

FOR CLIENTS

What to expect from *your Vively test*

Your practitioner has recommended testing through Vively. Here's what happens next, step by step.

1 Your practitioner sends a referral

You'll get an email from Vively with the test, the price and a secure link.

2 Create your account and pay

It takes a few minutes. If your practitioner's practice is paying, you'll skip payment.

3 Do your test

At one of 4,000+ collection centres, at home with a kit, or with a glucose sensor. One blood draw covers everything your practitioner ordered. We'll tell you if you need to fast.

Only for the Medicare-funded Baseline Health Check: before your blood test, you'll book a 5–10 minute telehealth call with an independent GP, who decides which tests to request. It costs nothing extra. No other test needs a GP call.

4 Results go to your practitioner

You'll see them in the Vively app once they're shared with you, and your practitioner will guide what's next.

Questions about your test?

Reply to your Vively email or contact Vively support. For questions about your results, talk to your practitioner.

Vively organises and presents health information and does not replace clinical judgement. Medicare-supported testing depends on eligibility, and an independent doctor decides whether testing is clinically appropriate.