



Tigo EI Platform External Release Notes

SW Release 2026.09

October 6, 2026

This document outlines the enhancements and bug fixes implemented in the Energy Intelligence (EI) mobile application for the September 2026 release. The new EI software versions are the following:

- **EI Mobile App ... 5.4.8**

The updated EI Mobile App is now available for download via the App Store and Google Play.

Summary of Implemented Enhancements and Bug Fixes

New Features and Enhancements - Summary:

- This release includes commissioning improvements to make the overall process easier and more reliable, updated North American commissioning report, multi-factor rapid shutdown (MFRS) updates and an In-app notification banner to keep customers informed is now available.

***NEW* Mobile Features**

- Equipment Detection Flow:
 - A new detection flow for the types of equipment has been released. This new flow is based on what the user selects as the equipment combination to be installed. Based on this selection, the system will automatically locate the equipment needed and guide the user on the correct configuration flow.
- Outage and maintenance banner shown inside the app
 - An updated banner to notify users of any maintenance activities or issues happening with the Tigo monitoring platform has been introduced in this release.
- Inverter list filtered by the system's address instead of the user's address
 - Based on user feedback, the available inverter equipment listings will be filtered based on the system installation address as opposed to the user's address. This ensures the correct equipment for the correct region is available.
- MFRS informational popup
 - A message is now shown to installers on the discovery and system view screens about how best to implement Tigo's MFRS system



Mobile App User Improvements

- Improvement: Updated "Create New System" button instead of a plus icon which confused some users
- Improvement: Equipment status performance upgrades loads faster and more smoothly
- Improvement: Wi-Fi network list loads as soon as the screen opens
- Improvement: Firmware update button no longer triggers multiple updates
- Improvement: Remote grid-code settings no longer stay disabled after first load
- Improvement: Grid-code screen no longer re-syncs on every visit
- Improvement: Until internet is connected, keep all other setup options greyed out.
- Improvement: On the FW update screen – get rid of the "advertisements" for now.
- Improvement: Added sorting in the equipment found carousel. System now shows equipment the user chose first in the list
- Improvement: Change three dot "real time data" to be more up front and obvious. A new button was added to inverter settings.
- Improvement: After the FW update finishes, remove "Update Required" automatically.
- Improvement: Added ATS support for additional serial numbers for newer models of the ATS

Mobile Bug Fixes

- FIXED: NA systems now get a complete commissioning report
- FIXED: Keyboard closes when scrolling installation search results
- FIXED: System name field sized correctly when adding a system
- FIXED: Android: system preview image displays correctly
- FIXED: Users could not grant or remove system access
- FIXED: 3rd-party battery data missing on the Overview
- FIXED: "Configure Communication" checkmark appeared late
- FIXED: Reassign strings to different MPPTs
- FIXED: Disable large text support for the mobile app
- FIXED: 🔄 Common Software Issue: EI Inverter Incorrectly Scanned In or Manually as CCA
- FIXED: Sun direction setting not saved
- FIXED: EI Sensors/Registers/Channels Sometimes Not Created Automatically