LAST WORD
HOTELS AND LODGES







LOVELY PEOPLE • LOVELY PLACES • LOVELY FOOD

LAST WORD RACK RATES

Makanyane 2027-2028

1 MAY 2027 TO 30 APRIL 2028	RACK
Luxury Suites x8	
Sharing	18 480
Single	27 720

Rate in ZAR

LIFESTYLE Preferred HOTELS & RESORTS

I PREFER HOTEL REWARDS

LAST WORD MAKANYANE RATES TERMS AND CONDITIONS

RATES ARE

- Inclusive of VAT
- Invoiced and payable in ZAR
- Quoted per person sharing per night
- Subject to a 50% supplement for single occupancy
- Subject to availability
- Subject to change without prior notice

LUXURY SUITES RATES INCLUDE

- Luxury accommodation
- Three meals daily
- Transfer from Eastern Strip to Makanyane return
- Tea/coffee
- All beverages such as soft drinks, waters, house wines, beers, ciders and selected spirits
- Two game drivers per day including refreshments and beverages

LUXURY SUITES RATES EXCLUDE

- Premium wines and champagne on wine list
- Premium and craft spirits and single malt whiskeys
- Fedair flights
- Transfers
- Gratuities
- Curio purchases
- Laundry services
- Landing fees
- Conservation levies

CHILD POLICY

- Children from 12 and above are welcome
- Children 12 years and older pay the adult per person per night rate
- Only 2 person per room max, a 3rd person would need to take a 2nd room, which means the individual rate would apply

DYNAMIC / BAR RATES

- Last Word reserves the rights to implement dynamic/bar rates 90 days prior to check-in date

TARIFF CHANGES

- All tariffs quoted are subject to change, without prior notice, however fully paid bookings will be honoured

BOOKING PROCEDURES

- All reservations must be made by email directly to Last Word Reservations stay@thelastword.co.za
- Should you not receive a written response to your request then please assume that it was not received and resend the request as a booking was not made
- Please note that all cancellations and/or amendments must also be in writing

PROVISIONAL POLICY

- Subject to availability – should we have limited suites available only confirmed bookings will be accepted
- Provisional reservations made less than 30 days prior to arrival will be held for 48 hours
- Full names of guests travelling will be required to convert the status from provisional to confirmed
- Provisional bookings will be held on the system for 7 days

DEPOSIT AND PAYMENT POLICY

Tour Operators

- Full payment is required 30 days prior to arrival
- Reservations not paid 30 days in advance will be cancelled on notice to the agent
- Voucher numbers will not be accepted as guarantees for bookings
- Tour operators electing to settle a booking with a credit card will be subjected to a 5% surcharge
- Deposit conditions may be waivered for bookings from the trade, tour operators and agents
- All extras are to be settled at the camp on departure
- 20% deposit required on group bookings - non refundable. A group bookings is considered 3 or more sharing rooms

Direct Bookings

- 50% Deposit is required on confirmation
- Full payment is required 30 days prior to arrival
- Reservations not paid 30 days in advance will be cancelled on notice to the guest
- All extras are to be settled at the camp on departure

CANCELLATION POLICY

- Only written cancellations will be accepted. Ensure to receive an acknowledgement of cancellations in writing by Last Word Reservations
- 50% of full amount if cancellation is within 45 days prior to arrival
- 100% of full amount if cancellation is 30 days or less prior to arrival
- Cancellations for medical reasons must be part of travel insurance taken out by the client
- In the event of early departure the full extent of the stay as originally booked and confirmed will be charged

TRAVEL INSURANCE

- **We insist that travel insurance is taken out on all bookings**

INDEMNITY FORM

- Guests/Your Clients will be expected to sign an indemnity form at all Last Word Hotels and Safari Camps on arrival. Please revert to our website www.thelastword.co.za to familiarise yourself and your client with the indemnity form to be signed.

ARRIVAL AND DEPARTURE

- Guests may check in from 14h00
- Rooms are to be vacated by 11h00

FLIGHT

- There are daily flights into the Reserve with Federal Air.
- These depart from OR Tambo International Airport in Johannesburg and can be arranged on request at an additional charge.
- The fly-in fee is payable on departure in camp.
- Note Luggage: This is limited to a small, soft sided bag weighing a maximum of 20kg per person, not exceeding the size of 40 x 30 x 60 cm. Should this not be sufficient for your travel requirements, prior arrangements need to be made. Storage facilities are available at both our OR Tambo and Kruger Mpumalanga branches.

GAME VEHICLE POLICY

- Vehicle can carry 8 guests per vehicle
- Private vehicles with Private guide can be quoted on request (subject to availability)

GAME DRIVES TIMES

Summer Times

- Morning Drive: 05h30 to return between 08h30/09h00
- Afternoon Drive: 16h00 to return between 19h00/19h30
- Note: Game Drives could end later depending on sightings

Winter Times

- Morning Drive: 06h30 to return between 09h30/10h00
- Afternoon Drive: 15h00 to return around 18h00/18h30
- Note: Game Drives could end later depending on sightings

CONSERVATION, GATE AND LANDING FEES

- Conservation Levy: R570 per person per night (1 May 2027 - 28 February 2028)
- Conservation Levy: TBC per person per night
- Landing Fee: TBC per person
- Gate Fee: No gate fees as Makanyane has a private gate

GUEST CONSERVATION CONTRIBUTION

- Guest Conservation Contributions are collected by lodges from every guest. They fund essential work in Madikwe Game Reserve and practical support in neighbouring communities. Anti-Poaching, Beach-Cleaning, Skills, Jobs and Training, Roads & Infrastructure, Perimeter Fence, Primary Schools and Clinics.

WHAT TO TAKE

- Sun hat
- Sunglasses
- Sunblock
- Cameras and binoculars
- Comfortable walking shoes
- Swimsuit
- Warm jackets are essential from May to September
- Light neutral-coloured clothing

LAST WORD SPECIALS

- Request specials from stay@thelastword.co.za

GDS / IDS PROPERTY CODES

	CONSTANTIA	FRANSCHHOEK	LONG BEACH	MADIKWE	KITARA	MAKANYANE
Amadeus PH	PHCPTTCH	PHCPTTFH	PHCPTTLB	PHNTYLWH	PHHDSLWH	PHNTYWMR
Sabre	PH110368	PH110285	PH110369	PH603636	PH328927	PH622332
Galileo/Apollo	PH656	PH717	PH736	PHH8279	PHF6441	PHDL280
Worldspan	PHCPTTC	PHCPTTF	PHCPTTL	PHJJNBLW	PHMQPLW	PH09380
DHISCO	PH28535	PH28536	PH28502	PH43646	PH9911	PH98937
Travelweb	PH28535	PH28536	PH28502	PH43646	PH9911	PH98937

CONTACT DETAILS

RESERVATIONS:	Widad Marnewick, Valencia Faro and Taryn Deneys 27 (0) 21 794 6561 stay@thelastword.co.za
SALES:	Bruce Deneys 27 (0)82 571 0626 bruce@thelastword.co.za
MANAGING DIRECTOR:	Nicky Coenen 27 (0) 21 794 2036 nicky@thelastword.co.za
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LAST WORD CONSTANTIA:	Candice Grobbelaar, Vaughan Swart and Caitlin Butterworth 27 (0) 21 794 7657 constantia@thelastword.co.za
LAST WORD LONG BEACH:	Candice Grobbelaar and Fanie Witbooi 27 (0) 21 783 4183 longbeach@thelastword.co.za
LAST WORD FRANSCHHOEK:	Conrad Flatow and Franklin Mentor 27 (0) 21 876 4723 franschhoek@thelastword.co.za
LAST WORD KITARA:	Lee-Anne Detert
Direct Office	27 (0) 63 255 8503
Lee-Anne	27 (0) 82 727 7766 (best is to WhatsApp due to signal limitations at camp) Lee-Anne@thelastword.co.za
LAST WORD MADIKWE:	Tataum Jackson
Direct Office	27 (0) 79 497 8492
Tataum	27 (0) 60 444 0967 (best is to WhatsApp due to signal limitations at camp) madikwe@thelastword.co.za
LAST WORD MAKANYANE:	Steve Bouwer and Maryna Bouwer
Direct Office	27 (0) 14 778 9600
Steve and Maryna	27 (0) 81 234 5818 (best is to WhatsApp due to signal limitations at camp) makanyane@thelastword.co.za