LAST WORD
MADIKWE

BEYOND BOUTIQUE®







LET US TAKE YOU BY THE HAND

LAST WORD RACK RATES

Madikwe 2027-2028

1 MAY 2027 TO 30 APRIL 2028	RACK
Classic Suites x6	
Sharing	14 850
Single	22 275
Child – 11 years and under (Refer to Child Policy)	7 425
Private Villa (sleeps up to 6 pax) x1	
1 – 4 pax	69 300
1 – 6 pax	104 500

Rate in ZAR

LIFESTYLE Preferred HOTELS & RESORTS

I PREFER HOTEL REWARDS

LAST WORD MADIKWE RATES TERMS AND CONDITIONS

RATES ARE

- Inclusive of VAT
- Invoiced and payable in ZAR
- Quoted per person sharing per night
- Subject to a 50% supplement for single occupancy
- Subject to availability
- Subject to change without prior notice

CLASSIC SUITES RATES INCLUDE

- Luxury accommodation
- Three meals daily
- Tea/coffee
- All beverages such as soft drinks, waters, house wines, beers, ciders and selected spirits
- Two game drivers per day including refreshments and beverages

CLASSIC SUITES RATES EXCLUDE

- Premium wines and champagne on wine list
- Premium and craft spirits and single malt whiskeys
- Transfers
- Gratuities
- Curio purchases
- Laundry services
- Gate entrance fees
- Conservation levies

PRIVATE VILLA RATES INCLUDE

- Luxury accommodation
- Three meals daily
- Tea/coffee
- All beverages such as soft drinks, waters, house wines, beers, ciders and selected spirits
- Private Vehicle - Two game drivers per day including refreshments and beverages

PRIVATE VILLA RATES EXCLUDE

- Premium wines and champagne on wine list
- Premium and craft spirits and single malt whiskeys
- Transfers
- Gratuities
- Wellness treatments
- Laundry services
- Gate entrance fees
- Conservation levies

CHILD POLICY

- Children of all ages are welcome.
- Children under 1 years of age pay R1 250 per night, a cot can be arranged on request
- Should two adults be travelling with 1 child under the age of 12 years (1 to 11 years), a triple room may be requested (Subject to Availability). The child in this instance would pay 50% of the adult rate.
- Should there be two adults and two children travelling, we would need to split them into 1 x adult and 1 x child in each room. The adult sharing rates would apply.
- Should there be 2 adults and 3 children under the age of 12 travelling, the children can share a suite (triple) and pay 50% each of the adult rate. (Triple rates may apply on application).
- Children 12 years and older pay the adult per person per night rate
- Children under 6 are not allowed out on game drives. A 1-hour Kiddie's Bumble can be arranged at the Lodge (dependent on availability at the time of enquiring)
- Children rates do not apply to the Private Villa

GUIDE POLICY

- Should drivers/guides be required to stay at Last Word they will be required to pay the applicable room rate and this is subject to availability

DYNAMIC / BAR RATES

- Last Word reserves the rights to implement dynamic/bar rates 90 days prior to check-in date

TARIFF CHANGES

- All tariffs quoted are subject to change, without prior notice, however fully paid bookings will be honoured

BOOKING PROCEDURES

- All reservations must be made by email directly to Last Word Reservations stay@thelastword.co.za
- Should you not receive a written response to your request then please assume that it was not received and resend the request as a booking was not made
- Please note that all cancellations and/or amendments must also be in writing

PROVISIONAL POLICY

- Subject to availability – should we have limited suites available only confirmed bookings will be accepted
- Provisional reservations made less than 30 days prior to arrival will be held for 48 hours
- Full names of guests travelling will be required to convert the status from provisional to confirmed
- Provisional bookings will be held for 7 days

DEPOSIT AND PAYMENT POLICY

Tour Operators

- Full payment is required 30 days prior to arrival
- Reservations not paid 30 days in advance will be cancelled on notice to the agent
- Voucher numbers will not be accepted as guarantees for bookings
- Tour operators electing to settle a booking with a credit card will be subjected to a 5% surcharge
- Deposit conditions may be waivered for bookings from the trade, tour operators and agents
- All extras are to be settled at the camp on departure
- 20% deposit required on group bookings and Private Villa – non refundable. A group booking is considered 3 rooms or more

Direct Bookings

- 50% Deposit is required on confirmation
- Full payment is required 30 days prior to arrival
- Reservations not paid 30 days in advance will be cancelled on notice to the guest
- All extras are to be settled at the camp on departure

CANCELLATION POLICY

- Only written cancellations will be accepted. Ensure to receive an acknowledgement of cancellations in writing by Last Word Reservations
- 50% of full amount if cancellation is within 45 days prior to arrival
- 100% of full amount if cancellation is 30 days or less prior to arrival
- Cancellations for medical reasons must be part of travel insurance taken out by the client
- In the event of early departure the full extent of the stay as originally booked and confirmed will be charged

TRAVEL INSURANCE

- **We insist that travel insurance is taken out on all bookings**

INDEMNITY FORM

- Guests/Your Clients will be expected to sign an indemnity form at all Last Word Hotels and Safari Camps on arrival. Please revert to our website www.thelastword.co.za to familiarise yourself and your client with the indemnity form to be signed.

ARRIVAL AND DEPARTURE

- Guests may check in from 14h00
- Rooms are to be vacated by 11h00

FLIGHT AND ROAD TRANSFERS

- There are daily flights into the Reserve with Federal Air.
- These depart from OR Tambo International Airport in Johannesburg and can be arranged on request at an additional charge.
- Road transfers can be arranged on request at an additional charge.
- The gate entrance fee / fly-in fee is payable on departure in camp.
- Wonderboom gates are open from 06h00 to 18h00, 7 days a week

GAME VEHICLE POLICY

- Vehicles can carry 10 guests per vehicle
- Private vehicle with private guide will be quoted on request
- Children under 6 years are not allowed out on game drives

GAME DRIVES TIMES

Summer Times

- Morning Drive: 05h30 to return between 08h30/09h00
- Afternoon Drive: 16h00 to return between 19h00/19h30
- Note: Game Drives could end later depending on sightings

Winter Times

- Morning Drive: 06h30 to return between 09h30/10h00
- Afternoon Drive: 15h00 to return around 18h00/18h30
- Note: Game Drives could end later depending on sightings

CONSERVATION AND GATE FEES

1 May 2027 - 29 February 2028

- Gate Fee: TBC
- Gate Fee Child (under 8): TBC
- Landing Fee: TBC
- Landing Fee Child: TBC
- Conservation Levy: R570
- Conservation Levy Chid: R285

1 March 2028 - 1 May 2028

- Gate Fee: TBC
- Gate Fee Child (under 8): TBC
- Landing Fee: TBC
- Landing Fee Child: TBC
- Conservation Levy: TBC
- Conservation Levy Chid: TBC

Guest Conservation Contribution

- Guest Conservation Contributions are collected by lodges from every guest. They fund essential work in Madikwe Game Reserve and practical support in neighbouring communities: Anti-Poaching, Bush-Clearing , Skills, jobs and Training, Roads & Infrastructure, Perimeter Fence, Primary Schools and Clinics

WHAT TO TAKE

- Sun hat
- Sunglasses
- Sunblock
- Cameras and binoculars
- Comfortable walking shoes
- Swimsuit
- Warm jackets are essential from May to September
- Light neutral-coloured clothing

LAST WORD SPECIALS

- Request from Reservations at stay@thelastword.co.za

GDS / IDS PROPERTY CODES

	CONSTANTIA	FRANSCHHOEK	LONG BEACH	MADIKWE	KITARA	MAKANYANE
Amadeus PH	PHCPTTCH	PHCPTTFH	PHCPTTLB	PHNTYLWH	PHHDSLWH	PHNTYWMR
Sabre	PH110368	PH110285	PH110369	PH603636	PH328927	PH622332
Galileo/Apollo	PH656	PH717	PH736	PHH8279	PHF6441	PHDL280
Worldspan	PHCPTTC	PHCPTTF	PHCPTTL	PHJJNBLW	PHMQPLW	PH09380
DHISCO	PH28535	PH28536	PH28502	PH43646	PH9911	PH98937
Travelweb	PH28535	PH28536	PH28502	PH43646	PH9911	PH98937

CONTACT DETAILS

RESERVATIONS:
Widad Marnewick, Valencia Faro and Taryn Deneys
27 (0) 21 794 6561
stay@thelastword.co.za

SALES:
Bruce Deneys
27 (0)82 571 0626
bruce@thelastword.co.za

MANAGING DIRECTOR:
Nicky Coenen
27 (0) 21 794 2036
nicky@thelastword.co.za

ACCOUNTS:
Chad Cobbledick
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LAST WORD CONSTANTIA:
Candice Grobbelaar, Vaughan Swart and Caitlin Butterworth
27 (0) 21 794 7657
constantia@thelastword.co.za

LAST WORD LONG BEACH:
Candice Grobbelaar and Fanie Witbooi
27 (0) 21 783 4183
longbeach@thelastword.co.za

LAST WORD FRANSCHHOEK:
Conrad Flatow and Franklin Mentor
27 (0) 21 876 4723
franschhoek@thelastword.co.za

LAST WORD KITARA:
Lee-Anne Detert
Direct Office 27 (0) 63 255 8503
Lee-Anne 27 (0) 82 727 7766
(best is to WhatsApp due to signal limitations at camp)
Lee-Anne@thelastword.co.za

LAST WORD MADIKWE:
Tataum Jackson
Direct Office 27 (0) 79 497 8492
Tataum 27 (0) 60 444 0967
(best is to WhatsApp due to signal limitations at camp)
madikwe@thelastword.co.za

LAST WORD MAKANYANE:
Steve Bouwer and Maryna Bouwer
Direct Office 27 (0) 14 778 9600
Steve and Maryna 27 (0) 81 234 5818
(best is to WhatsApp due to signal limitations at camp)
makanyane@thelastword.co.za

BEYOND BOUTIQUE®
LOVELY PEOPLE · LOVELY PLACES

www.thelastword.co.za