule

Understanding how to use the NDIS Pricing Schedule means formatting your invoices becomes easier and your payments are processed fast.

What is the NDIS Pricing Schedule?

If you deliver services to NDIS participants, this document is your one-stop-shop for understanding how to charge correctly for your work.

It outlines:

- **NDIS line item codes:**
The specific codes that represent the services you have provided to an NDIS participant.
- **NDIS price limits:**
Price limits (also known as price caps) are the maximum prices that NDIS will fund for your services to NDIS participants.
- **NDIS claiming rules:**
Detailed guidance about how and when you can charge for particular supports.

It can feel overwhelming at first, but the good news is you don't need to memorise the entire document. You just need to know how to find the sections relevant to your services.

Where do I find the latest NDIS Pricing Schedule?

The most up to date version is always available at [NDIS | Pricing arrangements](#).

Be aware that the NDIS usually updates the document in June or July each year. However, updates can also be made at other times.

If you download a copy, make sure you check back regularly to ensure no changes have been made. Downloaded versions will not automatically reflect updates.

Accessing historical NDIS Pricing Arrangements and Limits

Your invoices must align with the Pricing Arrangements and Limits version that applied at the time the service was delivered.

 If you need a previous version, you can access archived documents via [NDIS | Pricing arrangements archive](#).

Understanding how to use the NDIS Pricing Schedule

General Claiming Rules

Start by reviewing the table of contents to identify sections that apply to your services. For example:

- Do you charge for travel?
- Do you provide services in the evening?
- Do you work in a remote or very remote area?

Once you identify what is relevant, you can go directly to those sections and understand how they impact your invoices.

Primary Charges

Primary charges are the main charges for your work. They can stand alone.

For example: A support worker's shift with a participant is a primary charge.

Secondary Charges (where applicable)

If you choose to apply secondary charges, they are additional charges related to your work. They can't stand alone and must always be attached to a primary charge.

Travel is one of the most common secondary charges, so we recommend carefully reviewing the travel claiming rules.

For example: If a support worker travels with a participant in their car during a shift, this is a secondary charge and they may add a kilometre charge to the primary shift.

How to decipher the funding type descriptions

Each funding category includes a description outlining what it covers. This helps you determine whether your services fit within that category.

If it looks relevant, read the section more closely to find the correct NDIS line item code. If it doesn't apply to your services, you can move on.

Quick Tip

Support Workers will most often charge from:

Core - Assistance with Daily Life

Core - Assistance with Social, Economic and Community Participation

Therapists will most often charge from:

Capacity Building - Improved Daily Living

Support Coordinators and Psychosocial Recovery Coaches will always charge from:

Capacity Building - Support Coordination

Understanding the NDIS line item codes

NDIS line item codes are essential for ensuring your invoices are paid correctly and without delay. They represent the services you are charging for and link directly to the participant's funding.

If line item codes are not included on your invoice, plan managers may need to follow up for clarification. This can delay your payment.

You will find line item codes in the tables under the Heading Item number. They appear as a string of numbers separated by underscores.

Item number	Item name and notes	unit	National	Remote	Very remote
XX_XXX_XXXX_X_X	Assistance With Self-Care Activities - Standard - Weekday Daytime	Hour	\$70.23	\$98.32	\$105.35

💡 Quick Tip

The first two numbers are particularly important. They indicate which funding category the claim will come from. Common examples include:

- **01** and **04** come from flexible Core funding and are typically spent on support workers.
- **03** comes from flexible Core funding and is typically spent on products or equipment that help you with your disability.
- **07** comes from Capacity Building–Support Coordination funding.
- **09** comes from Capacity Building–Improved Social Participation funding.
- **15** comes from Capacity Building–Improved Daily Living Skills funding and it's typically spent on therapists.

Understanding the NDIS line item code names

Most business owners are not going to memorise strings of numbers. That is why line item names are helpful.

Code names clarify differences between similar items.

Sometimes they indicate which professional can claim under them. For example:

Item number	Item name and notes	unit	National	Remote	Very remote
XX_XXX_XXXX_X_X	Assessment Recommendation Therapy or Training – Art Therapist	Hour	\$156.16	\$218.62	\$234.24

Other times they specify the **day-of-the-week** or **time-of-day** the service applies to. Eg:

Item number	Item name and notes	unit	National	Remote	Very remote
XX_XXX_XXXX_X_X	Assistance with Self-Care Activities – Standard – Weekday Daytime	Hour	\$70.23	\$98.32	\$105.35

Always double check that the code name matches the service you are delivering.

Understanding the NDIS line item code units

Once you have identified the correct code, you must invoice using the specified unit.

For example, if the unit is listed as an 'hour', your invoice must reflect hourly billing.

Item number	Item name and notes	unit	National	Remote	Very remote
XX_XXX_XXXX_X_X	Assistance with Self-Care Activities - Standard - Weekday Daytime	Hour	\$70.23	\$98.32	\$105.35

Understanding the NDIS line item price limits/caps


Some NDIS line item codes have a price limit, also known as a 'price cap'. This is the maximum amount per unit that can be claimed.

Price limits can vary depending on where you deliver services, including metropolitan, regional, remote or very remote areas.

For further details, refer to the section on Regional, Remote and Very Remote Areas in the Pricing Arrangements and Limits.

Item number	Item name and notes	unit	National	Remote	Very remote
XX_XXX_XXXX_X_X	Assistance with Self-Care Activities - Standard - Weekday Daytime	Hour	\$70.23	\$98.32	\$105.35

Resources

 [Download our free, customisable invoice template.](#)

References

 [Pricing arrangements | NDIS](#)

 [Invoicing and record keeping | NDIS](#)



Have questions?

If the Pricing Schedule document does not answer your questions, you can contact **NDIS Provider Support**:

 1300 311 675

 provider.support@ndis.gov.au