

Premier Managed Services.

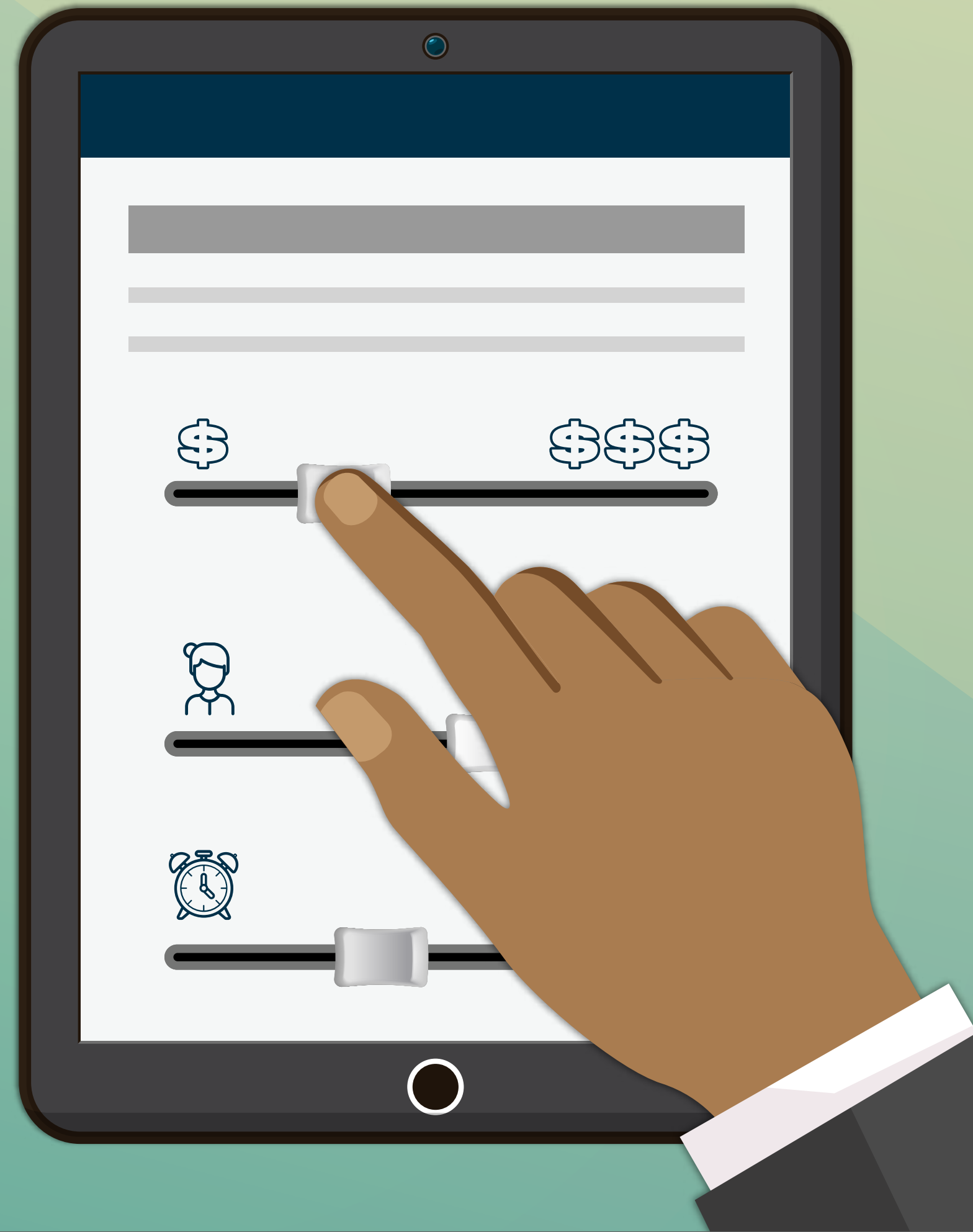
1 OUTSOURCE YOUR SUCCESS

Protect and grow the value of your technology investment with proactive, expert-led managed services built for telecoms.



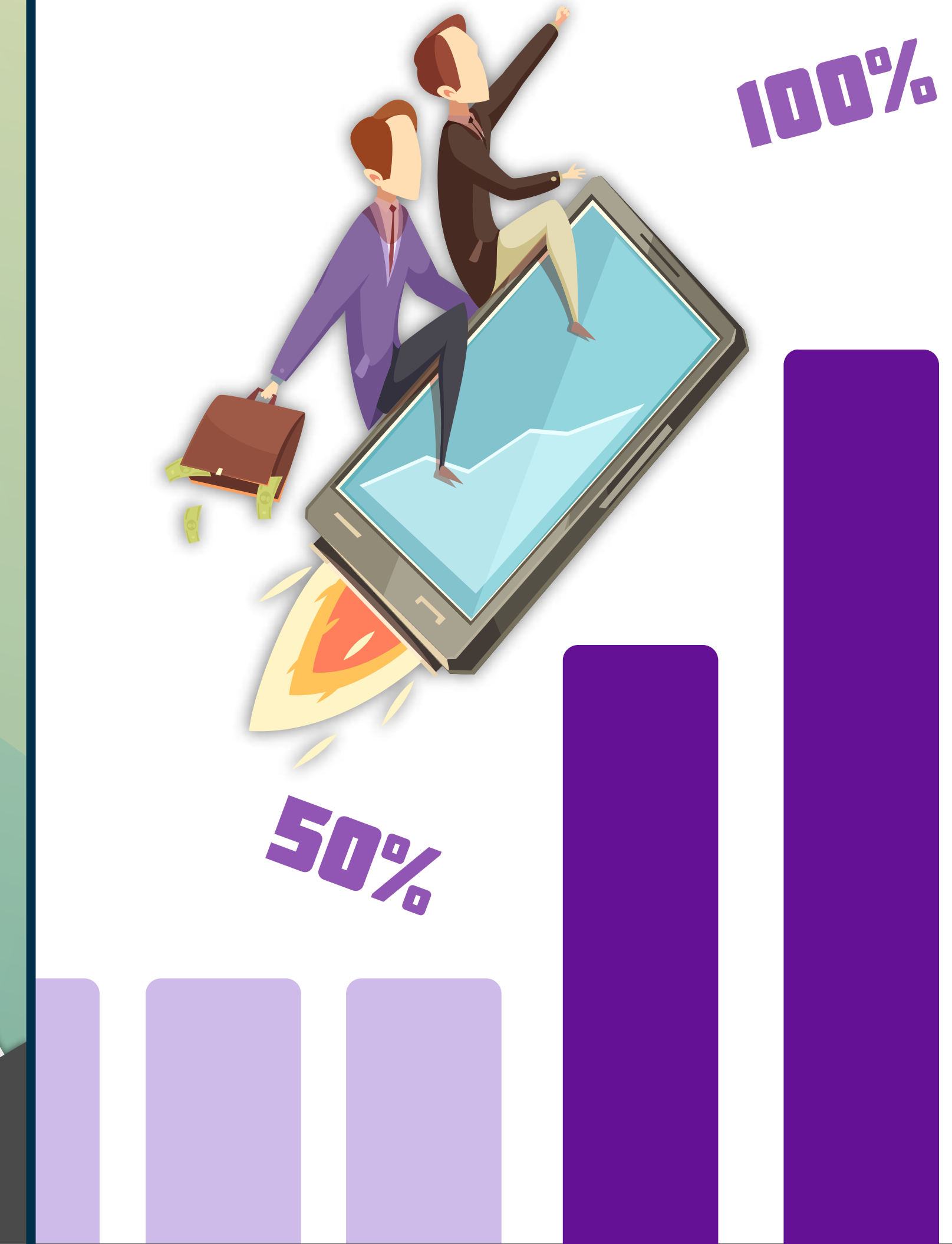
2 GET PREDICTABLE, SCALABLE COSTS

Replace recruiting overhead and reactive spending with a predictable investment model that scales as your business grows.

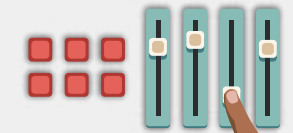


3 MAXIMIZE YOUR PLATFORM ROI

Most organizations use a fraction of their platform's potential. We ensure you get full value - not just keep the lights on



Premier Managed Services.



Choose one of our curated programs - or build your own offering from our individual services.

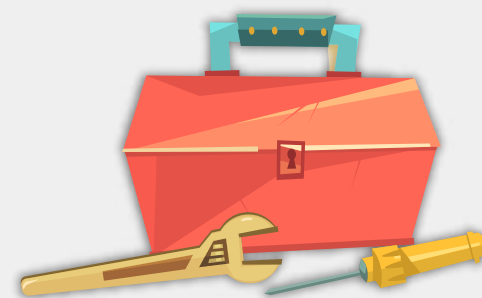
PROGRAM 1: RUN

Gives you a single accountable partner for your day-to-day operations, so issues are prevented before they reach your customers.



Platform Operations & Monitoring:
We proactively monitor your environments and catch issues before they reach your customers.

Incident & Problem Management: We own ticket resolution and identify the root causes to prevent reoccurrence.



Security & Compliance:
We manage vulnerabilities while keeping your platform audit-ready and secure.

Infrastructure & Cloud Management:
We manage certificates, DR simulations, and optimize uptime & costs for key systems.



PROGRAM 2: CHANGE

Brings structure, transparency, and speed to every change so your business can move at the pace it needs to.

Application Lifecycle & Release Management:
We manage your release cycles so you can move faster without deployment risk or downtime.



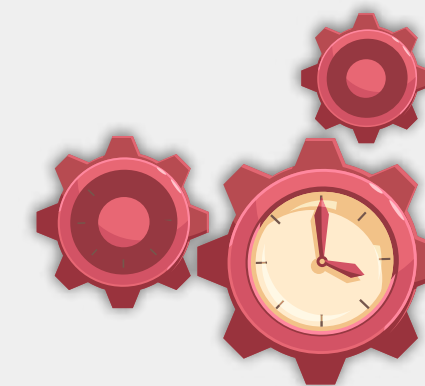
Change & Request Management:
We coordinate changes and deliver enhancements faster and with less friction.

Business Process Operations:
We manage your product catalogue, reconciliation, and more - faster and with fewer errors.



PROGRAM 3: IMPROVE

Builds automation, documentation, and measurable improvement directly into your engagement so your platform increases in value over time.



DevOps & Automation: We optimize pipelines and automate manual processes, reducing dependencies.



Continuous Improvement & Enablement:
We futureproof your knowledge base and reduce the burden on key SMEs.

GOVERNANCE & CLIENT SUCCESS - INCLUDED

No matter which services you choose, we'll conduct regular reviews to track risk, ensure accountability, and prove ROI. This service is included in all projects.



THE ONBOARDING EXPERIENCE

Our structured onboarding process takes you from signed contract to steady state in 30 days. We embed ourselves alongside your team until you're confident in the model.



Kick-off workshop to confirm scope, SLAs, and communication channels.

Runbook handover including release calendar and escalation matrix.



30-day stabilization period with joint shadow support alongside your delivery team.