

CARD SUITE PRO

Tips & Key Features


**FIRST STATE BANK
OF BEDIASSM**
EST 1907



Card Management

- Update a new card number by adding it via “Add a New Debit Card” and delete the old card.
- Register up to 100 debit cards (with 3-digit security code and valid expiration date). ATM and prepaid cards are not supported.
- Cards can be added by scanning or manual entry, even if not yet activated.
- If a card is already registered, you can become a shared user.
- Deleting a card removes it from the app but does not close your account.

Security & Login

- Access the app using biometrics, a 4-digit PIN/pass code, or your username and password.
- Biometric login can be set up during installation or enabled later in Profile Settings.
- Credentials can be used on multiple devices.
- Security features on your phone (like biometrics) also protect Card Suite Pro.

Controls & Alerts

- Control transaction types (online, in-store, ATM, etc.), merchant categories, and set spend limits.
- Freeze/unfreeze cards to temporarily block transactions (except autopay).
- Immediate effect for changes to controls or alerts.
- Real-time alerts for transactions and changes; customize which alerts you receive.
- Location controls:
 - Location Shield (card works only near your phone, ~8-mile range)
 - Region Shield (restrict by ZIP, city, state; up to 50 regions)
 - International (add countries for travel)

Archiving & Deleting Cards

- Archiving hides a card but keeps controls active; deleting removes the card and its data.
- Archived cards can be managed, frozen, or unarchived.
- Accidental deletion requires re-adding the card.

Shared Cards

- Share cards with up to 100 people (one invite at a time); only the primary user can override declined transactions.
- Shared users can freeze/unfreeze, archive, or delete cards, but cannot share further or add to wallets.
- Both primary and shared users receive transaction alerts.

Transactions & History

- View up to 12 months of transaction history, filter by merchant or category.
- Statement viewing is not supported.
- Pending amounts may differ due to merchant pre-authorizations.
- If declined, check the receipt for the reason and use One-Time-Override or Shake-to-Pay within 10 minutes if needed.

Other Management Features

- Change PIN, report lost/stolen cards, or add cards to Apple/Google Wallet from the “Manage” menu.
- Profile customization available via the profile icon.

General Tips

- If you get a new phone, simply reinstall and log in; all settings and cards are retained.
- For best results with location controls, set app permissions to “Always Allow.”
- Contact support if you experience issues with alerts or transactions.



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QR code with
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app store.

