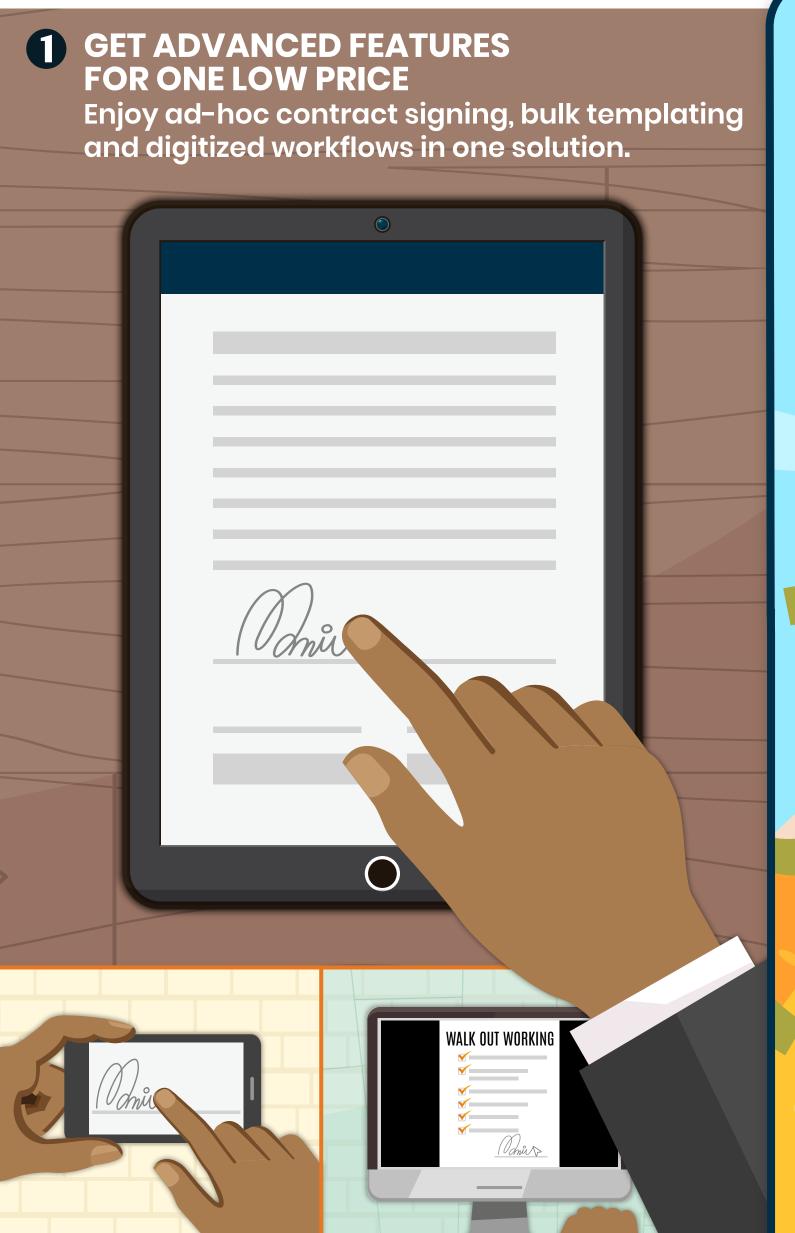
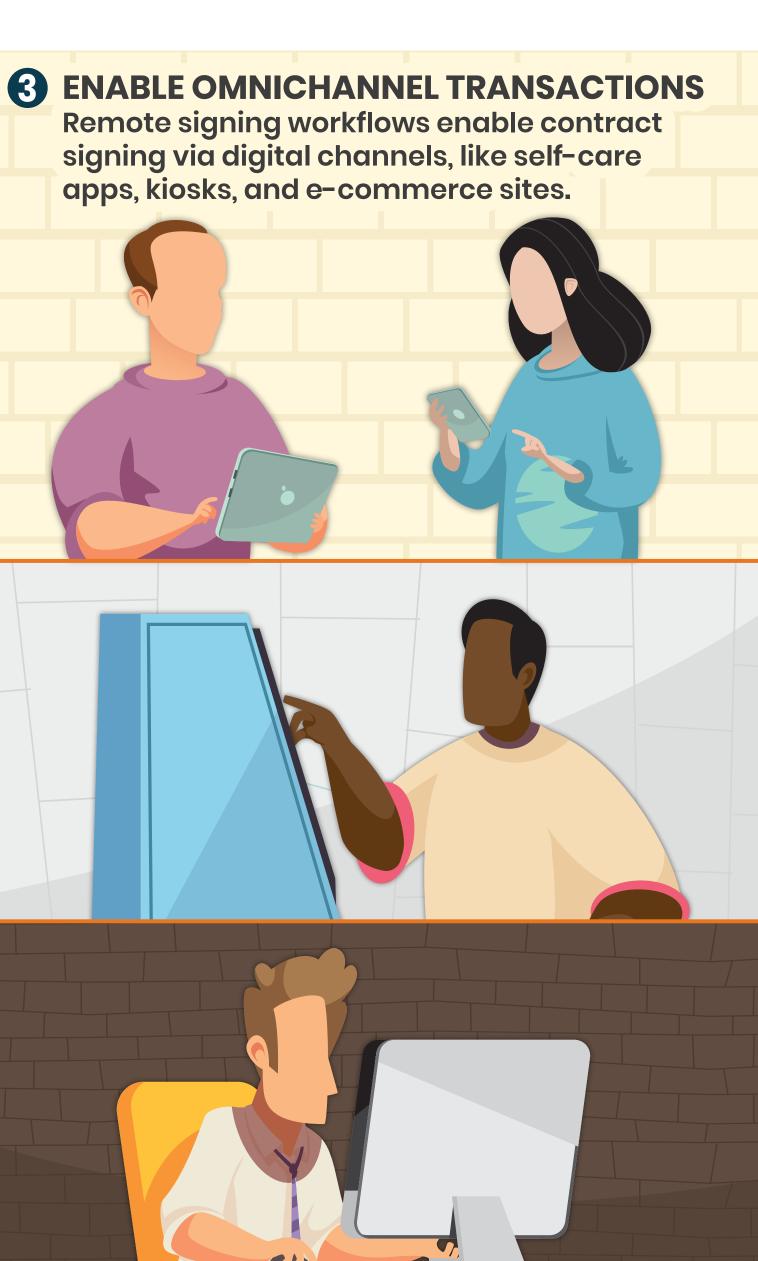
# Paperless Transactions.









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### PREPARE DOCUMENTS FOR SIGNING IN SECONDS

Build and send contracts instantly with our Paperless solution.

- Configure bulk contracts that can automatically appear in the POS flow after tendering.
- Drag and drop fields, initials, and dates onto one-off contracts and send for signing.
- Simultaneously prepare multiple documents for the same signatories using packets.



### MAKE DOCUMENT SIGNING EFFORTLESS

Customers can sign in a web browser by mouse, touchscreen or typing their name. Supporting documents and IDs can be uploaded and attached to the contract in a few clicks.



## SIGN & STORE ANY DOCUMENT

- Ad-hoc contracts
- Bulk contracts
- Forms & checklists
- Retail docs & reports
- HR & personnel files



### CASE STUDY



#### **ABOUT:**

Rogers Communications is the largest telecom provider in Canada with over 10 million subscribers and are heavily involved in media and broadcasting.

#### **PAIN POINTS:**

- High operational costs for paper, shipping, storage, and administration.
- 'Walk Out Working' setup checklist was
- often forgotten, increasing post-sale support requests.

#### **RESULT:**

Paper contract costs fell by 87%, saving Rogers millions per year.



Digital 'Walk Out Working' forms now appear alongside contract signing. The number of support requests decreased, and customers are downloading more self-help resources.



Customers only had to sign one copy of the contract, reducing the transaction time and improving their experience.

## REDUCE YOUR SUPPORT NEEDS BY DIGITIZING CHECKLISTS & FORMS

Automate checklists, like Walk Out Working, to ensure customers are set up before leaving the store.



- Forms appear after contract signing so they can't be forgotten.
- Customers are emailed a copy with links to support resources.
- Audit capabilities make it possible to incentivize form completion.

## STRENGTHEN SECURITY AND ENFORCEABILITY

Controlled workflows mean no signature points can be missed. Our solution supports multiple signing stages and approvals.

All actions can be audited, including searches, views, and other activities.



## LEVERAGE OUR INTEGRATED COMMERCE PLATFORM

Our Paperless solution is part of an integrated platform that unites all channels and supporting systems into a single front-end. Built using TM Forum Open APIs and microservices, our platform provides a 360 view of customer activities across all channels.

