

# Athenree

Hot Springs & Holiday Park

## Guest Information

**Reception Hours:** 8:30am to 7:00pm - please ensure you purchase any provisions during these hours.

**Check In:** Check in is from 1.00pm for campsites and 2.00pm for accommodation units. Balance of accounts is payable on arrival and payment must be made in full for time booked.

**Departures:** Departure time is 10.00am – please vacate your site or unit and return your key to reception by 10.00am - Thank you.

**Refund Policy:** No reductions/refunds for late arrivals or early departures.

**Cancellation Policy:** Please see our website for the current cancellation policy.

**Caravans/Campervans:** Must have a current electrical WOF and comply with the current LPG Standard (NZS 5428:1996). All caravans and campervans must have an enclosed waste water container – waste water, and chemical toilets are to be emptied in the dump station only.

**Tents:** When connecting to power boxes, you must have an approved isolating transformer or RCD safety switch.

**Pools:** Opened daily for staying guests at 8.30am and to the public at 10.00am. Pools close at 7.30pm each night when they are emptied and cleaned. For your safety the pool area is monitored with security cameras. Pool rules are displayed inside the pool area. Children under the age of 13 years must be supervised by an adult at all times (No lifeguard on duty). Please wash sand off before entering pool complex. Children under 3 years must wear approved swim nappies - available from reception. Babies under 12 months old are not allowed in the pools.

**Visitors:** All visitors to your site are your responsibility and MUST report to Reception on arrival to sign the Visitor's Register. Visitors are welcome to stay up to 2 hours, longer by arrangement only. If swimming they are required to pay for the use of the pools. Visitors are required to depart by 9.00pm.

**Cars:** One vehicle per site - additional vehicles, boats etc to be parked in the designated area. Visitors cars to be parked on the reserve area outside of holiday park. Strictly 5km/hr speed limit.

**Electric Vehicles:** Please inform reception if you intend on charging you EV on site, there is a charge for this. Anyone found to be charging vehicles without permission will be charged a \$50.00 fee.

**Noise/Conduct:** Athenree Hot Springs & Holiday Park is a family park. Noise levels must be kept to a minimum between 10:00pm and 7.00am. Excessive noise and unruly behaviour will not be tolerated.

Ph 07 863 5600 After Hours: Ph 027 289 2522  
bookings@athenreehotsprings.co.nz  
www.athenreehotsprings.co.nz



**Kitchen & Toilet Block:** The kitchen and toilet/shower areas are closed for approx 1 hour for cleaning between 10.00 – 1:00pm. Please use the toilets and showers in the alternative ablution block or pool changing rooms during these times. Please do not fillet fish in the kitchen - use the fish cleaning station.

**Games Room:** The Games room is open between 8am and 10pm. Table tennis bats and ball, fooseball, backyard games and board games are available at the reception.

**Rubbish & Recycling:** The recycling station is located adjacent to the laundry. Buckets for food scraps can be found in the kitchens.

**Laundry:** Coin operated. Washing powder sachets available for sale at Reception.

**WIFI:** Vouchers are available at Reception.

**Dump Station:** Located on northern side of pools - all caravan and motorhome waste water here please.

**Bikes & Kayak Hire:** These fun activities are available – ask at Reception.

**Local Activities, Attractions & Restaurants:** There's plenty to do in and around our area. Drop by Reception or check out our noticeboards for what's happening locally.

**Dogs:** We offer limited dog-friendly campsites by arrangement. Please advise at the time of booking if you have a dog. Dogs are to be kept on lead at all times around the park and dogs are not allowed in the communal areas. Failing to clean up after your dog may result in cancellation of your booking.

**Medical Centre:** Waihi Beach Medical Centre  
Ph (07) 863 5757 or (07) 863 8195 after hours.

**Emergencies:** Dial 111 first. There is an intercom outside the Reception in the event of an emergency after hours, press and hold blue button or phone 027 289 2522.

1 Athenree Road, Athenree  
Postal : 1 Athenree Road, RD1, Katikati, 3177





# Athenree

Hot Springs & Holiday Park

- Hot Pools
- Unpowered
- Powered Sites
- Play Area
- Amenities
- Onsite
- Units/Cabins
- Recycling
- Dump Station
- Fish Station
- Private



Tauranga Harbour



Tauranga Harbour

Your family park of choice