

EVOSTONE

WARRANTY INFORMATION



10-YEAR LIMITED WARRANTY CARD

Date of Purchase: _____

Purchased From: _____

Print Name: _____

Address: _____

Email: _____

My signature below acknowledges that I have read, fully understand, and accept this limited warranty agreement.

Signature: _____

Date: _____

Please complete and return to the place of purchase to activate the warranty.

Permanently installed EVOSolid Surface (The Product) is warranted by Stone and Joinery Solutions Limited to the original owner. All material must be fabricated, installed, used and maintained in accordance with standard fabrication techniques for solid surface material.

EVOSolid is warranted if failure is due to any manufacturing defect of the sheet product during the first ten years after the date of initial installation, except for damage caused by physical or chemical abuse, damage from excessive heat, or force majored.

Stone and Joinery Solutions Limited at its option will replace any faulty materials, without charge, such products if it fails due to any manufacture defect during the first 10 years. Although Stone and Joinery Solutions Limited shall make in its best effort to replace with the best possible colour match to the original, Stone and Joinery Solutions Limited cannot guarantee an exact colour in the event of replacement. For coverage under this warranty Stone and Joinery Solutions Limited will require proof of the date of initial installation. (Retain copy of purchase invoice).

This warranty is transferable during 10-year period following initial installation only when the new owner notifies Stone and Joinery Solutions Limited in writing within the first 60 days of any property transfer.

Warranty Exclusions

Minor conditions such as stains, scratches, water spots and burns that due to the unique properties of solid surface may be corrected by techniques specified in Care & Maintenance instructions;
Any products moved from their original place of installation;

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- Failure or dissatisfaction with appearance of joints, seams, adhesive or other accessory items
- Colour variation from the sample;
- Misuse, Abuse (Including chemical or physical)
- Damage caused by heat
- Modification or repairs made by other than certified fabricators
- Removal or installation of the replacement
- Exceed product limitation as outlined in “Manufacture Guidelines”
- External use where the product is subject to any sun or weather conditions

Stone and Joiney Solutions Limited obligation hereunder is limited solely to the replacement of the products purchased hereunder. No implied or expressed warranty merchantability or fitness for a particular use of any other warranty except those specially stated in this warranty or required by law is granted. Except for the remedies described in this warranty, EVolution Hardware Ltd has no liability for any loss or any damages including direct, consequential or incidental damages, arising out of the use or inability to use the solid surface products.

In the event the customer needs to submit a claim, the customer must provide a proof of purchase for the EVOSTone product. Approval for repair or replacement must be obtained from Stone and Joiney Solutions Limited in writing.

A replacement product colour may not be available as the original product covered by it warranty. EVolution Hardware reserves the right to replace the warranty covered product with a similar or close matching colour from its current date range.

If Stone and Joiney Solutions Limited is unable to repair or replace the warranty covered product at its own discretion may refund the purchase price of the EVOSTone product.