

S.R.A. News



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SNET RETIREES ASSOCIATION, INC

Spring 2026



The Invisible Assistant: AI in Our Lives

I have become very interested in AI and the many ways that in the near term we will see more use of it. In the below article I asked an AI product available on line to write about different topics. I wrote none of this, AI did it all for me. So have a look and think about what our grandchildren will need to look at for educations & employment. It certainly will not be about anything we have ever done. AI NOW:

In 2026, the greatest trick AI ever pulled was becoming invisible.

- **Smart Homes:** Your home now uses **Predictive Presence** to adjust lighting and temperature based on your stress levels and gait.
- **Cognitive Routing:** Traffic lights and autonomous cars now use **V2X (Vehicle-to-Everything)** commu-

nication to eliminate stop-and-go traffic in major cities.

- **Work Co-Pilots:** AI agents now handle the “busy work”—summarizing meetings, assigning action items, and managing your calendar—so you can focus on creativity.

The Rise of the “Thinking” Rack: AI in Hardware

The network is getting a brain. Major players like **NVIDIA, SK Telecom, and Nokia** recently announced a massive expansion of the **AI-RAN Alliance**.

We are moving away from “dumb” routers to **AI-Native Infrastructure:**

1. **NPU-Powered Switches:** New hardware now includes Neural Processing Units (NPUs) that reroute traffic in microseconds to prevent bottlenecks before they happen.

2. **Self-Healing Grids:** Hardware can now predict its own failure. AI-driven sensors can detect a failing cooling fan 48 hours before it stops, shifting workloads to other nodes automatically.
3. **The “Dark NOC”:** The goal for late 2026 is the “Dark Network Operations Center”—a system that manages, secures, and heals itself without human intervention.

Jargon Buster

- **Latency:** The “reaction time” of the network. 6G aims for *sub-millisecond* latency—faster than the human brain can perceive.
- **NTN (Non-Terrestrial Networks):** A system where your phone jumps seamlessly between

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S.R.A. News

This is the official publication for SNET Retirees Association, Inc. members. It contains timely news and feature items of interest to all SNET retirees.

S.R.A. is a nonprofit organization. Readers are encouraged to send or phone news tips.

www.snetretirees.org



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Frank Pagerino

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cell towers and satellites (LEO) to ensure you never have a “dead zone.”

- **Agentic AI:** AI that doesn’t just “chat,” but actually *does*. It can execute multi-step workflows, like provisioning a network slice or managing a security breach, autonomously.

6G Update: Why 2026 is the “Year of Reality”

For years, 6G was the stuff of science fiction. But as of March 2026, the global standards body 3GPP has officially “frozen” Release 19 and pivoted its full focus to **Release 20**—the first formal blueprint for 6G.

We aren’t just talking about speed anymore. 6G is being built as the first **AI-native** generation of connectivity.

- **Beyond the Terabit:** While 5G was about video, 6G aims for **1 Tbps** to support real-time holographic communication and “Digital Twin” cities.
- **The “Sensing” Network:** 6G towers won’t just carry data; they will act like radar, “sensing” the movement of drones and people without needing cameras.

The Bottom Line: Don’t trade in your phone yet. Commercial 6G is slated for **2030**, but the infrastructure being built today (5G-Advanced) is the bridge that gets us there.

Drug Discovery: Shrinking Years into Months

The “AI power shift” in 2026 is most visible in the lab. AI is no longer just predicting protein structures; it is designing entirely new molecules.

- **Generative Chemistry:** Researchers are using generative AI to screen millions of potential compounds

digitally. For example, teams have recently narrowed down 15 million potential molecules to just 60 viable lab candidates in a matter of weeks.

- **Simulation vs. Animal Testing:** High-fidelity AI simulations are increasingly being used to predict drug safety, helping to reduce the industry’s reliance on animal models and speeding up the “target-to-candidate” timeline by nearly **40%**.

Imaging & Diagnostics: The “Edge AI” Revolution

Radiology has been transformed by **Edge AI**, where the intelligence lives directly on the scanner hardware rather than in the cloud.

- **Instant Triage:** Modern MRI and CT scanners automatically flag life-threatening findings (like a stroke or a burst vessel) the second the scan is captured, moving those images to the top of a radiologist’s pile instantly.
- **Low-Dose Imaging:** AI “reconstruction” allows for high-quality images with 50% less radiation or contrast dye. The AI “fills in the gaps” of a faster, lower-intensity scan to produce a crystal-clear diagnostic image.

The “Agentic” Shift: From Chatbots to Action-Bots

The biggest trend of 2026 is **Agentic AI**. Unlike the old chatbots that just answered questions, these AI agents have the authority to actually *do* things.

- **End-to-End Resolution:** An AI agent doesn’t just tell you your flight is delayed; it can autonomously check your calendar, find a new flight, rebook it, and send the new boarding pass to your phone—all in one interaction.
- **Multi-Step Workflows:** If a cus-

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customer reports a defective product, the AI can simultaneously validate the claim, trigger a replacement order in the ERP, and update the CRM without any human intervention.

- **The “Warm Handoff”:** When a case gets too complex, the AI doesn’t just “transfer” the call. It provides the human agent with a **3-second summary** of the entire interaction so the customer never has to repeat themselves.

Real-Time “Copilots” for Human Agents

Human agents are no longer alone on a call. They are supported by a live AI “Copilot” that acts as a digital sidekick.

- **Sentiment Coaching:** While the agent is talking, the AI analyzes the caller’s tone, volume, and pace. If it detects rising frustration, a prompt flashes on the agent’s screen: “Customer is becoming agitated. Suggest a 10% loyalty discount to de-escalate.”
- **Live Knowledge Retrieval:** Instead of the agent searching through manual PDFs, the AI listens to the conversation and automatically pulls up the exact policy or technical diagram the agent needs in real-time.
- **Automated After-Call Work (ACW):** In 2026, agents almost never write their own call notes. The AI generates a perfect summary of the issue, the resolution, and the next steps the moment the call ends.

Predictive Analytics & Quality Management

Call center managers have moved from “monitoring 2% of calls” to “analyzing 100% of interactions.”

- **Predictive CSAT:** AI can now

S.R.A. Response Team

The S.R.A. Response Team is active and ready to assist our members with problems relative to Health Benefits and Pension items.

Before placing a telephone call to a member of the Response Team, for assistance, be sure you have contacted the AT&T Benefits Center.

The S.R.A. Response Team Members ready to assist you are:

JoAnn Alix-Gagain	203-217-8880 (jagagain@snet.net)
Frank Pagerino	203-929-7487

predict a Customer Satisfaction (CSAT) score for every single call based on the transcript and sentiment, eliminating the need for those “Please stay on the line for a brief survey” request that customers hate.

- **Churn Prediction:** By analyzing patterns across thousands of calls, AI can flag a customer as a “high churn risk” during a routine support call, allowing the agent to offer a proactive retention incentive.
- **Voice Biometrics:** To kill the “What was your mother’s maiden name?” security questions, 2026 centers use voice biometrics to verify identity based on the caller’s unique vocal print within the first 5 seconds of speaking.

Quick Bytes: March 2026 Round-up

- **Agentic AI Launch: Orange Business** just unveiled *Live Intelligence Studio*, a platform that allows enterprises to deploy autonomous AI Agents directly onto their secure network.
- **The 5.5G Bridge:** T-Mobile and Ericsson have successfully deployed

5G-Advanced nationwide, offering a “stepping stone” to 6G with integrated satellite-to-phone connectivity.

- **Energy Breakthrough:** New AI-driven “Micro-Sleep” algorithms are helping carriers reduce tower power consumption by **25%** during low-traffic hours.
- **Anti-Drone Services:** Orange has debuted Europe’s first “**Anti-Drone-as-a-Service**,” using 5G sensing to protect critical infrastructure from intrusive low-altitude aircraft.

The 2026 Reality Check: “Trust but Verify”

While the technology is moving fast, 2026 is also a year of **Regulatory Reckoning**.

- **FDA & EU Oversight:** New guidelines (like the EU AI Act’s high-risk provisions taking effect in August 2026) now require “Credibility Assessment Plans.”
- **Bias Detection:** There is a heavy focus on ensuring AI models don’t have “performance drift” or racial/gender biases, especially in diagnostic tools used for diverse populations.

In the News

Frontier CT is Now Verizon

If you are already a Frontier customer, you don't need to do anything. For now, your account & account management will remain the same, including your existing deals. Verizon will be in touch in the coming months with any updates. However, you may want to take advantage of some of the benefits of being a Verizon customer. Save when you combine your home internet and mobile service with Verizon. Check out our Mobile + Home enrollment hub to learn more or visit Verizon's Frontier hub to see other options available to you.

Paramount to Acquire Warner Bros. Discovery New York

Paramount Skydance Corporation (NASDAQ: PSKY) ("Paramount") and Warner Bros. Discovery, Inc. (NASDAQ: WBD) ("WBD") today announced they have entered into a definitive merger agreement under which Paramount will acquire WBD, forming a premier global media and entertainment company focused on expanding consumer choice and empowering creative talent worldwide. Under the terms of the agreement, Paramount will pay \$31.00 per share in cash for all outstanding shares

of WBD. The transaction has been unanimously approved by the Boards of Directors of both companies and is expected to close in Q3 2026, subject to customary closing conditions, including regulatory clearances and approval by WBD shareholders, with a vote expected in the early spring of 2026. In the event the transaction has not closed by September 30, 2026, WBD shareholders will receive a \$0.25 per share "ticking fee" for each quarter (measured daily) until closing.

AT&T Announces \$250 Billion Commitment to Advance U.S. Connectivity

AT&T marks the 150th anniversary of the first phone call by re-affirming its leadership in investing in U.S. telecommunication infrastructure through 2030. Building on the legacy of founder Alexander Graham Bell's first phone call 150 years ago, AT&T is reaffirming its leadership as the company driving America's connected economy so every community, family, and business can participate in the promise of American progress.

Key Takeaways:

- ✓ AT&T is committing more than \$250 billion over five years to build the best and largest net-

work, with the capabilities and resilience required for the next era of innovation and economic growth.

- ✓ We are investing at the top of our industry to deliver unmatched coverage for more than 100 million customers on the nation's largest fiber and wireless networks.
- ✓ AT&T is deploying networking infrastructure required to meet the ever-increasing demand for reliable, always-on connectivity across urban, suburban and rural America.

"Today, we're committing more than \$250 billion to increase U.S. connectivity competitiveness and expand access to AT&T's leading fiber and wireless networks – the best way to get on the internet," said John Stankey, Chairman and CEO of AT&T. "Current Federal telecommunications policy is as strong as I've seen in my career, making our commitment to invest possible. We look forward to serving American communities and businesses for the next 150 years."

What began with a single copper wire has evolved into the nation's largest converged network of fiber internet and 5G wireless services, connecting people at home, at work, and on the go.

MEMORIAL DAY

REMEMBER AND HONOR



2026 CONTACT INFORMATION FOR BENEFITS & RESOURCES

Report A Death

Call the Fidelity Service Center at **800-416-2363** to report the death of an Eligible Former Employee or Eligible Dependent.

You do not need a Fidelity Service Center PIN or Social Security number/customer ID to report a death.

Medical Benefit Administrators

Benefit	Vendor	Website and Email	Phone
Center of Expertise Benefits Administrator Cancer Care Support; Cancer Care navigation and resources.	Employer Direct Healthcare, LLC (EDH) dba Lantern Specialty Care	 https://lanterncare.com/  guide@lanterncare.com	 855-204-3923 (Domestic) Available Monday through Friday, 8 a.m. to 5 p.m. Central time.

Benefit	Vendor	Website and Email	Phone
Centers of Expertise Benefits Administrator Cell and Gene Therapy Centers of Expertise; High-performance cell and gene therapy network, resources and support	Emerging Therapies Solution (ETS)	 https://emergingtherapies.com/	 888-733-1284 (Domestic) Available Monday through Friday, 8 a.m. to 5 p.m. Central time.

Benefit	Vendor	Website and Email	Phone
Centers of Expertise Benefits Administrator Surgical Centers of Excellence; High-performance surgical network, resources and support	Employer Direct Healthcare, LLC (EDH) dba Lantern Specialty Care	 https://lanterncare.com/  guide@lanterncare.com	 888-726-0849 (Domestic) Available Monday through Friday, 6 a.m. to 10 p.m. Central time.

Medical Benefit Vendors

Benefit	Vendor	Website and Email	Phone
Digital Musculoskeletal (MSK) Solution Virtual physical therapy at home program to help address chronic joint and back pain	Hinge Health	 hinge.health/att  hello@hingehealth.com	 855-902-2777 Available Monday through Friday, 4 a.m. to 8 p.m. Pacific time and Saturday 7 a.m. to 4 p.m. Pacific time.

2026 CONTACT INFORMATION FOR BENEFITS & RESOURCES







CarePlus

Benefit	Vendor	Website and Email	Phone
CarePlus - Coverage for listed experimental health services and specified enhanced services	UnitedHealthcare	 https://careplus.att.com/	 877-261-3340 (Domestic)  711 from a TTY phone (Hearing Impaired) Available Monday through Friday from 7 a.m. to 7 p.m. Central time.

Dental











Benefit	Vendor	Website and Email	Phone
Dental (Also applies to DHMO)	Cigna Dental	 https://www.mycigna.com/	 888-722-5505 Available Monday through Friday from 7 a.m. to 7 p.m. Central time.  800-735-2258 (Hearing Impaired; All except California)  800-735-2929 (Hearing Impaired; California residents only)

Life Insurance

Benefit	Vendor	Website and Email	Phone
Life Insurance	MetLife	 http://www.att.com/benefitscenter See the “Beneficiary Designations” section to designate a beneficiary.	Claims that Evidence of Insurability (EOI) has been denied:  888-346-4288 , select option 1 Claims of Life Insurance, Accidental Death & Dismemberment or Accelerated Death Benefit that have been denied and Forms:  888-346-4288 , select option 2 (Evidence of Insurability and Life Insurance Claims)  866-887-2019 (Accelerated Death Benefits and Assignments) Available Monday through Thursday from 7 a.m. to 7 p.m. Central time and Friday from 7 a.m. to 4 p.m. Central time. The Interactive Voice Response System (IVR) is available 24 hours a day.
Optional Retiree Life Insurance & Post-65 Optional Retiree Life Insurance	Metropolitan Life Insurance Company	 metlife.com/mybenefits See the “Beneficiary Designations” section to designate a beneficiary.	 866-545-7517 (Fax) Available Monday through Friday from 7 a.m. to 10 p.m. Central time.

2026 CONTACT INFORMATION FOR BENEFITS & RESOURCES

Reimbursement Accounts










Benefit	Vendor	Website and Email	Phone
Adoption, Surrogacy and Cryopreservation Reimbursement Policy Adoption Reimbursement Policy HealthCare Spending Account Dependent Care Spending Account AT&T Health Reimbursement Account and AT&T Eligible Former Employee Health Reimbursement Account	Smart-Choice Accounts (Claims Administrator)	 http://www.att.com/benefitscenter See the Reimbursement accounts tab.	 877-722-0020 (Hearing Impaired; from TTY phone dial 711)  847-883-0866 (International) The Service Center is available Monday through Friday from 7 a.m. to 7 p.m. Central time. The Interactive Voice Response System (IVR) is available 24 hours a day, seven days a week.
AT&T Medicare-Eligible Health Reimbursement Account (HRA)	Your Spending Account	 http://www.att.com/benefitscenter See the Reimbursement accounts tab.	 877-722-0020 (Hearing Impaired; from TTY phone dial 711)  847-883-0866 (International) The Service Center is available Monday through Friday from 7 a.m. to 7 p.m. Central time. The Interactive Voice Response System (IVR) is available 24 hours a day, seven days a week.
Wellbeing Choice Account	Smart-Choice Accounts (Claims Administrator)	 http://www.att.com/benefitscenter See the Reimbursement accounts tab. IMPORTANT: To access the website you will need your ID and password. Access the Mobile App in the Apple App Store and Android Google play on your mobile device:  ReimburseMe Reimbursement Claims with receipts can be submitted via the Mobile App, Website or Paper Claim Form by fax or mail.	 877-722-0020 (Hearing Impaired; from TTY phone dial 711)  847-883-0866 (International) The Service Center is available Monday through Friday from 7 a.m. to 7 p.m. Central time. The Interactive Voice Response System (IVR) is available 24 hours a day, seven days a week.

2026 CONTACT INFORMATION FOR BENEFITS & RESOURCES






Resources

Benefit	Vendor	Website and Email	Phone
Requesting Tax Form Documents		 https://hraccess.att.com/	For 1095-Cs:  877-722-0020 (AT&T Benefits Center) For W-2s:  888-722-1787 (HR OneStop)

Discounts, Offers, and Support

















Benefit	Vendor	Website and Email	Phone
Retiree Website (and to access Retiree Pioneer website)		 https://hraccess.att.com/	
Retiree Discount Marketplace	BenefitHub	 https://alumnidiscovers.benefithub.com/ Referral code: 3KU4SA	
AT&T Products and Services		 https://www.e-access.att.com/hronestop/group/hr-onestop/discounts	 866-664-4621
Wireless Product Support		To order new service and to make changes to existing service, visit:  att.com	 888-722-1787 (say "Policy" when prompted)
Internet and AT&T Phone (formerly U-Verse Voice) Support		Order new service by logging into the AT&T Perks site:  https://attperks.benefithub.com/Welcome	 800-331-0500 (OR 611 on your wireless phone)
Wireline Support			Employee Discount Program Support Center:  877-377-9010 Available Monday through Friday from 8 a.m. to 9 p.m. Central time and Saturday from 8 a.m. to 6 p.m. Central time.

AT&T Group Medicare Advantage Program

Benefit	Vendor	Website and Email	Phone
For the AT&T Group Medicare Advantage Program (Fully Insured for Medicare Eligible non-Grandfathered Eligible Former Employees)	UnitedHealthcare	 https://retiree.uhc.com/att	Medical:  866-819-3448 (Domestic and International)  From a TTY phone dial 711 , from any other phone dial 866-819-3448 (Hearing Impaired) Mental Health & Substance Use Disorder (MH/SUD):  800-453-8440 (Domestic and International)  From a TTY phone dial 711 , from any other phone dial 800-453-8440 (Hearing Impaired) Service Center: Available Monday through Friday from 8 a.m. to 8 p.m. CT, except some holidays. Interactive voice response (IVR) system: Available 24 hours a day, seven days a week.  888-950-1169 (Fax)









2026 CONTACT INFORMATION FOR BENEFITS & RESOURCES

AT&T Eligible Former Employee Advantage Medical Programs

Benefit	Vendor	Website and Email	Phone
<p>AT&T Eligible Former Employee Advantage Medical Programs (Self Insured/non-Medicare Eligible)</p> <p>Medical and Mental Health/Substance Use Disorder (MH/SUD) Benefits Administration</p>	UnitedHealthcare	 https://www.myuhc.com/	<p>Medical and Mental Health & Substance Use Disorder (MH/SUD):</p> <p> 877-506-7221 (Domestic and International)</p> <p> From a TTY phone dial 711, from any other phone dial 877-506-7221 (Hearing Impaired)</p> <p>Service Center: Available Monday through Friday from 7 a.m. to 7 p.m. Central time, except some holidays. For medical and/or MH/SUD services requiring Notification or Preauthorization, the customer service center is available Monday through Friday from 8 a.m. to 5 p.m. Central time, except some holidays.</p> <p>Interactive voice response (IVR) system: Available 24 hours a day, seven days a week.</p> <p> 801-567-5498 (Fax - Medical)</p> <p> 248-733-6085 (Fax - Mental Health & Substance Use Disorder)</p>
<p>Centers of Expertise Benefits Administrator</p> <p>Cell and Gene Therapy Centers of Expertise; High-performance cell and gene therapy network, resources and support</p>	Emerging Therapies Solution (ETS)	 https://emergingtherapies.com/	<p> 888-733-1284 (Domestic)</p> <p>Available Monday through Friday, 8 a.m. to 5 p.m. Central time.</p>
<p>AT&T Eligible Former Employee Advantage Medical Programs (Self Insured/non-Medicare Eligible)</p> <p>Prescription Drug Benefits Administrator</p>	CVS Caremark®	 http://www.caremark.com/	<p> 800-378-8851</p> <p>Available Monday through Friday from 7 a.m. to 11 p.m. and Saturday from 7 a.m. to 5 p.m. Central time, except some holidays.</p> <p> 800-231-4403 (Hearing Impaired)</p> <p>Available 24 hours a day.</p>
<p>AT&T Eligible Former Employee Advantage Medical Programs (Fully Insured for Medicare Eligible Grandfathered Eligible Former Employees)</p>	UnitedHealthcare	 https://retiree.uhc.com	<p>Medical:</p> <p> 888-803-9234 (Domestic and International)</p> <p> From a TTY phone dial 711, from any other phone dial 888-803-9234 (Hearing Impaired)</p> <p>Mental Health & Substance Use Disorder (MH/SUD):</p> <p> 800-453-8440 (Domestic and International)</p> <p> From a TTY phone dial 711, from any other phone dial 800-453-8440 (Hearing Impaired)</p> <p>Service Center: Available Monday through Friday from 8 a.m. to 8 p.m. local time, except some holidays.</p> <p>Interactive voice response (IVR) system: Available 24 hours a day, seven days a week.</p> <p> 888-950-1169 (Fax)</p>





2026 CONTACT INFORMATION FOR BENEFITS & RESOURCES

Beneficiary Designations

Benefit	Vendor	Website and Email	Phone
Beneficiary Designation	Fidelity NetBenefits (All Benefits except Ancillary and Optional Retiree and Post-65 Optional Retiree Life Insurance)	 https://netbenefits.fidelity.com/NBLogin/?option=Beneficiary	<p>Customer Service:</p> <p> 800-416-2363 (Domestic and International) Available Monday through Friday from 7:30 a.m. to 11 p.m. Central time (excluding all NYSE holidays except Good Friday).</p> <p>Hearing Impaired:</p> <p> 800-416-2363 (Available only by logging into the Video Relay Service (VRS) provider first)</p> <p> Dial 711 to connect to Telecommunications Relay Service (TRS)</p> <p>Login to www.netbenefits.com and select Customer Service from the homepage menu or by selecting the icon (For Online Chat or Virtual Assistant)</p>
Beneficiary Designation	Ancillary Benefits MetLife	 http://www.metlife.com/mybenefits	 888-346-4288
Beneficiary Designation	Optional Retiree Life Insurance and Post-65 Optional Retiree Life Insurance MetLife	 http://www.metlife.com/mybenefits Update your beneficiary designation for Optional Retiree Life and Post 65 Optional Retiree Life by logging on to MyBenefits. Enter your company name and hit "Submit". Follow instructions to register.	 866-545-7517 (fax) Available Monday through Friday from 7 a.m. to 10 p.m. Central time.





Pension & Savings

Pension










Benefit	Vendor	Website and Email	Phone
AT&T Pension Benefit Plan and AT&T Puerto Rico Pension Benefit Plan	Fidelity	 www.netbenefits.com	<p>Customer Service:</p> <p> 800-416-2363 (Domestic and International) Available Monday through Friday from 7:30 a.m. to 11 p.m. Central time (excluding all NYSE holidays except Good Friday).</p> <p>Hearing Impaired:</p> <p> 800-416-2363 (Available only by logging into the Video Relay Service (VRS) provider first)</p> <p> Dial 711 to connect to Telecommunications Relay Service (TRS)</p> <p> Login to www.netbenefits.com and select Customer Service from the homepage menu or by selecting the icon (For Online Chat or Virtual Assistant)</p>

2026 CONTACT INFORMATION FOR BENEFITS & RESOURCES

Stock Options, Performance Shares and Restricted Stocks

Benefit	Vendor	Website and Email	Phone
Fidelity		 www.netbenefits.com	Fidelity Stock Plan Representative:  800-544-9354
AT&T Equity Administration (if Fidelity is unable to resolve issues)		 att.equity.admin@att.com	 866-533-4390 Available Monday through Friday from 8 a.m. to 4 p.m. Central time.

AT&T Program Eligibility

Benefit	Vendor	Website and Email	Phone
Health and Welfare Eligibility, Enrollment, HSA Payroll Deductions, Eligibility for HSA Company Contributions, COBRA processing, and Total Wellbeing Program vendor	AT&T Benefits Center	 http://www.att.com/benefitscenter	 877-722-0020 (Domestic)  847-883-0866 (International)  847-883-8217 (Fax) Available Monday through Friday from 7 a.m. to 7 p.m. Central time. The Interactive Voice Response System (IVR) is available 24 hours a day, seven days a week.
Pension and Savings Eligibility, Service Bridging and Beneficiary Designation	Fidelity Service Center	 www.netbenefits.com See the " Beneficiary Designations " section to designate a beneficiary.	Customer Service:  800-416-2363 (Domestic and International) Available Monday through Friday from 7:30 a.m. to 7 p.m. Central time (excluding all NYSE holidays except Good Friday). Hearing Impaired:  800-416-2363 (Available only by logging into the Video Relay Service (VRS) provider first)  Dial 711 to connect to Telecommunications Relay Service (TRS)  Login to www.netbenefits.com and select Customer Service from the homepage menu or by selecting the icon (For Online Chat or Virtual Assistant)

Requests for Documents (Official Plan Documents, Summary Plan Descriptions, Summaries of Material Modifications, Summary Annual Reports, Company Lists or Printed Policies)

Requests for Documents

To request copies of documents under which an ERISA plan is established or operated, send your request in writing to the following address:



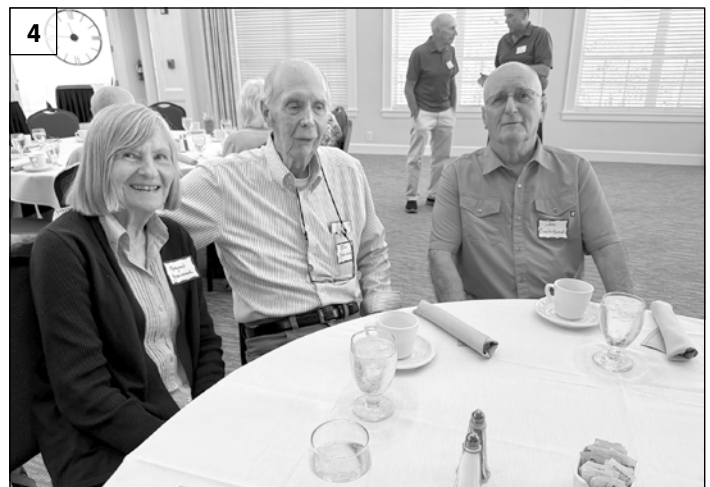
AT&T Services, Inc.
Attn: Plan Documents
P.O. Box 132160
Dallas, TX 75313-2160

Or call:



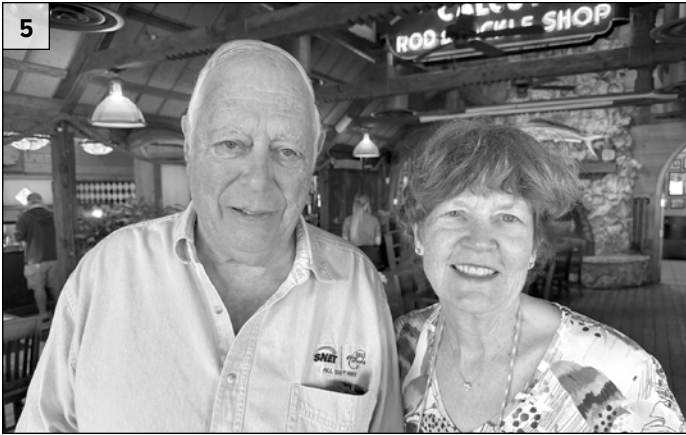
210-886-5920

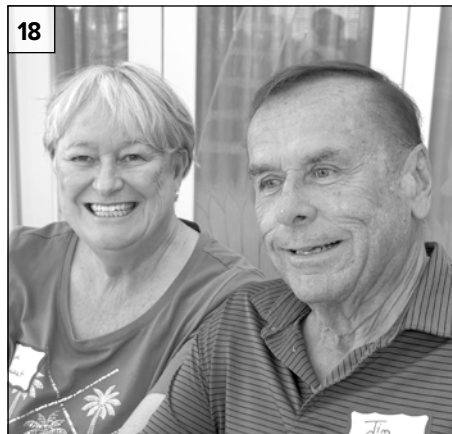
To request copies of current SPDs or SMMs, you may also contact Fidelity or the AT&T Benefits Center, as appropriate to the program or plan.



Names for Pictures

1. Lou & Linda Marinelli
2. Joyce Szczoczarz with JoAnn Alix-Gagain
3. Jan & Jack Lozinski with Norm Regnaud
4. John & Maryanne Greenwood with Joe Cieslukowski
5. John Sullivan with Sue Duffy
6. Fred & Nancy Mitchell
7. Marshall & Alicia West
8. Rick & Catherine Blake
9. Carol & Frank Longo
10. Elaine & Ed Ariola
11. Gene Blyther & Susan Ralston- Blyther
12. Raffaella Vegiard & Ruth Johnson
13. Lee & Sally Skeels
14. Maryann & Andy Postman
15. Roy & Bonnie DePizzol
16. Roy & Ann Haney
17. Jim & Paula Savo
18. Jim & Susan Stewart
19. Mark Lineweber & Ann Marie Jansen
20. Tony Palermo
21. Marty Dirga
22. Jim Olmstead & Diane Reguin
23. Mario Grecco & Cathy Migliore
24. Bev & John Sullivan
25. Larry & Elaine Beck
26. Kathie Kelly
27. Jean & Ralph Bushnell
28. Gene Hildreth
29. Lucille Grasso
30. Dan Herman
31. Richard Skudlarek
32. Leslie Burbank & Joyce Szczoczarz
33. Michelle Terriault
34. Double Rainbow in Venice FL







2026 SRA Lunch Meetings Attendees

The following retirees and their guests paid to attend.

MEMBERS.....GUESTS

Jensen Beach

JoAnn Alix-GagainMichelle Terriault
 Leslie Burbank
 Sue Duffy
 Lucille Grasso
 Roy HaneyAnn Haney
 Dan Herman
 Richard Skudlarek
 John Sullivan
 Joyce Szczoczarz

The Villages

JoAnn Alix-Gagain
 Tom Boylan Pat Duffey
 Ralph Bushnell June Bushnell
 Roy DePizzol.....Bonnie DePizzol
 Marty Dirga
 Gene Hildreth
 Kathie Kelly
 James Olmstead..... Diane Reguin
 Tony Palermo
 Andy Postman
 Maryann Postman
 Sally Skeels Lee Skeels
 Richard Skudlarek
 Bev Sullivan
 John Sullivan

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 Larry Beck
 Richard BlakeCatherine Blake
 Sue Ralston Blyther Gene Blyther
 Joe Cieslukowski
 Carol Depgen
 Frank Depgen
 Mauro Greco..... Cathy Migliore
 John Greenwood..... Maryanne Greenwood
 Ann Marie Jansen Mark Lineweber
 Ruth Johnson
 Jack LozinskiJan Lozinski
 Lou Marinelli Linda Marinelli
 Fred Mitchell..... Nancy Mitchell
 Norm Regnaud
 Paula Savo.....Jim Savo
 James Stewart.....Susan Stewart
 Don Topazio Carol Topazio
 Raffaella Vegiard
 Marshall West Alicia West

HOLD THE DATE

Thursday, September 17th the SRA will hold our Annual Meeting.

Details will be sent to all members in mid-July.

Four Signs That It's a Scam

1. Scammers PRETEND to be from an organization you know.

Scammers often pretend to be contacting you on behalf of the government. They might use a real name, like the FTC, Social Security Administration, IRS, or Medicare, or make up a name that sounds official. Some pretend to be from a business you know, like a utility company, a tech company, or even a charity asking for donations.

They use technology to change the phone number that appears on your caller ID. So, the name and number you see might not be real.

2. Scammers say there's a PROBLEM or a PRIZE.

They might say you're in trouble with the government. Or you owe money. Or someone in your family had an emergency. Or that there's a virus on your computer.

Some scammers say there's a problem with one of your accounts and that you need to verify some information.

Others will lie and say you won money in a lottery or sweepstakes but have to pay a fee to get it.

3. Scammers PRESSURE you to act immediately.

Scammers want you to act before you have time to think. If you're on the phone, they might tell you not to hang up so you can't check out their story.

They might threaten to arrest you, sue you, take away your driver's or business license, or deport you. They might say your computer is about to be corrupted.

4. Scammers tell you to PAY in a specific way.

They often insist that you can only pay by using cryptocurrency, wiring money through a company like MoneyGram or Western Union, using a payment app, or putting money on a gift

card and then giving them the numbers on the back of the card.

Some will send you a check (that will later turn out to be fake), then tell you to deposit it and send them money.

How To Avoid a Scam

Block unwanted calls and text messages. Take steps to block unwanted calls and to filter unwanted text messages.

Don't give your personal or financial information in response to a request that you didn't expect. Honest organizations won't call, email, or text to ask for your personal information, like your Social Security, bank account, or credit card numbers.

If you get an email or text message from a company you do business with and you think it's real, it's still best not to click on any links. Instead, contact them using a website you know is trustworthy. Or look up their phone number. Don't call a number they gave you or the number from your caller ID.

Resist the pressure to act immediately. Honest businesses will give you time to make a decision. Anyone who pressures you to pay or give them your personal information is a scammer.

Know how scammers tell you to pay. Never pay someone who insists that you can only pay with cryptocurrency, a wire transfer service like Western Union or MoneyGram, a payment app, or a gift card. And never deposit a check and send money back to someone.

Stop and talk to someone you trust. Before you do anything else, tell someone — a friend, a family member, a neighbor — what happened. Talking about it could help you realize it's a scam.

Report Scams to the FTC

If you were scammed or think you saw a scam, tell the FTC at ReportFraud.ftc.gov.



Connecticut DMV Warns of Text Message Scam Alleging Unpaid Traffic Citations

By Nathaniel Rosenberg

Connecticut's Department of Motor Vehicles is warning drivers of a new text message scam claiming they have unpaid traffic citations.

The department shared that warning on social media Friday morning, encouraging motorists to ignore and delete any scam texts they receive.

"These messages are fraudulent. We do not notify residents via text regarding the status of unpaid violations," the DMV wrote.

Friday's warning is not the first time in the last year that state officials have warned residents about text scams, or even about text scams involving the DMV.

Last June, Connecticut State Police put out a notice warning residents that scammers were sending texts claiming that the recipients had unpaid parking tickets that needed to be paid by June 5.

If the tickets were not paid, the texts falsely claimed, the recipients could face penalties ranging from suspension of their license or vehicle registration to criminal prosecution.

In Memory Of..

The name of the retiree is not listed until the family officially reports the death to the company, so at times you will see a date of death that is months old. The death of an active employee or a retiree can be reported by calling the Fidelity Service Center at 1-800-416-2363 and then following the prompts.

NAME	CITY	STATE	DATE			
ANDERSON, GLENN D	CROWNSVILLE	MD.....	DEC 25, 2025	DIAS, LOIS B	WALLINGFORD	CT.....OCT 14, 2025
ANDERSON, JAMES E	FAIRFIELD	CT.....	SEP 19, 2025	DINNEEN, WILLIAM M	WALLINGFORD	CT..... DEC 19, 2025
ANDROS, JEAN B	CLINTON	CT.....	NOV 20, 2025	DOESCHER JR, HENRY A	NORWICH	CT.....NOV 17, 2025
ANTHOS, FRANCES H	OLD SAYBROOK	CT.....	JUL 18, 2025	DOWD, DONNA L	EAST HAVEN	CT.....SEP 13, 2025
ASTORINO, MARIA E	HAMDEN	CT.....	NOV 30, 2025	DOWLING, GEMMA F	HAMDEN	CT..... JAN 03, 2026
BARGER, DOREEN	TORRINGTON	CT.....	SEP 14, 2025	DUCHARME, GEORGE P	BAREFOOT BAY	FL..... JUL 05, 2025
BARONE, RICHARD A	WETHERFIELD	CT.....	NOV 12, 2025	DUHANCIK,CHRISTINE M	SHELTON	CT..... DEC 16, 2025
BAUER, THOMAS E	WALLINGFORD	CT.....	FEB 02, 2026	DWILIS, ROBERT A	GRISWOLD	CT..... JAN 03, 2026
BLASZKA, JUDITH H	ROTONDA WEST	FL.....	OCT 11, 2025	EARLS, WILLIAM J	GUILFORD	CT.....FEB 21, 2025
BOURQUE, LILIAN A	COCOA	FL.....	AUG 09, 2025	ELLIOTT, RICHARD D.	GROTON	CT.....NOV 24, 2025
BOWDEN, FREDERICK W	EAST HAVEN	CT.....	AUG 13, 2025	FARRELL, JOSEPH L	WALLINGFORD	CT..... OCT 22, 2025
BOWERS, DOROTHY	GROTON	CT.....	OCT 24, 2025	FENNESSY, FRANCES M	NEW HARTFORD	CT.....AUG 09, 2024
BOWNS, HELEN D	LORIS	SC.....	SEP 18, 2025	FERRUCCI, MARIA A	HAMDEN	CT..... NOV 27, 2025
BROCAR, WILLIAM C	MILFORD	CT.....	NOV 25, 2025	FETCHO, JAMES J	MERIDEN	CT..... DEC 29, 2025
BROOKS, DONALD	HAMDEN	CT.....	NOV 07, 2025	FORD, NORRIS W	WESTBROOK	CT..... DEC 25, 2025
BROWN SR, ROGER M	ISLE	MN.....	AUG 08, 2025	FORISTEL, CYNTHIA	NORWALK	CT..... SEP 29, 2025
BURDGE, SALLY	CONWAY	SC.....	NOV 16, 2025	FRANCIS, CHRISTINE Q	BREWSTER	MA..... JUL 02, 2025
BURDICK, BRENDA J	BROOKLYN	CT.....	AUG 02, 2025	FRANK, LAURA J	STAMFORD	CT..... MAR 17, 2025
BURKE, STACEY L	WALLINGFORD	CT.....	JAN 12, 2026	FRICK, RICHARD A	SALEM	VA..... AUG 15, 2025
BURNS, BONNIE M	GUILFORD	CT.....	OCT 19, 2025	FROST, HAROLD L	RIVERSIDE	CT.....OCT 14, 2025
BUSH, RUTH M.	GUILFORD	CT.....	OCT 22, 2025	GALLO, DENNIS C	NEW HARTFORD	CT.....AUG 20, 2025
BUTLER, JAMES E	BRANFORD	CT.....	SEP 06, 2025	GAVAGHAN, THOMAS F	GUILFORD	CT..... MAY 29, 2025
CAMARRO, BARON J	STUART	FL.....	SEP 18, 2025	GIBSON, MATTIE L	GAINSVILLE	FL..... DEC 23, 2025
CHADWICK, DONALD F	MILFORD	CT.....	SEP 12, 2025	GILBODE, EDWARD A	SOUTHURY	CT..... DEC 20, 2025
CIPRIANO, NANCY	WATERBURY	CT.....	FEB 08, 2026	GLASSE, MARION H	HARTFORD	CT..... NOV 12, 2025
CLAY, MARY A	HAMDEN	CT.....	JAN 07, 2026	GODFREY, KARL C	PORT SAINT LUCIE	FL..... NOV 21, 2025
CLEARY, SHIRLEY D	NIANTIC	CT.....	JUN 09, 2025	GOULETT, JOSEPH P	SOUTHINGTON	CT.....AUG 30, 2025
COGDELL, HELEN L	HAMDEN	CT.....	SEP 10, 2025	GRAHAM, ROBERT	BERLIN	CT..... DEC 29, 2025
CONCELMO, RICHARD	HAMDEN	CT.....	SEP 09, 2025	GRAVELLE, SHIRLEY L	MIDDLETOWN	CT..... AUG 13, 2025
CONCILIO, MADELINE	DERBY	CT.....	MAR 10, 2025	GRAY, BETTY J	EAST HARTFORD	CT..... AUG 27, 2025
CONLEY, SARAH M	LAS VEGAS	NV	AUG 04, 2025	GREENE, DONALD F	WEST PALM BEACH	FL..... DEC 17, 2025
COTE, DAVID M	ENNICE	NC	OCT 17, 2025	GUNTER, WILLIAM G	LAKE SUZY	FL..... SEP 11, 2025
COTE, EDITH A	NORWALK	CT.....	AUG 12, 2025	GUSTAFSON, ROBERT W	ESSEX	CT..... JUL 05, 2025
COTTER, JOHN J	BRANFORD	CT.....	JAN 17, 2026	HAASE, CECILE	MERIDEN	CT..... DEC 10, 2025
COTTON JR, HAROLD A	SUSSEX	NJ.....	SEP 23, 2025	HACKETT, BERNARD K	SPRING HILL	FL..... OCT 30, 2025
COURCEY, JAMES F	JAMESTOWN	RI	DEC 11, 2025	HALLAS, FRANCES G	WOODBURY	CT..... DEC 30, 2025
CULPEPPER, JAMES C	TORRINGTON	CT.....	FEB 02, 2026	HANLEY, RAYMOND C	SOUTHURY	CT..... MAR 04, 2025
CUNNINGHAM, JAMES T	SOUTH WINDSOR	CT.....	APR 12, 2025	HARAGHEY, MARGARET	HAMPTON	CT..... AUG 18, 2025
CZAPSKI, ALBINA Z	NORWICH	CT.....	JAN 05, 2026	HATRICK, JAMES	ORANGE	CT..... JAN 08, 2026
DAUPHINAIS JR, EDWARD G	PROSPECT	CT.....	SEP 27, 2025	HENDERSON, WILLIAM C	MYSTIC	CT..... SEP 03, 2025
DAVINO, BARBARA	HOBE SOUND	FL.....	MAY 30, 2025	HODGE JR, FLOYD E	STUART	FL..... NOV 03, 2025
DAYTON JR, LEWIS B	WINSTON SALEM	NC	JUL 26, 2025	HOFFMAN, ARTHUR R.	WINDSOR LOCKS	CT..... NOV 07, 2025
				HOULE, JEFFREY J	WALLINGFORD	CT..... SEP 25, 2025

In Memory Of...

HULL, LESTER	NEWTOWN	CT.....	JAN 29, 2026	PETTWAY, DENNIS M	BRIDGEPORT	CT.....	APR 21, 2018
IOVENE, FRANCIS P	NAPLES	FL.....	FEB 15, 2026	PILLION, MARILYN	EAST HARTFORD	CT.....	JAN 20, 2026
JACKSON, HENRIETTA	ATHENS	GA.....	OCT 05, 2025	PITCHER, PAMELA J	WEST HAVEN	CT.....	NOV 24, 2025
JENNETTE, PETER	WOLCOTT	CT.....	SEP 07, 2025	POPOWICS, FRANK D	INDIANAPOLIS	IN.....	NOV 02, 2025
JOHNSON, EDGAR J	WINDHAM	CT.....	OCT 17, 2025	POTTER, JACQUELINE A	NEW HAVEN	CT.....	NOV 11, 2018
JUNE, ZAIDA T	SHELTON	CT.....	JAN 07, 2026	QUICK, RUSSELL I	SANFORD	NC.....	DEC 25, 2025
KEATING, PAULA	SEYMOUR	CT.....	OCT 23, 2025	RANALLI, FRANK A	BRANFORD	CT.....	DEC 11, 2025
KELLER, SANDRA J	BEVERLY HILLS	FL.....	JAN 21, 2026	RICCIARDELLI, DIANA R	NEWINGTON	CT.....	JAN 04, 2026
KELLIHER, LAWRENCE	LIVINGSTON	TX.....	FEB 15, 2026	RICCIARDELLI, RICHARD A	NO HAVEN	CT.....	JAN 04, 2026
KELLY JR, FRANCIS J	MILFORD	CT.....	SEP 12, 2025	ROGERS, ELEANOR	COLCHESTER	CT.....	DEC 22, 2025
KORTANEK, JAMES R	CINCINNATI	OH.....	JAN 30, 2025	ROMANO, LORRAINE M	HAMDEN	CT.....	DEC 19, 2025
LANDRY, CAROL A	NEWINGTON	CT.....	DEC 31, 2025	ROSEBORO, CYNTHIA A	ANSONIA	CT.....	JAN 30, 2026
LIMOSANI, THERESA	NORTH HAVEN	CT.....	AUG 09, 2025	SAMUELSON, ROBERT	DANBURY	CT.....	SEP 06, 2025
LITTLE, ROBERT	OLD SAYBROOK	CT.....	DEC 20, 2025	SCANLAN, KEVIN T	PLAINVILLE	CT.....	JAN 08, 2026
LONG, EDWINA	HARTFORD	CT.....	NOV 08, 2025	SAVINO, ROBERT J	BRANFORD	CT.....	NOV 04, 2025
LORENTZEN, CARL E	BOLTON	CT.....	SEP 01, 2025	SCHACHT, SHARON G	WALLINGFORD	CT.....	MAY 16, 2025
LOWE, ROBERT	MIDDLETOWN	CT.....	JUL 23, 2025	SCHENKLE, THEODORE	WEST HAVEN	CT.....	DEC 01, 2025
LUCAS, LOIS T	ORANGE	CT.....	JAN 17, 2026	SCHMID, NORMAN H.	SHERMAN	CT.....	DEC 25, 2024
LUMBRUNO, PETER A	MANCHESTER	CT.....	OCT 28, 2025	SCHNEIDER, AUSTRALIA E	BRANFORD	CT.....	DEC 02, 2025
MACDONALD, LEO D	MADISON	CT.....	SEP 04, 2023	SILVA, BERNADETTE M	BRIDGEPORT	CT.....	JUL 03, 2025
MAHIEU, MARY A	MILFORD	CT.....	AUG 16, 2025	SIMPSON, RUTH P	WATERTOWN	CT.....	AUG 02, 2025
MAIN, KATHERINE	NEW FAIRFIELD	CT.....	NOV 25, 2025	SISSON, DONALD R	PLAINVILLE	CT.....	MAR 26, 2025
MARKS, GARY L	ABILENE	TX.....	JUL 17, 2025	SMART, FRED H	EDGEWATER	FL.....	NOV 12, 2025
MARSH, ROLAND C	GRISWOLD	CT.....	AUG 20, 2025	STAIB, JAMES	DANBURY	CT.....	SEP 25, 2025
MARTEL, RAYMOND R	CLEMONS	NC.....	NOV 01, 2024	STRADZUK, EDWARD	JEWETT CITY	CT.....	DEC 18, 2025
MARTELL, HELEN K	NORWICH	CT.....	AUG 20, 2025	SUFIN, IRENE M	MERIDEN	CT.....	JAN 26, 2026
MARTINEZ, RONALD E	FLOWERY BRANCH	GA.....	JUN 20, 2023	SULLIVAN, ALBERT E	SOUTH WINDSOR	CT.....	DEC 13, 2025
MARTONE, JOSEPH G	EAST HAVEN	CT.....	NOV 10, 2025	SULLIVAN, THOMAS A	VERNON	CT.....	DEC 25, 2025
MATHIEU, EDWARD F	COLUMBIA	CT.....	AUG 01, 2025	TELESCO, VICTOR	ALTON	VA.....	OCT 01, 2025
MCDONNELL, MARIA A	NAUGATUCK	CT.....	JUL 23, 2025	THERRIEN, NORMAN R	WINTER HAVEN	FL.....	FEB 01, 2026
MCGUIRE, TIMOTHY D	MADISON	CT.....	JAN 30, 2026	TORELLO, CAROL A	MADISON	AL.....	JUN 05, 2025
MCKENNEY, JOHN P	PITTSBORO	NC.....	JUL 30, 2025	TROTTIER, DENNIS R	PORT ST LUCIE	FL.....	OCT 06, 2025
MCQUILTON, RICHARD A	SEYMOUR	CT.....	JAN 21, 2026	TRYON, JUNE	PORTLAND	CT.....	AUG 21, 2025
MINCEY, LILLIE M	HAMDEN	CT.....	JAN 03, 2026	TYRRELL JR, FRED W	CENTER HARBOR	NH.....	DEC 31, 2025
MONTANARO, JOSEPHINE	MILFORD	CT.....	MAY 04, 2025	ULKUS, DONALD	COLUMBIA	CT.....	DEC 31, 2025
MISENTI, ARLINE	CLINTON	CT.....	SEP 22, 2025	VAN BUSKIRK, PATRICIA D	NORWALK	CT.....	DEC 29, 2025
MONTORY, ROSALIND M	WINCHESTER	VA.....	AUG 10, 2025	VANCE, CHRISTINE C	WOLCOTT	CT.....	OCT 03, 2025
MURPHY, MARIE L	SOMERS	CT.....	DEC 15, 2025	VENO, ANN B	HAMDEN	CT.....	DEC 14, 2025
NEFF, DONALD F	VERNON	CT.....	FEB 20, 2026	VEREENE, RITA C	NEW HAVEN	CT.....	AUG 28, 2025
NEILAN, DONALD C	PALM BAY	FL.....	FEB 03, 2026	WAIDO, NANCY	EAST LYME	CT.....	JUN 21, 2025
OCCHI, THEODORE L	CANAAN	NH.....	DEC 20, 2025	WEIDLICH, DAVID E	E HADDAM	CT.....	JAN 16, 2026
PALMISANI, GREGORY J	NEW MILFORD	CT.....	NOV 23, 2025	WILBUR, NELLY R	TORRINGTON	CT.....	JAN 27, 2026
PAYNE, LOUIS	REDDING	CT.....	OCT 17, 2025	WILLIAMS, PAULINE M	WATERBURY	CT.....	MAR 03, 2025
PERCY, JULIA W	OVIEDO	FL.....	SEP 22, 2025	WOODMANSEE, NANCY R	BOZRAH	CT.....	OCT 14, 2025
PERKINS, MAUREEN A	WILLIMANTIC	CT.....	NOV 08, 2025	ZUBA, HELEN	DERBY	CT.....	OCT 24, 2025
PETRUCELLI, NANCY	MERIDEN	CT.....	OCT 04, 2025				

Please visit our website and view past newsletters, register yourself, membership application, news items, pictures, etc.

www.snetretirees.org
and join us on Facebook, too!

“You must prune to bloom. If the dead weight is not pruned and removed, it compromises the quality, performance, and output of the vine. When you prune what’s not working in your life, you make the space and place for renewal to happen and for new growth to spring forth.”

— Susan C. Young



S.R.A News
318 Central Road
Middlebury, CT 06762
Address Service Requested