





the Age of Al

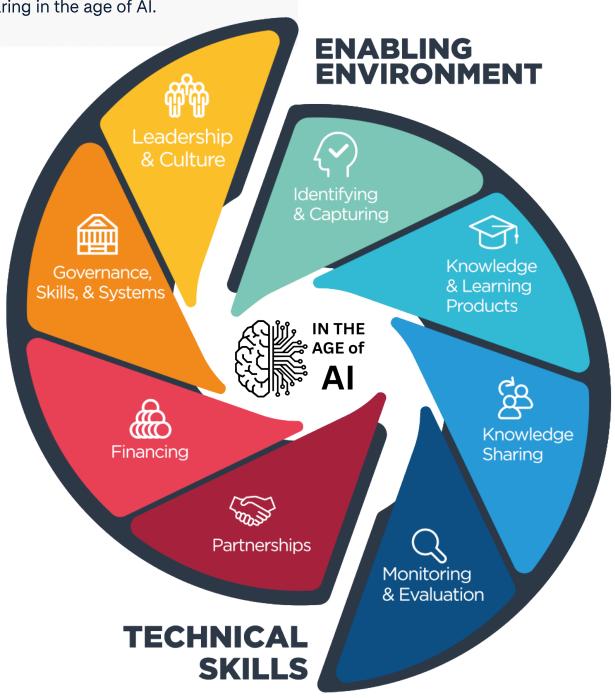
Organizational Knowledge Sharing Certificate Program

Bangkok, January 26-31, 2026

Register now at okscertificates.org

The newly revamped OKS Certificate Program

now integrates Generative Al (GenAl) technologies across its entire curriculum — preparring participants to lead knowledge sharing in the age of Al.





The Organizational Knowledge Sharing (OKS) Certificate program is centered around the World Bank OKS Framework, approaches and practical tools.

Overview

This 5.5-day (face to face) certificate program focuses on the 8 elements of the OKS Framework necessary to become a knowledge and learning organization in the age of AI. It also features a module on knowledge driven innovation in the age of AI.

- Leadership and Culture
- 2. Governance, Skills and Systems
- Financing
- 4. Partnerships
- 5. Monitoring and Evaluation
- 6. Identifying and Capturing
- 7. Knowledge and learning products
- 8. Knowledge sharing and exchange
- Knowledge-based Innovation



Participants will be provided with a packet of background materials including:

- Slides of the workshop (soft copies)
- 4 e-books: Becoming a Knowledge-Sharing Organization
- An e-Manual: Assessing the Results of Knowledge Sharing
- An e-Manual: Organizational Knowledge Sharing Implementation Manual
- · E-brochures with case studies

The OKS Certificates brings together International participants from various industries. Participants will work in small groups to support dialogue and reflection during the course of the workshop. Social learning will play an important role in this workshop.

Debriefing sessions will be held regularly throughout the course to provide an opportunity for active reflection on the workshop, progression and facilitation process.

Debriefing sessions will include:

- A participatory recap of the sessions/day including key takeaways on content, process and facilitation
- Review and reflections on the overall progression of the workshop
- An daily overview of the day and relevant learning objectives



Day #1 and Day #2 (morning)

Knowledge Strategy

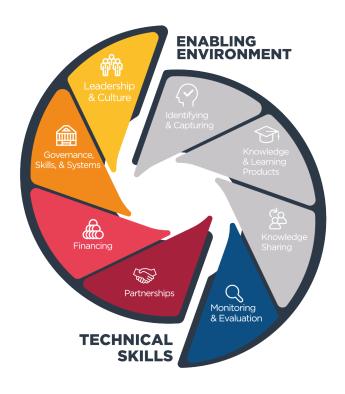


Overview

This strategic module covers the first 5 elements of the OKS Framework necessary to develop an enabling environment for Organizational Knowledge Sharing:

- 1. Leadership and Culture
- 2. Governance, Skills and Systems
- 3. Financing
- 4. Partnerships
- 5. Monitoring and Evaluation

This module focuses on strategy and planning dimensions. Even though this framework was developed by the World Bank for development organizations, it is relevant to any sector (i.e., Business, Government, Academia, Military, etc.)



The learning objectives are:

- 1. Understand the importance of knowledge sharing in an organization.
- 2. Understand the key components of developing a knowledge sharing strategy
- 3. Understand how to develop a knowledge sharing culture

Main Topics Covered:

- · Why Knowledge sharing
- Organizational Knowledge Sharing Framework
- · Creating an enabling environment
- The role of Senior Management
- · Motivation and incentives for knowledge sharing
- Governance, structure and systems for knowledge sharing
- · Using Technology for Knowledge Sharing
- Knowledge sharing business models and financing
- Knowledge sharing partnerships
- · Monitoring and evaluation

Facilitators: Bruno Laporte & Vincent Ribiere

Guest Speaker



Steffen
Soulejman Janus
Senior Operations Officer
Change facilitator
- organizational learning
and knowledge sharing,
leadership at the
World Bank





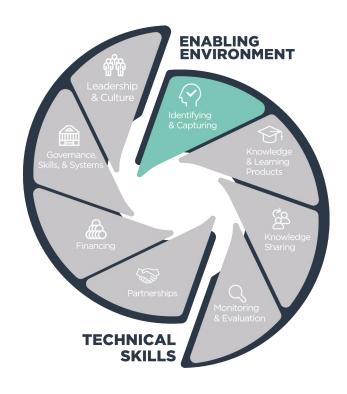
Day #2 (afternoon) & Day #3

Knowledge Capture

Overview



The 2nd day covers the identification of mission critical knowledge, knowledge capture approaches, validation and formatting of knowledge assets (Note: Packaging is covered as part of the of Learning module and the Knowledge Sharing module).



The learning objectives are:

- Understand why and how to capture experiential knowledge
- 2. Understand the processes involved in identifying, capturing, validating and formating a knowledge asset (best practice).



Main Topics Covered

- · Identification of relevant operational experiences
- · Capturing operational experiences and lessons learned
- · Validation of knowledge assets
- · Formatting of knowledge assets
- · Storing and disseminating knowledge assets
- · The power of story telling

Facilitators: Bruno Laporte & Vincent Ribiere

Guest Speakers



Robin Van Kippersluis Senior Knowledge and Learning Officer at the World Bank



Anjali Sharma
Managing Director
Narrative:
The Business Stories



Designing Effective Learning Offerings (Knowledge Dissemination)

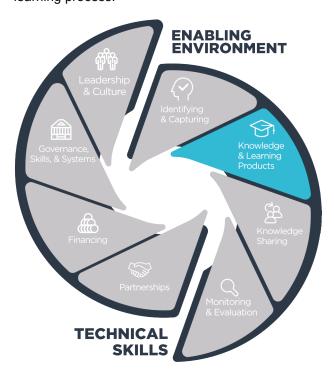


Overview

During this module, participants will be presented with various tools and methods on how to design effective learning offerings so knowledge can be disseminated and absorbed.

The learning objectives are:

- Understand the seven key principles of efficient learning design
- 2. Review the components of a learning package including five levele of evaluation
- 3. Review strengths and limitations of more than 10 learning methods
- 4. Define how learning methods can be integrated into a learning process.



Adult Learning Principles



Main Topics Covered

- Review of the conditions of efficient learning
- Seven principles of effective learning design based on more than 100 years of research
- · Components of the learning package
- Review of more than 10 learning methods split in four main modalities: face-to-face training, one/one learning, internet-based learning, work-based learning.
- Integration of learning methods within the 70-20-10 model
- Introduction to the five levels of learning system evaluation.

Facilitator: Arnauld de Nadaillac





Knowledge Sharing and Knowledge Exchange (Knowledge Dissemination)

Overview

During this module participants will be introduced to the Art of Knowledge Exchange Model, a tested, validated and effective way to design and organize knowledge exchange activities and events.

The Knowledge Exchange Bridge Model

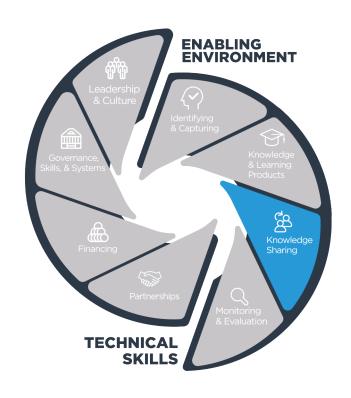


The learning objectives are:

- 1. Understand how to use a systematic and resultsfocused approach to knowledge exchange
- Understand how to use a range of instruments and activities that contribute to a successful knowledge exchange

Main Topics Covered:

- The Knowledge Exchange Bridge Model
- · Anchoring a Knowledge Exchange
- Defining a Knowledge Exchange
- Designing a Knowledge Exchange
- · Implementing the Knowledge Exchange
- · Measuring and Reporting Results



Facilitators: Bruno Laporte & Vincent Ribiere

Guest Speaker



Philip Karp Former Lead Knowledge Management Specialist in the World Bank's Social, Urban, Rural and Resilience Global Practice



Day #6 (half-day) Knowledge-driven Innovation



Overview

The last half-day of the workshop will be split into 2 modules and knowledge clinic to address on challenges faced by your organization and cocreate of knowledge solutions.

The first module will focus on knowledge-driven innovation. Breakthrough ideas are not created in a vacuum, they are the results of re-using and remixing existing knowledge. Creating the environment and mechanisms to nurture knowledge creation to happen is key to an organization innovation success. Concrete solutions on how to make knowledge-based innovation happen will be presented.

The second module will be run as a knowledge clinic, where participants can ask any question or present any challenge that they face in their organization when it comes to knowledge sharing and innovation, and the facilitators and participants will collaboratively develop solutions to overcome them.



The learning objectives are:

- 1. Understand how knowledge sharing leads to innovation.
- 2. Understand what mechanisms can be used to leverage internal and external knowledge
- To get answers to challenges faced by your organization when it comes to knowledge sharing and innovation.

Main topics covered:

- · Knowledge-based innovation
- The ten types of Innovation
- From imitation to innovation
- Knowledge Exploration and Exploitation
- Closed and Open Innovation
- · Serendipity management
- · Knowledge creation mechanisms
- · Best vs. Next Practices

Facilitators: Bruno Laporte & Vincent Ribiere

Facilitators

Bruno Laporte is the President and CEO of Leadership, Knowledge, Learning, LLC. This company offers a unique combination of leadership development, knowledge management, and learning solutions, to address the complex challenges clients face. It focuses on accelerating institutional reforms and organizational change through collective action. He has extensive experience, across the globe, in policy development, project implementation, and capacity development.

A former Director of the World Bank, he has a track record in managing large development programs and projects, as well as implementing change manage- ment initiatives. He has advised a large number of organizations in Asia, Africa, Europe and the Middle-East on capacity development, change management, leadership development, as well as knowledge and learning.



Bruno Laporte

Dr. Vincent Ribiere is an enthusiastic and creative International consultant and Professor with a passion for helping organizations solving their organizational knowledge and innovation management challenges.

He is the Founder and Managing Director of the Institute for Knowledge and In- novation Southeast Asia (IKI-SEA), a center of Excellence at Bangkok University. He is the founder and Program Director of the Ph.D. in Knowledge Management and Innovation Management at Bangkok University. He co-founded, and he is an active member, of various KM communities and networks like the Thailand KM Network and the KM Global Network.

Vincent has been consulting and provided corporate trainings to various organi- zations globally including the World Bank, the Asian Development Bank, PTTEP, Petronas, Bayers, Essilor, AIS, Premier Group, etc.

Vincent and his team are also hosting the Most Innovative Knowledge Enterprise (MIKE) Award in Thailand and Southeast Asia. Vincent is regularly invited to deliver keynote speeches and workshops at various International Professional and Academic conferences, and he is the Author of more than 100 academic publications. He is the recipient of the KM Leadership

Award (2014) and was listed among the top 100 thought leaders in Knowledge Management

(2021).



Vincent Ribière

Arnauld helps companies and governments to implement innovative, operational and sustainable Human Resources Development systems. He enjoys working at company level to answer short term needs of learning systems or performance and at government level to support long term Vocational Education or Skills development strategies.

He brings 35 years of experience (27 years based in Asia) with projects implemented for governments in 12 countries in Asia-Pacific, more than 50 companies, international organizations (e.g., ADB, ILO, UNESCO, WB) and cooperation from various countries. He believes that, in the knowledge economy, it is easy to find "what we need to be implement" But the challenge is "how to implement in order to adapt to the local context and culture.



Arnauld de Nadaillac

What?

- Develop an understanding of the critical enabling factors for creating a knowledge sharing / learning organization.
- Develop technical skills such as systematic identification and capture of of critical knowledge, innovations and lessons learned that merit scale-up and replication.
- Develop technical skills to translate knowledge into state of the art knowledge and learning products and activities for replication and scale up.
- Develop technical skills on how to use GenAl tools to support the KM processes.

Why?

- · Lead with Impact: Learn the critical enabling factors that drive successful knowledge-sharing in organizations in the age of Al.
- Gain Cutting-Edge Skills: Master the techniques and tools to identify, capture, disseminate and leverage knowledge to fuel problem solving and innovation in teh age of AI.
- · Network with Global Leaders: Connect with like-minded professionals from diverse industries and share insights on the latest trends in organizational learning and knowledge management.
- Learn from the Best: Engage with world-renowned experts, including World Bank specialists, who will guide you through hands-on, interactive sessions.

How?

5.5 days interactive workshop

For who?

- Knowledge Champions and Change Agents of Public and Private Organizations
- Executives and Decisions Makers of Public and Private Organizations
- · Human Resource Specialists
- · Anyone interested in creating a knowledge sharing environment in their organization

Where?

This certificate program will be offered in Bangkok, Thailand by the Institute for Knowledge and Innovation Southeast Asia (IKI-SEA), Bangkok University and Hotel ibis Styles Bangkok Ratchada - 212 Ratchadaphisek Rd., Huai Khwang, 10310 Bangkok - Thailand

When?

January 26-31 (5 days from 8h30-17h00) and last day (Saturday) from 8h30-12h00

Prerequisites None, everyone is welcome to join!

Price

- \$1,800USD
- \$1,500USD for Government, Academics, NGOs, Development practitioners and for sending 2 participants or more.
- Unfortunately, no scholarships available!
- This price includes coffee breaks and lunches (plane ticket, hotels and dinner not included).

Words from Past Participants

HARUKA IMOTO

WORLD BANK GROUP JAPAN

"I think this came at the right timing and I think this course will be very effective and useful, especially for practitioners who have limited knowledge on how to best systematically manage knowledge in their organization."





ISSA TAFRIDJ

THE CITY PLANNING LABS PROJECT (CPL) **INDONESIA**

"I will apply everything I learned here to our project, which focuses on mapping and capturing knowledge in each city to support urban planning. Our goal is to help the government make better decisions by utilizing this knowledge effectively."



RABIN RAJ NIRAULA

HEIFER INTERNATIONAL - NEPAL

"During this certificate program, I gained valuable





BOONDEE BUNYAGIDJ

TRIS CORPORATION THAILAND

"I would highly recommend any senior management or those who are involved in knowledge sharing or knowledge management program in your organization to attend this certificate program."

Past participants include global executives and practitioners from:































Each participant will receive a Certificate of Completion from the Institute for Knowledge and Innovation Southeast Asia (IKI-SEA - Bangkok University).



Register now at okscertificates.org