

JOE & THE JUICE - SHIFT SUPERVISOR PRACTICAL VALIDATION

NAME		STORE	
EVALUATOR / TRAINER		HOSPITALITY	YES/NO Points (1)
DATE		Serves with a smile	
Time Table: <8min=6 points; 8 to 9=4 points; 9 to 10= 2 points; >10min=0 points		Explain information about the Coffee	
TIME TOTAL (8 minutes limit)	Time	Points (6)	Total Points
			TOTAL POINTS (Min 40 points to pass)

DRINK		DRINK	
FORMAT	TO STAY	TO GO	FORMAT
QUALITY CONTROL	YES/NO	Points (1)	QUALITY CONTROL
Espresso Run Time (within 25 to 30 seconds)			Espresso Run Time (within 25 to 30 seconds)
Drink Temperature (140 to 158 °F)			Drink Temperature (140 to 158 °F)
Total Points			Total Points
LATTE ART	YES/NO	Points (1)	LATTE ART
Cup alignment (handle right side / logo in front)			Cup alignment (handle right side / logo in front)
Is the pattern identifiable?			Is the pattern identifiable?
Contrast (Yes / No)			Contrast (Yes / No)
Is the cup filled properly? No over / under			Is the cup filled properly? No over / under
Total Points			Total Points
WORKFLOW	YES/NO	Points (1)	WORKFLOW
Flush the grouphead before pulling a shot			Flush the grouphead before pulling a shot
Steam wand clean?			Steam wand clean?
Clean on the go?			Clean on the go?
Spills on cup?			Spills on cup?
Is the cup rim clean?			Is the cup rim clean?
Fingers on rim of cup?			Fingers on rim of cup?
Total Points			Total Points

NOTES:		NOTES:	
TOTAL DRINK POINTS		TOTAL DRINK POINTS	

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TOTAL DRINK POINTS		TOTAL DRINK POINTS	